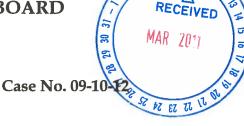
### BEFORE THE STATE OF NEW MEXICO MASSAGE THERAPY BOARD

IN THE MATTER OF:

BRANDON BILLY LICENSE NO. - 5903 (Inactive)

Respondent.



#### **DEFAULT ORDER**

THIS MATTER, having come before the Massage Therapy Board (the "Board") on Friday, January 28, 2011, the Board finds the following:

- 1. On September 5, 2010, a Notice of Contemplated Action was served on the respondent in accordance with the Uniform Licensing Act, NMSA 1978, §§ 61-1-4(D) and 61-1-5.
- 2. The respondent has not mailed a request for hearing within the time and in the manner required by NMSA 1978, §§ 61-1-4(D) (3) and (E) and is therefore in default.
- 3. Respondent has not timely renewed his massage therapist license as required by NMSA 1978, § 61-12C-17 and 16.7.12.8 NMAC.

IT IS THEREFORE ORDERED THAT Respondent Brandon Billy's massage therapist license No. 5903 is hereby **REVOKED BY DEFAULT**. This revocation is final and not subject to judicial review. NMSA 1978, §§ 61-1-4 (E).

IT IS FURTHER ORDERED THAT Respondent cannot reinstate his massage therapist license until the NCA has been answered and resolved.

Signed this \_\_\_\_\_ / day of March, 2011.

Kirstie Segarra, Chairperson

New Mexico Massage Therapy Board

2550 Cerrillos Road

Santa Fe, New Mexico 87505

# BEFORE THE STATE OF NEW MEXICO MASSAGE THERAPY BOARD

IN THE MATTER OF:	)
BRANDON N. BILLY	) CASE NO. 09-10-12
LICENSE NO. 5903	)
Respondent.	)

#### NOTICE OF CONTEMPLATED ACTION

- 1. Brandon N. Billy (hereafter the "Respondent") is herby notified that the New Mexico Massage Therapy Board (hereafter the "Board") has before it sufficient evidence which, if not rebutted or satisfactorily explained at a formal hearing, will justify the Board in taking action to deny, revoke, suspend or take other disciplinary action against Respondent's license to practice dentistry in New Mexico pursuant to NMSA 1978 § 61-12C-24.
- 2. Action is contemplated to impose disciplinary measures pursuant to the following statutes and regulations:

#### 61-12C-8 BOARD POWERS

The Board has the power to:

- (A) adopt and file, in accordance with the State Rules Act [Chapter 14, Article 4 NMSA 1978], rules necessary to carry out the provisions of the Massage Therapy Practice Act [Chapter 61, Article 12C NMSA 1978];
- (F) Pursuant to the Uniform Licensing Action [61-1-1 NMSA 1978], conduct hearings on charges against applicants, licensees or registrants and take actions described in Section 61-1-3 NMSA 1978;

#### 61-12C-18 INACTIVE STATUS

(A) A massage therapy license or massage therapy instructor registration not renewed at the end of the sixty-day grace period shall be place on inactive status for a period not to exceed two years. At the end of two years, if the license or registration has not been

reactivated, it shall automatically expire.

61-12C-24(A) DENIAL, SUSPENSION, REVOCATION AND REINSTATEMENT

OF LICENSES.

A. Pursuant to the Uniform Licensing Act [61-1-1 NMSA 1978], the board may take

disciplinary action against a person licensed or registered pursuant to the Massage Therapy

Practice Act [Chapter 61, Article 12C NMSA 1978].

B. The board has authority to take an action set forth in Section 61-1-3 NMSA 1978

upon a finding by the board that the licensee, registrant or applicant:

(6) is guilty of unprofessional or unethical conduct or a violation of the code of ethics;

(10) is grossly negligent or incompetent in the practice of massage therapy.

16.7.1.8 NMAC MASSAGE THERAPY LICENSE AND REGISTRATION:

(D) Address change: Licenses and registrations are mailed to the license or registration

holder's last mailing address as noted in the records of the board. Therefore, licensees and

registrants shall maintain a current mailing address with the board by immediately notifying the

board office in writing whenever a change of an address has occurred. A change of address form

is available from the board's website or from the board office.

16.7.2.8 NMAC CODE OF PROFESSIONAL CONDUCT:

(C) Client welfare:

(1) Licensees will conduct their business and professional activities with honesty

and integrity.

Brandon N. Billy Case #09-10-12 Notice of Contemplated Action Page 2 of 6

(2) Each licensee shall obtain prior informed consent of the client regarding

draping and treatment to ensure the safety, comfort and privacy of the client.

(F) Violation of the Law:

(1) Each licensee shall not violate any applicable statute or administrative

regulation governing the practice of massage therapy.

3. The Board has jurisdiction to hear this matter pursuant to the Massage Therapy

Practice Act, NMSA 1978, Sections 61-12C-1 through 61-12C-28.

4. The general nature of the evidence is attached to this Notice of Contemplated Action

(hereafter the "NCA") in Attachment 1, 2, and 3.

5. The general nature of the allegations is as follows:

a. On or about February 4, 2008, Respondent was issued License Number 5903

(hereafter "License"), which authorized Respondent to practice as a licensed massage

therapist in the State of New Mexico.

b. On or about October 1, 2009, the Board received a complaint against

Respondent ("Complaint"). (Copy of Complaint included as Attachment 1). The

Complaint alleges that on September 4, 2009, Respondent while providing a massage to

client N.H., digitally penetrated her vagina and inappropriately touched her breast and

buttocks. The incident took place at America's Massage and Wellness.

c. Client N.H. reported the incident to the Albuquerque Police Department.

(Copy of Albuquerque Police Department Uniform Incident Report included as

Attachment 2).

Brandon N. Billy Case #09-10-12 Notice of Contemplated Action d. America's Massage and Wellness confirmed that N.H. was a client who

had 4 massages provide by therapists including the Respondent. (Copy of America's

Massage and Wellness letter and N.H. client record included as Attachment 3).

e. During the course of investigating the Complaint, Board staff discovered

that Respondent no longer resided or worked at the addresses he provided to the Board.

Respondent failed to provide the Board with a change of address as required by Board

rule. (Copy of Report of Investigation included as Attachment 4 and U.S. Certified Mail

Receipts included as Attachment 5).

6. Unless rebutted or explained at a formal hearing, the evidence before the Board is

sufficient to justify the Board in taking disciplinary action.

7. The Board shall take the contemplated action by default, unless Respondent "within

twenty days after service of the notice deposits in the mail a certified return receipt requested

letter address to the Board and containing a request for a hearing. See NMSA § 61-1-4(D)(3). If

Respondent "does not mail a request for a hearing within the time and in the manner required by

this section, the Board may take the action contemplated in the notice and such action shall be

final and not subject to judicial review. See NMSA § 61-1-4(E). A written request for a hearing

should be sent to the following address:

New Mexico Massage Therapy Board

ATTN: Laura Romero Halama

P.O. Box 25101

Santa Fe, New Mexico 87504-5101

8. If requested, the formal hearing will be conducted in accordance with the New Mexico

Uniform Licensing Act, NMSA 1978, § 61-1-4(D)(4). Respondent is advised that NMSA 1978,

§ 61-1-8 affords the following rights:

Brandon N. Billy Case #09-10-12

- A. A person entitled to be heard under the Uniform Licensing Act [61-1-1 NMSA 1978] shall have the right to be represented by counsel or by a licensed member of his own profession or occupation, or both; to present all relevant evidence by means of witnesses and books, papers, documents and other evidence; to examine all opposing witnesses who appear on any matter relevant to the issues; and to have subpoenas and subpoenas duces tecum issued as of right prior to the commencement of the hearing to compel discovery and the attendance of witnesses and the production of relevant books, papers, documents and other evidence upon making written request therefore to the board or the hearing officer. The issuance of such subpoenas after the commencement of the hearing rests in the discretion of the board or hearing officer. All notices issued pursuant to NMSA 1978, § 61-1-4 shall contain a statement of these rights.
- B. Upon written request to another party, any party is entitled to:
  - (1) obtain the names and addresses of witnesses who will or may be called by the other party to testify at the hearing; and
  - (2) inspect and copy any documents or items which the other party will or may introduce in evidence at the hearing.

The party to whom such a request is made shall comply with it within ten days after the mailing or delivery of the request. No such request shall be made less than fifteen days before the hearing.

C. Any party may take depositions after service of notice in accordance with the Rules of Civil Procedure for the District Courts. Depositions may be used as in proceedings governed by those rules.

STATE OF NEW MEXICO NM MASSAGE THERAPY BOARD

Date: 8 23 2010

BV: W.D. 'Octa' Lane

W. D. "Peter" Lane, Chairperson New Mexico Massage Therapy Board Post Office Box 25101 Santa Fe, New Mexico 87504 (505) 476-4680 Prepared by:

Gloria I. Lucero

Assistant Attorney General 111 Lomas Boulevard NE

Albuquerque, New Mexico 87501

(505) 222-9000 - Telephone

(505) 222-9086 - Facsimile

#### **CERTIFICATE OF SERVICE**

A true copy of this Notice of Contemplated Action was mailed to Respondent by certified mail, return receipt requested, on this 23 day of 2010.

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# **ATTACHMENT 1**

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## New Mexico Regulation and Licensing Department BOARDS AND COMMISSIONS DIVISION

Toney Anaya Building • 2550 Cerrillos Road • Santa Fe, New Mexico 87505 Information (505) 476-4500 • Direct (505) 476-4600 • Fax (505) 476-4615

www.rld.state.nm.us

#### COMPLAINT FORM

Check the board that you are registering your complaint with: Acupuncture and Oriental Medicine Board Occupational Therapy Board Athletic Trainers Board Optometry Board Athletic Commission \* Osteopathic Examiners Board Animal Sheltering Services Board Physical Therapist Board -Barbers and Cosmetologists and Body Art Board Podiatry Board Chiropractic Examiners Board Private Investigations Board Counseling and Therapy Practice Board Psychologist Examiners Board Dental Health Care Board Public Accountancy Board \* Interior Design Board Real Estate Appraisers Board Landscape Architects Board Real Estate Commission \* Massage Therapy Board Respiratory Care Practitioners Naprapathy Board Signed Language Interpreters Board Nursing Home Administrators Board Social Work Examiners Board Nutrition and Dietetics Practice Board Thanatopractice Board Speech, Language, Pathology, Audiology and Hearing Aid Dispensing Practices Board \* Complaints regarding the Athletic Commission, Public Accountancy Board, and Real Estate Commission

should be submitted using this form but should be coordinated directly with the specific Board or Commission.

- Mail Real Estate Commission complaints to: 5200 Oakland Ave., NE, Suite B, Albuquerque, NM 87113.
- Mail Athletic Commission complaints to: 5200 Oakland Ave., NE, Suite C, Albuquerque, NM 87113 Mail Public Accountancy complaints to: 5200 Oakland Ave., NE, Suite D, Albuquerque, NM 87113.

#### **INSTRUCTIONS**

- 1. Complete this complaint form providing the Board/Commission with as much information as possible
- 2. List any other people who might have information or knowledge about this situation. Include the address and phone number of each.
- 3. Sign the form and swear to its truthfulness in the presence of a notary public and have it notarized.

4. FORMS MUST BE TYPED OR PRINTED LEGIBLY or they will be returned to you.

5. For complaints involving Health Care Providers: Complete and submit an Authorization for Disclosure of Medical Record Information form for each provider whom you have consulted about this situation, including the Provider/licensee who is the subject of the complaint.

Submit the completed form(s) and supporting documentation to the Board/Commission office at the

To confirm receipt of the complaint, the Board mails an acknowledgement letter to each complainant following receipt of this form.

NOTE: Complaints received by a Board/Commission cannot be withdrawn.

NOTE: The jurisdiction of the Boards/Commissions is limited. They cannot guarantee refunds of money paid to licensees, nor necessarily obtain the outcome you desire. They can only impose disciplinary measures against a licensee found to have violated the licensing statute or rules adopted by the Board/Commission. The Boards/Commissions represent the public welfare as a whole, but they do not represent the Complainant as in an attorney client relationship.

Revision date: 04/2008

#### **COMPLAINT FORM**

Complainant's Name:
Address: Ro =
City: Albuquerque State: NM zip: 87114
Day Phone: 505- Evening Phone: 505-
1 m alle
Against (licensee name): Billy, Brandon N U.C. 5903
Name of Business: American Massage 5500 Usuna Ruith MIN
Street Address: 3615 State Highway 528 Phone: 505-897-8787
City: Albuquerque State: NM zip: 87114

#### STATEMENT OF COMPLAINT

Provide a detailed statement of the matter(s) that is the subject of the complaint, and attach copies of any supporting

documentation relative to the complaint. Attach additional pages if necessary. Type or print legibly.

On Sept 4,2009 I went to American Massage where Brandon Billy works. I had an appt w Brandon at 12:15p. The massage started normal he massaged to my back, when he reached my lower back I advised him to be gentle, because I had a tender spot. He complied by checking if the amount of pressure was okay. He then proceeded to my butt, I tried to convence myself that that was normal and most massage therapists do that. Brandon proceeded to my left arm but kept going back and firth to my back/butt back to my arm. He then moved to my right arm and firth to my back/butt back to my arm. He then moved to my right arm arm but this time he kept brushing against my right book I tried to convince myself it was on accident but he kept doing it. He then moved to my legs the left one first as he was massaging my leg he kept getting higher and higher until he was at my butt again. Then he switched to my right leg and again kept getting higher and higher until he reached my panties except this time he moved my panties and stuck his finger in my vagina several times. When I tried to make a noise so he would stop he stuck

New Mexico Regulation and Licensing Department BOARDS AND COMMISSION DIVISION his other hand up to my mouth and stuck a finger in my mouth and tried to "shoosh" me I bit him as hard as I could but he still didn't stop. I then took my right hand and tried to push his hand away it still took a little while before he stopped and when he finally did he said "Next-time you should schedule an 1/2 hr massage."

It then turned me on my back and massaged my head for like 2 minutes then was done and left the room.

You may wonder why I didn't do more to stop him but it was as if my body froze and I was unable to do anything. I just don't want anyone else to be put in a situation like that. How he could do that to an individual at their most vonerable moment still naunts me. I did make a police report but it has taken a while and it is still under investigation. I hope you I swear/affirm that the information I provided above is true and complete to the best of my knowledge.

Signature of Complainant: (Sign only in the presence of a Notary.)	Date: 9-30-09
State of:	
Subscribed and sworn to before me on this 30 day of Sophian Notary Pt  SEAL CORIE COGNION  Commission Commission 1/4//2	ublic: Nove Cognigation Date: 4/4/12

New Mexico Regulation and Licensing Department BOARDS AND COMMISSION DIVISION

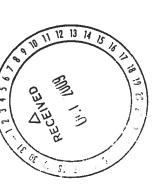


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New Mexico Regulation & Licensing Department Boards & Commissions Division Jepartment Toney Anaya Pailding 2550 Cerrillos ed Santa Fe, NM 87505



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## **ATTACHMENT 2**

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	AY OF EJEX 	1315	DAY OF WEEK FRI	TIME 1602	F	ADDRESSALOCATION OF INCIDENT 3615 NM HWY 528 NW		СПУ	UERQUE	Z)P 87114	- QANG	30	HATE/BUL MOT.COCI

She stated that Brandon then told her to roll onto her back so the massage could be concluded but the time had run out. She stated that just before she got dressed, Brandon told her that next time she should request an 1 1/2 22 appointment. She got dressed after Brandon had left the room. She then heard a door open down the hall, at which time she attempted to notify an employee of what had happened. She stated that she was unable to notify anybody, because Brandon had come around the corner and handed her a cup of water. She stated that she dumped the water down the drain and left the business without paying where she then called the other store location to obtain a phone number for the corporate office. Following the interview, she completed a written

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Once Name written statement was completed, myself and Officer M. Dietzel went to 3615 NM HWY 528 (America's Massage & Wellness) in an attempt to contact Brandon. The receptionist advised that Brandon was with a client, but following several minutes, management notified Brandon that I was needing to speak to him. Brandon was identified as Brandon Billy who is an employee of approximately three months at the above listed business. The management provided an office where the interview could be conducted. I advised Brandon of his Constitutional Rights which he stated that he understood and chose to speak to me. It should be noted that going into the interview, management had questioned Brandon about the incident which Nim had called about. Brandon stated that the massage with Nim was like every other massage that he conducts. He stated that he did his massage and when time was up, he left the room. He denied any wrong doing and stated that he did not deviate from his usual routine. I had asked him if he had inserted his finger into Nime vagina. He stated no! I then checked his hands for any bite marks. I was not able to see any visible signs that would be consistent with a bite

I then advised Sgt. B. Mock of the incident. I contacted the on-call Sex Crimes Detective A. Nunez. She was 41 advised of the situation and was told that Brandon was in custody. She requested that Nim be checked out by the 42 SANE Unit, and to transport Brandon to the Main Police Station where he could be interviewed. Officer M. Dietzel transported Brandon to the Main Station. I returned to Nimb home to see if she was willing to be seen by the SANE nurse. She stated that she was willing and requested a ride. I transported her to the SANE Unit where we met with Detective Nunez and the nurse. She was interviewed by Detective Nunez and the exam was then 46

Officer M. Dietzel requested that a field investigator respond the the Main Station at the request of Detective Nunez. He stayed with Brandon until Detective Nunez determined that Brandon was not going to be booked on the charges. Officer M. Dielzel transported Brandon home. Refer to his supplemental report.

## **ATTACHMENT 3**

# America's Massage & Wellness



June 21, 2010

Laura Romero Halama Compliance Liaison New Mexico Massage Therapy Board

Re: Complaint #09-10-12
Respondent – Brandon Billy
Complainant/Client – Nim Hille

Greetings Ms. Halama:

Mr. Brandon Billy worked at America's Massage & Wellness from 6/5/09 to 9/5/09. During that period he was an independent contractor who rented a room from us on a per massage basis. He was not then, or never has been, an employee of America's Massage & Wellness.

Ms. Nita Hibben was a client who had 4 massages provided by therapists who worked as independent contractors at America's Massage & Wellness.

If you have any other questions, particularly regarding the 'FEMALE MT ONLY' at the top of the intake form, please feel free to contact me.

Sincerely

David Paper

Encl: 1

2620 San Mateo NE, Suite F, Albuquerque, NM 87110 505-888-4044 www.americasmassage.com

# FEUALE MT. WLY

# AMERICA'S MASSAGE Client Information

Name Name
What is the reason for your visit today?
Please check any of the following that apply to you.
serious injuriesbursitisshoulder painleg/foot painleg/foot paincontact lensespregnantcontagious conditionscontact lensespregnantcontagious conditionsrecent surgerysuse of alcoholuse of tobaccovaricose veinsteart attackstrokeback painallergy to NUT OILS
Date of Birth 10-12-85 Occupation Office manager
understand that all massage treatments on these premises are for THERAPEUTIC PURPOSES ONLY and are completely NON-SEXUAL. Any sexual and/or inappropriate behavior will terminate the session immediately.
our appointment time is reserved exclusively for you. Advance notice is greatly appreciated f you are unable to keep your appointment.
f client is a minor (under age 18) PARENT MUST SIGN.
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## **ATTACHMENT 4**



## New Mexico Regulation and Licensing Department BOARDS AND COMMISSIONS DIVISION

Massage Therapy Board

Toney Anaya Building • 2550 Cerrillos Road • Santa Fe, New Mexico 87505

(505) 476-4870 • Fax (505) 476-4645 • www.rld.state.nm.us/massage

# Report of Investigation

Case No.:	09-10-12	Dete	T
Complainant:	Nan History	Date:	January 19, 2010
Respondent:	Brandon Billy	Location: Board:	Albuquerque
Investigator:	Steve Herrera	Board:	NM Massage Therapy
Possible Violati	ion(s) but not limited to:		
Investigation:			
On Thursday Jar	nuary 14, 2010 I proceeded to the	e Albuquerque are	a in order to follow up on a
complaint filed ag	revious attenible at nothly his the	respondent (Mr. B	randon Billy) regarding a
complaint filed ag	jamst mm.		
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individual and left	the premises.	·	
I then proceeded	to the second address and notice	a al 46 a 4 46	
associated with th	to the second address and notice ne address and walked over to w	ed that there were	four small apartments
miredited at the de	OLOLUE HADADELS OFFICE SAA A	7 701 701 75 75 75	mm 1 - 1
TO THE TOWN THIS DO	res outside di me anammante an	C that that had so	
the names matche	ed Mr. Billy's. I was unsuccessfu	at getting an ans	wer at each of the four doors
that Mr. Billy was	Massage a week prior to my trip	to Albuquerque an	d received verbal verification
mat wir. Dilly was i	no longer employed at America's	s Massage.	
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lignature of Invest	igator:	Г	Date:
	F		

Brandon Billy 400 Graceland SE Albuquerque, NM 87108

5800 Osuna Rd. NE Apt. 154 Albuquerque, NM 87109 NO long of 24 2004

## **ATTACHMENT 5**



## New Mexico Regulation and Licensing Department BOARDS AND COMMISSIONS DIVISION

Massage Therapy Board

Toney Anaya Building = 2550 Cerrillos Road • Santa Fe, New Mexico 87505 (505) 476-4870 • Fax (505) 476-4645 • www.rld.state.nm.us/massage

October 19, 2009

Certified #7099 3400 0019 5298 2451

Brandon Billy C/O American Massage 3615 State Highway 528 Albuquerque, NM 87114

Re: Massage Therapy Board

Complaint # 09-10-12 Complainant – Nam Hall

Dear: Mr. Billy:

Enclosed is a copy of a complaint filed with the Regulation and Licensing Department, Boards & Commissions Division in the above referenced matter.

We request a written response from you regarding the above referenced complaint within ten (10) calendar days of receiving this certified letter. Please send your response, along with copies of all documents or materials relevant to this complaint to my attention at the above address.

If you have any questions, please call me at the number provided below.

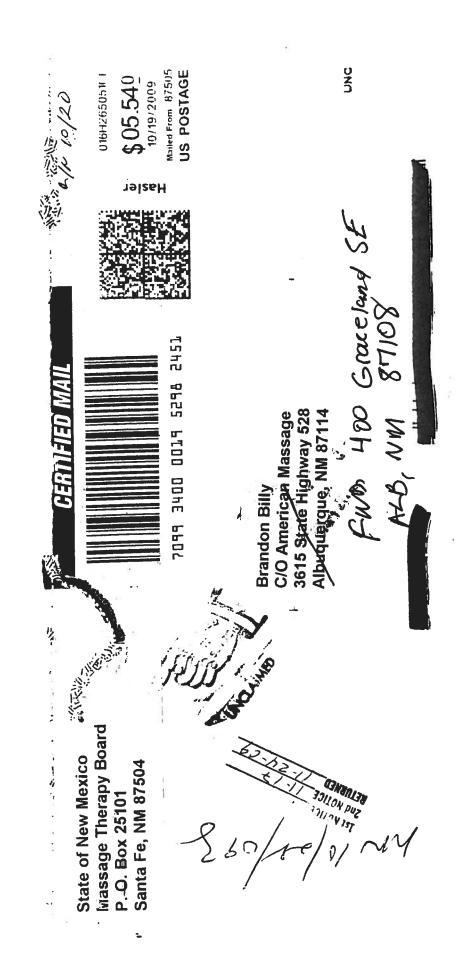
Sincerely,

Jackie Holmes, Board Administrator

Massage Therapy Board

Enclosure:

Complaint



U.S. Postal Service **CERTIFIED MAIL RECEIPT** (Domestic Mail Only; No Insurance Coverage Provided) 2451 5298 Postage Certified Fee 0019 Return Receipt Fee (Endorsement Required) Postmark Restricted Delivery Fee (Endorsement Required) 00 hE Brandon Billy C/O American Massage 7099 3615 State Highway 528 Albuquerque, NM 87114 See Reverse for Instructions



## New Mexico Regulation and Licensing Department BOARDS AND COMMISSIONS DIVISION

Massage Therapy Board

Toney Anaya Building • 2550 Cerrillos Road • Santa Fe, New Mexico 87505 (505) 476-4870 • Fax (505) 476-4645 • www.rld.state.nm.us/massage

November 16, 2009

Certified #7099 0710 0003 0187 8713

Brandon Billy 5800 Osuna Rd, Apt. 154 Albuquerque, NM 87109

Re:

Massage Therapy Board Complaint # 09-10-12

Complainant – Nin Himbar 2<sup>nd</sup> request- 1<sup>st</sup> letter went to American Massage

Dear: Mr. Billy:

Enclosed is a copy of a complaint filed with the Regulation and Licensing Department, Boards & Commissions Division in the above referenced matter.

We request a written response from you regarding the above referenced complaint within ten (10) calendar days of receiving this certified letter. Please send your response, along with copies of all documents or materials relevant to this complaint to my attention at the above address.

If you have any questions, please call me at the number provided below.

Sincerely,

dackie Holmes, Board Administrator

Massage Therapy Board

Enclosure:

Complaint

U.S. Postal Service™ CERTIFIED MAIL RECEIPT Mail Only; No Insurance Coverag 6178 7810 6000 0170 \$ Certified Fee Return Receipt Fee (Endorsement Required) Restricted Delivery Fee (Endorsement Required) Total Postage & Fees 7007 nn PS Form 3800, August 2006

> NM Board of Massage Therapy Board Santa Fe, NM 87505 2550 Cerrillos Rd.

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and From 879(15 US POSTAGE

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5800 Osuna Rd., Apt. 154 0144 07400 Brandon Billy

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## New Mexico Regulation and Licensing Department BOARDS AND COMMISSIONS DIVISION

Massage Therapy Board

Toney Anaya Building • 2550 Cerrillos Road • Santa Fe, New Mexico 87505 (505) 476-4870 • Fax (505) 476-4645 • www.rld.state.nm.us/massage

December 14, 2009

Certified #7099 3400 0019 5298 2246

Brandon Billy 400 Graceland SE Albuquerque, NM 87108

Re:

Massage Therapy Board Complaint # 09-10-12

Complainant – Ni Hilliam

2<sup>nd</sup> request- 1<sup>st</sup> letter went to American Massage

Dear: Mr. Billy:

Enclosed is a copy of a complaint filed with the Regulation and Licensing Department, Boards & Commissions Division in the above referenced matter.

We request a written response from you regarding the above referenced complaint within ten (10) calendar days of receiving this certified letter. Please send your response, along with copies of all documents or materials relevant to this complaint to my attention at the above address.

If you have any questions, please call me at the number provided below.

Sincerely,

Jack e Holmes, Board Administrator

Massage Therapy Board

Enclosure:

Complaint

