



## New Mexico Regulation and Licensing Department

BOARDS AND COMMISSIONS DIVISION

P.O. Box 25101 ▪ Santa Fe, New Mexico 87504  
(505) 476-4600 ▪ Fax (505) 476-4620 ▪ [www.rld.state.nm.us](http://www.rld.state.nm.us)

June 15, 2016

**Susana Martinez**  
GOVERNOR

**Robert "Mike" Unthank**  
SUPERINTENDENT

**David Jablonski**  
DEPUTY  
SUPERINTENDENT

**Diana Martwick**  
GENERAL COUNSEL

**Claudia Armijo**  
DEPUTY GENERAL  
COUNSEL

**Enrique C Knell**  
DIRECTOR

Lisa Cordova d/b/a A Touch of Zen  
7400 Montgomery NE, Ste. 10  
Albuquerque, NM 87109

Re: New Mexico Board of Barbers & Cosmetologists  
Complaint # BC-2014-53  
Complainant - Maria Lopez, State Inspector

Dear Lisa Cordova:

This is in regard to the above referenced complaint and the Settlement Agreement you entered into with the New Mexico Board of Barbers & Cosmetologists on May 2, 2016.

The records of the Board reflect that you have fulfilled the terms of the agreement. Based upon full compliance with the terms and conditions set forth in the Stipulated Agreement, this case is closed.

If you have any questions regarding this matter, please call me at the telephone number provided below.

Sincerely,

**Randy Perez**

Compliance Liaison  
New Mexico Board of Barbers & Cosmetologists  
Regulation and Licensing Department  
Boards and Commissions

Ph: (505) 476-4622

[Randy.Perez@state.nm.us](mailto:Randy.Perez@state.nm.us)

Alcohol and Gaming Division  
(505) 476-4875

Boards and Commissions Division  
(505) 476-4600

Construction Industries Division  
(505) 476-4700

Financial Institutions Division  
(505) 476-4885

Manufactured Housing Division  
(505) 476-4770

Securities Division  
(505) 476-4580

Administrative Services Division  
(505) 476-4800



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May 17, 2016

Certified Mail # 9171 9690 0935 0079 1565 51

**Susana Martinez**  
GOVERNOR

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SUPERINTENDENT

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COUNSEL

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DIRECTOR

Lisa Cordova d/b/a A Touch of Zen  
7400 Montgomery NE, Ste. 10  
Albuquerque, NM 87109

Re: New Mexico Board of Barbers & Cosmetologists  
Complaint # BC-2014-53  
Respondent – Maria Lopez, State Inspector

Dear Ms. Cordova,

Enclosed is a copy of the Board approved Settlement Agreement for the above referenced case.

Please pay close attention to the terms of the Settlement Agreement and the timelines designated to complete them. After all terms of the Agreement have been fulfilled, a letter of compliance will be issued and the case will be closed.

You may contact me at if you have any questions regarding this matter.

Sincerely,

**Randy Perez**  
Compliance Liaison  
New Mexico Board of Barbers & Cosmetologists  
Regulation and Licensing Department  
Boards and Commissions  
Ph: (505) 476-4634  
[Randy.Perez@state.nm.us](mailto:Randy.Perez@state.nm.us)

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Securities Division  
(505) 476-4580

Administrative Services Division  
(505) 476-4800

Enclosure: Settlement Agreement  
Jurisprudence Exam

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ATTORNEY GENERAL

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**BEFORE THE STATE OF NEW MEXICO  
BOARD OF BARBERS AND COSMETOLOGISTS**

IN THE MATTER OF: )  
 )  
LISA M. CORDOVA, license #012099, d/b/a )  
A TOUCH OF ZEN, license #EST11443 )  
 )  
Respondent. )

Case No. BC-2014-53

**SETTLEMENT AGREEMENT**

Whereas, the New Mexico Board of Barbers and Cosmetologists (“Board”) has referred this matter to the New Mexico Attorney General’s Office for administrative prosecution and has proposed terms for a pre-Notice of Contemplated Action settlement which are included in this Settlement Agreement; and

WHEREAS the parties wish to resolve this matter in an amicable fashion without the need for a formal hearing before the Board;

WHEREAS A Touch of Zen passed its most recent inspection on March 8, 2016; and,

WHEREAS the Board believes that this Settlement Agreement (“Agreement”) is appropriate and in the best interests of both the Board and Respondents,

IT IS HEREBY AGREED AS FOLLOWS:

1. Jurisdiction. The Board has jurisdiction over the Respondent and the subject matter pursuant to the Barbers and Cosmetologist Act.
2. The Respondents acknowledges that this Agreement is in response to the Complaint filed with Board on or about December 12, 2014.
3. Respondent admits the allegations contained in the Complaint.

4. Respondent enters into this Settlement Agreement voluntarily and waives her right to a hearing before the Board pursuant to the provisions of the Uniform Licensing Act, NMSA 1978, Sections 61-1-1 *et seq.*, if the Board approves this Settlement Agreement.

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5. This Settlement Agreement is subject to approval by the Board. If the Board rejects this Settlement Agreement, this matter will be heard at a time, date and place to be set by the Board, and any statements made by either party to the Board in support of this Settlement Agreement may not be used at any hearing before the Board.

6. Respondent waives all rights to have a Notice of Contemplated Action issued and this matter heard and decided within the time frame set by the Uniform Licensing Act in order for the Board to have the time to consider this Settlement Agreement and in order for the Respondent to comply with its terms, if the Board accepts it.

7. As a means of amicably resolving this matter, Respondent agrees to the following:

a. Respondent will not engage in any future conduct, which is contrary to, and/or in violation of the Barbers and Cosmetologists Act, NMSA 1978, § 61-17A-1, *et seq.*, its implementing rules, §§ 16.34.1 through 16.34.16 NMAC, or the New Mexico Uniform Licensing Act, NMSA 1978, § 61-1-1, *et seq.*

b. Respondent go over the Board's rules, particularly those which the inspector found violated during previous inspections, with the licensees who work at A Touch of Zen and will keep a copy of those rules on the premises where they can refer to them.

c. Respondent shall pay a four hundred dollar (\$400.00) fine to the Board within sixty (60) days of the Board's acceptance of this Settlement Agreement.

d. Respondent shall take and pass the New Mexico Board of Barbers and Cosmetologists Jurisprudence Exam within thirty (30) days of the Board's acceptance of this Settlement Agreement.

8. Respondent's acceptance of this Agreement is made knowingly, intentionally, and voluntarily.

9. This Agreement is subject to Board approval.

10. Failure to comply with the terms and conditions of this Agreement shall be separate and independent grounds for disciplinary action by the Board. In the event the Respondent fails to comply with the provisions hereof, the Board shall have the right to take such action against Respondent as it deems appropriate under the circumstances.

11. This Agreement is a settlement of Board case number BC-2014-53, and all allegations relating to failed inspections occurring prior to March 8, 2016. The Board reserves the right to initiate proceedings for any subsequent violations of the Barbers and Cosmetologists Act or the Rules and Regulations of the Board adopted pursuant to that Act.

  
\_\_\_\_\_  
Lisa M. Cordova, Respondent

Date: April 06, 2016

  
\_\_\_\_\_  
Peggy Duggan, Administrative Prosecutor

Date: 4/13/, 2016

FOR THE NEW MEXICO BOARD OF BARBERS AND COSMETOLOGISTS:

*J. David Stull*  
Board Chair

Date: May 13, 2016

**BEFORE THE STATE OF NEW MEXICO  
BOARD OF BARBERS AND COSMETOLOGISTS**

IN THE MATTER OF:

LISA M. CORDOVA, license #012099, d/b/a  
A TOUCH OF ZEN, license #EST11443

Respondent.

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)  
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Case No. BC-2014-53


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**ORDER**

This matter having come before the Board of Barbers and Cosmetologists on May  
2nd, 2016, upon request of the parties for consideration of the foregoing Settlement Agreement and with a quorum being present and a majority voting for the action designated below, the Settlement Agreement is:

Accepted

Rejected

  
\_\_\_\_\_

Date: May 13, 2016

By:  
New Mexico Board of Barbers & Cosmetologists