

Migration Mode Quick Reference

What is Migration Mode?

Migration Mode is a temporary system setting used during the transition to the new RLD application. While Migration Mode is active, most areas of the web application and API remain available, but dispensing actions are restricted.

This helps protect live production data during the migration period.

What users can still do

While Migration Mode is active, users can still access the web application and perform most normal setup and review activities.

Users may still be able to:

- Log in to the application
- View locations
- View inventory
- Review records
- Use most available screens and tools

What users cannot do in the web application

The following web application actions are not available during Migration Mode:

- **Dispense**
- **Void Dispense**

If a user attempts to dispense while Migration Mode is active, the system may display the following message:

APPLICATION_MODE_RESTRICTION – Dispensing is not available while the application is in migration mode.

What is restricted through the API

The following API actions are not available during Migration Mode:

- **Checkout Retail Dispense**

- **Void Retail Dispense**

Other API functionality remains available unless otherwise restricted.

Are DOH calls affected?

No. **DOH calls are unaffected** during Migration Mode.

What should users do if they see this message?

If a user sees the Migration Mode restriction message, they do not need to change anything in their account. This message means the system is temporarily preventing dispensing while Migration Mode is active.

Users should wait until Migration Mode is lifted before attempting to complete or void a dispense.

Quick summary

- Migration Mode is temporary.
- Most web and API functionality remains available.
- Dispense and Void Dispense are restricted.
- DOH calls are not affected.
- The restriction message is expected while Migration Mode is active.