truehealth new mexico

Claim Reassessment/ Adjustment Request Form

Providers, facilities, and other ancillary care professionals should complete this form to request a claim reassessment. **You must make your request within 180 days after the date the claims were originally paid or the date True Health New Mexico discovered the overpayment.**

Do not use this form for formal appeals or grievances—please follow your standard appeals process and use the standard appeals and grievance form required.

Please mail this form and your corrected claims to: True Health New Mexico, P.O. Box 211468, Eagan, MN, 55121, *or* fax to: 1-312-386-5676.

PROVIDER/GROUP/FACILITY INFORMATION		
Physician/Group/Facility Name:		
Provider TIN/NPI Number:		
Contact Name:		
Phone Number:	Fax Number:	
Email Address:		
Billing Address:		
City:	State:	Zip Code:

MEMBER INFORMATION	
Member Last Name:	First Name:
DOB:	Member ID Number:

CLAIM INFORMATION		
☐ Provider	☐ Facility	☐ Ancillary Health Care Professional (DME, Lab, etc.)
Claim Number:	DOS:	
Billed Amount:	Paid Amount:	

Reason: (Choose one of the adjustment request reasons from the drop-down menu below)

Other; please enter reason below

Reason: