

We want you to have easy access to the supplies you need. Some supplies are covered by your pharmacy benefit, and some are covered by your medical benefit.

Blood glucose testing supplies and diabetic medications are covered by your **pharmacy benefit.**

You can get glucose meters, blood glucose strips, lancets, insulin, and injectable and oral diabetic medications that are covered on your formulary (drug list) through the in-network pharmacy where you receive your other medications.

True Health New Mexico members can also receive a free OneTouch® blood glucose meter when a prescription is written by an in-network provider and filled at an in-network retail pharmacy.

Continuous Glucose Monitors (CGMs) may now be covered under your **medical OR the pharmacy benefit. Insulin pumps and supplies are covered by your **medical benefit**.**

- Under the pharmacy benefit, Freestyle Libre or Dexcom G6 may be covered, if approved through the prior authorization process. Freestyle Libre is the preferred continuous glucose monitor under the pharmacy benefit.
- If CGMs are approved under the pharmacy benefit, the pharmacy copay or coinsurance will apply.

For coverage under the medical benefit, please contact one of the following Durable Medical Equipment (DME) companies that specialize in these types of supplies.

- [Advanced Diabetes Supply](#). Customer Service: [1-800-730-9887](tel:1-800-730-9887) or [1-866-422-4866](tel:1-866-422-4866). Fax: 1-800-503-6280.
- [Byram Healthcare Centers](#). Customer Service: [1-877-902-9726](tel:1-877-902-9726). Insulin Pump Team: [1-866-880-4335](tel:1-866-880-4335). Fax: 1-866-811-4500.
- [Edgepark Medical Supplies](#). Customer Service: [1-888-394-5375](tel:1-888-394-5375). Fax: 1-614-553-5790.