

Mi Via Advisory Committee (MVAC) Quarterly Meeting Agenda
January 25th, 2024 12:30-3:30
Meeting Location: Teleconference

1-Attendance and Introductions, Chair 12:30 -12:35

- ◆ Members are asked to state their name and role in Mi Via. Keep in mind each person will only have approximately 20 seconds to do this.
- ◆ Welcome Tim and Yvette

2-Review Agenda & Previous Meeting Minutes, Chair 12:35-12:40

- ◆ Members will amend or approve agenda as needed and vote
- ◆ Members will amend meeting minutes as previously submitted prior to meeting as needed and vote on changes

3-Housekeeping, Chair 12:40-12:45

- ◆ By-laws overdue
- ◆ Public comment sign up

4-Membership Committee Update, Chair 12:45-1:10

- ◆ Allison Salazar-Allison
- ◆ Orientation packet-Jen and Althea

5-Member Response to Updates from HSD/DOH, Chair 1:10- 1:30

- ◆ Members will have a chance to provide their feedback on prepared summaries sent by HSD and DOH
 - EOR as a paid service
 - Mi Via Documents in Spanish
 - CCSC call wait time
 - Category of Eligibility issues
 - Regional Office Request for Assistance (RORA) presentation-Daniel Lucero, DDS Litigation Management Bureau Chief

6-Current/Upcoming Issues facing Mi Via, Chair 1:30-2:00

- ◆ Members will have a chance to ask questions and provide feedback

- ◆ Standards and Health and Safety Requirements (Denise)
- ◆ Upcoming Waiver Renewal-Elaine

7-Member Recommendations for Mi Via, Chair 2:00-2:30

- ◆ Members will have the opportunity to share ways they have identified that Mi Via might be improved and/or simplified. Members are asked to make sure their suggestions are framed in a positive way, and to include potential solutions. Members are asked to make sure their improvements address issues affected by multiple participants, and not just one individual.
- ◆ Incentivize Therapist rates in rural areas-Allison
- ◆ Meeting with Gina D-Chair
 - https://www.hsd.state.nm.us/about_the_department/constituent_services/

8-ACQ Liaison Update, Denise 2:30-2:45

- ◆ Members will hear about topics at recent ACQ meetings that are of interest to Mi Via participants
- ◆ Members will have the opportunity to propose topics that the ACQ liaison will share on behalf of the MVAC at the next meeting of the ACQ

9-Public Comment, Elaine 2:45-2:55

- ◆ Non members who have signed up for comment at the beginning of the meeting will have an opportunity to speak

10-Proposed New Business, Chair 2:55-3:15

- ◆ Members will have an opportunity to suggest topics of interest for future MVAC meetings to include special guests, trainings, areas of concern or celebration, etc.
- ◆ Durable Medical Equipment Company issues-Chair, Deanna, HSD, Allison

11-Final Comments and meeting adjourned, Chair 3:15-3:30

- ◆ Members will have an opportunity to say any last comments not already addressed in the meeting
- ◆ Members will vote to adjourn meeting