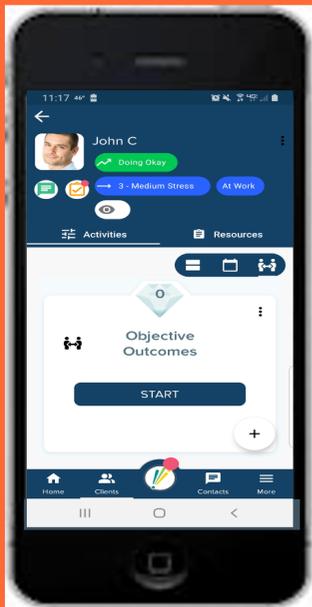# Task Prompting

The Challenge

Manuel currently works at a grocery store doing cleaning and restocking shelves. For the last two years, his job coach has been present to help support Manuel to make sure that he stays on task, knows what to do next, and to provide any additional support throughout his shift.

Manuel has recently expressed that he would like to be more independent while working. He has worked extensively for the last few months on the skills he need to be more independent at work, and his employer fully supports his vision. Manuel still requires support to stay on task and gets anxious occasionally while working alone.

Solutions

Using a task prompting application on his phone, Manuel and his job coach build out routines that he commonly completes on a shift. This includes pictures and / or videos for each step from his actual employment setting. This app also has the ability for Manuel to connect virtually with his job coach. At the push of a button, Manuel can have a video chat to receive any support he needs. His job coach can also see routines that he completes, and he can be notified if Manuel is stuck on a particular task. He can then reach out directly to Manuel or check in with his employer.

Vendors

Create Ability*
www.createabilityinc.com

LifeSherpa*
www.lifesherpapp.com

Avail by Central Reach*
www.availsupport.com

AbleLink Smart Living Technology*
www.ablelinktech.com

* Vendor Participating in NM Technology Pilot

Waivers and Service Definitions

Developmental Disability Waiver (DDW)	Assistive Technology or Remote Personal Support Technology
Supports Waiver	Assistive Technology
Mi Via Waiver	Related Goods and Services

Standards and Exceptions

If an Individual is just using the task prompting application, it needs to be written into their Individual Support Plan (ISP) using the Enabling Technology Integration Plan (ETIP).

If the individual is to be supported by a virtual or remote job coach, see the Remote Support Service example, the Remote Support Staffing Requirement Standards, and the Remote Support Staff Flowchart for more information.