



HEALTH CARE
AUTHORITY

DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION Updated 3.9.2026

CENTRAL OFFICE			
2540 Camino Edward Ortiz, Santa Fe, NM 87507			
DIRECTOR'S OFFICE			
Zwally	Jennifer	Division Director	(505) 670-2407
Buenviaje	Melanie	Deputy Director, Policy & Programs	(505) 490-2460
Doan	Scott	Deputy Director, Operation <i>Located in Las Cruces Office</i>	(575) 528-5187
Tighe	Joseph	Deputy Director, Support Services <i>Located in Metro Office</i>	(505) 470-4584
Roach	Nancy	Executive Assistant <i>Located in Metro Office</i>	(505) 487-6750
Session	Stephanie	Human Resources Generalist II <i>Located in Metro Office</i>	(505) 476-8823
Vacant		Deputy Director, Systems, and Data & Performance	
CENTRAL OFFICE			
1190 S. St. Francis Drive: Suite 1200, Santa Fe, NM 87505			
Anaya	Joseph	Human Resources Manager I	(505) 531-7634
FINANCE & BUSINESS OPERATIONS BUREAU			
2540 Camino Edward Ortiz, Santa Fe, NM 87507			
Leon	Cesar	Bureau Chief	(505) 699-2643
Arrietta	Amanda	Business Operations Analyst	(505) 819-1678
Sanchez	Arnold	Staff Manager	(505) 629-8358
Romero	Ronda	Financial Specialist - III	(505) 470-8562
Schiffman	Kim	Accountant & Auditor - A	(505) 670-2781
Vacant		Purchasing Agent - A	
Vacant		Purchasing Agent - O	
COMMUNITY PROGRAMS BUREAU			
2540 Camino Edward Ortiz, Santa Fe, NM 87507			
5300 Homestead NE; Albuquerque, NM 87110			
Main Line: (505) 476-8913 Fax: (505) 476-8894 E-fax (505) 365-1717			
Leyba	Selina	Bureau Chief	(505) 372-9624
Hill	Christina	Deputy Bureau Chief	(505) 690-4094
Armijo	Krystal	Mi Via Program Coordinator	(505) 252-3087
Barth	Tammy	Provider Enrollment & Relations Unit Manager	(505) 469-8480
Dean	Alix	Statewide Community Inclusion Supported Employment Lead	(505) 819-7346
DeHerrera	Deanna	Mi Via Systems Manager	(505) 629-7260
Dominguez	Inez	Mi Via Program Coordinator	(505) 538-5506
Gonzales	Elana	Research and Policy Analyst	(505) 549-4102
Fernandez	Steven	DDW Program Manager	(505) 584-1687
Gonzales	Rachel	Social & Community Services Coordinator	(505) 490-3721
Hill	Elaine	Mi Via Program Manager	(505) 506-6103
Jackson	Theodore	Provider Enrollment & Relations Unit Analyst	(505) 365-3920
Lujan	Lizette	Community Inclusion & Employment Coordinator	(505) 470-0279
Michaels	Peter	Administrative Assistant	(505) 670-8056
Orona	Ana	Mi Via Program Coordinator	(505) 627-4258
Otolo	Alicia	Mi Via Program Coordinator	(505) 218-1119
Rede	Brandi	State General Funds Program Manager (Las Cruces)	(575) 932-8160

Rice	Claudia	Constituent Supports Manager	(505) 546-9428
Trujillo	Jessica	ICF/IID Program Coordinator	(505) 623-1916
Veracka	Amanda	Statewide Case Management System Coordinator	(505) 627-4743
Vacant		Eligibility Specialist	
Vacant		Mi Via Program Coordinator	
INFORMATION TECHNOLOGY			
Computer Desktop Support		networkhelpdesk@state.nm.us	(800) 456-8737
METRO OFFICE			
5300 Homestead NE; Suite 218 Albuquerque, NM 87110 Toll Free: 1+ (800) 283-5548 Fax: (505) 841-5546 / (505) 841-5554			
Metro Regional Office			
Main Line: (505) 841-5500 Fax: (505) 841-5554			
Driskell	Michael	Regional Director	(505) 595-4458
Clark	Linda	Assistant Regional Director	(505) 589-8133
McNab	Jenni	Assistant Regional Director	(505) 595-5328
Baca	Bernadette	Soc/Com Service Coordinator	(505) 259-9177
Brodie	Andrea	Case Management Coordinator	(505) 526-3651
Carillo	Arturo	Soc/Com Service Coordinator	(505) 362-7350
Dahl	Fleur	Soc/Com Service Coordinator	(505) 503-3846
Emerine-Danbury	Maura	Soc/Com Service Coordinator	(505) 569-9426
Griego	Felicia	Metro Nurse Supervisor	(505) 589-6956
Hellebust	Katherine	Soc/Com Service Coordinator	(505) 974-5207
Marquez	Jesus	Lead Visit Coordinator	(505) 623-5843
Minerd	Leanne	Metro Registered Nurse	(505) 537-2153
Montoya	Anne	Community Inclusion Coordinator	(505) 403-7930
Moore	Terry Ann	Community Inclusion Coordinator	(505) 331-6365
Morris	Tiffany	Case Management Coordinator	(505) 259-7296
Olague	Nimsi	Case Manager Coordinator	(505) 595-4772
Moore	Shannone	Metro Registered Nurse	(505) 270-1243
Pohl	Angelina	Exec. Secretary/File Room	(505) 639-6903
Sanchez	Jaclyn	Community Inclusion Coordinator	(505) 452-6891
Sena	Anita	Exec Sec/Administrative Assistant	(505) 841-5501
Vincent	Anthony	Metro Registered Nurse	(505) 699-8460
Ward	Robert	Soc/Com Service Coordinator	(505) 228-8943
Zollinger	Anna	Community Inclusion Coordinator	(505) 437-8927
Vacant		Metro Registered Nurse	
Vacant		Metro Registered Nurse	
BUREAU OF BEHAVIORAL SUPPORTS			
5300 Homestead NE; Suite 223, Albuquerque, NM 87110 Main Line: (505) 841-5532 Fax: (505) 553-6085 Provider Crisis Line (after hours): (505) 250-4292			
Vigil	Gabriel	BBS Bureau Chief (Roswell)	(505) 900-4365
Bachicha	Veronica	Metro Regional Behavior Specialist	(505) 206-1424
Kushner	Jeff	Metro Regional Crisis Specialist	(505) 584-5333
Lowery	Rita	Statewide Receptionist / Administrative Assistant	(575) 779-2109
McKenna	Andrew	Metro Regional Behavior Specialist	(505) 795-2844
Rex	Michele	Statewide Clinical Director	(505) 360-0371
Vacant		Metro Regional Crisis Specialist	
Vacant		Statewide Crisis Supervisor	
SYSTEMS & DATA BUREAU			
5300 Homestead NE; Suite 214 Albuquerque, NM 87110			
Stewart	Justin	Bureau Chief	(505) 803-1959
DATA MANAGEMENT UNIT			
Caddy	Lynn	Data Management Unit Manager	(505) 554-8359
Bacon	Mairin	Management Analyst	(505) 362-5472
SYSTEMS & ACCESS UNIT			
Pierce	Julie	Systems and Access Unit Manager	(505) 681-7451
Friedland	Mark	Unit Analyst	(505) 452-7366
Lewis	Kisha	Unit Coordinator (Social Services Coordinator)	(505) 274-6786

TRAINING & KNOWLEDGE MANAGEMENT BUREAU

Bailey	Eryn	Bureau Chief	(505) 500-9583
Archuleta	Jacob	Training & Development Specialist (Taos)	(505) 452-6883
Cordova	Dan	Training & Development Specialist	(505) 526-7964
Lucero	Miguel	Training & Development Specialist	(505) 785-5183
Mattson	Susan "Suzi"	Training & Development Specialist	(505) 699-7647
Rodriguez	Jason	Training Manager (Las Cruces)	(575) 728-4589
Shand	Adam	Advocacy Trainer	(505) 469-9398
Vacant		Training & Development Specialist	
Vacant		SW/SE Training & Development Specialist	

CLINICAL SERVICES BUREAU

5300 Homestead NE; Suite 226, Albuquerque, NM 87110
Main Line: (800) 283-8415 Fax: (505) 841-2987 Seating Clinic Fax: (505) 232-5724

McBride	Melissa	Bureau Chief	(505) 231-2304
DeBerry	Mary (Nettie)	Nurse Generalist	(505) 250-6433
Iguado	Adamaris	Exec. Sec./Administrative Assistant	(505) 328-6081
Lavy	Jason	Seating Clinic Manager	(505) 222-4614
Leon	Felix	Seating Clinic Medical Technician	(505) 222-4615
Matta	Christina	Mortality Review Nurse Coordinator	(505) 537-9694
Spicer	Lori	Mortality Review Nurse Coordinator	(505) 388-8992
Vacant		Social/Community Services Coordinator Supervisor	
Vacant		Office Clerk	
Vacant		Medically Fragile Waiver Manager	

INFORMATION TECHNOLOGY

Computer Desktop Support	HCA-networkhelpdesk@state.nm.us	(800) 456-8737
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PRE-SERVICE INTAKE BUREAU

5300 Homestead NE; Suite 230, Albuquerque, NM 87110
Main Line: (505) 350-0034 or (505) 470-5825 Fax: (505) 533-6077

Hernandez	Nicole	Pre-Service Intake Bureau Chief <i>(Located in the Las Cruces Office)</i>	(505) 372-8017
Grider	Andrea	Pre-Service Intake Manager, Metro	(505) 630-9555
Anderson	Cheryle	Pre-Service Specialist, NW Region <i>(Located in the Gallup Office)</i>	(505) 372-8018
Borrello	Marissa	Clinical Psychologist	(505) 437-8165
Bustamante	Phillip	Pre-Service Specialist SE Region (A-Q) <i>(Located in the Metro Office)</i>	(505) 372-8024
Carrillo	Amber	PASRR Specialist, Metro	(505) 274-6786
Estrada	Beverly	Pre-Service Intake Regional Manager	(575) 997-7980
Farley	Erin	Pre-Service Specialist, Metro (M-R)	(505) 637-1567
Herrera	Denise	Pre-Service Specialist, Metro (Allocations)	(505) 389-3664
Jaramillo	Dominic	PASRR Supervisor	(505) 469-3291
Martinez	Moses	Pre-Service Specialist, Metro (F-L)	(505) 362-8613
Miranda	Jovanna	Pre-Service Specialist, Metro (S-Z)	(505) 372-8021
Mendoza	Romelia	Pre-Service Intake Office Support, Metro	(505) 350-0034
Montoya	Bernadette	Pre-Service Specialist, SE Region (R-Z and Allocations) <i>(Located in Roswell Office)</i>	(505) 372-8019
Pacheco	Patricia	PASRR Registered Nurse, Metro	(505) 706-3119
Perez	Amelia	Pre-Service Intake Office Support, Metro	(505) 470-5825
Rivera	Bernice	Pre-Service Specialist SW Region (A-L) <i>(Located in the Las Cruces Office)</i>	(505) 372-8023
Shores	Megan	Pre-Service Specialist, Metro (A-E)	(505) 372-8022
Shorty	Tiara	Pre-Service Specialist, NE Region <i>(Located in the Gallup Office)</i>	(505) 660-3542
Torrez	Bernadette	PASRR Specialist, Metro	(505) 372-8025
Vacant		Pre-Service Specialist, SW Region (M-Z) (Las Cruces)	

BUREAU OF INDIVIDUAL SAFETY AND ADVOCACY

Vacant		Bureau Chief	
Farnsworth	Connie	Metro RORA Lead/Operations Staff Manager	(505) 280-3739
Flores	Veronica	Healthcare Surveyor	(505) 819-8439
Flores	Jacob	Healthcare Surveyor (ANE Prevention)	(505) 527-2242
Fragua	Tony	Program Manager (ANE Prevention)	(505) 627-6306
Garcia	Bernadette	Healthcare Surveyor (ANE Prevention)	(505) 627-2319
Lister	Daniel	BISA Office Clerk	(505) 595-5173
Maxwell	Chris	Healthcare Surveyor	(505) 318-7311
Montoya	Adrian	Healthcare Surveyor	(505) 549-6791
Trujillo	Roberta	Healthcare Surveyor (IPRA & HIPAA)	(505) 252-0611
Vigil	Crystal	Healthcare Surveyor (ANE Prevention)	(505) 364-2440
Vacant		Legal Assistant	
Vacant		Supervisor, Legal Affairs	

STATE GENERAL FUNDS

Rede	Brandi	State General Funds Program Manager (Las Cruces)	(575) 932-8160
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NORTHEAST OFFICE

224 Cruz Alta, Suite B, Taos, NM 87571

Toll Free: 1+ (866) 315-7123 Main Line: (505) 476-2730 Fax: (575) 758-5973

Hamstra	Kim	Regional Director	Office: (505) 476-2744 Cell: (505) 699-3241
Archuleta	Jacob	Training & Development Specialist	Cell: (505) 452-6883
Barela	Krystal	Provider Supports Coordinator	(575) 779-7611
Dougherty	Ben	Office Support Clerk	Office: (505) 476-2742 Cell: (505) 819-8950
Fernandez	Anysia	Supports Waiver Program Manager	(505) 629-7476
Jeantete	Krystal	Provider Supports Coordinator	(505) 690-3170
Martinez	Brenda	Registered Nurse	Office: (505) 476-2739 Cell: (505) 819-1855
Memmer	Kristina	Provider Supports Coordinator/Inclusion Specialist	(505) 280-3876
Mixon	Laura	BBS NE/NW Regional Crisis Specialist	(575) 779-3840
Naranjo	David	Provider Supports Coordinator	(505) 551-2509
Mondragon	Rosalie (Rose)	Provider Supports Coordinator	Cell: (505) 614-4222
Romero	Mikaela	Provider Supports Coordinator	(505) 637-1791
Santistevan	Rita	BBS NE/NW Regional Behavior Specialist	Office: (505) 476-2747 Cell: (505) 414-1961
Van Culin	Jourdan	Case Management Regional Coordinator	Cell: (575) 770-1358
Vacant		NW/NE Crisis Specialist	

PRE-SERVICE INTAKE

Shorty	Tiara	Pre-Services Specialist, NE Region (Located in the Gallup Office)	(505) 660-3542
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TRAINING & KNOWLEDGE MANAGEMENT UNIT

Archuleta	Jacob	NE & NW Training Coordinator	(505) 452-6883
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NORTHWEST OFFICE

2914 E. Historic Route 66, Gallup, NM 87301

Toll Free: 1 (866) 862-0448 Main Line: (505) 863-9937 Fax: (505) 863-4978

101 W. Animas Street, Farmington, NM 87401

Fax: (505) 628-1039 (Farmington)

Joplin	Aaron	Regional Director	(505) 478-3035
Armijo	April	Registered Nurse	(505) 670-9587
Arviso	Tessa	Provider Engagement Coordinator	(505) 634-8837
Buffington	Casie	Registered Nurse	(505) 444-3710
Charleston	Orlinda	Community Inclusion Coordinator	(505) 394-3288
Johnson-Herrera	Katherine	Community Inclusion Coordinator	(505) 592-2672
Mixon	Laura	BBS NE/NW Regional Crisis Specialist	(575) 779-3840
Montelongo	Maria	Provider Engagement Coordinator	(575) 708-0700

Murray	Linda	Case Management Coordinator	(505) 908-0103
Santistevan	Rita	BBS NE/NW Regional Behavior Specialist	(505) 414-1961
Thomas	Louise	Administrative Assistant	(505) 863-9937
PRE-SERVICE INTAKE			
Anderson	Cheryle	Pre-Service Specialist	(505) 372-8018
Shorty	Tiara	Pre-Service Specialist, NE Region <i>(Located in the Gallup Office)</i>	(505) 660-3542
TRAINING & KNOWLEDGE MANAGEMENT UNIT			
Archuleta	Jacob	NW & NE Training Coordinator (Taos)	(505) 452-6883
SOUTHWEST OFFICE			
1170 N. Solano Drive, Suite G, Las Cruces, NM 88001-2369 Main Line: (575) 528-5180 Toll Free: 1 (866) 742-5226 Fax: (575) 528-5194			
Brooks	Angie	Regional Office Bureau Chief	(575) 915-8345
Casaus	Isabel	Regional Director	(575) 932-8221
Chavez	David	Community Inclusion Specialist	(505) 629-8506
Fernandez	Anysia	Supports Waiver Program Manager	(505) 629-7476
Gomez	Bianca	Case Manager Coordinator	(575) 277-1203
Kirker	Jacqueline	Provider Supports Coordinator	(575) 636-8435
Lopez	Jaime	Provider Supports Coordinator	(575) 636-5731
Perez	Laura	BBS SW Regional Behavior Specialist	(575) 635-0683
Porter	Leslie	BBS SW Regional Crisis Specialist	(575) 997-5769
Rede	Brandi	State General Funds Program Manager	(575) 932-8160
Renteria	Fatima	Community Inclusion Coordinator	(575) 728-5918
Rodriguez	Edna	Social & Community Service Coordinator	(575) 728-5363
Runyan	Vanessa	Administrative Assistant	(575) 528-5180
Stewart	Dora	Certified Nurse Practitioner	(575) 528-5188
Yancey	Sara	Regional Nurse	(505) 470-2120
PRE-SERVICE INTAKE			
Hernandez	Nicole	Pre-Service Intake Bureau Chief	(505) 372-8017
Estrada	Beverly	Pre-Service Intake Manager Regional	(575) 997-7980
Rivera	Bernice	Pre-Service Specialist (A-L)	(505) 372-8023
Vacant		Pre-Service Specialist (M-Z)	
TRAINING & KNOWLEDGE MANAGEMENT UNIT			
Rodriguez	Jason	SW & SE Training Coordinator	(505) 728-4589
SOUTHEAST OFFICE			
726 B. South Sunset, Roswell, NM 88203 Main Line: (575) 624-6100 Toll Free: 1 (866) 895-9138 Fax: (575) 624-6104			
Irish	Guy	Regional Director	(575) 246-0024
Acuna	Melissa	Soc/Com Service Coordinator	(575) 246-0023
Bravo	Juana	Provider Supports Coordinator	(575) 840-4997
Chairez	Maira	Community Inclusion Coordinator	(575) 246-6108
Conde	Laria	Case Management Coordinator	(575) 244-4550
Fresquez	Debbie	Administrative Assistant	(575) 624-6100 ext. 110
Hernandez	Melisa	BBS SE/Metro Regional Behavior Specialist	(575) 416-3462
Hoefs	Cindy	Soc/Com Service Coordinator	(575) 246-0029
Marrujo	Anita	SERO Nurse	(575) 244-4247
Matta	Christina	Mortality Review Nurse Coordinator	(505) 670-9270
Medina	Debra	Provider Supports Coordinator	(575) 840-5080
Montoya	Bernadette	Pre-Service Specialist (L-Z)	(505) 372-8019
Newman	Mariann	BBS SE Regional Crisis Specialist	(505) 660-8522
Spicer	Lori	Mortality Review Nurse Coordinator	(505) 388-8992
Vigil	Eugene	Community Inclusion Coordinator	(575) 246-0027
Vigil	Gabriel	BBS Bureau Chief	(505) 900-4365
Vacant		JCM Visiting Nurse	

PRE-SERVICE INTAKE			
Bustamante	Phillip	Pre-Service Specialist, SE Region (A-Q) <i>(Located in Metro Office)</i>	(505) 372-8024
Montoya	Bernadette	Pre-Service Specialist, SE Region (R-Z & Allocations) <i>(Located in Roswell Office)</i>	(505) 372-8019
TRAINING & KNOWLEDGE MANAGEMENT UNIT			
Rodriguez	Jason	SE & SW Training Coordinator (Las Cruces)	(575) 728-4589
SPECIAL NEEDS DENTAL CLINIC			
7905 Marble Avenue, NE, Albuquerque, NM 87110 Phone: (505) 222-4610 Fax: (505) 232-5724			
Grady	Dr. Alicia	Clinic Director/Dentist	(505) 222-4600
Chavez	Dr. Keely	Dentist	(505) 222-4600
Acuna	Claudia	Business Operations Specialist	(505) 222-4600
SPECIALTY SEATING AND POSITIONING CLINIC			
7905 Marble Avenue, NE, Albuquerque, NM 87110 Phone: (505) 222-4610 Fax: (505) 232-5724			
Hubbard	Scott	Statewide Physical Therapy (PT) Consultant	(505) 222-4610
Lavy	Jason	Specialty Seating Clinic Manager	(505) 222-4610
Leinwand	Robin	Statewide Occupational Therapy (OT) Consultant	(505) 239-1768
Sanchez	Demarre	Statewide Speech-Language Pathologist (SLP) Therapy Consultant	(505) 417-5264
Schubauer	MaryBeth	Statewide Physical Therapy (PT) Consultant	(505) 238-2247
ADDITIONAL OFFICE / FAX NUMBERS			
HCA Office of the Secretary		Phone: (505) 827-7750	
HCA Office of the General Counsel		Phone: (505) 827-7701	
HCA IT Help Desk		Phone: (800) 456-8737	
		hca-networkhelpdesk@hca.nm.gov	