Area: Compliance with Quality Standards (Revised April 11th, 2025)

Region: Southwest

Provider Name	Current Region	Support Types				Previous Survey		Most Recent Survey		Enforcement
		Residential(R), Community(C) and Employment(E)	Residential	Community	Employment	Date	Determination of Compliance	Date	Determination of Compliance	Did the Agency have an Open Case before the Internal Review Commitee between 1/1/2024 and 4/6/2025?
A First Step, LLC	Metro, NE, SE, SW	RC	R	С		4/12/2021	Partial Compliance	12/4/2023	Partial Compliance	No
Active Solutions Inc (SW)	SW	RC	R	С		4/13/2020	Compliance	4/24/2023	Partial Compliance	No
An Open Door LLC	SW	RCE	R	С	Ε	7/6/2020	Partial Compliance	7/26/2023	Non-Compliance	No
Angel Care Of New Mexico Inc	SW	RC	R	С		1/17/2023	Partial Compliance	3/21/2025	Partial Compliance	No
Campo Behavioral Health L.L.C.	SW	RC	R	С		8/10/2020	Partial Compliance	6/5/2023	Partial Compliance	Νο
Carlacare Inc.	SW	R	R			11/28/2022	Partial Compliance	2/13/2025	Partial Compliance	Νο
Casa De Esperanza Inc	SE, SW	RC	R	С		2/13/2023	Partial Compliance	11/15/2024	Partial Compliance	Νο
Community Options Inc. (SW)	SW	CE		С	Ε	7/2/2021	Partial Compliance	7/24/2023	Partial Compliance	Νο
Direct Therapy Services LLP	SW	RC	R	С		2/28/2022	Partial Compliance	4/8/2024	Partial Compliance	Νο
Expressions Of Life Inc	Metro, NE, SW	R	R			5/2/2022	Non-Compliance	6/3/2024	Partial Compliance	Νο
Grace Requires Understanding Inc	SW	RC	R	С		1/14/2022	Non-Compliance	1/22/2024	Partial Compliance	Νο
Hearts of Hope, LLC	SW	RC	R	С		9/19/2022	Non-Compliance (i)	4/22/2024	Non-Compliance	Yes
La Vida Felicidad Inc	Metro, SW, NW	RC	R	С		9/25/2023	Non-Compliance	1/16/2025	Partial Compliance	No
Lessons Of Life LLC	SW, SE	RCE	R	С	E	8/24/2020	Compliance	8/21/2023	Partial Compliance	Νο
Links of Life	SW	RC	R	С		4/5/2021	Partial Compliance	5/8/2023	Partial Compliance	Νο
Milagro De Vida Community Services LLC	SW	RCE	R	С	E	2/5/2024	Non-Compliance	3/7/2025	Partial Compliance	Yes
Nezzy Care Of Las Cruces	SE, SW	RCE	R	С	Ε	5/30/2023	Non-Compliance	10/21/2024	Non-Compliance	Yes
Progressive Residential Services Of New Mexico	SW	RC	R	С		4/26/2021	Non-Compliance	10/21/2022	Non-Compliance	Νο
Quality Life Services, LLC	SW, SE	RC	R	С		12/6/2021	Non-Compliance	10/23/2023	Non-Compliance	Yes
Safe Harbor Inc	SW	RC	R	С		8/7/2023	Non-Compliance	12/2/2024	Partial Compliance	Yes
The New Beginnings LLC (Metro,NE,NW, SW)	Metro, NE, NW, SW	RC	R	С		2/27/2023	Non-Compliance	9/23/2024	Non-Compliance	No
Zia Therapy Center Inc.	SW	RCE	R	С	E	10/19/2023	Non-Compliance	2/28/2025	Partial Compliance	Νο
¹ Health Care Authority, DDSD, Provider Enrollment Unit										
² Health Care Authority, Division of Health Improvement, Qu	uality Management Bureau (QMB)									
(https://www.hca.nm.gov/ddw-living-care-arrangements-c	community-inclusion-customized	community-supports-	emple	oyme	nt-se	rvices/). Initia	l (i) and Routine Survey	s Only.		
Data is for distributed reports through 4/11/2025										
³ Health Care Authority [,] Internal Review Committee.										
IRC cases affect individual provider agencies regardless of	region(s) served, though actions (e.g. moratorium) mav	be for	spec	;ific re	gions.				
Note: The regions and services offered by a particular prov		• • •		•		-				
To see a current list of services and providers, please visit of			-		-					
To see the breakdown of regions please visit the DDSD regions and the DDSD regions are the breakdown of regions please visit the DDSD regions are the breakdown of regions please visit the DDSD regions are the breakdown of regions please visit the DDSD regions are the breakdown of regions please visit the DDSD regions are the breakdown of regions please visit the breakdown	•	. ,	•							