

# Mi Via Waiver Newsletter

January February 2026

## Participant Corner

*Hanna Mares*



Hanna Mares is a 2025 graduate of Bernalillo High School. She has been a cheerleader since the 6<sup>th</sup> grade. Her favorite part of cheerleading was cheering at basketball games. Especially the boy's games. Hanna would like to attend classes at UNM and CNM in Albuquerque for culinary arts. Hannah hopes to continue her cheering career at UNM.

Link to Hanna's story on KOAT: [Cheerleading is a love for student with Down syndrome](#)

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### Your Talent is in Demand!

Are you a poet, storyteller, artist or just want to share a picture of yourself doing a favorite activity. Would you like to share some great news? Please submit pictures of your own artwork, short stories, or poems. Submissions to be shown in an upcoming Mi Via Newsletter. Submissions can be sent to: [rachel.gonzales@hca.nm.gov](mailto:rachel.gonzales@hca.nm.gov)

# Shining Star of the Month

## Maria E. Chavez

Can't say enough about **Maria E Chavez** our consultant. She has impacted our lives in such a positive way. Always available when needed. We are always well informed and kept up to date. She is so kind, friendly and helpful.

Gary, Jennifer and Danielle Jones

## Shining Star Employees of the Month

Do you have a Direct Support Professional (DSP) that you would like to give a shout out to? DDSD would like to recognize our DSP's who go above and beyond for Mi Via Participants. Shining Stars will be featured in the Mi Via Newsletter monthly. Send a brief note of why you would like to recognize your staff. Submissions can be sent to: [rachel.gonzales@hca.nm.gov](mailto:rachel.gonzales@hca.nm.gov)

## Employment First Website

*Contributor: Alix Dean, Community Inclusion and Employment Lead*

DDSD is proud to announce the launch of the Employment First webpage. The webpage shares your stories about why you like working. These stories help others learn from your success.

Also, the Employment First webpage offers tips and links to get started with employment planning and support.

Visit the Employment First webpage using the QR code or link below:

Website: [Employment First – New Mexico Health Care Authority](#)



## CHANGE TO MI VIA NEWSLETTER DISTRIBUTION FREQUENCY

Beginning January 2026, the Mi Via Newsletter will be distributed every other month. A bimonthly newsletter allows us to gather new information, share meaningful updates, and provide more timely and relevant content to the Mi Via community.

# and Support Plan (SSP): Revision Updates

Contributor: Claudia Rice, Office of Constituent Support Manager

Over the last several months, the Developmental Disabilities Supports Division (DDSD) has been working to revise the Mi Via Services and Support Plan (SSP). This revision aims to make the SSP more accessible and user-friendly. As part of this effort, DDSD invited input from waiver recipients, their family members, consultants, and providers throughout the fall and winter of 2025.

The feedback received highlighted several key areas for improvement while underscoring the person-centeredness of the existing SSP. Person-centeredness is about planning services around what is important to a person, including their goals, preferences, strengths, and support needs. DDSD is currently reviewing and incorporating the latest SSP feedback and plans to continue refining the document, with the goal of finalizing the revised Mi Via SSP by spring 2026.

If you have questions or recommendations on the SSP revision, contact Claudia Rice, Office of Constituent Support Manager, at [Claudia.Rice@hca.nm.gov](mailto:Claudia.Rice@hca.nm.gov)

## Employment Spotlight

*Gabe Rau*



My name is Gabe Rau.

I work at Youthworks Thrift store. I like working in the DVD section of the thrift store and meeting cool people.

I found my job with the help of my mom and with the support of DVR [Division of Vocational Rehabilitation].

I work 6 hours a week.

*Note: Gabe works without paid supports.*

### Employment Spotlight Submissions

If you have a job and would like to be featured in Employment Spotlight, send:

- A picture of you at work.
- The name of where you work.
- A statement about how you found your job.
- What do you like.

Submissions and questions can be sent to Alix Dean at [Alix.Dean@hca.nm.gov](mailto:Alix.Dean@hca.nm.gov) 505-819-7346

# Mi Via Advisory Committee (MVAC)

*Contributor: Alicia Otolo, Mi Via Waiver Program Coordinator*

MVAC is an Advisory Council on Quality (ACQ) subcommittee. MVAC supports the Mi Via Self-Directed Waiver program in the following ways:

- Supports the Mi Via idea of self-direction.
- Ongoing review of the Mi Via Waiver Program
- Receives suggestions on policy and process issues and makes recommendation to DDS.

2026 MVAC Meeting Schedule:

- April 23, 2026, at 12:30pm-3:30pm
- July 23, 2026, at 12:30pm-3:30pm
- October 22, 2026, at 12:30pm-3:30pm

If you would like an invite to MVAC meeting or information on how to become a member, please email Alicia Otolo at [alicia.otolo@hca.nm.gov](mailto:alicia.otolo@hca.nm.gov)

Website: <https://www.hca.nm.gov/mi-via-advisory-committee>

## Just For Laughs

What is brown, hairy and wears sunglasses?

*A coconut on vacation.*

What do cakes and baseball teams have in common?

*They both need a good batter.*

What did the tiger say to her cub on his birthday?

*It's roar birthday.*

## Developmental Disabilities Supports Division Social Media Campaign

*Contributor: Melanie Buenviaje, DDS Deputy Director*

Check out New Mexico Health Care Authority (HCA) social media pages!

FACEBOOK: [HCA on FaceBook](#)

INSTAGRAM: [HCA on Instagram](#)

NM Health Care Authority (HCA): [New Mexico Health Care Authority](#)

**“Every Tuesday will be “Thriving Tuesday”**

‘Thriving Tuesday’ will feature DDS content across Facebook and Instagram:

- Exciting announcements and upcoming events
- Call for Providers – an invitation for agencies or qualified professionals to step forward become a provider in our waiver system

Like and Follow!

# Graduate Spotlight

## *Hannah Mares*

Hannah Mares is a 2025 graduate of Bernalillo High School.

Way to go Hannah! Congratulations!



## **Call for 2026 Graduates!**

If you are a Mi Via Participant and will be graduating in 2026 from elementary, middle school, high school or college we want to celebrate with *you!* Send your photos with your name and school. Submissions can be sent to [Rachel.gonzales@hca.nm.gov](mailto:Rachel.gonzales@hca.nm.gov)

## Positive Thoughts

“I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

~ *Maya Angelou*

“It is always the simple that produces the marvelous.”

~ *Amelia Barr*

“Be the change you want to see in the world.”

~ *Mahatma Gandhi*

## *What is a Home Study?*

A home study is not an inspection, but an assessment designed to understand safety conditions, feasibility of service delivery, and potential risk factors. Under the Developmental Disabilities Waiver (DDW), home studies are a longstanding requirement for Family Living (FL) providers and include evaluation of environmental safety, adequacy of supports, emergency preparedness, accessibility, and alignment with the participant's service plan. Another component of home studies is a self-assessment completed by the family at the time of application. The purpose of the application and self-assessment is to identify family culture, communication style and motivations that may assist in participant matching, especially for non-related subcontractors, as well as assure the applicant is aware of the requirements to provide the service.

## *Who conducts Home Studies and at what frequency do they occur?*

Home studies are being considered for homes where Mi Via participants are receiving In Home Living Supports (IHLS) through a vendor agency. While Mi Via is a self directed model, IHLS providers are contracted with vendor agencies, who are reimbursed with State and Federal dollars, to deliver Medicaid services inside the participant's home making them subject to the same level of accountability and safety expectations as DDW in home providers.

DDSD is proposing home studies occur at the following frequency:

- When IHLS services are initially requested and approved in the Mi Via Service and Support Plan (SSP,) and
- Annually, and
- Whenever there is a new risk, or significant change in the participant's needs or living situation.

## *Why Home Studies Are Being Considered – Benefits of Home Studies*

Introducing home studies to IHLS strengthens the service in several ways:

- Parity Across Waivers: Ensures that participants receiving living supports, regardless of waiver, receive the same quality of service and protection.
- Program Integrity: Enhances oversight of services funded with federal and state Medicaid dollars.
- Vendor Accountability: Ensures IHLS providers delivering services in the home meet consistent safety and living standards.
- Safety Assurances: Helps identify environmental risks and hazards, unmet needs, caregiver strain, or signs of abuse, neglect, or exploitation.
- Preventive Approach: Supports early intervention rather than reactive response to incidents.
- Better Support Planning: Helps identify gaps in supports, opportunities for education, and areas where additional safeguards may be needed.
- Ensures compliance with Home and Community-Based Services (HCBS) Settings Requirements: Verifies the residence protects privacy, safety, autonomy, community inclusion, unrestricted access, and full physical accessibility based on the individual's assessed needs.

## *How Input Is Being Collected*

Stakeholder input is essential to shaping the final design. Feedback is being collected through written comments submitted to the Mi Via Program Manager, Elaine Hill at [elaine.hill@hca.nm.gov](mailto:elaine.hill@hca.nm.gov) Please submit comments by March 1, 2026.

## Community Events

Free or low cost

February 7, 2026, 10:00 am  
Community Arts Party  
Finley Gym, 202 Mc Cutcheon Ave,  
Socorro

February 11, 2026, 6:00 pm  
Zootopia 2  
Student Activities Center, 1 University of  
NM, Albuquerque

February 11, 2026, 12:00-1:00 pm  
Brown Bag Birding, Animas Park, 825  
Browning Pkwy, Farmington

February 11, 18, and 25, 2026, 3:00 pm  
Midweek Matinee at Octavia Fellin Public  
Library (OFPL),  
OFPL, 115 West Hill Ave, Gallup

February 12-17, 2026  
Mardi Gras in the Mountains Town of Red  
River, 101 W. River St., Red River

February 13, 2026, 6:00 pm  
Night of Dreams, Legacy Church, 7201  
Central Ave. NW, Albuquerque  
Register: [Night of Dreams | Legacy Church®](#)

February 21, 2026, 3:00 pm  
Men's Basketball vs. Black Hills State  
University, John A. Wilson Complex, 1216  
9th St., Las Vegas

February 27-28, 2026, 9:00 am  
Gathering of Quilts, T or C Civic Center,  
400 W. 4th, Truth or Consequences

## Understanding Conduent's Role in the Mi Via Program

*Contributor: Rachel Gonzales, Mi Via Billing Specialist*

Conduent serves as the Financial Management Agent (FMA) for the Mi Via Waiver Program. Their role is essential in helping participants, Employers of Record (EORs), employees, and vendors manage the financial and administrative parts of self-direction.

### *What Conduent Does*

Conduent supports the Mi Via program by handling important financial and administrative tasks, including:

- Processing EOR, employee, and vendor enrollment packets
- Oversight and management of FOCOnline
- Oversight and management of the Money Network Card
- Through sub-contractor, Palco:
  - Issues payments to employees and vendors
  - Issues payments for federal and State tax payroll taxes
  - Tracking of Worker's Compensation Claims

These responsibilities help ensure payments are accurate, records stay up to date, and the program runs smoothly.

### *When to Contact Conduent*

Participants, families, EORs, and employees can reach out to Conduent for help with:

- Payments to employees or vendors
- Employee, EOR, or vendor packets
- Direct deposit setup or changes
- Vendor Payment Requests (VPR) forms
- Stop payment requests
- FOCOnline system issues

If you're unsure whether your question should go to Conduent or another Mi Via support team, Conduent can help point you in the right direction.

### *How to Reach Conduent*

Conduent Customer Service: 1-800-283-4465

# Program Provider Gross Receipts Tax Updates

Contributor: Melanie Buenviaje, DDSD Deputy Director

Work continues to move forward on important system updates within FOCOsonline, and full implementation is expected to be completed by end of February 2026. These updates are designed to facilitate budgets in FOCOsonline that track and pay Gross Receipts Tax (GRT) separately from participant services and outside of the participant's Annual Approved Budget (AAB). This change is designed to maximize the funds a participant has under their Individual Budgetary Allotment.

## What's Changing?

Participants and consultants may notice the new GRT section for each specific service when reviewing services in FOCOsonline. Right now, the GRT in these sections are a 15% estimate, and not the actual GRT tied to the true cost of services. The estimated 15% is simply a placeholder to support system functionality until full updates are complete.

## What This Means for You

Participants will have an opportunity to revise their budgets to access the funds otherwise allotted to GRT. DDSD will release guidance on:

- When consultants and participants can submit budget revisions to add or modify services based on newly available funds from the release of GRT allotted funds
- How to enter and calculate GRT cost when building budgets

Until the guidance is released, please do not submit budget revisions.

For questions, please reach out to Melanie Buenviaje at [melanie.buenviaje@hca.nm.gov](mailto:melanie.buenviaje@hca.nm.gov)



**SPRING MERRYMAKERS**

Event Details: Dances are at Loma Linda Community Center  
1700 Yale Blvd SE 87106  
Friday Nights, 7 PM-9 PM

MerryMakers is not a drop off program.  
If you are accompanying a participant at an event,  
please stay with them for the duration of the evening.

**JANUARY 2026**

- 9 • WELCOME BACK DANCE
- 16 • GUEST DJ DYON
- 23 • MLK MOTOWN NIGHT
- 30 • URBAN COWBOY NIGHT

**FEBRUARY 2026**

- 6 • SUPER BOWL PARTY- REP YOUR TEAM SHIRT
- 13 • SWEET HEART DANCE
- 20 • GUEST DJ DYON
- 27 • "CRAZY SOCK" HOP

ONE ALBUQUE RQUE

For More Information: [cabq.gov/inclusion](http://cabq.gov/inclusion) 505-764-1525



# Service Highlights

## Environmental Modifications Service (EMOD)

*Contributor: Rachel Gonzales. Mi Via Billing Specialist*

Environmental Modifications (EMOD) Services include the purchase and installation of equipment or making physical adaptations to the participants' home that are necessary to ensure:

- Health
- Safety
- Welfare of the participant or
- Improve the participants' level of independence.

These services are available up to a maximum of \$5,000 within a five-year period. Participants transitioning into the Mi Via program from the Developmental Disabilities (DD) Waiver will carry their existing EMOD utilization history with them into Mi Via.

Some examples of environmental modifications include the following:

- Installation of ramps and grab bars.
- Widening of doorways and hallways.
- Installation of automatic door openers and doorbells, etc.

EMOD services do not cover home improvements that would be considered normal upkeep of a residence such as, but not limited to:

- Rain gutters
- Tile replacement
- Mold repair
- Sagging floors
- New faucets
- Window replacements

EMOD limitations:

- Approved EMOD funding must be used within the budget year that it is requested for.
- If EMOD is not used within the approved budget year it will need to be requested for the next budget year.
- EMOD is not eligible for Additional Funding (AF)

Please reach out to your Consultant for additional questions. For a full EMOD description please review: Mi Via Service Standards at <https://www.hca.nm.gov/mi-via-services-supports/>

# Community Resources

## **Housing:**

The following are housing resources.

### **Albuquerque**

Developmentally Disabled & Persons with Behavioral health Needs

Albuquerque

Albuquerque Health Care for the Homeless

505-766-5197

Website: [Services - ABQHCH](#)

HELP New Mexico, Inc.

505-265-3717

Website: [Emergency Housing Assistance – HELP New Mexico Inc.](#)

Supportive Housing Coalition of New Mexico

505-255-3643

Website: [Home - Supportive Housing Coalition of New Mexico](#)

Therapeutic Living Services, Inc.

505-268-5295

Website: [Therapeutic Living Services Community Mental Health Center, Psychosocial Rehabilitation, Community Support Services, PSR, Albuquerque, New Mexico](#)

Catholic Charities of Central New Mexico

505-724-4670

Website: [Honoring Human Dignity - Catholic Charities, offices in Albuquerque and Santa Fe, NM](#)

### **Farmington**

San Juan County Partnership

505-635-5163

Website: [Housing Assistance | San Juan County Partnership](#)

San Juan Center for Independence

505-566-5827

Website: [San Juan Center for Independence](#)

### **Las Cruces**

Mesilla Valley Community of Hope

575-523-2219

Website: [Mesilla Valley Community of Hope](#)

### **Las Vegas**

Samaritan House

505-454-1390

### **Roswell**

CHOICES Center for Independent Living

575-627-6727

### **Santa Fe**

New Vistas/A New Mexico Center for Independent Living

505-471-1001

Website: [New Vistas | Improving Lives Since 1971](#)

St. Elizabeth Shelter

505-982-6611

Website: [St. Elizabeth Shelters & Supportive Housing | Santa Fe, NM](#)

The Life Link

505-438-0010

Website: [Housing Support | The Life Link](#)





**January 2026**  
**Dates to Remember**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 New Year's Day  NM State Offices are closed	2 Vendor checks received or deposited	3 Deadline to submit VPRs for 1/16 vendor payment payments
4	5	6 Cuddle Up Day	7	8 Bubble Bath Day	9 Paychecks & vendor checks received or deposited, end of the pay period	10 Deadline to fax timesheets & mileage for 1/23 payment & VPRs for vendor payments
11 Step in a Puddle and Splash Your Friend's Day	12	13 National Rubber Duckie Day	14	15 National Bagel Day	16 Vendor checks received or deposited	17 Deadline to submit VPRs for 1/30 vendor payment
18 Winnie the Pooh Day	19 Martin Luther King Jr's Day  NM State Offices are closed	20	21	22	23 Paychecks & vendor checks received or deposited, end of the pay period	24 Deadline to fax timesheets & mileage for 2/6 payment & VPRs for vendor payments
25 Opposite Day	26	27 Chocolate Cake Day	28	29	30 Vendor checks received or deposited	31 Deadline to submit VPRs for 2/13 vendor payment

## February 2026

### Dates to Remember

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 First Day of Black History Month	2 Groundhog Day	3 Doggy Date Night	4	5	6 Paychecks & vendor checks received or deposited, end of the pay period	7 Deadline to fax timesheets & mileage for 2/20 payment & VPRs for vendor payments
8 Autism Sunday	9 National Pizza Day	10	11 National Make a Friend Day	12	13 Vendor checks received or deposited	14 Deadline to submit VPRs for 2/27 vendor payment
15 World Hippo Day	16 Presidents Day	17 Mardi Gras	18	19	20 Paychecks & vendor checks received or deposited, end of the pay period	21 Deadline to fax timesheets & mileage for 3/6 payment & VPRs for vendor payments
22 National Walk Your Dog Day	23 National Tootsie Roll Day	24	25 National Pink Shirt Day	26	27 Vendor checks received or deposited	28 Deadline to submit VPRs for 3/13 vendor payment

## Mi Via Circle of Support

MI VIA HCA Website: [Mi Via Self-Directed Waiver - New Mexico Health Care Authority](#)

Consultant Agency Name	Contact Name	Phone	E-mail	Regions(s)
Active Advocates of New Mexico	Alicia Sisneros	505-353-1778	<a href="mailto:AliciaS@ActiveAdvocatesNM.com">AliciaS@ActiveAdvocatesNM.com</a>	All of New Mexico

CNRAG, Inc. (Care Network Resource Assist. Group)	Fallon Vincell	575-621-3645	<a href="mailto:fvincell@cnragusa.com">fvincell@cnragusa.com</a>	Metro, SE & SW
Consumer Direct Personal Care (CDPC)	Pamela Acosta Jessica Jaramillo	505-344-8182 x3535	<a href="mailto:Pamelaa@consumerdirectcare.com">Pamelaa@consumerdirectcare.com</a> <a href="mailto:Jessicaaja@consumerdirectcare.com">Jessicaaja@consumerdirectcare.com</a>	All of New Mexico
Familia Services NM	Abigail Aguilar	505-420-1028	<a href="mailto:abby@familiaservicenm.com">abby@familiaservicenm.com</a>	Metro, NW & SW
Innovative Self Direction	Frank Aquila	505-850-7662	<a href="mailto:faquila@innovativeselfdirection.com">faquila@innovativeselfdirection.com</a>	All of New Mexico
Los Amigos, LLC	Michelle Rutt	505-920-4511	<a href="mailto:Michelle@losamigosnm.com">Michelle@losamigosnm.com</a>	All of New Mexico
Me Town Enterprises, LLC	Kimberly Riebsomer	505-310-9069	<a href="mailto:riebsomer@gmail.com">riebsomer@gmail.com</a>	Metro & NE
Merit Consulting, LLC	Dominique Facio	505-554-5494	<a href="mailto:dfacio.meritnm@gmail.com">dfacio.meritnm@gmail.com</a>	Metro
Peak Developmental Services	Sarah Martinez	505-281-9962	<a href="mailto:smartinez@nmddwcm.com">smartinez@nmddwcm.com</a>	All of New Mexico
Phoenix Supports	Raquel Guzman Vega	505-353-2061 505-619-4473	<a href="mailto:intake@phoenix-supports.com">intake@phoenix-supports.com</a>	All of New Mexico
Professional Case Coordination Services	Daniel Romero	505-715-3708	<a href="mailto:danielpccs1@gmail.com">danielpccs1@gmail.com</a>	Metro & SE
Self-Directed Choices	Jacob Patterson	505-508-1663	<a href="mailto:Jacob@sdchoices.com">Jacob@sdchoices.com</a>	All of New Mexico
UNM Center for Development and Disability (CDD)	Carrie Walter Cassandra DeCamp	505-235-7837 505-274-1319	<a href="mailto:CnWalter@salud.unm.edu">CnWalter@salud.unm.edu</a> <a href="mailto:cdecamp@salud.unm.edu">cdecamp@salud.unm.edu</a>	All of New Mexico
Visions Case Management	Charles Clayton Evan Anderson	575-779-7419 888-588-9152	<a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a> <a href="mailto:evananderson@visionsnm.com">evananderson@visionsnm.com</a>	All of New Mexico

**Health Care Authority/ Developmental Disabilities Supports Division**

Elaine Hill	Mi Via Waiver Program Manager	505-506-6103	<a href="mailto:Elaine.hill@hca.nm.gov">Elaine.hill@hca.nm.gov</a>
Krystal Armijo	Mi Via Waiver Program Coordinator	505-252-3087	<a href="mailto:krystal.armijo@hca.nm.gov">krystal.armijo@hca.nm.gov</a>
Alicia Otoló	Mi Via Waiver Program Coordinator	505-218-1119	<a href="mailto:Alicia.otolo@hca.nm.gov">Alicia.otolo@hca.nm.gov</a>
Inez Dominguez	Mi Via Waiver Program Coordinator	505-538-5506	<a href="mailto:Inez.Dominguez@hca.nm.gov">Inez.Dominguez@hca.nm.gov</a>
Ana Orona	Mi Via Waiver Program Coordinator	505-627-4258	<a href="mailto:Ana.Orona@hca.nm.gov">Ana.Orona@hca.nm.gov</a>
Rachel Gonzales	Mi Via Billing Specialist Coordinator Functions: Conduent, Billing, Payment Issues & Technical Assistance	505-490-3721	<a href="mailto:rachel.gonzales@hca.nm.gov">rachel.gonzales@hca.nm.gov</a>
Jennifer Romero	Mi Via Eligibility Coordinator Functions: Participant Eligibility Issues & Technical Assistance	505-469-8522	<a href="mailto:Jennifer.romero3@hca.nm.gov">Jennifer.romero3@hca.nm.gov</a>
Deanna DeHerrera	Mi Via Systems Program Manager		<a href="mailto:Deanna.DeHerrera@hca.nm.gov">Deanna.DeHerrera@hca.nm.gov</a>

**Comagine Health**  
 PO Box 20910, Albuquerque, NM 87154-0190  
 Phone: 1-866-962-2180

Comagine Health is the Third-Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

**Conduent**  
 1720-A Randolph Road, SE, Albuquerque, NM 87106  
 Phone: 1-800-283-4465

Mailing Address:  
 Conduent  
 PO Box 27460, Albuquerque, NM 87125

Conduent is the Financial Management Agent (FMA) for the Mi Via Waiver Program.

**Managed Care Organization (MCO)**

Blue Cross Blue Shield	866-689-1523	<a href="https://www.bcbsnm.com/turquoise-care-welcome/">https://www.bcbsnm.com/turquoise-care-welcome/</a>
Presbyterian	800-356-2219	<a href="https://www.phs.org/health-plans/turquoise-care-medicare">https://www.phs.org/health-plans/turquoise-care-medicare</a>
Molina	844-862-4543	<a href="https://www.molinahealthcare.com/members/nm/en-us/mem/Medicare.aspx">https://www.molinahealthcare.com/members/nm/en-us/mem/Medicare.aspx</a>
United Health Care	877-236-0826	<a href="https://www.uhc.com/communityplan/new-mexico/plans">https://www.uhc.com/communityplan/new-mexico/plans</a>