



Monthly Statistical Report

February 2024

There were 879,409 individuals that received Medicaid in February 2024, an 10.88% decrease from one year ago. The count of Medicaid recipients has increased by 5,965, or 0.68%, since last month.

The SNAP caseload in February 2024 was 247,554, a 2.15% decrease from one year ago. The SNAP caseload has increased by 11,762 cases, or 4.99%, since last month.

The TANF caseload was 7,504 in February 2024, a decrease of 12.90% from February 2023. The TANF caseload had 240 more cases compared to January 2024, an increase of 3.3%.

The caseload for General Assistance was 1,326 in February 2024, a decrease of 26.21% from one year ago and a decrease of 24 cases from last month.

Michelle Lujan Grisham, Governor
Kari Armijo, Secretary

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Regions are reported as follows:

| Region 1 | | |
|-----------------|------------|-----------|
| Catron | San Juan | Valencia |
| Cibola | Sierra | |
| McKinley | Socorro | |
| Region 2 | | |
| Colfax | Mora | Santa Fe |
| De Baca | Quay | Taos |
| Guadalupe | Rio Arriba | Union |
| Harding | Sandoval | |
| Los Alamos | San Miguel | |
| Region 3 | | |
| Bernalillo | Torrance | |
| Region 4 | | |
| Chaves | Eddy | Lincoln |
| Curry | Lea | Roosevelt |
| Region 5 | | |
| Dona Ana | Hidalgo | Otero |
| Grant | Luna | |

The Mission of the Human Services Department

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

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<http://www.hsd.state.nm.us/monthlv-statistical-reports.aspx>

Program Summary for February 2024

Medicaid

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|------------------------------------|---------------|---------------|---------------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures¹ | \$729,060,177 | \$587,425,702 | \$664,816,966 | -8.8% | 13.2% |
| Cases² | 594,946 | 538,192 | 542,350 | -8.84% | 0.8% |
| Expenditures/Case | \$1,225 | \$1,091 | \$1,226 | 0.1% | 12.4% |
| Recipients³ | 986,719 | 873,444 | 879,409 | -10.88% | 0.68% |
| <i>Adults</i> | 601,345 | 524,692 | 527,956 | -12.20% | 0.62% |
| <i>Children</i> | 385,374 | 348,752 | 351,453 | -8.80% | 0.77% |
| Recipients /Case | 1.66 | 1.62 | 1.62 | -2.41% | 0.00% |
| Cases Processed⁴ | 5,226 | 10,259 | 14,813 | 183.45% | 44.39% |
| <i>Approvals⁴</i> | 2,329 | 6,008 | 7,621 | 227.22% | 26.85% |

Cash Assistance Programs

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|------------------------------------|-------------|-------------|-------------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures⁵ | \$3,357,829 | \$4,576,937 | \$3,886,753 | 15.75% | -15.08% |
| Cases⁶ | 11,268 | 9,424 | 9,715 | -13.78% | 3.09% |
| Expenditures/Case | \$298 | \$486 | \$400 | 34.23% | -17.70% |
| Recipients⁷ | 25,221 | 21,073 | 22,041 | -12.61% | 4.59% |
| <i>Adults</i> | 8,672 | 7,104 | 7,527 | -13.20% | 5.95% |
| <i>Children</i> | 16,549 | 13,969 | 14,514 | -12.30% | 3.90% |
| Recipients /Case | 2.24 | 2.24 | 2.27 | 1.34% | 1.34% |
| Cases Processed⁴ | 3,821 | 5,988 | 5,723 | 49.78% | -4.43% |
| <i>Approvals⁴</i> | 627 | 2,630 | 867 | 38.28% | -67.03% |

Supplemental Nutrition Assistance Program (SNAP)

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|------------------------------------|---------------|--------------|--------------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures⁵ | \$133,358,560 | \$81,585,094 | \$86,015,953 | -35.50% | 5.43% |
| Cases⁶ | 253,000 | 235,792 | 247,554 | -2.15% | 4.988% |
| Expenditures/Case | \$527 | \$346 | \$347 | -34.16% | 0.29% |
| Recipients⁷ | 486,567 | 441,517 | 458,249 | -5.82% | 3.79% |
| <i>Adults</i> | 298,811 | 272,794 | 285,533 | -4.44% | 4.67% |
| <i>Children</i> | 187,756 | 168,723 | 172,716 | -8.01% | 2.37% |
| Recipients /Case | 1.92 | 1.87 | 1.85 | -3.65% | -1.07% |
| Cases Processed⁴ | 11,608 | 12,165 | 20,763 | 78.87% | 70.68% |
| <i>Approvals⁴</i> | 5,493 | 9,743 | 15,534 | 182.80% | 59.44% |

Low Income Home Energy Assistance Program (LHEAP)

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|------------------------------------|-------------|-------------|-------------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures⁸ | \$1,171,992 | \$1,920,360 | \$1,701,764 | 45.20% | -11.38% |
| Cases⁸ | 4,078 | 6,658 | 6,134 | 50.42% | -7.87% |
| Expenditures/Case | \$287 | \$288 | \$277 | -3.48% | -3.82% |
| Recipients⁸ | 10,233 | 14,414 | 13,095 | 27.97% | -9.15% |
| <i>Adults</i> | 5,746 | 8,736 | 7,959 | 38.51% | -8.89% |
| <i>Children</i> | 4,487 | 5,678 | 5,136 | 14.46% | -9.55% |
| Recipients /Case | 2.51 | 2.16 | 2.13 | -15.14% | -1.39% |
| Cases Processed⁴ | 4,833 | 5,440 | 5,618 | 16.24% | 3.27% |
| <i>Approvals⁴</i> | 3,866 | 4,448 | 4,456 | 15.26% | 0.18% |

Program Summary for February 2024

Temporary Assistance for Needy Families (TANF)

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|---------------------------|-------------|-------------|-------------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures ⁵ | \$2,685,712 | \$3,912,694 | \$3,196,214 | 19.01% | -18.31% |
| Cases ⁶ | 8,615 | 7,264 | 7,504 | -12.90% | 3.30% |
| Expenditures/Case | \$312 | \$539 | \$426 | 36.54% | -20.96% |
| Recipients ⁷ | 22,419 | 18,738 | 19,636 | -12.41% | 4.79% |
| <i>Adults</i> | 6,125 | 5,020 | 5,385 | -12.08% | 7.27% |
| <i>Children</i> | 16,294 | 13,718 | 14,251 | -12.54% | 3.89% |
| Approvals ⁴ | 463 | 557 | 641 | 38.44% | 15.08% |

TANF cases include Wage Subsidy and Support Services

Education Works

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|---------------------------|----------|----------|----------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures ⁵ | \$16,595 | \$25,726 | \$24,877 | 49.91% | -3.30% |
| Cases ⁶ | 39 | 46 | 55 | 41.03% | 19.57% |
| Expenditures/Case | \$426 | \$559 | \$452 | 6.10% | -19.14% |
| Recipients ⁷ | 132 | 142 | 159 | 20.45% | 11.97% |
| <i>Adults</i> | 46 | 49 | 60 | 30.43% | 22.45% |
| <i>Children</i> | 86 | 93 | 99 | 15.12% | 6.45% |

State Supplement for Residential Care

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|---------------------------|--------|--------|--------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures ⁵ | \$100 | \$300 | \$300 | 200.00% | 0.00% |
| Cases ⁶ | 1 | 3 | 3 | 200.00% | 0.00% |
| Expenditures/Case | \$100 | \$100 | \$100 | 0.00% | 0.00% |
| Recipients ⁷ | 1 | 3 | 3 | 200.00% | 0.00% |

General Assistance (GA)

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|---------------------------|-----------|-----------|-----------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures ⁵ | \$453,390 | \$447,966 | \$446,314 | -1.56% | -0.37% |
| Cases ⁶ | 1,797 | 1,350 | 1,326 | -26.21% | -1.78% |
| Expenditures/Case | \$252 | \$332 | \$337 | 33.73% | 1.51% |
| Recipients ⁷ | 1,821 | 1,393 | 1,378 | -24.33% | -1.08% |
| <i>Adults</i> | 1,652 | 1,235 | 1,214 | -26.51% | -1.70% |
| <i>Children</i> | 169 | 158 | 164 | -2.96% | 3.80% |
| Approvals ⁴ | 91 | 57 | 68 | -25.27% | 19.30% |

Refugee Cash (RCA)

| | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|---------------------------|-----------|-----------|-----------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Expenditures ⁵ | \$202,032 | \$190,251 | \$219,048 | 8.42% | 15.14% |
| Cases ⁶ | 816 | 761 | 827 | 1.35% | 8.67% |
| Expenditures/Case | \$248 | \$250 | \$265 | 6.85% | 6.00% |
| Recipients ⁷ | 848 | 797 | 865 | 2.00% | 8.53% |

| Expenditures YTD | | | |
|--|-----------------|-----------------|-----------------|
| | SFY 2024 | FFY 2024 | CY 2024 |
| Medicaid ¹ | \$5,571,555,800 | \$3,412,069,607 | \$1,252,242,668 |
| Supplemental Nutrition Assistance Program ⁹ | \$685,938,950 | \$429,634,949 | \$167,601,047 |
| Temporary Assistance for Needy Families ⁹ | \$24,945,809 | \$15,587,186 | \$7,108,908 |
| General Assistance ⁹ | \$3,491,905 | \$2,162,233 | \$894,280 |
| Education Work ⁹ | \$174,900 | \$118,546 | \$50,603 |
| LIHEAP ⁸ | \$12,910,065 | \$11,166,614 | \$3,622,124 |

| Average Caseload YTD | | | |
|--|----------|----------|---------|
| | SFY 2024 | FFY 2024 | CY 2024 |
| Medicaid ² | 545,393 | 543,942 | 540,271 |
| Supplemental Nutrition Assistance Program ⁶ | 245,189 | 238,587 | 241,673 |
| Temporary Assistance for Needy Families ⁶ | 7,369 | 7,201 | 7,384 |
| General Assistance ⁶ | 1,451 | 1,379 | 1,338 |
| Education Work ⁶ | 46 | 50 | 51 |
| LIHEAP ⁸ | 6,214 | 8,686 | 6,396 |

| Demographic Profile- February 2024 | | | | | |
|---|---------|--------|-------|-----------------|-----|
| | SNAP | TANF | GA | Education Works | RCA |
| <i>Gender of Recipients</i> ¹⁰ | | | | | |
| Male | 197,310 | 7,976 | 726 | 57 | 537 |
| Female | 244,207 | 10,762 | 667 | 85 | 328 |
| <i>Ethnicity</i> ¹⁰ | | | | | |
| Hispanic | 255,833 | 12,799 | 744 | 78 | 729 |
| Non-Hispanic | 185,684 | 5,939 | 649 | 64 | 136 |
| <i>Race</i> ¹⁰ | | | | | |
| Native American or Alaskan Native | 72,966 | 1,589 | 126 | 2 | 0 |
| Asian | 3,590 | 131 | 23 | 2 | 7 |
| African American or Black | 13,559 | 1,068 | 64 | 15 | 61 |
| Native Hawaiian or Pacific Islander | 964 | 50 | 2 | 1 | 12 |
| White | 332,825 | 14,865 | 1,121 | 116 | 622 |
| Unknown / Not Declared | 3,138 | 178 | 7 | 2 | 41 |
| More than One Race | 14,475 | 857 | 50 | 4 | 122 |

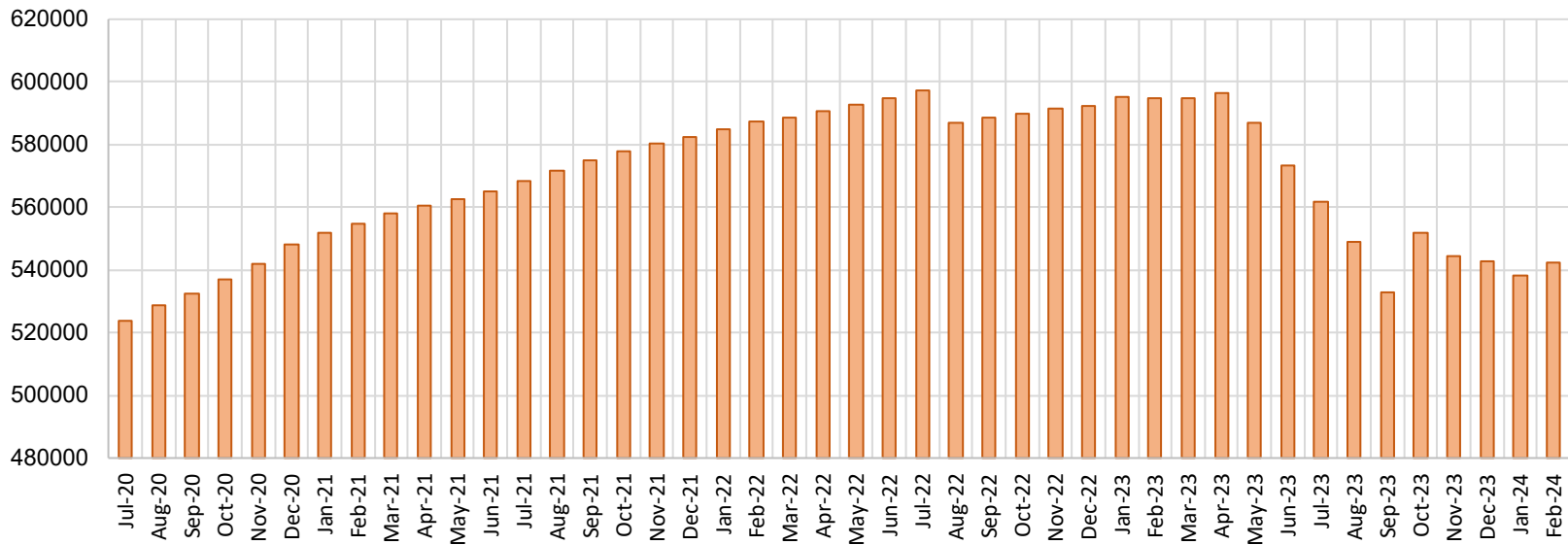
Medicaid Cases by Field Office²

| Office | | | | Percent Change | |
|---------------------------------|---------|---------|---------|-------------------|-------------------|
| | Feb-23 | Jan-24 | Feb-24 | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Chaves County ISD | 21,153 | 18,670 | 18,635 | -11.90% | -0.19% |
| Cibola County ISD | 8,210 | 7,611 | 7,593 | -7.52% | -0.24% |
| Colfax County ISD | 4,128 | 3,811 | 3,815 | -7.58% | 0.10% |
| Curry County ISD | 17,992 | 16,487 | 16,471 | -8.45% | -0.10% |
| East Dona Ana County ISD | 22,982 | 20,382 | 20,388 | -11.29% | 0.03% |
| Eddy Artesia County ISD | 4,781 | 4,338 | 4,316 | -9.73% | -0.51% |
| Eddy Carlsbad County ISD | 9,918 | 9,249 | 9,377 | -5.45% | 1.38% |
| Grant County ISD | 9,428 | 8,401 | 8,431 | -10.57% | 0.36% |
| Guadalupe County ISD | 25 | 370 | 386 | 1444.00% | 4.32% |
| Hidalgo County ISD | 9 | 33 | 32 | 255.56% | -3.03% |
| Lea County ISD | 19,188 | 17,641 | 17,753 | -7.48% | 0.63% |
| Lincoln County ISD | 5,241 | 4,656 | 4,680 | -10.70% | 0.52% |
| Luna County ISD | 10,521 | 9,819 | 9,843 | -6.44% | 0.24% |
| McKinley County ISD | 26,272 | 23,666 | 23,737 | -9.65% | 0.30% |
| Northeast Bernalillo County ISD | 60,267 | 52,387 | 52,302 | -13.22% | -0.16% |
| Northwest Bernalillo County ISD | 65,864 | 59,452 | 62,584 | -4.98% | 5.27% |
| Otero County ISD | 14,411 | 13,113 | 13,154 | -8.72% | 0.31% |
| Quay County ISD | 4,624 | 3,910 | 3,859 | -16.54% | -1.30% |
| Rio Arriba County ISD | 15,457 | 13,807 | 13,769 | -10.92% | -0.28% |
| Roosevelt County ISD | 1 | 36 | 40 | 3900.00% | 11.11% |
| San Juan County ISD | 36,370 | 33,083 | 33,117 | -8.94% | 0.10% |
| San Miguel County ISD | 10,830 | 9,988 | 10,013 | -7.54% | 0.25% |
| Sandoval County ISD | 28,548 | 26,001 | 26,095 | -8.59% | 0.36% |
| Santa Fe County ISD | 28,100 | 25,087 | 25,305 | -9.95% | 0.87% |
| Sierra County ISD | 6,047 | 5,546 | 5,574 | -7.82% | 0.50% |
| Socorro County ISD | 5,713 | 5,582 | 5,707 | -0.11% | 2.24% |
| South Dona Ana ISD | 22,788 | 21,251 | 21,341 | -6.35% | 0.42% |
| Southeast Bernalillo County ISD | 14,985 | 17,756 | 18,130 | 20.99% | 2.11% |
| Southwest Bernalillo County ISD | 59,286 | 48,098 | 47,843 | -19.30% | -0.53% |
| Taos County ISD | 10,937 | 9,785 | 9,817 | -10.24% | 0.33% |
| Torrance County ISD | 3,649 | 5,327 | 5,464 | 49.74% | 2.57% |
| Valencia North County ISD | 21,707 | 18,097 | 17,932 | -17.39% | -0.91% |
| Valencia South County ISD | 239 | 1,878 | 2,012 | 741.84% | 7.14% |
| West Dona Ana County ISD | 25,273 | 22,871 | 22,832 | -9.66% | -0.17% |
| Centralized Units | 2 | 3 | 3 | 50.00% | 0.00% |
| Statewide Total | 594,946 | 538,192 | 542,350 | -8.84% | 0.77% |

Medicaid Cases by Region²

| Region | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|--------------------|---------|---------|---------|----------------|---------------|
| | | | | Feb-23-Feb-24 | Jan-24-Feb-24 |
| Region 1 - NW | 104,558 | 95,463 | 95,672 | -8.50% | 0.22% |
| Region 2 - NE | 102,649 | 92,759 | 93,059 | -9.34% | 0.32% |
| Region 3 - Central | 204,051 | 183,020 | 186,323 | -8.69% | 1.80% |
| Region 4 - SE | 78,274 | 71,077 | 71,272 | -8.95% | 0.27% |
| Region 5 - SW | 105,412 | 95,870 | 96,021 | -8.91% | 0.16% |
| Centralized Units | 2 | 3 | 3 | 50.00% | 0.00% |
| Statewide Total | 594,946 | 538,192 | 542,350 | -8.8% | 0.77% |

Medicaid Caseload: SFY-21 to Current



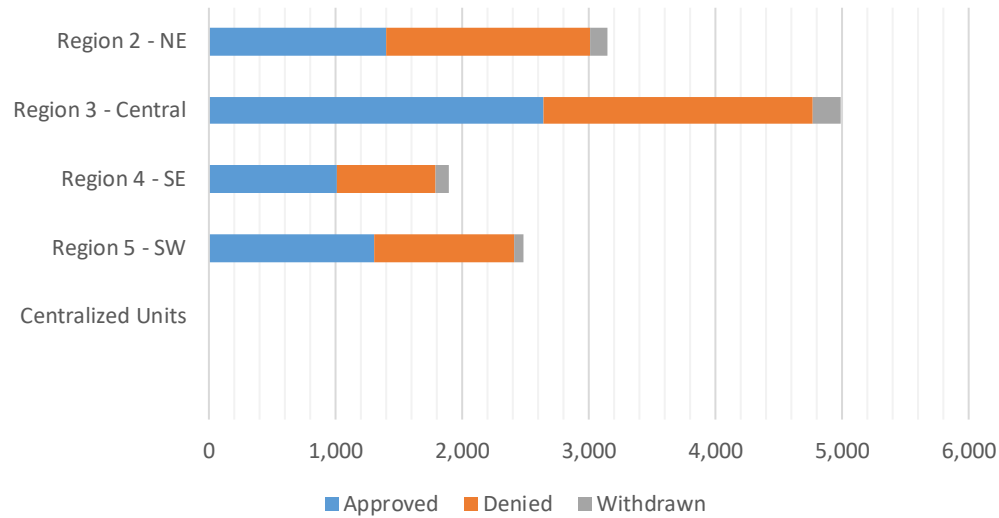
Medicaid Initial Applications by Field Office^{4,11}
February 2024

| Office | Approved | Denied | Withdrawn | Total Cases Processed |
|---------------------------------|----------|--------|-----------|-----------------------|
| Chaves County ISD | 221 | 208 | 30 | 459 |
| Cibola County ISD | 90 | 59 | 11 | 160 |
| Colfax County ISD | 45 | 43 | 4 | 92 |
| Curry County ISD | 221 | 134 | 24 | 379 |
| East Dona Ana County ISD | 299 | 269 | 20 | 588 |
| Eddy Artesia County ISD | 42 | 44 | 5 | 91 |
| Eddy Carlsbad County ISD | 158 | 111 | 11 | 280 |
| Grant County ISD | 115 | 98 | 6 | 219 |
| Guadalupe County ISD | 13 | 12 | 1 | 26 |
| Hidalgo County ISD | 1 | 0 | 0 | 1 |
| Lea County ISD | 286 | 208 | 27 | 521 |
| Lincoln County ISD | 75 | 76 | 7 | 158 |
| Luna County ISD | 128 | 115 | 4 | 247 |
| McKinley County ISD | 306 | 190 | 12 | 508 |
| Northeast Bernalillo County ISD | 780 | 649 | 60 | 1,489 |
| Northwest Bernalillo County ISD | 632 | 497 | 67 | 1,196 |
| Otero County ISD | 191 | 155 | 5 | 351 |
| Quay County ISD | 35 | 28 | 2 | 65 |
| Rio Arriba County ISD | 141 | 118 | 11 | 270 |
| Roosevelt County ISD | 4 | 3 | 0 | 7 |
| San Juan County ISD | 427 | 283 | 41 | 751 |
| San Miguel County ISD | 242 | 465 | 38 | 745 |
| Sandoval County ISD | 378 | 339 | 31 | 748 |
| Santa Fe County ISD | 414 | 471 | 40 | 925 |
| Sierra County ISD | 71 | 47 | 3 | 121 |
| Socorro County ISD | 157 | 134 | 26 | 317 |
| South Dona Ana ISD | 289 | 237 | 16 | 542 |
| Southeast Bernalillo County ISD | 533 | 453 | 27 | 1,013 |
| Southwest Bernalillo County ISD | 585 | 413 | 62 | 1,060 |
| Taos County ISD | 135 | 132 | 11 | 278 |
| Torrance County ISD | 107 | 113 | 12 | 232 |
| Valencia North County ISD | 159 | 150 | 15 | 324 |
| Valencia South County ISD | 60 | 51 | 7 | 118 |
| West Dona Ana County ISD | 281 | 227 | 24 | 532 |
| Centralized Units | 0 | 0 | 0 | 0 |
| Statewide Total | 7,621 | 6,532 | 660 | 14,813 |

Medicaid Initial Applications by Region^{4,11} February 2024

| | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region 1 - NW | 1,270 | 914 | 115 | 2,299 |
| Region 2 - NE | 1,403 | 1,608 | 138 | 3,149 |
| Region 3 - Central | 2,637 | 2,125 | 228 | 4,990 |
| Region 4 - SE | 1,007 | 784 | 104 | 1,895 |
| Region 5 - SW | 1,304 | 1,101 | 75 | 2,480 |
| Centralized Units | 0 | 0 | 0 | 0 |

| | | | | |
|-----------------|-------|-------|-----|--------|
| Statewide Total | 7,621 | 6,532 | 660 | 14,813 |
|-----------------|-------|-------|-----|--------|

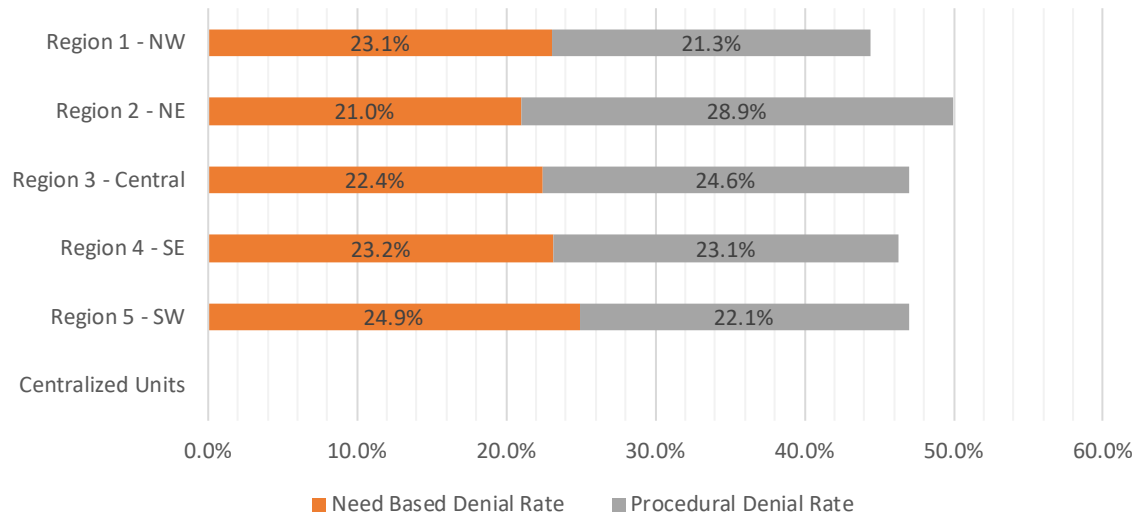


Medicaid EDG Initial Disposition Rates by Field Office^{4,11,19}
February 2024

| Office | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|-------------|------------------------|------------------------|
| Chaves County ISD | 48.9% | 51.1% | 27.2% | 23.9% |
| Cibola County ISD | 55.6% | 44.4% | 20.9% | 23.5% |
| Colfax County ISD | 47.9% | 52.1% | 24.4% | 27.7% |
| Curry County ISD | 58.9% | 41.1% | 20.0% | 21.1% |
| East Dona Ana County ISD | 51.6% | 48.4% | 22.7% | 25.7% |
| Eddy Artesia County ISD | 46.2% | 53.8% | 29.6% | 24.2% |
| Eddy Carlsbad County ISD | 56.8% | 43.2% | 19.8% | 23.4% |
| Grant County ISD | 52.5% | 47.5% | 25.1% | 22.4% |
| Guadalupe County ISD | 50.0% | 50.0% | 11.5% | 38.5% |
| Hidalgo County ISD | 100.0% | 0.0% | 0.0% | 0.0% |
| Lea County ISD | 55.8% | 44.2% | 22.6% | 21.6% |
| Lincoln County ISD | 47.5% | 52.5% | 23.4% | 29.1% |
| Luna County ISD | 53.3% | 46.7% | 27.5% | 19.2% |
| McKinley County ISD | 60.8% | 39.2% | 22.3% | 16.9% |
| Northeast Bernalillo County ISD | 52.8% | 47.2% | 19.9% | 27.3% |
| Northwest Bernalillo County ISD | 52.8% | 47.2% | 19.8% | 27.4% |
| Otero County ISD | 54.9% | 45.1% | 22.1% | 23.0% |
| Quay County ISD | 53.8% | 46.2% | 24.7% | 21.5% |
| Rio Arriba County ISD | 52.4% | 47.6% | 26.4% | 21.2% |
| Roosevelt County ISD | 57.1% | 42.9% | 28.6% | 14.3% |
| San Juan County ISD | 56.9% | 43.1% | 22.2% | 20.9% |
| San Miguel County ISD | 62.1% | 37.9% | 14.3% | 23.6% |
| Sandoval County ISD | 50.7% | 49.3% | 22.1% | 27.2% |
| Santa Fe County ISD | 44.5% | 55.5% | 20.2% | 35.3% |
| Sierra County ISD | 58.2% | 41.8% | 32.0% | 9.8% |
| Socorro County ISD | 51.1% | 48.9% | 21.9% | 27.0% |
| South Dona Ana ISD | 54.2% | 45.8% | 26.5% | 19.3% |
| Southeast Bernalillo County ISD | 51.7% | 48.3% | 27.0% | 21.3% |
| Southwest Bernalillo County ISD | 56.3% | 43.8% | 23.5% | 20.3% |
| Taos County ISD | 48.2% | 51.8% | 23.2% | 28.6% |
| Torrance County ISD | 46.5% | 53.5% | 27.0% | 26.5% |
| Valencia North County ISD | 48.9% | 51.1% | 25.3% | 25.8% |
| Valencia South County ISD | 52.6% | 47.4% | 22.8% | 24.6% |
| West Dona Ana County ISD | 52.2% | 47.8% | 26.2% | 21.6% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.0% |
| Statewide Total | 52.9% | 47.1% | 22.8% | 24.3% |

Medicaid EDG Initial Disposition Rates by Region^{4,11,19}
February 2024

| Region | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|--------------------|---------------|-------------|------------------------|------------------------|
| Region 1 - NW | 55.6% | 44.4% | 23.1% | 21.3% |
| Region 2 - NE | 50.1% | 49.9% | 21.0% | 28.9% |
| Region 3 - Central | 53.0% | 47.0% | 22.4% | 24.6% |
| Region 4 - SE | 53.7% | 46.3% | 23.2% | 23.1% |
| Region 5 - SW | 53.0% | 47.0% | 24.9% | 22.1% |
| Centralized Units | | | | |
| Statewide Total | 52.9% | 47.1% | 22.8% | 24.3% |



Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office^{13,19}

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|---------------|---------------|---------------|---------------|---------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 47.9 % | 46.3 % | 48.7 % | 34.4 % | 48.7 % | | | | | | | | 45.2% |
| McKinley | 53.6 % | 39.3 % | 50.7 % | 44.5 % | 54.5 % | | | | | | | | 48.5% |
| San Juan | 66.8 % | 49.8 % | 49.1 % | 42.8 % | 47.7 % | | | | | | | | 51.2% |
| Sierra | 59.0 % | 42.1 % | 47.6 % | 37.3 % | 53.1 % | | | | | | | | 47.8% |
| Socorro | 71.9 % | 42.1 % | 58.4 % | 31.8 % | 38.6 % | | | | | | | | 48.6% |
| Valencia North | 63.0 % | 37.2 % | 47.5 % | 37.3 % | 56.2 % | | | | | | | | 48.2% |
| Valencia South | 48.5 % | 42.9 % | 45.2 % | 34.2 % | 38.8 % | | | | | | | | 41.9% |
| NW Region 1 Total | 60.1 % | 44.1 % | 49.6 % | 40.1 % | 49.4 % | | | | | | | | 48.7% |
| Colfax | 67.4 % | 37.8 % | 46.7 % | 44.0 % | 37.7 % | | | | | | | | 46.7% |
| Guadalupe | 81.8 % | 46.7 % | 36.4 % | 34.8 % | 66.7 % | | | | | | | | 53.3% |
| Quay | 63.6 % | 50.0 % | 46.5 % | 35.1 % | 36.7 % | | | | | | | | 46.4% |
| Rio Arriba | 52.0 % | 41.5 % | 40.5 % | 29.5 % | 56.0 % | | | | | | | | 43.9% |
| San Miguel | 55.0 % | 40.0 % | 36.4 % | 42.0 % | 56.3 % | | | | | | | | 45.9% |
| Sandoval | 59.1 % | 39.3 % | 39.0 % | 33.9 % | 46.1 % | | | | | | | | 43.5% |
| Santa Fe | 58.3 % | 39.3 % | 31.8 % | 32.0 % | 53.2 % | | | | | | | | 42.9% |
| Taos | 52.2 % | 45.4 % | 55.7 % | 32.9 % | 52.3 % | | | | | | | | 47.7% |
| NE Region 2 Total | 57.8 % | 40.5 % | 38.6 % | 34.1 % | 51.1 % | | | | | | | | 44.4% |
| NE Bernalillo | 64.2 % | 48.6 % | 46.4 % | 41.4 % | 49.9 % | | | | | | | | 50.1% |
| NW Bernalillo | 56.8 % | 48.7 % | 43.9 % | 30.5 % | 50.5 % | | | | | | | | 46.1% |
| SE Bernalillo | 71.1 % | 64.1 % | 64.9 % | 44.6 % | 58.7 % | | | | | | | | 60.7% |
| SW Bernalillo | 61.0 % | 45.3 % | 43.8 % | 37.5 % | 52.0 % | | | | | | | | 47.9% |
| Torrance | 64.0 % | 33.3 % | 35.6 % | 39.4 % | 58.6 % | | | | | | | | 46.2% |
| Cen. Region 3 Total | 63.4 % | 50.5 % | 48.5 % | 38.5 % | 52.6 % | | | | | | | | 50.7% |
| Chaves | 53.0 % | 46.9 % | 37.9 % | 34.3 % | 57.0 % | | | | | | | | 45.8% |
| Curry | 62.9 % | 39.7 % | 43.3 % | 38.2 % | 52.0 % | | | | | | | | 47.2% |
| Eddy Artesia | 59.7 % | 37.3 % | 39.7 % | 30.6 % | 55.6 % | | | | | | | | 44.6% |
| Eddy Carlsbad | 70.5 % | 55.9 % | 46.6 % | 55.2 % | 59.8 % | | | | | | | | 57.6% |
| Lea | 67.0 % | 50.2 % | 44.3 % | 39.9 % | 54.3 % | | | | | | | | 51.2% |
| Lincoln | 38.6 % | 44.0 % | 56.3 % | 36.1 % | 43.8 % | | | | | | | | 43.8% |
| Roosevelt | 100.0 % | | 66.7 % | | | | | | | | | | 83.3% |
| SE Region 4 Total | 61.4 % | 46.5 % | 43.5 % | 39.6 % | 54.5 % | | | | | | | | 49.1% |
| East Dona Ana | 56.1 % | 43.6 % | 43.0 % | 28.6 % | 49.0 % | | | | | | | | 44.1% |
| Grant | 63.4 % | 54.1 % | 52.9 % | 33.8 % | 54.7 % | | | | | | | | 51.8% |
| Luna | 76.0 % | 58.1 % | 48.6 % | 34.1 % | 57.0 % | | | | | | | | 54.7% |
| Otero | 55.3 % | 41.5 % | 40.0 % | 32.5 % | 56.4 % | | | | | | | | 45.1% |
| South Dona Ana | 49.0 % | 45.7 % | 43.3 % | 34.6 % | 54.1 % | | | | | | | | 45.3% |
| West Dona Ana | 58.7 % | 48.2 % | 45.8 % | 40.9 % | 51.4 % | | | | | | | | 49.0% |
| SW Region 5 Total | 57.5 % | 46.9 % | 44.6 % | 34.5 % | 53.1 % | | | | | | | | 47.3% |
| STATE TOTAL | 60.6 % | 46.3 % | 45.3 % | 37.5 % | 52.1 % | | | | | | | | 48.4% |

Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office^{13,19}

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|---------------|---------------|---------------|---------------|---------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 40.0 % | 32.4 % | 29.1 % | 22.4 % | 23.4 % | | | | | | | | 29.5% |
| McKinley | 51.9 % | 28.2 % | 25.4 % | 24.8 % | 38.3 % | | | | | | | | 33.7% |
| San Juan | 41.5 % | 34.1 % | 34.1 % | 23.1 % | 32.9 % | | | | | | | | 33.1% |
| Sierra | 40.0 % | 38.7 % | 33.3 % | 25.8 % | 38.5 % | | | | | | | | 35.3% |
| Socorro | 43.8 % | 30.2 % | 44.4 % | 19.6 % | 27.7 % | | | | | | | | 33.1% |
| Valencia North | 56.3 % | 27.0 % | 28.1 % | 22.6 % | 36.7 % | | | | | | | | 34.1% |
| Valencia South | 61.2 % | 45.5 % | 35.7 % | 25.0 % | 22.9 % | | | | | | | | 38.1% |
| NW Region 1 Total | 47.2 % | 32.2 % | 31.7 % | 23.3 % | 32.8 % | | | | | | | | 33.4% |
| Colfax | 34.6 % | 52.4 % | 60.0 % | 11.5 % | 36.9 % | | | | | | | | 39.1% |
| Guadalupe | 100.0 % | 42.9 % | 33.3 % | | 22.2 % | | | | | | | | 49.6% |
| Quay | 58.6 % | 28.1 % | 30.6 % | 30.8 % | 34.5 % | | | | | | | | 36.5% |
| Rio Arriba | 25.6 % | 30.8 % | 30.8 % | 10.0 % | 37.1 % | | | | | | | | 26.8% |
| San Miguel | 35.7 % | 20.0 % | 14.4 % | 25.0 % | 28.8 % | | | | | | | | 24.8% |
| Sandoval | 39.9 % | 31.7 % | 32.9 % | 19.6 % | 32.5 % | | | | | | | | 31.3% |
| Santa Fe | 50.0 % | 35.4 % | 28.8 % | 24.4 % | 34.2 % | | | | | | | | 34.6% |
| Taos | 60.0 % | 43.4 % | 45.0 % | 25.0 % | 33.8 % | | | | | | | | 41.4% |
| NE Region 2 Total | 44.2 % | 32.1 % | 28.7 % | 20.9 % | 32.6 % | | | | | | | | 31.7% |
| NE Bernalillo | 43.0 % | 36.7 % | 33.7 % | 16.1 % | 32.9 % | | | | | | | | 32.5% |
| NW Bernalillo | 44.2 % | 38.3 % | 31.9 % | 16.7 % | 29.2 % | | | | | | | | 32.0% |
| SE Bernalillo | 61.8 % | 49.1 % | 42.2 % | 24.0 % | 34.4 % | | | | | | | | 42.3% |
| SW Bernalillo | 38.9 % | 29.9 % | 29.1 % | 19.3 % | 39.6 % | | | | | | | | 31.4% |
| Torrance | 66.7 % | 50.0 % | 34.6 % | 28.8 % | 31.7 % | | | | | | | | 42.3% |
| Cen. Region 3 Total | 47.2 % | 39.2 % | 34.3 % | 18.8 % | 33.6 % | | | | | | | | 34.6% |
| Chaves | 43.4 % | 40.2 % | 26.7 % | 23.0 % | 30.8 % | | | | | | | | 32.8% |
| Curry | 41.0 % | 33.5 % | 32.9 % | 22.1 % | 30.4 % | | | | | | | | 32.0% |
| Eddy Artesia | 55.9 % | 30.8 % | 36.7 % | 8.7 % | 43.3 % | | | | | | | | 35.1% |
| Eddy Carlsbad | 40.3 % | 31.5 % | 20.4 % | 20.0 % | 39.2 % | | | | | | | | 30.3% |
| Lea | 40.5 % | 24.9 % | 26.5 % | 19.7 % | 38.0 % | | | | | | | | 29.9% |
| Lincoln | 18.2 % | 47.7 % | 38.6 % | 9.1 % | 29.1 % | | | | | | | | 28.5% |
| Roosevelt | | | | | 50.0 % | | | | | | | | 50.0% |
| SE Region 4 Total | 41.5 % | 32.9 % | 28.5 % | 19.9 % | 34.5 % | | | | | | | | 31.5% |
| East Dona Ana | 48.6 % | 29.9 % | 32.1 % | 20.5 % | 33.5 % | | | | | | | | 32.9% |
| Grant | 52.8 % | 53.8 % | 51.9 % | 2.1 % | 28.4 % | | | | | | | | 37.8% |
| Luna | 50.0 % | 48.7 % | 33.7 % | 23.6 % | 46.7 % | | | | | | | | 40.5% |
| Otero | 41.2 % | 30.6 % | 49.1 % | 13.0 % | 41.0 % | | | | | | | | 35.0% |
| South Dona Ana | 36.4 % | 28.7 % | 31.8 % | 16.9 % | 35.6 % | | | | | | | | 29.9% |
| West Dona Ana | 49.5 % | 37.2 % | 37.3 % | 17.9 % | 41.6 % | | | | | | | | 36.7% |
| SW Region 5 Total | 45.9 % | 35.0 % | 37.1 % | 17.1 % | 37.3 % | | | | | | | | 34.5% |
| STATE TOTAL | 45.7 % | 35.0 % | 32.3 % | 19.9 % | 34.0 % | | | | | | | | 33.4% |

Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office^{13,19}

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|---------------|---------------|---------------|---------------|---------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 45.6 % | 40.5 % | 42.4 % | 31.6 % | 35.8 % | | | | | | | | 39.2% |
| McKinley | 53.0 % | 35.4 % | 41.1 % | 40.1 % | 47.1 % | | | | | | | | 43.4% |
| San Juan | 57.2 % | 43.7 % | 43.6 % | 37.9 % | 40.5 % | | | | | | | | 44.6% |
| Sierra | 53.5 % | 40.9 % | 42.3 % | 34.9 % | 46.6 % | | | | | | | | 43.6% |
| Socorro | 57.8 % | 37.2 % | 52.6 % | 28.6 % | 32.4 % | | | | | | | | 41.7% |
| Valencia North | 61.0 % | 33.1 % | 39.9 % | 33.1 % | 45.6 % | | | | | | | | 42.5% |
| Valencia South | 53.8 % | 43.8 % | 41.3 % | 32.4 % | 29.7 % | | | | | | | | 40.2% |
| NW Region 1 Total | 55.6 % | 39.5 % | 42.9 % | 36.0 % | 41.1 % | | | | | | | | 43.0% |
| Colfax | 55.1 % | 42.4 % | 52.0 % | 36.4 % | 37.3 % | | | | | | | | 44.6% |
| Guadalupe | 86.7 % | 45.5 % | 35.3 % | 27.6 % | 40.0 % | | | | | | | | 47.0% |
| Quay | 60.8 % | 39.7 % | 39.2 % | 33.7 % | 35.5 % | | | | | | | | 41.8% |
| Rio Arriba | 44.1 % | 36.2 % | 36.0 % | 25.3 % | 46.2 % | | | | | | | | 37.6% |
| San Miguel | 48.5 % | 31.0 % | 24.1 % | 37.0 % | 37.7 % | | | | | | | | 35.6% |
| Sandoval | 52.4 % | 36.2 % | 36.5 % | 29.9 % | 38.9 % | | | | | | | | 38.8% |
| Santa Fe | 54.9 % | 37.5 % | 30.2 % | 30.0 % | 42.4 % | | | | | | | | 39.0% |
| Taos | 55.0 % | 44.5 % | 51.5 % | 31.1 % | 42.1 % | | | | | | | | 44.8% |
| NE Region 2 Total | 52.8 % | 36.8 % | 33.8 % | 30.6 % | 40.4 % | | | | | | | | 38.9% |
| NE Bernalillo | 57.1 % | 43.7 % | 40.7 % | 35.1 % | 41.0 % | | | | | | | | 43.5% |
| NW Bernalillo | 52.2 % | 44.3 % | 38.7 % | 26.6 % | 39.6 % | | | | | | | | 40.3% |
| SE Bernalillo | 67.9 % | 57.2 % | 54.2 % | 39.2 % | 46.7 % | | | | | | | | 53.0% |
| SW Bernalillo | 52.9 % | 39.6 % | 37.6 % | 32.6 % | 45.8 % | | | | | | | | 41.7% |
| Torrance | 64.7 % | 39.8 % | 35.1 % | 36.6 % | 42.8 % | | | | | | | | 43.8% |
| Cen. Region 3 Total | 57.8 % | 45.8 % | 42.1 % | 33.3 % | 42.9 % | | | | | | | | 44.4% |
| Chaves | 49.7 % | 44.5 % | 33.1 % | 31.7 % | 42.7 % | | | | | | | | 40.3% |
| Curry | 55.9 % | 37.2 % | 39.2 % | 34.0 % | 42.0 % | | | | | | | | 41.7% |
| Eddy Artesia | 58.3 % | 35.3 % | 38.7 % | 25.9 % | 47.9 % | | | | | | | | 41.2% |
| Eddy Carlsbad | 60.7 % | 46.1 % | 37.5 % | 45.7 % | 50.1 % | | | | | | | | 48.0% |
| Lea | 60.0 % | 40.3 % | 37.5 % | 34.2 % | 46.7 % | | | | | | | | 43.7% |
| Lincoln | 31.8 % | 45.7 % | 48.4 % | 28.4 % | 36.0 % | | | | | | | | 38.1% |
| Roosevelt | 100.0 % | | 66.7 % | | 22.2 % | | | | | | | | 63.0% |
| SE Region 4 Total | 55.1 % | 41.2 % | 37.6 % | 34.5 % | 44.5 % | | | | | | | | 42.6% |
| East Dona Ana | 53.1 % | 38.9 % | 38.3 % | 26.3 % | 40.7 % | | | | | | | | 39.4% |
| Grant | 59.3 % | 54.0 % | 52.5 % | 25.7 % | 40.7 % | | | | | | | | 46.4% |
| Luna | 68.0 % | 54.1 % | 42.5 % | 31.1 % | 51.9 % | | | | | | | | 49.5% |
| Otero | 50.3 % | 37.1 % | 43.6 % | 27.8 % | 49.3 % | | | | | | | | 41.6% |
| South Dona Ana | 45.2 % | 38.3 % | 38.7 % | 29.7 % | 44.9 % | | | | | | | | 39.4% |
| West Dona Ana | 55.8 % | 44.1 % | 42.3 % | 35.0 % | 46.3 % | | | | | | | | 44.7% |
| SW Region 5 Total | 53.5 % | 42.3 % | 41.5 % | 29.8 % | 45.1 % | | | | | | | | 42.4% |
| STATE TOTAL | 55.4 % | 41.7 % | 39.7 % | 32.9 % | 42.7 % | | | | | | | | 42.5% |

Medicaid Renewal Disposition Counts by Field Office^{4,11}
February 2024

| Office | Approvals | Closures | Need Based Closures | Procedural Closures |
|---------------------------------|-----------|----------|---------------------|---------------------|
| Chaves County ISD | 2,132 | 406 | 215 | 191 |
| Cibola County ISD | 878 | 165 | 98 | 67 |
| Colfax County ISD | 375 | 63 | 39 | 24 |
| Curry County ISD | 1,969 | 313 | 163 | 150 |
| East Dona Ana County ISD | 2,231 | 441 | 260 | 181 |
| Eddy Artesia County ISD | 495 | 83 | 54 | 29 |
| Eddy Carlsbad County ISD | 925 | 188 | 95 | 93 |
| Grant County ISD | 913 | 179 | 94 | 85 |
| Guadalupe County ISD | 63 | 9 | 9 | 0 |
| Hidalgo County ISD | 0 | 0 | 0 | 0 |
| Lea County ISD | 1,951 | 392 | 197 | 195 |
| Lincoln County ISD | 477 | 82 | 43 | 39 |
| Luna County ISD | 1,173 | 183 | 117 | 66 |
| McKinley County ISD | 2,903 | 463 | 275 | 188 |
| Northeast Bernalillo County ISD | 4,871 | 1073 | 573 | 500 |
| Northwest Bernalillo County ISD | 3,728 | 825 | 418 | 407 |
| Otero County ISD | 1,445 | 218 | 130 | 88 |
| Quay County ISD | 414 | 68 | 41 | 27 |
| Rio Arriba County ISD | 1,401 | 263 | 150 | 113 |
| Roosevelt County ISD | 7 | 0 | 0 | 0 |
| San Juan County ISD | 3,822 | 677 | 385 | 292 |
| San Miguel County ISD | 873 | 170 | 101 | 69 |
| Sandoval County ISD | 2,856 | 566 | 296 | 270 |
| Santa Fe County ISD | 2,162 | 474 | 232 | 242 |
| Sierra County ISD | 666 | 104 | 64 | 40 |
| Socorro County ISD | 599 | 99 | 75 | 24 |
| South Dona Ana ISD | 2,738 | 468 | 289 | 179 |
| Southeast Bernalillo County ISD | 1,554 | 291 | 179 | 112 |
| Southwest Bernalillo County ISD | 6,509 | 1147 | 666 | 481 |
| Taos County ISD | 996 | 185 | 105 | 80 |
| Torrance County ISD | 626 | 97 | 67 | 30 |
| Valencia North County ISD | 1,829 | 333 | 168 | 165 |
| Valencia South County ISD | 315 | 32 | 21 | 11 |
| West Dona Ana County ISD | 2,411 | 432 | 247 | 185 |
| Centralized Units | 0 | 0 | 0 | 0 |

| | | | | |
|-----------------|--------|--------|-------|-------|
| Statewide Total | 56,307 | 10,489 | 5,866 | 4,623 |
|-----------------|--------|--------|-------|-------|

Determinations at Administrative, Annual, and Auto Renewals are included

Medicaid Renewal Disposition Rates by Field Office²⁰
February 2024

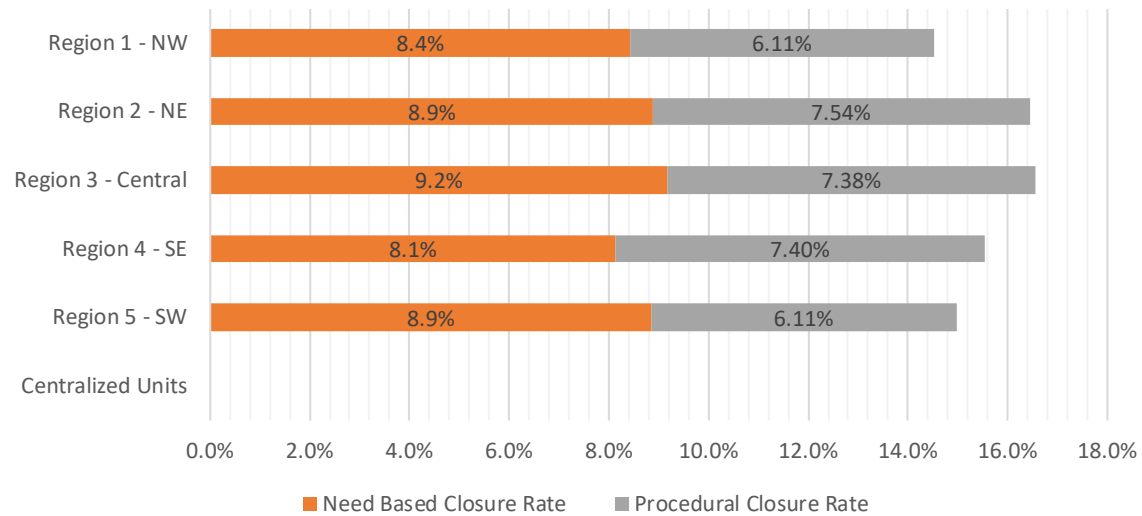
| Office | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD | 84.0% | 16.0% | 8.5% | 7.53% |
| Cibola County ISD | 84.2% | 15.8% | 9.4% | 6.42% |
| Colfax County ISD | 85.6% | 14.4% | 8.9% | 5.48% |
| Curry County ISD | 86.3% | 13.7% | 7.1% | 6.57% |
| East Dona Ana County ISD | 83.5% | 16.5% | 9.7% | 6.77% |
| Eddy Artesia County ISD | 85.6% | 14.4% | 9.3% | 5.02% |
| Eddy Carlsbad County ISD | 83.1% | 16.9% | 8.5% | 8.36% |
| Grant County ISD | 83.6% | 16.4% | 8.6% | 7.78% |
| Guadalupe County ISD | 87.5% | 12.5% | 12.5% | 0.00% |
| Hidalgo County ISD | 0.0% | 0.0% | 0.0% | 0.00% |
| Lea County ISD | 83.3% | 16.7% | 8.4% | 8.32% |
| Lincoln County ISD | 85.3% | 14.7% | 7.7% | 6.98% |
| Luna County ISD | 86.5% | 13.5% | 8.6% | 4.87% |
| McKinley County ISD | 86.2% | 13.8% | 8.2% | 5.59% |
| Northeast Bernalillo County ISD | 81.9% | 18.1% | 9.6% | 8.41% |
| Northwest Bernalillo County ISD | 81.9% | 18.1% | 9.2% | 8.94% |
| Otero County ISD | 86.9% | 13.1% | 7.8% | 5.29% |
| Quay County ISD | 85.9% | 14.1% | 8.5% | 5.60% |
| Rio Arriba County ISD | 84.2% | 15.8% | 9.0% | 6.79% |
| Roosevelt County ISD | 100.0% | 0.0% | 0.0% | 0.00% |
| San Juan County ISD | 85.0% | 15.0% | 8.6% | 6.49% |
| San Miguel County ISD | 83.7% | 16.3% | 9.7% | 6.62% |
| Sandoval County ISD | 83.5% | 16.5% | 8.6% | 7.89% |
| Santa Fe County ISD | 82.0% | 18.0% | 8.8% | 9.18% |
| Sierra County ISD | 86.5% | 13.5% | 8.3% | 5.19% |
| Socorro County ISD | 85.8% | 14.2% | 10.7% | 3.44% |
| South Dona Ana ISD | 85.4% | 14.6% | 9.0% | 5.58% |
| Southeast Bernalillo County ISD | 84.2% | 15.8% | 9.7% | 6.07% |
| Southwest Bernalillo County ISD | 85.0% | 15.0% | 8.7% | 6.28% |
| Taos County ISD | 84.3% | 15.7% | 8.9% | 6.77% |
| Torrance County ISD | 86.6% | 13.4% | 9.3% | 4.15% |
| Valencia North County ISD | 84.6% | 15.4% | 7.8% | 7.63% |
| Valencia South County ISD | 90.8% | 9.2% | 6.1% | 3.17% |
| West Dona Ana County ISD | 84.8% | 15.2% | 8.7% | 6.51% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.00% |

| | | | | |
|-----------------|-------|-------|------|-------|
| Statewide Total | 84.3% | 15.7% | 8.8% | 6.92% |
|-----------------|-------|-------|------|-------|

Determinations at Administrative, Annual, and Auto Renewals are included

Medicaid Renewal Disposition Rates by Region²⁰
February 2024

| Region | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|--------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW | 85.5% | 14.5% | 8.4% | 6.11% |
| Region 2 - NE | 83.6% | 16.4% | 8.9% | 7.54% |
| Region 3 - Central | 83.4% | 16.6% | 9.2% | 7.38% |
| Region 4 - SE | 84.5% | 15.5% | 8.1% | 7.40% |
| Region 5 - SW | 85.0% | 15.0% | 8.9% | 6.11% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.00% |
| Statewide Total | 84.3% | 15.7% | 8.8% | 6.92% |



| Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date ¹¹ | | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|--|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average | |
| Cibola | 90.0% | 98.1% | 97.4% | 97.7% | 96.8% | | | | | | | | 96.0% | |
| McKinley | 87.8% | 97.6% | 97.2% | 97.8% | 98.3% | | | | | | | | 95.7% | |
| San Juan | 91.1% | 97.8% | 97.9% | 98.3% | 97.8% | | | | | | | | 96.6% | |
| Sierra | 89.0% | 98.5% | 95.6% | 98.0% | 97.4% | | | | | | | | 95.7% | |
| Socorro | 92.3% | 96.8% | 98.7% | 98.3% | 97.9% | | | | | | | | 96.8% | |
| Valencia North | 87.9% | 98.0% | 97.2% | 97.1% | 98.0% | | | | | | | | 95.6% | |
| Valencia South | 84.2% | 99.4% | 96.6% | 98.4% | 97.8% | | | | | | | | 95.3% | |
| NW Region 1 Total | 88.9% | 98.0% | 97.2% | 97.9% | 97.7% | | | | | | | | 96.0% | |
| Colfax | 93.1% | 98.4% | 94.4% | 98.9% | 97.2% | | | | | | | | 96.4% | |
| Guadalupe | 73.0% | 100.0% | 96.6% | 100.0% | 100.0% | | | | | | | | 93.9% | |
| Quay | 89.7% | 98.7% | 95.3% | 97.2% | 97.2% | | | | | | | | 95.6% | |
| Rio Arriba | 93.6% | 98.4% | 96.3% | 97.1% | 98.2% | | | | | | | | 96.7% | |
| San Miguel | 91.0% | 97.5% | 96.7% | 97.7% | 96.0% | | | | | | | | 95.8% | |
| Sandoval | 88.1% | 97.1% | 96.4% | 97.8% | 98.3% | | | | | | | | 95.5% | |
| Santa Fe | 88.5% | 97.3% | 96.0% | 96.4% | 97.7% | | | | | | | | 95.2% | |
| Taos | 87.7% | 96.3% | 96.1% | 96.3% | 96.4% | | | | | | | | 94.6% | |
| NE Region 2 Total | 88.1% | 98.0% | 96.0% | 97.7% | 97.6% | | | | | | | | 95.5% | |
| NE Bernalillo | 88.9% | 97.3% | 97.5% | 97.7% | 97.6% | | | | | | | | 95.8% | |
| NW Bernalillo | 87.4% | 98.1% | 97.4% | 97.6% | 97.3% | | | | | | | | 95.6% | |
| SE Bernalillo | 92.6% | 98.0% | 97.6% | 98.4% | 98.1% | | | | | | | | 96.9% | |
| SW Bernalillo | 93.3% | 95.2% | 94.8% | 88.7% | 86.4% | | | | | | | | 91.7% | |
| Torrance | 97.4% | 99.0% | 98.1% | 98.7% | 99.1% | | | | | | | | 98.5% | |
| Cen. Region 3 Total | 91.9% | 97.5% | 97.1% | 96.2% | 95.7% | | | | | | | | 95.7% | |
| Chaves | 90.8% | 97.6% | 96.4% | 97.5% | 97.2% | | | | | | | | 95.9% | |
| Curry | 90.5% | 97.1% | 97.0% | 97.0% | 96.9% | | | | | | | | 95.7% | |
| Eddy Artesia | 90.1% | 96.8% | 97.3% | 96.8% | 96.9% | | | | | | | | 95.6% | |
| Eddy Carlsbad | 91.9% | 99.2% | 97.0% | 97.0% | 96.9% | | | | | | | | 96.4% | |
| Lea | 90.2% | 98.5% | 97.8% | 98.6% | 98.2% | | | | | | | | 96.7% | |
| Lincoln | 89.3% | 98.9% | 96.0% | 97.0% | 96.4% | | | | | | | | 95.5% | |
| Roosevelt | | 100.0% | 100.0% | 100.0% | 100.0% | | | | | | | | 100.0% | |
| SE Region 4 Total | 90.5% | 98.3% | 97.4% | 97.7% | 97.5% | | | | | | | | 96.3% | |
| East Dona Ana | 89.5% | 97.2% | 96.8% | 97.3% | 97.1% | | | | | | | | 95.6% | |
| Grant | 92.5% | 97.9% | 96.9% | 97.6% | 98.2% | | | | | | | | 96.6% | |
| Luna | 90.1% | 98.1% | 98.0% | 96.5% | 98.4% | | | | | | | | 96.2% | |
| Otero | 91.8% | 98.0% | 95.8% | 98.0% | 97.4% | | | | | | | | 96.2% | |
| South Dona Ana | 87.9% | 97.7% | 97.5% | 97.1% | 97.3% | | | | | | | | 95.5% | |
| West Dona Ana | 89.8% | 98.4% | 96.9% | 98.3% | 97.6% | | | | | | | | 96.2% | |
| SW Region 5 Total | 90.3% | 97.9% | 97.0% | 97.5% | 97.7% | | | | | | | | 96.1% | |
| STATE TOTAL | 89.7% | 98.0% | 96.9% | 97.5% | 97.3% | | | | | | | | 95.9% | |

Administrative, Annual, and Auto Renewals are included

| Medicaid: Percentage of Closures EDGs Processed by Certification End Date ¹¹ | | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|--|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average | |
| Cibola | 63.4% | 91.0% | 91.3% | 79.8% | 81.7% | | | | | | | | 81.4% | |
| McKinley | 71.5% | 89.3% | 94.0% | 82.9% | 84.0% | | | | | | | | 84.3% | |
| San Juan | 70.3% | 92.0% | 92.2% | 87.1% | 80.7% | | | | | | | | 84.5% | |
| Sierra | 83.6% | 83.8% | 91.2% | 94.4% | 80.0% | | | | | | | | 86.6% | |
| Socorro | 74.9% | 87.0% | 94.8% | 89.5% | 81.1% | | | | | | | | 85.5% | |
| Valencia North | 70.1% | 87.2% | 90.8% | 87.5% | 73.8% | | | | | | | | 81.9% | |
| Valencia South | 73.9% | 87.5% | 83.9% | 82.2% | 69.6% | | | | | | | | 79.4% | |
| NW Region 1 Total | 72.5% | 88.3% | 91.2% | 86.2% | 78.7% | | | | | | | | 83.4% | |
| Colfax | 73.3% | 88.6% | 88.9% | 89.2% | 76.8% | | | | | | | | 83.4% | |
| Guadalupe | 23.1% | 100.0% | 100.0% | 100.0% | 81.8% | | | | | | | | 81.0% | |
| Quay | 70.3% | 85.7% | 94.3% | 87.7% | 74.7% | | | | | | | | 82.5% | |
| Rio Arriba | 65.1% | 93.3% | 93.8% | 82.9% | 79.2% | | | | | | | | 82.9% | |
| San Miguel | 73.9% | 91.5% | 90.1% | 90.0% | 71.7% | | | | | | | | 83.4% | |
| Sandoval | 69.8% | 85.6% | 92.0% | 86.9% | 76.5% | | | | | | | | 82.2% | |
| Santa Fe | 67.8% | 91.3% | 91.2% | 85.3% | 77.5% | | | | | | | | 82.6% | |
| Taos | 70.2% | 87.2% | 91.9% | 86.5% | 78.1% | | | | | | | | 82.8% | |
| NE Region 2 Total | 64.2% | 90.4% | 92.8% | 88.6% | 77.0% | | | | | | | | 82.6% | |
| NE Bernalillo | 71.8% | 89.8% | 89.7% | 83.4% | 81.7% | | | | | | | | 83.3% | |
| NW Bernalillo | 71.6% | 89.7% | 90.0% | 84.8% | 78.6% | | | | | | | | 82.9% | |
| SE Bernalillo | 87.4% | 93.2% | 88.9% | 88.8% | 83.9% | | | | | | | | 88.4% | |
| SW Bernalillo | 87.3% | 85.8% | 89.1% | 72.0% | 68.4% | | | | | | | | 80.5% | |
| Torrance | 80.3% | 92.0% | 90.6% | 79.4% | 72.4% | | | | | | | | 82.9% | |
| Cen. Region 3 Total | 79.7% | 90.1% | 89.7% | 81.7% | 77.0% | | | | | | | | 83.6% | |
| Chaves | 65.6% | 91.0% | 93.1% | 81.0% | 79.8% | | | | | | | | 82.1% | |
| Curry | 73.3% | 91.9% | 91.0% | 85.1% | 75.2% | | | | | | | | 83.3% | |
| Eddy Artesia | 68.9% | 90.5% | 85.1% | 88.5% | 85.6% | | | | | | | | 83.7% | |
| Eddy Carlsbad | 78.4% | 90.8% | 94.5% | 89.1% | 80.3% | | | | | | | | 86.6% | |
| Lea | 70.8% | 91.3% | 91.4% | 88.3% | 77.8% | | | | | | | | 83.9% | |
| Lincoln | 67.4% | 84.1% | 94.0% | 79.3% | 78.8% | | | | | | | | 80.7% | |
| Roosevelt | | | | | | | | | | | | | | |
| SE Region 4 Total | 70.7% | 89.9% | 91.5% | 85.2% | 79.6% | | | | | | | | 83.4% | |
| East Dona Ana | 67.6% | 89.3% | 91.6% | 79.8% | 74.7% | | | | | | | | 80.6% | |
| Grant | 68.9% | 95.2% | 91.2% | 79.7% | 78.5% | | | | | | | | 82.7% | |
| Luna | 71.1% | 96.4% | 91.2% | 86.2% | 76.9% | | | | | | | | 84.4% | |
| Otero | 67.1% | 89.5% | 94.1% | 88.3% | 75.4% | | | | | | | | 82.9% | |
| South Dona Ana | 68.0% | 87.7% | 90.8% | 84.0% | 80.1% | | | | | | | | 82.1% | |
| West Dona Ana | 71.5% | 93.1% | 91.9% | 83.7% | 78.5% | | | | | | | | 83.7% | |
| SW Region 5 Total | 69.0% | 91.9% | 91.8% | 83.6% | 77.4% | | | | | | | | 82.7% | |
| STATE TOTAL | 70.6% | 90.1% | 91.5% | 85.4% | 77.9% | | | | | | | | 83.1% | |

Annual and Auto Renewals are included

| Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date ¹¹ | | | | | | | | | | | | | | |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|--|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average | |
| Cibola | 85.9% | 97.6% | 96.1% | 95.0% | 94.0% | | | | | | | | 93.7% | |
| McKinley | 84.5% | 96.6% | 96.7% | 95.4% | 96.0% | | | | | | | | 93.8% | |
| San Juan | 87.3% | 97.0% | 96.7% | 96.5% | 94.8% | | | | | | | | 94.5% | |
| Sierra | 88.0% | 97.1% | 95.0% | 97.4% | 94.6% | | | | | | | | 94.4% | |
| Socorro | 87.9% | 95.1% | 98.3% | 96.9% | 95.1% | | | | | | | | 94.7% | |
| Valencia North | 84.2% | 96.8% | 96.1% | 95.3% | 93.3% | | | | | | | | 93.1% | |
| Valencia South | 82.2% | 98.5% | 96.5% | 95.9% | 94.3% | | | | | | | | 93.5% | |
| NW Region 1 Total | 85.7% | 97.0% | 96.5% | 96.1% | 94.6% | | | | | | | | 94.0% | |
| Colfax | 89.5% | 96.5% | 92.3% | 97.5% | 93.6% | | | | | | | | 93.9% | |
| Guadalupe | 60.0% | 100.0% | 96.7% | 100.0% | 97.3% | | | | | | | | 90.8% | |
| Quay | 86.4% | 97.2% | 95.0% | 95.7% | 93.2% | | | | | | | | 93.5% | |
| Rio Arriba | 88.4% | 97.5% | 96.2% | 94.9% | 94.7% | | | | | | | | 94.3% | |
| San Miguel | 88.1% | 96.3% | 94.9% | 96.6% | 91.0% | | | | | | | | 93.4% | |
| Sandoval | 84.0% | 95.1% | 95.8% | 95.9% | 93.9% | | | | | | | | 92.9% | |
| Santa Fe | 83.2% | 95.9% | 94.8% | 94.2% | 93.3% | | | | | | | | 92.3% | |
| Taos | 83.8% | 94.7% | 94.9% | 94.5% | 93.0% | | | | | | | | 92.2% | |
| NE Region 2 Total | 82.9% | 96.7% | 95.1% | 96.2% | 93.8% | | | | | | | | 92.9% | |
| NE Bernalillo | 84.8% | 96.0% | 95.6% | 95.3% | 94.3% | | | | | | | | 93.2% | |
| NW Bernalillo | 83.4% | 96.5% | 95.7% | 95.4% | 93.3% | | | | | | | | 92.9% | |
| SE Bernalillo | 91.3% | 97.2% | 95.2% | 96.8% | 95.5% | | | | | | | | 95.2% | |
| SW Bernalillo | 92.1% | 93.3% | 93.4% | 85.6% | 83.1% | | | | | | | | 89.5% | |
| Torrance | 93.7% | 98.0% | 96.6% | 95.2% | 94.4% | | | | | | | | 95.6% | |
| Cen. Region 3 Total | 89.1% | 96.2% | 95.3% | 93.7% | 92.1% | | | | | | | | 93.3% | |
| Chaves | 86.0% | 96.6% | 96.1% | 95.0% | 93.9% | | | | | | | | 93.5% | |
| Curry | 87.1% | 96.6% | 95.5% | 95.2% | 93.2% | | | | | | | | 93.5% | |
| Eddy Artesia | 85.4% | 95.8% | 94.5% | 95.3% | 95.1% | | | | | | | | 93.2% | |
| Eddy Carlsbad | 89.2% | 97.9% | 96.2% | 95.7% | 93.6% | | | | | | | | 94.5% | |
| Lea | 86.6% | 97.4% | 96.3% | 97.0% | 94.1% | | | | | | | | 94.3% | |
| Lincoln | 84.5% | 96.0% | 95.7% | 94.1% | 93.3% | | | | | | | | 92.7% | |
| Roosevelt | | 88.9% | 100.0% | 100.0% | 100.0% | | | | | | | | 97.2% | |
| SE Region 4 Total | 86.5% | 95.6% | 96.3% | 96.0% | 94.7% | | | | | | | | 93.8% | |
| East Dona Ana | 84.9% | 95.9% | 95.6% | 94.3% | 92.5% | | | | | | | | 92.6% | |
| Grant | 88.1% | 97.6% | 95.6% | 94.8% | 94.3% | | | | | | | | 94.1% | |
| Luna | 87.1% | 97.8% | 96.1% | 94.9% | 94.8% | | | | | | | | 94.1% | |
| Otero | 87.2% | 96.8% | 95.9% | 96.6% | 93.8% | | | | | | | | 94.1% | |
| South Dona Ana | 84.4% | 96.6% | 96.2% | 95.0% | 94.4% | | | | | | | | 93.3% | |
| West Dona Ana | 86.2% | 97.6% | 96.2% | 95.7% | 94.1% | | | | | | | | 94.0% | |
| SW Region 5 Total | 86.3% | 97.1% | 95.9% | 95.2% | 94.0% | | | | | | | | 93.7% | |
| STATE TOTAL | 85.8% | 96.5% | 95.8% | 95.6% | 93.9% | | | | | | | | 93.5% | |

Administrative, Annual, and Auto Renewals are included.

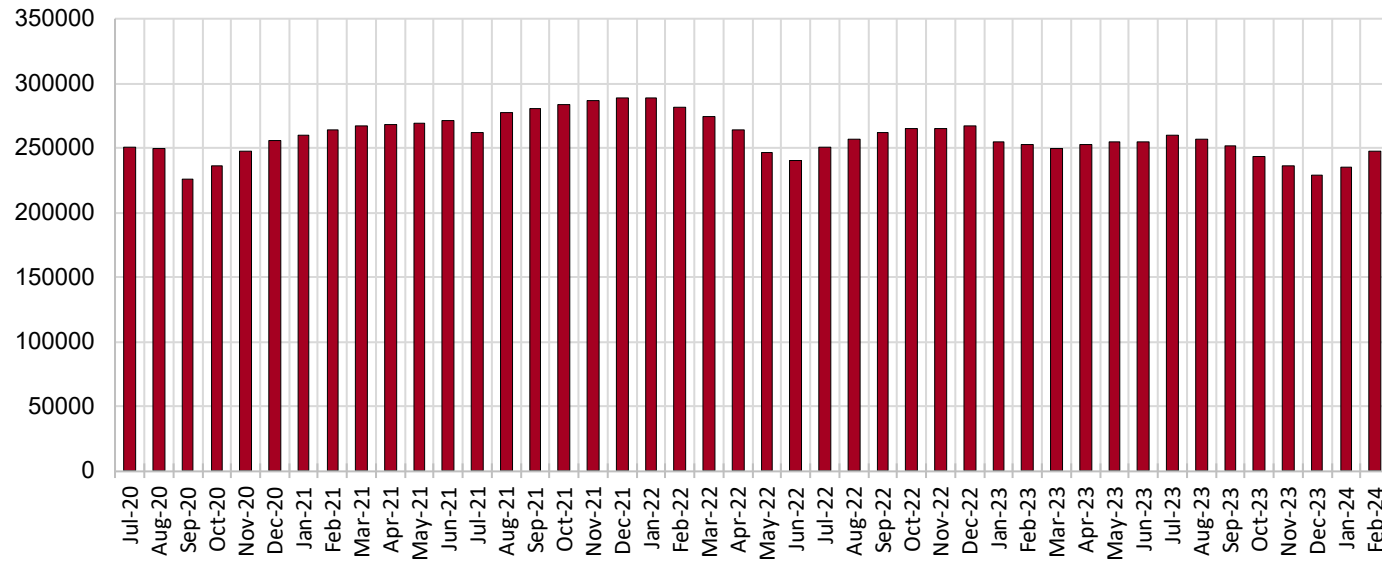
SNAP Cases by Field Office⁶

| Office | | | | Percent Change | |
|---------------------------------|---------|---------|---------|-------------------|-------------------|
| | Feb-23 | Jan-24 | Feb-24 | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Chaves County ISD | 9,210 | 8,256 | 8,506 | -7.64% | 3.03% |
| Cibola County ISD | 3,828 | 3,653 | 3,809 | -0.50% | 4.27% |
| Colfax County ISD | 1,865 | 1,683 | 1,734 | -7.02% | 3.03% |
| Curry County ISD | 8,511 | 7,880 | 8,120 | -4.59% | 3.05% |
| East Dona Ana County ISD | 9,329 | 8,544 | 8,876 | -4.86% | 3.89% |
| Eddy Artesia County ISD | 1,941 | 1,871 | 1,952 | 0.57% | 4.33% |
| Eddy Carlsbad County ISD | 4,160 | 3,970 | 4,204 | 1.06% | 5.89% |
| Grant County ISD | 4,362 | 3,860 | 4,061 | -6.90% | 5.21% |
| Guadalupe County ISD | 0 | 242 | 275 | N/A | 13.64% |
| Hidalgo County ISD | 0 | 9 | 10 | N/A | 11.11% |
| Lea County ISD | 7,968 | 7,251 | 7,617 | -4.41% | 5.05% |
| Lincoln County ISD | 2,080 | 1,926 | 2,049 | -1.49% | 6.39% |
| Luna County ISD | 5,106 | 4,886 | 5,081 | -0.49% | 3.99% |
| McKinley County ISD | 11,878 | 10,948 | 11,442 | -3.67% | 4.51% |
| Northeast Bernalillo County ISD | 26,266 | 24,268 | 25,056 | -4.61% | 3.25% |
| Northwest Bernalillo County ISD | 23,853 | 21,597 | 24,483 | 2.64% | 13.36% |
| Otero County ISD | 6,400 | 6,020 | 6,281 | -1.86% | 4.34% |
| Quay County ISD | 2,209 | 1,832 | 1,838 | -16.79% | 0.33% |
| Rio Arriba County ISD | 7,045 | 6,206 | 6,486 | -7.93% | 4.51% |
| Roosevelt County ISD | 0 | 19 | 24 | N/A | 26.32% |
| San Juan County ISD | 15,963 | 14,913 | 15,467 | -3.11% | 3.71% |
| San Miguel County ISD | 5,425 | 5,150 | 5,266 | -2.93% | 2.25% |
| Sandoval County ISD | 11,100 | 10,771 | 11,332 | 2.09% | 5.21% |
| Santa Fe County ISD | 10,170 | 9,055 | 9,631 | -5.30% | 6.36% |
| Sierra County ISD | 2,824 | 2,777 | 2,874 | 1.77% | 3.49% |
| Socorro County ISD | 2,756 | 2,914 | 3,134 | 13.72% | 7.55% |
| South Dona Ana ISD | 9,784 | 9,452 | 9,740 | -0.45% | 3.05% |
| Southeast Bernalillo County ISD | 3,972 | 7,154 | 7,821 | 96.90% | 9.32% |
| Southwest Bernalillo County ISD | 28,713 | 22,826 | 23,364 | -18.63% | 2.36% |
| Taos County ISD | 4,663 | 4,383 | 4,544 | -2.55% | 3.67% |
| Torrance County ISD | 580 | 1,943 | 2,213 | 281.55% | 13.9% |
| Valencia North County ISD | 9,386 | 7,554 | 7,668 | -18.30% | 1.51% |
| Valencia South County ISD | 39 | 1,242 | 1,429 | 3564.1% | 15.06% |
| West Dona Ana County ISD | 11,543 | 10,737 | 11,167 | -3.26% | 4.00% |
| Centralized Units | 71 | 0 | 0 | -100.00% | N/A |
| Statewide Total | 253,000 | 235,792 | 247,554 | -2.15% | 5.0% |

SNAP Cases by Region⁶

| Region | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|--------------------|---------|---------|---------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Region 1 - NW | 46,674 | 44,001 | 45,823 | -1.8% | 4.1% |
| Region 2 - NE | 42,477 | 39,322 | 41,106 | -3.2% | 4.5% |
| Region 3 - Central | 83,384 | 77,788 | 82,937 | -0.5% | 6.6% |
| Region 4 - SE | 33,870 | 31,173 | 32,472 | -4.1% | 4.2% |
| Region 5 - SW | 46,524 | 43,508 | 45,216 | -2.8% | 3.9% |
| Centralized Units | 71 | 0 | 0 | -100.0% | N/A |
| Statewide Total | 253,000 | 235,792 | 247,554 | -2.15% | 5.0% |

SNAP Caseload: SFY-21 to Current

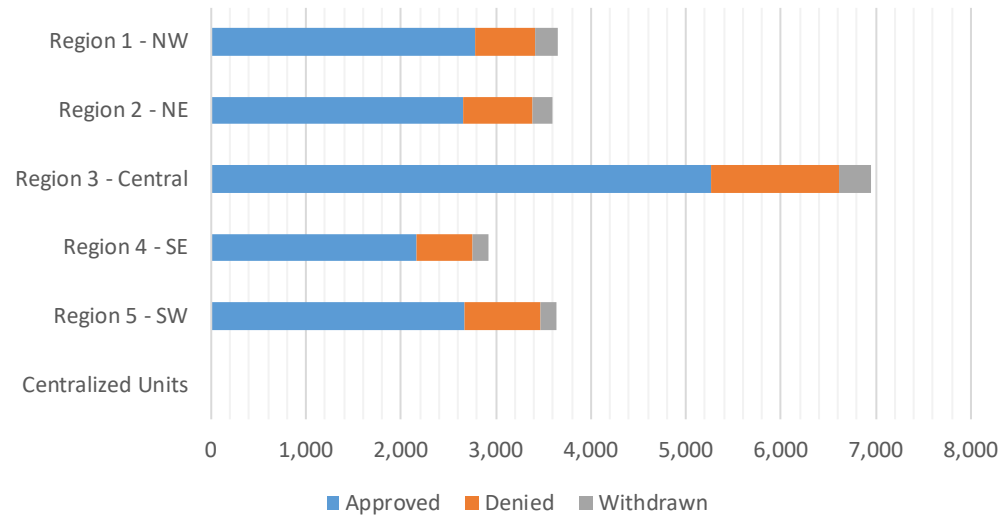


SNAP Initial Applications by Field Office^{4,11}
February 2024

| Office | Approved | Denied | Withdrawn | Total Cases Processed |
|---------------------------------|----------|--------|-----------|-----------------------|
| Chaves County ISD | 510 | 135 | 49 | 694 |
| Cibola County ISD | 214 | 44 | 19 | 277 |
| Colfax County ISD | 86 | 22 | 8 | 116 |
| Curry County ISD | 458 | 144 | 38 | 640 |
| East Dona Ana County ISD | 573 | 186 | 44 | 803 |
| Eddy Artesia County ISD | 134 | 34 | 9 | 177 |
| Eddy Carlsbad County ISD | 349 | 74 | 23 | 446 |
| Grant County ISD | 259 | 75 | 11 | 345 |
| Guadalupe County ISD | 36 | 18 | 3 | 57 |
| Hidalgo County ISD | 0 | 0 | 0 | 0 |
| Lea County ISD | 564 | 161 | 47 | 772 |
| Lincoln County ISD | 143 | 36 | 10 | 189 |
| Luna County ISD | 268 | 61 | 27 | 356 |
| McKinley County ISD | 659 | 153 | 34 | 846 |
| Northeast Bernalillo County ISD | 1,688 | 460 | 103 | 2,251 |
| Northwest Bernalillo County ISD | 1,243 | 334 | 100 | 1,677 |
| Otero County ISD | 399 | 139 | 19 | 557 |
| Quay County ISD | 82 | 18 | 5 | 105 |
| Rio Arriba County ISD | 369 | 72 | 26 | 467 |
| Roosevelt County ISD | 2 | 5 | 0 | 7 |
| San Juan County ISD | 965 | 244 | 92 | 1,301 |
| San Miguel County ISD | 250 | 94 | 31 | 375 |
| Sandoval County ISD | 787 | 244 | 69 | 1,100 |
| Santa Fe County ISD | 762 | 196 | 50 | 1,008 |
| Sierra County ISD | 141 | 28 | 9 | 178 |
| Socorro County ISD | 282 | 77 | 35 | 394 |
| South Dona Ana ISD | 491 | 127 | 25 | 643 |
| Southeast Bernalillo County ISD | 854 | 280 | 45 | 1,179 |
| Southwest Bernalillo County ISD | 1,216 | 272 | 85 | 1,573 |
| Taos County ISD | 287 | 59 | 21 | 367 |
| Torrance County ISD | 263 | 1 | 11 | 275 |
| Valencia North County ISD | 355 | 80 | 39 | 474 |
| Valencia South County ISD | 172 | 0 | 7 | 179 |
| West Dona Ana County ISD | 673 | 213 | 49 | 935 |
| Centralized Units | 0 | 0 | 0 | 0 |
| Statewide Total | 15,534 | 4,086 | 1,143 | 20,763 |

SNAP Initial Applications by Region^{4,11} February 2024

| Region | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region 1 - NW | 2,788 | 626 | 235 | 3,649 |
| Region 2 - NE | 2,659 | 723 | 213 | 3,595 |
| Region 3 - Central | 5,264 | 1,347 | 344 | 6,955 |
| Region 4 - SE | 2,160 | 589 | 176 | 2,925 |
| Region 5 - SW | 2,663 | 801 | 175 | 3,639 |
| Centralized Units | 0 | 0 | 0 | 0 |
| Statewide Total | 15,534 | 4,086 | 1,143 | 20,763 |



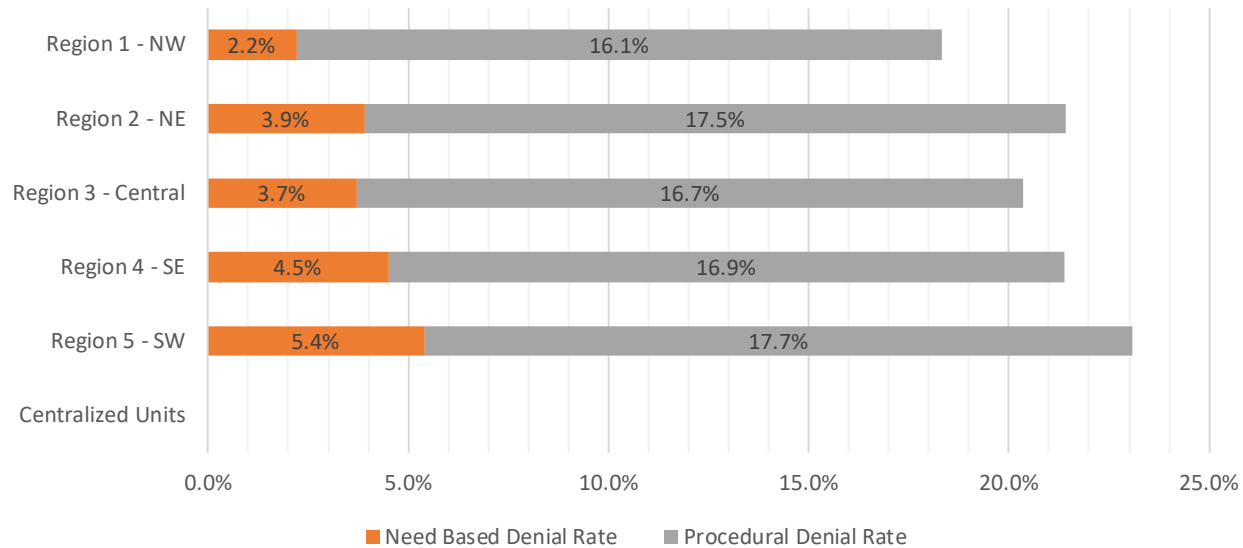
SNAP Initial Disposition Rates by Field Office^{4,11}
February 2024

| Office | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|-------------|------------------------|------------------------|
| Chaves County ISD | 79.1% | 20.9% | 3.8% | 17.1% |
| Cibola County ISD | 82.9% | 17.1% | 3.1% | 14.0% |
| Colfax County ISD | 79.6% | 20.4% | 1.0% | 19.4% |
| Curry County ISD | 76.1% | 23.9% | 6.0% | 17.9% |
| East Dona Ana County ISD | 75.5% | 24.5% | 7.1% | 17.4% |
| Eddy Artesia County ISD | 79.8% | 20.2% | 4.1% | 16.1% |
| Eddy Carlsbad County ISD | 82.5% | 17.5% | 2.8% | 14.7% |
| Grant County ISD | 77.5% | 22.5% | 4.8% | 17.7% |
| Guadalupe County ISD | 66.7% | 33.3% | 11.1% | 22.2% |
| Hidalgo County ISD | 0.0% | 0.0% | 0.0% | 0.0% |
| Lea County ISD | 77.8% | 22.2% | 4.4% | 17.8% |
| Lincoln County ISD | 79.9% | 20.1% | 4.5% | 15.6% |
| Luna County ISD | 81.5% | 18.5% | 0.3% | 18.2% |
| McKinley County ISD | 81.2% | 18.8% | 6.0% | 12.8% |
| Northeast Bernalillo County ISD | 78.6% | 21.4% | 5.2% | 16.2% |
| Northwest Bernalillo County ISD | 78.8% | 21.2% | 2.4% | 18.8% |
| Otero County ISD | 74.2% | 25.8% | 7.6% | 18.2% |
| Quay County ISD | 82.0% | 18.0% | 3.0% | 15.0% |
| Rio Arriba County ISD | 83.7% | 16.3% | 1.8% | 14.5% |
| Roosevelt County ISD | 28.6% | 71.4% | 71.4% | 0.0% |
| San Juan County ISD | 79.8% | 20.2% | 2.6% | 17.6% |
| San Miguel County ISD | 72.7% | 27.3% | 7.5% | 19.8% |
| Sandoval County ISD | 76.3% | 23.7% | 4.6% | 19.1% |
| Santa Fe County ISD | 79.5% | 20.5% | 4.1% | 16.4% |
| Sierra County ISD | 83.4% | 16.6% | 6.5% | 10.1% |
| Socorro County ISD | 78.6% | 21.4% | 2.5% | 18.9% |
| South Dona Ana ISD | 79.4% | 20.6% | 6.7% | 13.9% |
| Southeast Bernalillo County ISD | 75.3% | 24.7% | 8.4% | 16.3% |
| Southwest Bernalillo County ISD | 81.7% | 18.3% | 2.8% | 15.5% |
| Taos County ISD | 82.9% | 17.1% | 0.0% | 17.1% |
| Torrance County ISD | 99.6% | 0.4% | -15.5% | 15.9% |
| Valencia North County ISD | 81.6% | 18.4% | 1.4% | 17.0% |
| Valencia South County ISD | 100.0% | 0.0% | -22.7% | 22.7% |
| West Dona Ana County ISD | 76.0% | 24.0% | 3.9% | 20.1% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.0% |
| Statewide Total | 79.2% | 20.8% | 3.9% | 16.9% |

SNAP Initial Disposition Rates by Region^{4,11}

February 2024

| Region | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|--------------------|---------------|-------------|------------------------|------------------------|
| Region 1 - NW | 81.7% | 18.3% | 2.2% | 16.1% |
| Region 2 - NE | 78.6% | 21.4% | 3.9% | 17.5% |
| Region 3 - Central | 79.6% | 20.4% | 3.7% | 16.7% |
| Region 4 - SE | 78.6% | 21.4% | 4.5% | 16.9% |
| Region 5 - SW | 76.9% | 23.1% | 5.4% | 17.7% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.0% |
| Statewide Total | 79.2% | 20.8% | 3.9% | 16.9% |



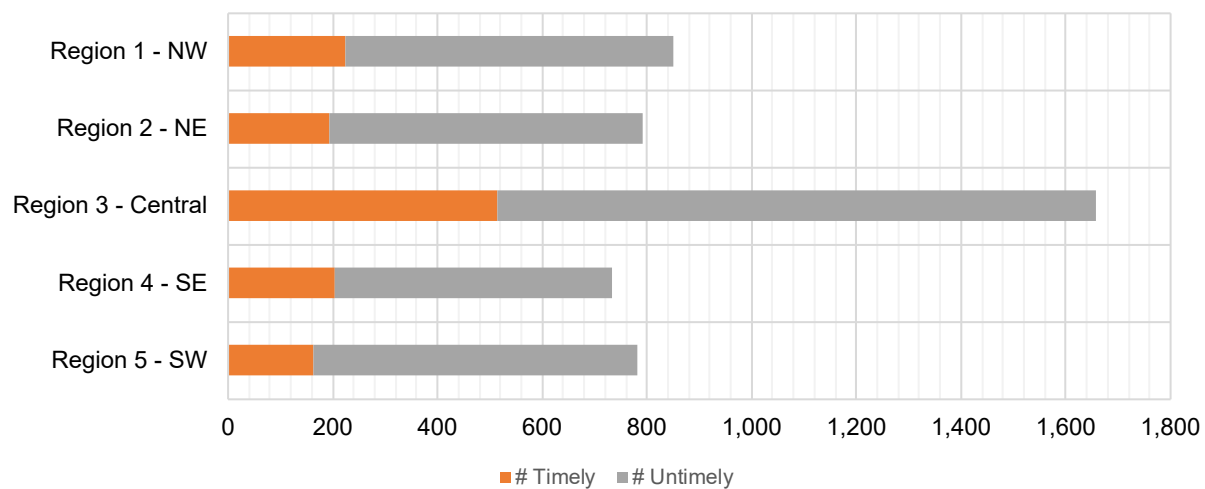
SNAP Expedite Timeliness by Field Office¹³
February 2024

| Office Name | Total Expedited Approvals | # Timely | # Untimely | Percentage Timely |
|---------------------------------|---------------------------|----------|------------|-------------------|
| Chaves County ISD | 170 | 50 | 120 | 29.4 % |
| Cibola County ISD | 72 | 17 | 55 | 23.6 % |
| Colfax County ISD | 23 | 8 | 15 | 34.8 % |
| Curry County ISD | 124 | 27 | 97 | 21.8 % |
| East Dona Ana County ISD | 164 | 26 | 138 | 15.9 % |
| Eddy Artesia County ISD | 50 | 15 | 35 | 30.0 % |
| Eddy Carlsbad County ISD | 130 | 49 | 81 | 37.7 % |
| Grant County ISD | 78 | 20 | 58 | 25.6 % |
| Guadalupe County ISD | 0 | 0 | 0 | N/A |
| Lea County ISD | 212 | 49 | 163 | 23.1 % |
| Lincoln County ISD | 46 | 13 | 33 | 28.3 % |
| Luna County ISD | 83 | 12 | 71 | 14.5 % |
| McKinley County ISD | 230 | 77 | 153 | 33.5 % |
| Northeast Bernalillo County ISD | 564 | 210 | 354 | 37.2 % |
| Northwest Bernalillo County ISD | 380 | 64 | 316 | 16.8 % |
| Otero County ISD | 129 | 31 | 98 | 24.0 % |
| Quay County ISD | 18 | 1 | 17 | 5.6 % |
| Rio Arriba County ISD | 125 | 19 | 106 | 15.2 % |
| Roosevelt County ISD | 0 | 0 | 0 | N/A |
| San Juan County ISD | 332 | 76 | 256 | 22.9 % |
| San Miguel County ISD | 70 | 22 | 48 | 31.4 % |
| Sandoval County ISD | 230 | 58 | 172 | 25.2 % |
| Santa Fe County ISD | 222 | 45 | 177 | 20.3 % |
| Sierra County ISD | 41 | 12 | 29 | 29.3 % |
| Socorro County ISD | 75 | 15 | 60 | 20.0 % |
| South Dona Ana ISD | 116 | 31 | 85 | 26.7 % |
| Southeast Bernalillo County ISD | 255 | 89 | 166 | 34.9 % |
| Southwest Bernalillo County ISD | 380 | 125 | 255 | 32.9 % |
| Taos County ISD | 103 | 41 | 62 | 39.8 % |
| Torrance County ISD | 78 | 26 | 52 | 33.3 % |
| Valencia North County ISD | 100 | 28 | 72 | 28.0 % |
| West Dona Ana County ISD | 212 | 43 | 169 | 20.3 % |
| Statewide Total | 4,812 | 1,299 | 3,513 | 27.0 % |

SNAP Expedite Timeliness by Region¹³ February 2024

| Region | Total Expedited Approvals | # Timely | # Untimely | Percentage Timely |
|--------------------|---------------------------|----------|------------|-------------------|
| Region 1 - NW | 850 | 225 | 625 | 26.5% |
| Region 2 - NE | 791 | 194 | 597 | 24.5% |
| Region 3 - Central | 1,657 | 514 | 1,143 | 31.0% |
| Region 4 - SE | 732 | 203 | 529 | 27.7% |
| Region 5 - SW | 782 | 163 | 619 | 20.8% |
| Statewide Total | 4,812 | 1,299 | 3,513 | 27.0% |

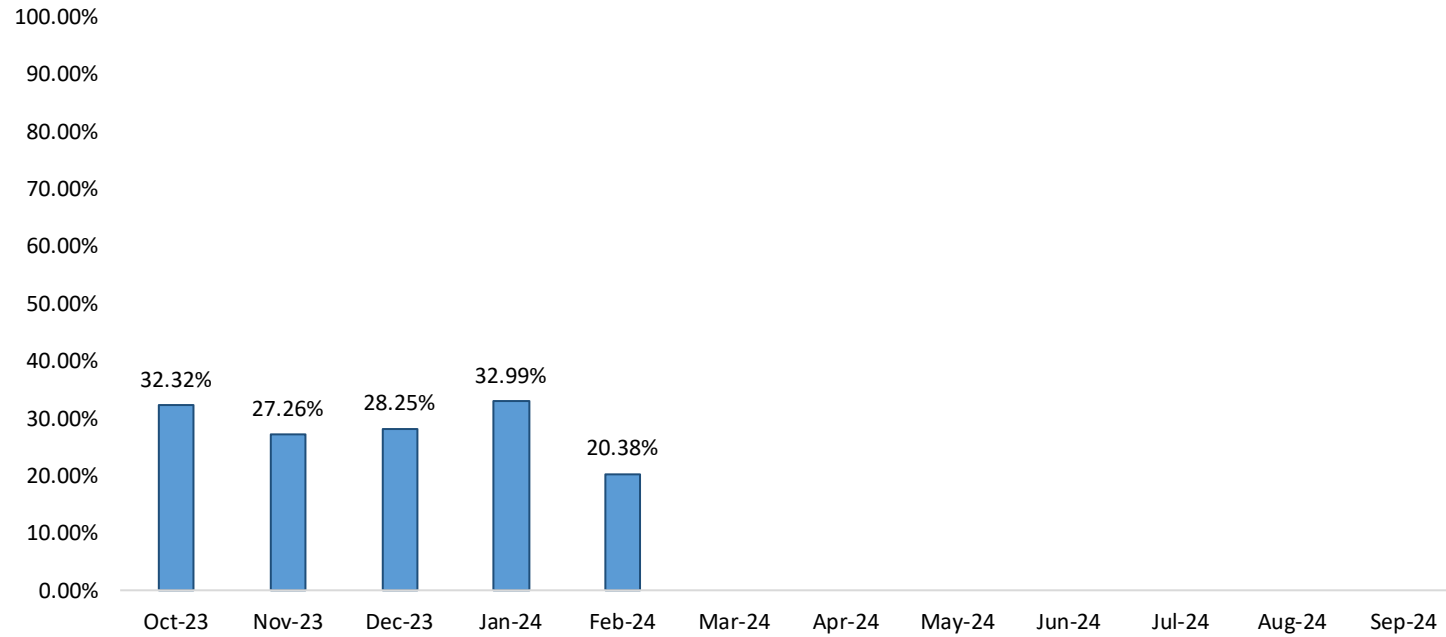
SNAP Expedite - Timeliness



SNAP: Percentage of Applications Processed Timely ¹³

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|-----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| APT | 32.32% | 27.26% | 28.25% | 32.99% | 20.38% | | | | | | | | 28.2% |

SNAP Application Processing Timeliness (APT)



SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office¹³

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 66.7% | 60.0% | 46.7% | 46.5% | 23.6% | | | | | | | | 48.7% |
| McKinley | 58.0% | 64.8% | 61.4% | 56.0% | 33.5% | | | | | | | | 54.7% |
| San Juan | 73.9% | 69.0% | 52.3% | 57.4% | 23.4% | | | | | | | | 55.2% |
| Sierra | 58.3% | 73.3% | 88.9% | 63.6% | 29.3% | | | | | | | | 62.7% |
| Socorro | 46.2% | 62.5% | 52.0% | 50.0% | 19.7% | | | | | | | | 46.1% |
| Valencia North | 51.5% | 48.8% | 55.6% | 51.7% | 28.0% | | | | | | | | 47.1% |
| Valencia South | 25.0% | 25.0% | 40.0% | 47.8% | 10% | | | | | | | | 29.6% |
| NW Region 1 Total | 62.9% | 63.0% | 55.8% | 54.7% | 25.5% | | | | | | | | 52.4% |
| Colfax | 75.0% | 50.0% | 87.5% | 50.0% | 34.8% | | | | | | | | 59.5% |
| Guadalupe | 66.7% | | | 50.0% | 12.5% | | | | | | | | 43.1% |
| Quay | 60.0% | 75.0% | 60.0% | 50.0% | 5.6% | | | | | | | | 50.1% |
| Rio Arriba | 61.8% | 51.5% | 40.4% | 43.9% | 15.7% | | | | | | | | 42.7% |
| San Miguel | 40.0% | 32.0% | 62.5% | 58.7% | 31.0% | | | | | | | | 44.8% |
| Sandoval | 54.5% | 47.5% | 50.6% | 40.2% | 25.1% | | | | | | | | 43.6% |
| Santa Fe | 45.0% | 41.7% | 47.5% | 41.7% | 20.3% | | | | | | | | 39.2% |
| Taos | 71.4% | 56.5% | 59.6% | 56.5% | 39.4% | | | | | | | | 56.7% |
| NE Region 2 Total | 55.6% | 50.8% | 52.2% | 45.7% | 24.4% | | | | | | | | 45.7% |
| NE Bernalillo | 73.6% | 65.7% | 65.4% | 59.2% | 37.4% | | | | | | | | 60.3% |
| NW Bernalillo | 62.0% | 52.3% | 54.5% | 45.5% | 16.9% | | | | | | | | 46.2% |
| SE Bernalillo | 78.8% | 61.0% | 66.7% | 56.5% | 35.1% | | | | | | | | 59.6% |
| SW Bernalillo | 70.5% | 60.4% | 59.7% | 55.9% | 32.9% | | | | | | | | 55.9% |
| Torrance | 50.0% | 57.1% | 26.9% | 55.3% | 33.3% | | | | | | | | 44.5% |
| Cen. Region 3 Total | 70.9% | 60.4% | 60.7% | 55.1% | 31.1% | | | | | | | | 55.6% |
| Chaves | 73.1% | 62.3% | 42.2% | 44.8% | 29.2% | | | | | | | | 50.3% |
| Curry | 60.4% | 71.4% | 51.9% | 44.4% | 22.4% | | | | | | | | 50.1% |
| Eddy Artesia | 70.0% | 57.1% | 57.1% | 61.5% | 29.4% | | | | | | | | 55.0% |
| Eddy Carlsbad | 71.7% | 70.6% | 69.4% | 73.2% | 38.2% | | | | | | | | 64.6% |
| Lea | 56.6% | 67.2% | 57.4% | 63.0% | 23.5% | | | | | | | | 53.5% |
| Lincoln | 37.5% | 50.0% | 54.5% | 29.4% | 28.3% | | | | | | | | 39.9% |
| Roosevelt | | | | | | | | | | | | | |
| SE Region 4 Total | 65.2% | 66.9% | 55.1% | 54.3% | 28.3% | | | | | | | | 54.0% |
| East Dona Ana | 45.0% | 55.6% | 43.2% | 30.0% | 15.9% | | | | | | | | 37.9% |
| Grant | 44.4% | 57.1% | 50.0% | 40.0% | 27.5% | | | | | | | | 43.8% |
| Luna | 42.9% | 37.5% | 38.5% | 30.6% | 14.5% | | | | | | | | 32.8% |
| Otero | 57.6% | 45.7% | 67.6% | 50.8% | 24.6% | | | | | | | | 49.3% |
| South Dona Ana | 52.0% | 41.3% | 44.2% | 39.0% | 26.7% | | | | | | | | 40.6% |
| West Dona Ana | 65.4% | 52.9% | 54.7% | 50.9% | 20.7% | | | | | | | | 48.9% |
| SW Region 5 Total | 54.9% | 48.3% | 50.7% | 42.3% | 21.2% | | | | | | | | 43.5% |
| STATE TOTAL | 64.0% | 58.7% | 55.9% | 51.4% | 26.9% | | | | | | | | 51.4% |

SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office¹³

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 26.2% | 43.2% | 29.7% | 32.1 % | 23.8% | | | | | | | | 31.0% |
| McKinley | 41.5% | 21.5% | 34.3% | 38.9% | 29.7% | | | | | | | | 33.2% |
| San Juan | 40.1% | 30.7% | 38.4% | 38.3% | 24.1% | | | | | | | | 34.3% |
| Sierra | 37.0% | 28.2% | 35.9% | 29.5% | 36.3% | | | | | | | | 33.4% |
| Socorro | 19.4% | 33.3% | 19.3% | 26.1% | 13.9% | | | | | | | | 22.4% |
| Valencia North | 30.0% | 30.9% | 25.6% | 32.1% | 26.7% | | | | | | | | 29.1% |
| Valencia South | | 22.0% | 25.8% | 28.6% | 20% | | | | | | | | 24.0% |
| NW Region 1 Total | 35.3% | 29.0% | 32.8% | 34.9% | 25.0% | | | | | | | | 31.4% |
| Colfax | 39.4% | 11.5% | 33.3% | 41.5% | 33.3% | | | | | | | | 31.8% |
| Guadalupe | | 25.0% | 27.3% | 35.3% | 35.7% | | | | | | | | 30.8% |
| Quay | 50.0% | 37.3% | 17.9% | 28.2% | 25.0% | | | | | | | | 31.7% |
| Rio Arriba | 30.2% | 26.4% | 20.9% | 25.0% | 20.3% | | | | | | | | 24.6% |
| San Miguel | 38.0% | 31.5% | 33.3% | 35.5% | 26.9% | | | | | | | | 33.0% |
| Sandoval | 37.6% | 21.3% | 31.1% | 30.7% | 20.1% | | | | | | | | 28.2% |
| Santa Fe | 31.1% | 28.7% | 25.6% | 28.2% | 18.7% | | | | | | | | 26.5% |
| Taos | 25.5% | 25.3% | 22.5% | 24.8% | 26.7% | | | | | | | | 25.0% |
| NE Region 2 Total | 34.6% | 25.0% | 27.0% | 29.8% | 21.9% | | | | | | | | 27.7% |
| NE Bernalillo | 33.2% | 27.4% | 26.7% | 34.1% | 21.6% | | | | | | | | 28.6% |
| NW Bernalillo | 31.9% | 24.2% | 21.4% | 25.9% | 19.5% | | | | | | | | 24.6% |
| SE Bernalillo | 45.6% | 36.8% | 37.8% | 39.4% | 27.2% | | | | | | | | 37.4% |
| SW Bernalillo | 36.7% | 25.2% | 30.5% | 31.4% | 22.8% | | | | | | | | 29.3% |
| Torrance | 26.3% | 24.1% | 16.7% | 32.7% | 24.7% | | | | | | | | 24.9% |
| Cen. Region 3 Total | 35.8% | 27.4% | 27.8% | 32.3% | 22.5% | | | | | | | | 29.2% |
| Chaves | 36.0% | 28.2% | 26.9% | 32.2% | 27.2% | | | | | | | | 30.1% |
| Curry | 36.8% | 35.1% | 30.6% | 36.3% | 26.2% | | | | | | | | 33.0% |
| Eddy Artesia | 38.0% | 31.0% | 19.1% | 25.0% | 20.0% | | | | | | | | 26.6% |
| Eddy Carlsbad | 39.3% | 46.3% | 31.9% | 46.6% | 26.2% | | | | | | | | 38.1% |
| Lea | 39.7% | 41.7% | 29.4% | 33.9% | 24.7% | | | | | | | | 33.9% |
| Lincoln | 34.6% | 12.5% | 13.9% | 37.3% | 23.7% | | | | | | | | 24.4% |
| Roosevelt | | | | | 50.0% | | | | | | | | |
| SE Region 4 Total | 37.7% | 35.5% | 28.1% | 35.3% | 25.6% | | | | | | | | 32.4% |
| East Dona Ana | 24.1% | 24.6% | 25.3% | 28.3% | 19.6% | | | | | | | | 24.4% |
| Grant | 32.8% | 38.9% | 27.4% | 30.4% | 22.0% | | | | | | | | 30.3% |
| Luna | 46.1% | 34.9% | 30.7% | 34.8% | 19.8% | | | | | | | | 33.3% |
| Otero | 30.9% | 28.6% | 32.8% | 25.5% | 20.1% | | | | | | | | 27.6% |
| South Dona Ana | 34.8% | 28.0% | 28.3% | 31.6% | 26.4% | | | | | | | | 29.8% |
| West Dona Ana | 31.2% | 33.3% | 30.7% | 37.7% | 17.8% | | | | | | | | 30.1% |
| SW Region 5 Total | 32.2% | 30.2% | 29.1% | 31.6% | 20.8% | | | | | | | | 28.8% |
| STATE TOTAL | 35.2% | 28.9% | 28.9% | 32.6% | 22.9% | | | | | | | | 29.7% |

SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office¹³

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|--------------|-------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 20.0% | 12.1% | 6.9% | 15.2% | 11.1% | | | | | | | | 13.1% |
| McKinley | 10.8% | 10.0% | 12.0% | 19.8% | 8.0% | | | | | | | | 12.1% |
| San Juan | 11.4% | 10.4% | 10.8% | 17.1% | 8.9% | | | | | | | | 11.7% |
| Sierra | 11.8% | 0.0% | 18.2% | 20.0% | 16.2% | | | | | | | | 13.2% |
| Socorro | 3.6% | 0.0% | 0.0% | 11.6% | 7.1% | | | | | | | | 4.5% |
| Valencia North | 10.0% | 3.9% | 11.1% | 21.3% | 10.1% | | | | | | | | 11.3% |
| Valencia South | 21.7% | 3.8% | 10.5% | 21.1% | 9.2% | | | | | | | | 13.3% |
| NW Region 1 Total | 12.8% | 5.7% | 9.9% | 18.0% | 10.1% | | | | | | | | 11.3% |
| Colfax | 6.7% | 16.7% | 0.0% | 15.4% | 0.0% | | | | | | | | 7.8% |
| Guadalupe | 0.0% | 0.0% | 0.0% | 0.0% | 4.8% | | | | | | | | 1.0% |
| Quay | 13.3% | 6.7% | 6.3% | 16.7% | 8.7% | | | | | | | | 10.3% |
| Rio Arriba | 3.4% | 15.3% | 7.8% | 10.6% | 4.1% | | | | | | | | 8.2% |
| San Miguel | 6.3% | 8.9% | 6.9% | 11.1% | 7.2% | | | | | | | | 8.1% |
| Sandoval | 6.5% | 8.8% | 9.6% | 13.8% | 7.7% | | | | | | | | 9.3% |
| Santa Fe | 4.9% | 6.9% | 7.2% | 11.7% | 8.5% | | | | | | | | 7.8% |
| Taos | 16.7% | 12.8% | 9.1% | 18.8% | 7.5% | | | | | | | | 13.0% |
| NE Region 2 Total | 7.2% | 9.5% | 5.9% | 12.3% | 6.1% | | | | | | | | 8.2% |
| NE Bernalillo | 9.6% | 12.4% | 13.8% | 12.9% | 9.8% | | | | | | | | 11.7% |
| NW Bernalillo | 6.9% | 3.8% | 7.3% | 10.2% | 8.1% | | | | | | | | 7.3% |
| SE Bernalillo | 19.5% | 15.8% | 22.1% | 21.1% | 21.5% | | | | | | | | 20.0% |
| SW Bernalillo | 10.7% | 8.1% | 8.9% | 13.0% | 10.9% | | | | | | | | 10.3% |
| Torrance | 10.8% | 6.1% | 8.6% | 18.2% | 10.1% | | | | | | | | 10.8% |
| Cen. Region 3 Total | 11.5% | 9.2% | 12.1% | 15.1% | 12.1% | | | | | | | | 12.0% |
| Chaves | 9.0% | 7.0% | 14.3% | 16.4% | 6.5% | | | | | | | | 10.6% |
| Curry | 11.8% | 10.9% | 9.6% | 14.5% | 4.9% | | | | | | | | 10.3% |
| Eddy Artesia | 18.8% | 4.5% | 0.0% | 11.1% | 9.3% | | | | | | | | 8.7% |
| Eddy Carlsbad | 17.8% | 18.4% | 13.0% | 18.3% | 8.2% | | | | | | | | 15.1% |
| Lea | 10.9% | 4.8% | 7.5% | 16.1% | 9.1% | | | | | | | | 9.7% |
| Lincoln | 7.7% | 10.0% | 12.9% | 10.5% | 8.7% | | | | | | | | 10.0% |
| Roosevelt | 100.0% | | | | | | | | | | | | 100.0% |
| SE Region 4 Total | 25.1% | 9.3% | 9.6% | 14.5% | 7.8% | | | | | | | | 23.5% |
| East Dona Ana | 4.5% | 6.1% | 5.2% | 12.0% | 10.4% | | | | | | | | 7.6% |
| Grant | 2.2% | 2.7% | 8.7% | 2.7% | 7.0% | | | | | | | | 4.7% |
| Luna | 22.2% | 4.7% | 12.9% | 10.4% | 12.5% | | | | | | | | 12.5% |
| Otero | 6.5% | 7.0% | 10.0% | 3.2% | 7.0% | | | | | | | | 6.7% |
| South Dona Ana | 17.8% | 7.6% | 10.6% | 11.1% | 10.5% | | | | | | | | 11.5% |
| West Dona Ana | 6.6% | 6.8% | 8.5% | 13.2% | 5.0% | | | | | | | | 8.0% |
| SW Region 5 Total | 10.0% | 5.8% | 9.3% | 8.8% | 8.7% | | | | | | | | 8.5% |
| STATE TOTAL | 13.3% | 7.9% | 9.1% | 13.7% | 8.7% | | | | | | | | 12.7% |

SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office¹³

| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| Cibola | 33.0% | 34.8% | 28.5% | 32.3% | 20.2% | | | | | | | | 29.8% |
| McKinley | 33.7% | 25.7% | 36.8% | 40.7% | 25.7% | | | | | | | | 32.5% |
| San Juan | 36.2% | 31.9% | 32.5% | 38.6% | 19.7% | | | | | | | | 31.8% |
| Sierra | 33.8% | 28.6% | 36.8% | 33.6% | 30.9% | | | | | | | | 32.7% |
| Socorro | 18.6% | 29.2% | 20.9% | 26.8% | 13.2% | | | | | | | | 21.7% |
| Valencia North | 28.3% | 27.4% | 28.6% | 33.3% | 22.8% | | | | | | | | 28.1% |
| Valencia South | 28.6% | 16.2% | 24.2% | 31.0% | 14.3% | | | | | | | | 22.9% |
| NW Region 1 Total | 30.3% | 27.7% | 29.8% | 33.8% | 21.0% | | | | | | | | 28.5% |
| Colfax | 34.5% | 20.8% | 32.2% | 39.1% | 25.0% | | | | | | | | 30.3% |
| Guadalupe | 26.3% | 7.7% | 15.0% | 29.6% | 21.1% | | | | | | | | 19.9% |
| Quay | 42.3% | 28.9% | 24.3% | 31.7% | 18.1% | | | | | | | | 29.1% |
| Rio Arriba | 27.8% | 26.9% | 22.3% | 27.2% | 15.6% | | | | | | | | 24.0% |
| San Miguel | 26.3% | 27.7% | 29.4% | 35.5% | 21.3% | | | | | | | | 28.0% |
| Sandoval | 29.5% | 20.3% | 27.2% | 29.1% | 17.7% | | | | | | | | 24.8% |
| Santa Fe | 25.0% | 20.9% | 24.9% | 28.1% | 16.5% | | | | | | | | 23.1% |
| Taos | 34.5% | 27.1% | 30.6% | 30.9% | 26.4% | | | | | | | | 29.9% |
| NE Region 2 Total | 30.8% | 22.5% | 25.7% | 31.4% | 20.2% | | | | | | | | 26.1% |
| NE Bernalillo | 35.7% | 30.0% | 32.1% | 35.9% | 22.6% | | | | | | | | 31.3% |
| NW Bernalillo | 27.9% | 21.4% | 22.5% | 25.7% | 15.8% | | | | | | | | 22.7% |
| SE Bernalillo | 44.3% | 35.0% | 40.0% | 40.1% | 27.3% | | | | | | | | 37.3% |
| SW Bernalillo | 32.9% | 25.6% | 29.5% | 32.9% | 22.6% | | | | | | | | 28.7% |
| Torrance | 22.4% | 25.0% | 15.9% | 36.1% | 23.4% | | | | | | | | 24.6% |
| Cen. Region 3 Total | 32.6% | 27.4% | 28.0% | 34.1% | 22.3% | | | | | | | | 28.9% |
| Chaves | 36.8% | 29.6% | 27.1% | 31.8% | 22.2% | | | | | | | | 29.5% |
| Curry | 33.2% | 33.9% | 28.8% | 33.7% | 19.4% | | | | | | | | 29.8% |
| Eddy Artesia | 40.5% | 28.6% | 20.5% | 27.7% | 20.3% | | | | | | | | 27.5% |
| Eddy Carlsbad | 43.1% | 45.4% | 38.6% | 47.3% | 25.8% | | | | | | | | 40.0% |
| Lea | 36.1% | 34.3% | 28.1% | 35.3% | 20.2% | | | | | | | | 30.8% |
| Lincoln | 23.3% | 14.1% | 19.5% | 31.3% | 21.2% | | | | | | | | 21.9% |
| Roosevelt | 100.0% | | 40.0% | 0.0% | 14.3% | | | | | | | | 38.6% |
| SE Region 4 Total | 44.7% | 31.0% | 28.9% | 29.6% | 20.5% | | | | | | | | 30.9% |
| East Dona Ana | 19.2% | 21.3% | 20.6% | 24.7% | 16.2% | | | | | | | | 20.4% |
| Grant | 22.3% | 30.4% | 26.6% | 26.9% | 19.1% | | | | | | | | 25.1% |
| Luna | 40.5% | 27.2% | 28.7% | 29.1% | 16.6% | | | | | | | | 28.4% |
| Otero | 27.3% | 24.9% | 32.2% | 25.7% | 17.1% | | | | | | | | 25.4% |
| South Dona Ana | 31.1% | 23.8% | 25.2% | 28.4% | 22.7% | | | | | | | | 26.2% |
| West Dona Ana | 28.8% | 26.9% | 29.9% | 34.6% | 14.8% | | | | | | | | 27.0% |
| SW Region 5 Total | 28.2% | 25.8% | 27.2% | 28.2% | 17.8% | | | | | | | | 25.4% |
| STATE TOTAL | 33.4% | 26.6% | 27.9% | 31.4% | 20.3% | | | | | | | | 27.9% |

SNAP Renewals Processed by Field Office²⁰
February 2024

| Office | Approvals | Closures | Need Based Closures | Procedural Closures |
|---------------------------------|-----------|----------|---------------------|---------------------|
| Chaves County ISD | 136 | 230 | 136 | 94 |
| Cibola County ISD | 52 | 126 | 77 | 49 |
| Colfax County ISD | 27 | 54 | 22 | 32 |
| Curry County ISD | 155 | 281 | 161 | 120 |
| East Dona Ana County ISD | 109 | 335 | 213 | 122 |
| Eddy Artesia County ISD | 33 | 70 | 48 | 22 |
| Eddy Carlsbad County ISD | 46 | 133 | 76 | 57 |
| Grant County ISD | 73 | 132 | 79 | 53 |
| Guadalupe County ISD | 0 | 0 | 0 | 0 |
| Hidalgo County ISD | 0 | 0 | 0 | 0 |
| Lea County ISD | 103 | 280 | 166 | 114 |
| Lincoln County ISD | 32 | 60 | 43 | 17 |
| Luna County ISD | 81 | 142 | 95 | 47 |
| McKinley County ISD | 272 | 354 | 193 | 161 |
| Northeast Bernalillo County ISD | 258 | 817 | 474 | 343 |
| Northwest Bernalillo County ISD | 230 | 588 | 324 | 264 |
| Otero County ISD | 88 | 224 | 126 | 98 |
| Quay County ISD | 21 | 60 | 40 | 20 |
| Rio Arriba County ISD | 105 | 193 | 71 | 122 |
| Roosevelt County ISD | 0 | 0 | 0 | 0 |
| San Juan County ISD | 231 | 486 | 293 | 193 |
| San Miguel County ISD | 133 | 162 | 85 | 77 |
| Sandoval County ISD | 136 | 350 | 232 | 118 |
| Santa Fe County ISD | 127 | 332 | 203 | 129 |
| Sierra County ISD | 55 | 105 | 62 | 43 |
| Socorro County ISD | 39 | 105 | 52 | 53 |
| South Dona Ana ISD | 210 | 333 | 212 | 121 |
| Southeast Bernalillo County ISD | 74 | 207 | 92 | 115 |
| Southwest Bernalillo County ISD | 560 | 870 | 446 | 424 |
| Taos County ISD | 65 | 155 | 78 | 77 |
| Torrance County ISD | 32 | 58 | 31 | 27 |
| Valencia North County ISD | 138 | 238 | 129 | 109 |
| Valencia South County ISD | 0 | 0 | 0 | 0 |
| West Dona Ana County ISD | 177 | 406 | 235 | 171 |
| Centralized Units | 0 | 0 | 0 | 0 |

| | | | | |
|-----------------|-------|-------|-------|-------|
| Statewide Total | 3,798 | 7,886 | 4,494 | 3,392 |
|-----------------|-------|-------|-------|-------|

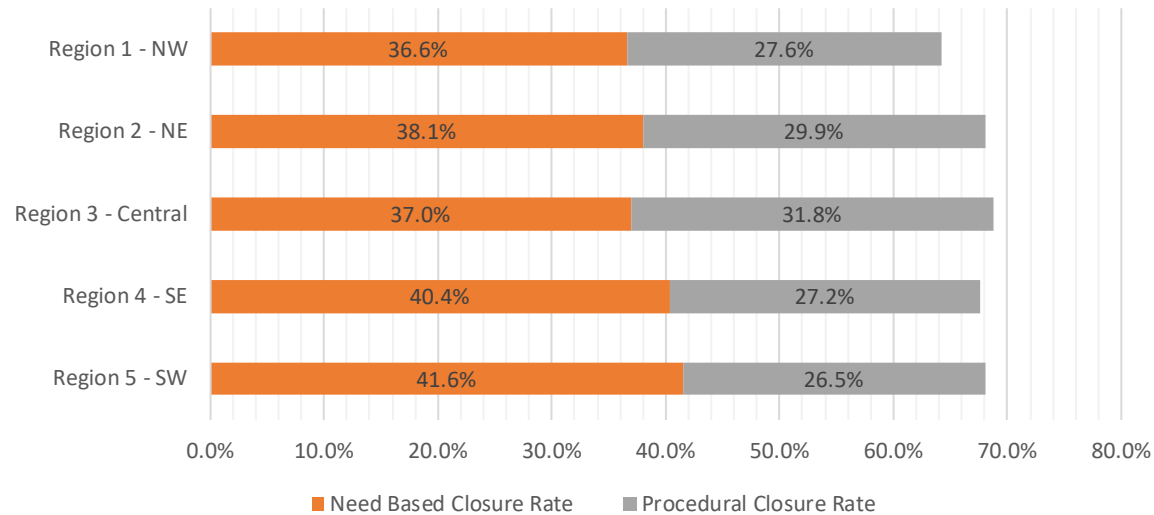
SNAP Renewal Disposition Rates by Field Office²⁰
February 2024

| Office | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD | 37.2% | 62.8% | 37.2% | 25.7% |
| Cibola County ISD | 29.2% | 70.8% | 43.3% | 27.5% |
| Colfax County ISD | 33.3% | 66.7% | 27.2% | 39.5% |
| Curry County ISD | 35.6% | 64.4% | 36.9% | 27.5% |
| East Dona Ana County ISD | 24.5% | 75.5% | 48.0% | 27.5% |
| Eddy Artesia County ISD | 32.0% | 68.0% | 46.6% | 21.4% |
| Eddy Carlsbad County ISD | 25.7% | 74.3% | 42.5% | 31.8% |
| Grant County ISD | 35.6% | 64.4% | 38.5% | 25.9% |
| Guadalupe County ISD | 0.0% | 0.0% | 0.0% | 0.0% |
| Hidalgo County ISD | 0.0% | 0.0% | 0.0% | 0.0% |
| Lea County ISD | 26.9% | 73.1% | 43.3% | 29.8% |
| Lincoln County ISD | 34.8% | 65.2% | 46.7% | 18.5% |
| Luna County ISD | 36.3% | 63.7% | 42.6% | 21.1% |
| McKinley County ISD | 43.5% | 56.5% | 30.8% | 25.7% |
| Northeast Bernalillo County ISD | 24.0% | 76.0% | 44.1% | 31.9% |
| Northwest Bernalillo County ISD | 28.1% | 71.9% | 39.6% | 32.3% |
| Otero County ISD | 28.2% | 71.8% | 40.4% | 31.4% |
| Quay County ISD | 25.9% | 74.1% | 49.4% | 24.7% |
| Rio Arriba County ISD | 35.2% | 64.8% | 23.8% | 40.9% |
| Roosevelt County ISD | 0.0% | 0.0% | 0.0% | 0.0% |
| San Juan County ISD | 32.2% | 67.8% | 40.9% | 26.9% |
| San Miguel County ISD | 45.1% | 54.9% | 28.8% | 26.1% |
| Sandoval County ISD | 28.0% | 72.0% | 47.7% | 24.3% |
| Santa Fe County ISD | 27.7% | 72.3% | 44.2% | 28.1% |
| Sierra County ISD | 34.4% | 65.6% | 38.8% | 26.9% |
| Socorro County ISD | 27.1% | 72.9% | 36.1% | 36.8% |
| South Dona Ana ISD | 38.7% | 61.3% | 39.0% | 22.3% |
| Southeast Bernalillo County ISD | 26.3% | 73.7% | 32.7% | 40.9% |
| Southwest Bernalillo County ISD | 39.2% | 60.8% | 31.2% | 29.7% |
| Taos County ISD | 29.5% | 70.5% | 35.5% | 35.0% |
| Torrance County ISD | 35.6% | 64.4% | 34.4% | 30.0% |
| Valencia North County ISD | 36.7% | 63.3% | 34.3% | 29.0% |
| Valencia South County ISD | 0.0% | 0.0% | 0.0% | 0.0% |
| West Dona Ana County ISD | 30.4% | 69.6% | 40.3% | 29.3% |
| Centralized Units | 0.0% | 0.0% | 0.0% | 0.0% |
| Statewide Total | 32.5% | 67.5% | 38.5% | 29.0% |

SNAP Renewal Disposition Rates by Region²⁰

February 2024

| Region | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|--------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW | 35.8% | 64.2% | 36.6% | 27.6% |
| Region 2 - NE | 32.0% | 68.0% | 38.1% | 29.9% |
| Region 3 - Central | 31.2% | 68.8% | 37.0% | 31.8% |
| Region 4 - SE | 32.4% | 67.6% | 40.4% | 27.2% |
| Region 5 - SW | 31.9% | 68.1% | 41.6% | 26.5% |
| Centralized Units | | | | |
| Statewide Total | 32.5% | 67.5% | 38.5% | 29.0% |



| SNAP: Percentage of Approved Renewal Applications Processed ¹¹ | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
| Cibola | 66.7% | 26.7% | 31.9% | 29.3% | 39.1% | | | | | | | | 38.7% |
| McKinley | 65.1% | 29.4% | 29.0% | 38.9% | 50.0% | | | | | | | | 42.5% |
| San Juan | 63.8% | 33.8% | 33.9% | 28.8% | 43.3% | | | | | | | | 40.7% |
| Sierra | 57.1% | 30.9% | 30.3% | 29.3% | 47.8% | | | | | | | | 39.1% |
| Socorro | 54.8% | 21.9% | 26.7% | 22.9% | 34.8% | | | | | | | | 32.2% |
| Valencia North | 61.3% | 28.6% | 28.1% | 32.2% | 48.9% | | | | | | | | 39.8% |
| Valencia South | | | | | | | | | | | | | |
| NW Region 1 Total | 61.5% | 28.6% | 30.0% | 30.2% | 44.0% | | | | | | | | 38.8% |
| Colfax | 77.3% | 44.8% | 55.3% | 62.5% | 45.0% | | | | | | | | 57.0% |
| Guadalupe | | | | | | | | | | | | | |
| Quay | 64.5% | 32.9% | 37.8% | 37.1% | 43.8% | | | | | | | | 43.2% |
| Rio Arriba | 59.5% | 28.5% | 33.3% | 31.0% | 31.0% | | | | | | | | 36.7% |
| San Miguel | 70.4% | 39.8% | 50.8% | 53.1% | 68.9% | | | | | | | | 56.6% |
| Sandoval | 63.7% | 35.7% | 27.2% | 30.1% | 37.2% | | | | | | | | 38.8% |
| Santa Fe | 65.4% | 34.0% | 25.5% | 39.9% | 46.5% | | | | | | | | 42.3% |
| Taos | 70.5% | 32.2% | 30.9% | 32.0% | 44.5% | | | | | | | | 42.0% |
| NE Region 2 Total | 67.3% | 35.4% | 37.3% | 40.8% | 45.3% | | | | | | | | 45.2% |
| NE Bernalillo | 69.7% | 35.6% | 32.1% | 33.9% | 41.0% | | | | | | | | 42.5% |
| NW Bernalillo | 66.9% | 38.4% | 33.3% | 41.9% | 43.8% | | | | | | | | 44.9% |
| SE Bernalillo | 67.2% | 38.3% | 27.6% | 38.5% | 40.0% | | | | | | | | 42.3% |
| SW Bernalillo | 62.6% | 31.6% | 32.7% | 32.2% | 54.7% | | | | | | | | 42.8% |
| Torrance | 72.1% | 33.9% | 34.1% | 42.0% | 46.4% | | | | | | | | 45.7% |
| Cen. Region 3 Total | 67.7% | 35.6% | 32.0% | 37.7% | 45.2% | | | | | | | | 43.6% |
| Chaves | 58.4% | 24.6% | 19.7% | 28.3% | 41.1% | | | | | | | | 34.4% |
| Curry | 61.5% | 34.7% | 29.7% | 34.5% | 47.0% | | | | | | | | 41.5% |
| Eddy Artesia | 62.8% | 25.5% | 26.0% | 35.3% | 49.3% | | | | | | | | 39.8% |
| Eddy Carlsbad | 61.9% | 37.7% | 33.7% | 32.5% | 39.3% | | | | | | | | 41.0% |
| Lea | 59.2% | 31.1% | 26.4% | 30.5% | 38.0% | | | | | | | | 37.0% |
| Lincoln | 64.0% | 27.8% | 30.6% | 38.0% | 47.1% | | | | | | | | 41.5% |
| Roosevelt | | | | | | | | | | | | | |
| SE Region 4 Total | 61.3% | 30.2% | 27.7% | 33.2% | 43.6% | | | | | | | | 39.2% |
| East Dona Ana | 63.5% | 30.6% | 27.3% | 38.3% | 36.0% | | | | | | | | 39.1% |
| Grant | 64.5% | 30.7% | 32.6% | 31.9% | 42.9% | | | | | | | | 40.5% |
| Luna | 60.2% | 39.7% | 28.0% | 33.1% | 35.8% | | | | | | | | 39.4% |
| Otero | 60.4% | 32.4% | 33.1% | 40.7% | 36.4% | | | | | | | | 40.6% |
| South Dona Ana | 59.7% | 33.8% | 31.5% | 36.6% | 41.8% | | | | | | | | 40.7% |
| West Dona Ana | 61.3% | 31.1% | 30.3% | 36.9% | 41.2% | | | | | | | | 40.2% |
| SW Region 5 Total | 61.3% | 30.2% | 27.7% | 33.2% | 43.6% | | | | | | | | 39.2% |
| STATE TOTAL | 63.9% | 32.6% | 31.6% | 35.7% | 43.4% | | | | | | | | 41.4% |

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

| SNAP: Percentage of Approved Renewal Applications Processed ¹¹ | | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|--|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average | |
| Cibola | 80.4% | 57.1% | 69.6% | 50.0% | 79.5% | | | | | | | | 67.3% | |
| McKinley | 79.5% | 80.0% | 76.6% | 84.9% | 85.3% | | | | | | | | 81.3% | |
| San Juan | 82.7% | 80.0% | 78.5% | 73.2% | 80.5% | | | | | | | | 79.0% | |
| Sierra | 62.9% | 80.0% | 78.6% | 58.8% | 80.0% | | | | | | | | 72.1% | |
| Socorro | 71.4% | 52.4% | 81.8% | 80.0% | 62.2% | | | | | | | | 69.6% | |
| Valencia North | 77.5% | 70.5% | 77.5% | 76.8% | 84.7% | | | | | | | | 77.4% | |
| Valencia South | | | | | | | | | | | | | | |
| NW Region 1 Total | 75.7% | 70.0% | 77.1% | 70.6% | 78.7% | | | | | | | | 74.4% | |
| Colfax | 88.5% | 91.7% | 87.5% | 100.0% | 82.4% | | | | | | | | 90.0% | |
| Guadalupe | | | | | | | | | | | | | | |
| Quay | 58.3% | 66.7% | 66.7% | 90.9% | 76.9% | | | | | | | | 71.9% | |
| Rio Arriba | 78.2% | 76.2% | 83.3% | 83.9% | 65.2% | | | | | | | | 77.4% | |
| San Miguel | 82.7% | 68.2% | 100.0% | 85.7% | 94.4% | | | | | | | | 86.2% | |
| Sandoval | 81.5% | 74.1% | 79.6% | 80.9% | 70.7% | | | | | | | | 77.4% | |
| Santa Fe | 84.5% | 78.3% | 80.0% | 78.1% | 81.1% | | | | | | | | 80.4% | |
| Taos | 79.2% | 72.5% | 59.1% | 52.4% | 72.2% | | | | | | | | 67.1% | |
| NE Region 2 Total | 79.0% | 75.4% | 79.5% | 81.7% | 77.6% | | | | | | | | 78.6% | |
| NE Bernalillo | 81.4% | 76.4% | 74.5% | 79.9% | 79.7% | | | | | | | | 78.4% | |
| NW Bernalillo | 79.6% | 78.7% | 75.0% | 86.9% | 82.5% | | | | | | | | 80.5% | |
| SE Bernalillo | 73.8% | 83.3% | 80.8% | 85.3% | 88.6% | | | | | | | | 82.4% | |
| SW Bernalillo | 77.6% | 73.4% | 78.6% | 75.2% | 85.5% | | | | | | | | 78.1% | |
| Torrance | 80.0% | 71.4% | 40.0% | 68.4% | 66.7% | | | | | | | | 65.3% | |
| Gen. Region 3 Total | 78.5% | 76.6% | 69.8% | 79.1% | 80.6% | | | | | | | | 76.9% | |
| Chaves | 86.8% | 73.9% | 71.4% | 74.0% | 72.3% | | | | | | | | 75.7% | |
| Curry | 72.8% | 75.4% | 76.5% | 82.9% | 81.5% | | | | | | | | 77.8% | |
| Eddy Artesia | 87.5% | 40.0% | 71.4% | 66.7% | 78.6% | | | | | | | | 68.8% | |
| Eddy Carlsbad | 71.8% | 81.5% | 85.7% | 86.7% | 72.2% | | | | | | | | 79.6% | |
| Lea | 80.3% | 76.0% | 64.5% | 73.5% | 73.3% | | | | | | | | 73.5% | |
| Lincoln | 61.1% | 80.0% | 83.3% | 75.0% | 82.4% | | | | | | | | 76.4% | |
| Roosevelt | | | | | | | | | | | | | | |
| SE Region 4 Total | 77.8% | 76.2% | 76.3% | 79.3% | 73.6% | | | | | | | | 76.6% | |
| East Dona Ana | 82.5% | 72.2% | 67.5% | 80.4% | 67.2% | | | | | | | | 74.0% | |
| Grant | 82.8% | 92.0% | 100.0% | 89.5% | 79.3% | | | | | | | | 88.7% | |
| Luna | 75.0% | 84.0% | 60.7% | 71.4% | 82.5% | | | | | | | | 74.7% | |
| Otero | 77.9% | 71.4% | 81.5% | 87.1% | 65.3% | | | | | | | | 76.6% | |
| South Dona Ana | 73.2% | 66.7% | 81.4% | 75.0% | 74.7% | | | | | | | | 74.2% | |
| West Dona Ana | 75.4% | 70.8% | 66.7% | 72.6% | 72.5% | | | | | | | | 71.6% | |
| SW Region 5 Total | 77.8% | 76.2% | 76.3% | 79.3% | 73.6% | | | | | | | | 76.6% | |
| STATE TOTAL | 77.6% | 73.8% | 75.9% | 77.5% | 77.3% | | | | | | | | 76.4% | |

Only includes cases in which the Renewal Packet was received by the 15th of the month

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

| SNAP: Percentage of Terminations Renewal Applications Processed ¹¹ | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average |
| Cibola | 94.2% | 96.4% | 95.5% | 95.6% | 98.4% | | | | | | | | 96.0% |
| McKinley | 91.0% | 94.9% | 97.0% | 97.4% | 97.5% | | | | | | | | 95.6% |
| San Juan | 93.4% | 95.1% | 95.9% | 94.6% | 94.2% | | | | | | | | 94.6% |
| Sierra | 94.4% | 95.0% | 99.3% | 97.4% | 95.5% | | | | | | | | 96.3% |
| Socorro | 93.9% | 94.0% | 93.8% | 94.7% | 95.5% | | | | | | | | 94.4% |
| Valencia North | 91.7% | 94.6% | 96.1% | 96.0% | 96.0% | | | | | | | | 94.9% |
| Valencia South | | | | | | | | | | | | | |
| NW Region 1 Total | 93.1% | 95.0% | 96.3% | 96.0% | 96.2% | | | | | | | | 95.3% |
| Colfax | 91.8% | 92.9% | 95.7% | 96.9% | 85.7% | | | | | | | | 92.6% |
| Guadalupe | | | | | | | | | | | | | |
| Quay | 92.8% | 96.9% | 99.2% | 91.4% | 96.8% | | | | | | | | 95.4% |
| Rio Arriba | 95.6% | 96.8% | 96.1% | 97.1% | 91.9% | | | | | | | | 95.5% |
| San Miguel | 94.9% | 95.6% | 96.4% | 93.5% | 97.0% | | | | | | | | 95.5% |
| Sandoval | 93.3% | 95.5% | 95.3% | 96.5% | 96.4% | | | | | | | | 95.4% |
| Santa Fe | 94.9% | 96.2% | 96.7% | 96.6% | 96.5% | | | | | | | | 96.2% |
| Taos | 96.0% | 96.2% | 96.9% | 95.0% | 97.5% | | | | | | | | 96.3% |
| NE Region 2 Total | 94.2% | 95.7% | 96.6% | 95.3% | 94.5% | | | | | | | | 95.3% |
| NE Bernalillo | 93.2% | 95.4% | 96.2% | 95.3% | 97.0% | | | | | | | | 95.4% |
| NW Bernalillo | 93.4% | 95.1% | 96.7% | 94.0% | 97.5% | | | | | | | | 95.3% |
| SE Bernalillo | 91.8% | 93.6% | 95.7% | 92.0% | 93.7% | | | | | | | | 93.4% |
| SW Bernalillo | 93.0% | 95.2% | 97.0% | 92.5% | 95.7% | | | | | | | | 94.7% |
| Torrance | 89.5% | 90.4% | 96.2% | 91.3% | 93.5% | | | | | | | | 92.2% |
| Gen. Region 3 Total | 92.2% | 93.9% | 96.4% | 93.0% | 95.5% | | | | | | | | 94.2% |
| Chaves | 91.5% | 94.6% | 94.1% | 91.1% | 93.1% | | | | | | | | 92.9% |
| Curry | 90.5% | 93.9% | 95.7% | 94.5% | 94.6% | | | | | | | | 93.8% |
| Eddy Artesia | 92.1% | 91.5% | 93.3% | 96.3% | 97.2% | | | | | | | | 94.1% |
| Eddy Carlsbad | 95.0% | 95.4% | 97.0% | 96.6% | 95.0% | | | | | | | | 95.8% |
| Lea | 90.2% | 94.9% | 96.9% | 93.8% | 93.6% | | | | | | | | 93.9% |
| Lincoln | 93.5% | 94.6% | 94.2% | 100.0% | 98.4% | | | | | | | | 96.1% |
| Roosevelt | | | | | | | | | | | | | |
| SE Region 4 Total | 92.1% | 94.2% | 95.2% | 95.4% | 95.3% | | | | | | | | 94.4% |
| East Dona Ana | 91.7% | 95.8% | 95.6% | 95.4% | 96.0% | | | | | | | | 94.9% |
| Grant | 92.8% | 96.2% | 96.5% | 96.1% | 93.0% | | | | | | | | 94.9% |
| Luna | 92.5% | 95.5% | 95.7% | 92.5% | 95.3% | | | | | | | | 94.3% |
| Otero | 92.7% | 95.9% | 97.8% | 95.3% | 94.9% | | | | | | | | 95.3% |
| South Dona Ana | 93.3% | 92.1% | 93.7% | 96.7% | 93.5% | | | | | | | | 93.9% |
| West Dona Ana | 91.4% | 94.7% | 96.7% | 94.5% | 93.1% | | | | | | | | 94.1% |
| SW Region 5 Total | 92.4% | 95.0% | 96.0% | 95.1% | 94.3% | | | | | | | | 94.6% |
| STATE TOTAL | 92.9% | 94.8% | 96.1% | 95.0% | 95.1% | | | | | | | | 94.8% |

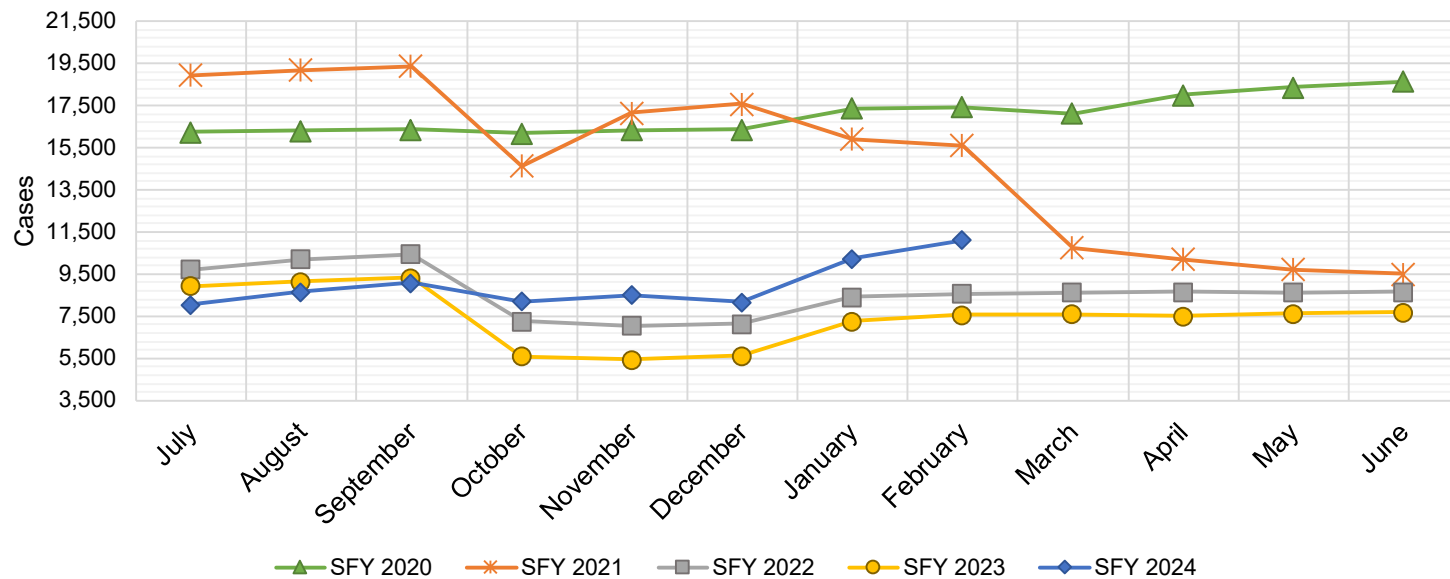
Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in 6 months.

| SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed ¹¹ | | | | | | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------|--------|--------|--------|--------|--------|--------|--------------|--|
| | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | Average | |
| Cibola | 81.5% | 68.2% | 73.8% | 64.1% | 68.2% | | | | | | | | 71.2% | |
| McKinley | 79.9% | 67.0% | 71.7% | 63.8% | 69.0% | | | | | | | | 70.3% | |
| San Juan | 81.3% | 71.5% | 77.2% | 62.1% | 68.3% | | | | | | | | 72.1% | |
| Sierra | 76.1% | 65.3% | 73.1% | 60.6% | 71.1% | | | | | | | | 69.2% | |
| Socorro | 78.8% | 65.7% | 73.7% | 58.6% | 64.9% | | | | | | | | 68.3% | |
| Valencia North | 78.1% | 68.1% | 73.9% | 64.4% | 70.9% | | | | | | | | 71.1% | |
| Valencia South | | | | | | | | | | | | | | |
| NW Region 1 Total | 79.3% | 67.6% | 73.9% | 62.3% | 68.7% | | | | | | | | 70.4% | |
| Colfax | 85.7% | 73.4% | 82.3% | 82.3% | 65.9% | | | | | | | | 77.9% | |
| Guadalupe | | | | | | | | | | | | | | |
| Quay | 81.4% | 71.8% | 83.7% | 65.9% | 73.6% | | | | | | | | 75.3% | |
| Rio Arriba | 80.8% | 72.2% | 76.2% | 68.3% | 54.3% | | | | | | | | 70.4% | |
| San Miguel | 84.2% | 72.0% | 78.7% | 71.8% | 81.9% | | | | | | | | 77.7% | |
| Sandoval | 81.4% | 73.6% | 77.4% | 64.7% | 66.7% | | | | | | | | 72.8% | |
| Santa Fe | 85.8% | 79.3% | 79.5% | 71.1% | 74.4% | | | | | | | | 78.0% | |
| Taos | 85.6% | 74.8% | 76.9% | 64.1% | 72.1% | | | | | | | | 74.7% | |
| NE Region 2 Total | 83.6% | 73.9% | 79.2% | 69.7% | 69.8% | | | | | | | | 75.3% | |
| NE Bernalillo | 84.5% | 75.8% | 79.0% | 66.8% | 73.0% | | | | | | | | 75.8% | |
| NW Bernalillo | 83.7% | 75.9% | 79.8% | 69.7% | 72.5% | | | | | | | | 76.3% | |
| SE Bernalillo | 82.3% | 74.2% | 76.8% | 66.5% | 69.2% | | | | | | | | 73.8% | |
| SW Bernalillo | 80.6% | 71.3% | 77.3% | 58.9% | 74.0% | | | | | | | | 72.4% | |
| Torrance | 82.7% | 65.9% | 75.0% | 61.7% | 68.7% | | | | | | | | 70.8% | |
| Cen. Region 3 Total | 82.8% | 72.6% | 77.6% | 64.7% | 71.5% | | | | | | | | 73.8% | |
| Chaves | 78.9% | 68.9% | 66.6% | 55.3% | 63.3% | | | | | | | | 66.6% | |
| Curry | 78.6% | 70.4% | 75.5% | 62.8% | 69.5% | | | | | | | | 71.4% | |
| Eddy Artesia | 81.5% | 65.1% | 71.4% | 62.3% | 74.1% | | | | | | | | 70.9% | |
| Eddy Carlsbad | 84.5% | 78.4% | 81.2% | 64.8% | 69.6% | | | | | | | | 75.7% | |
| Lea | 78.7% | 73.6% | 79.8% | 63.7% | 67.2% | | | | | | | | 72.6% | |
| Lincoln | 83.1% | 71.4% | 77.9% | 68.8% | 71.3% | | | | | | | | 74.5% | |
| Roosevelt | | | | | | | | | | | | | | |
| SE Region 4 Total | 80.9% | 71.3% | 75.4% | 63.0% | 69.2% | | | | | | | | 71.9% | |
| East Dona Ana | 80.2% | 70.9% | 73.2% | 67.0% | 68.1% | | | | | | | | 71.9% | |
| Grant | 81.1% | 73.4% | 77.0% | 65.2% | 65.7% | | | | | | | | 72.5% | |
| Luna | 77.9% | 73.6% | 71.4% | 63.5% | 59.5% | | | | | | | | 69.2% | |
| Otero | 80.6% | 73.3% | 79.0% | 70.2% | 65.3% | | | | | | | | 73.7% | |
| South Dona Ana | 78.2% | 66.9% | 70.3% | 60.9% | 63.3% | | | | | | | | 67.9% | |
| West Dona Ana | 80.0% | 69.5% | 78.4% | 66.0% | 67.3% | | | | | | | | 72.2% | |
| SW Region 5 Total | 79.7% | 71.3% | 74.9% | 65.5% | 64.9% | | | | | | | | 71.2% | |
| STATE TOTAL | 81.3% | 71.4% | 76.3% | 65.2% | 68.8% | | | | | | | | 72.6% | |

State SNAP Supplement

| SFY 2020 ⁹ | | | SFY 2021 ⁹ | | | SFY 2022 ⁹ | | | SFY 2023 ⁹ | | | SFY 2024 ⁹ | | |
|-----------------------|---------|--------------|-----------------------|---------|--------------|-----------------------|---------|--------------|-----------------------|--------|--------------|-----------------------|--------|--------------|
| | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures |
| Jul-19 | 16,260 | \$145,023 | Jul-20 | 18,957 | \$161,862 | Jul-21 | 9,715 | \$59,199 | Jul-22 | 8,945 | \$51,552 | Jul-23 | 8,043 | \$37,907 |
| Aug-19 | 16,314 | \$145,706 | Aug-20 | 19,196 | \$165,904 | Aug-21 | 10,218 | \$60,306 | Aug-22 | 9,152 | \$53,605 | Aug-23 | 8,665 | \$30,794 |
| Sep-19 | 16,362 | \$145,767 | Sep-20 | 19,379 | \$166,738 | Sep-21 | 10,436 | \$55,380 | Sep-22 | 9,318 | \$52,144 | Sep-23 | 9,072 | \$27,505 |
| Oct-19 | 16,182 | \$139,741 | Oct-20 | 14,634 | \$137,621 | Oct-21 | 7,253 | \$42,628 | Oct-22 | 5,595 | \$18,840 | Oct-23 | 8,213 | \$66,509 |
| Nov-19 | 16,331 | \$138,583 | Nov-20 | 17,169 | \$139,917 | Nov-21 | 7,051 | \$35,940 | Nov-22 | 5,440 | \$15,053 | Nov-23 | 8,495 | \$82,278 |
| Dec-19 | 16,373 | \$137,440 | Dec-20 | 17,597 | \$144,966 | Dec-21 | 7,153 | \$32,042 | Dec-22 | 5,616 | \$15,636 | Dec-23 | 8,180 | \$79,238 |
| Jan-20 | 17,360 | \$145,696 | Jan-21 | 15,905 | \$159,124 | Jan-22 | 8,426 | \$43,203 | Jan-23 | 7,268 | \$20,681 | Jan-24 | 10,238 | \$93,855 |
| Feb-20 | 17,429 | \$154,849 | Feb-21 | 15,615 | \$133,642 | Feb-22 | 8,558 | \$43,790 | Feb-23 | 7,570 | \$19,618 | Feb-24 | 11,117 | \$115,571 |
| Mar-20 | 17,131 | \$150,568 | Mar-21 | 10,766 | \$136,156 | Mar-22 | 8,639 | \$45,558 | Mar-23 | 7,582 | \$162,582 | Mar-24 | | |
| Apr-20 | 18,017 | \$157,944 | Apr-21 | 10,202 | \$63,425 | Apr-22 | 8,668 | \$45,207 | Apr-23 | 7,518 | \$206,619 | Apr-24 | | |
| May-20 | 18,368 | \$157,089 | May-21 | 9,708 | \$56,415 | May-22 | 8,640 | \$45,278 | May-23 | 7,628 | \$214,859 | May-24 | | |
| Jun-20 | 18,645 | \$158,748 | Jun-21 | 9,518 | \$59,581 | Jun-22 | 8,668 | \$50,701 | Jun-23 | 7,674 | \$1,506,856 | Jun-24 | | |
| TOTAL | 204,772 | \$1,777,156 | | 178,646 | \$1,525,352 | | 103,425 | \$559,235 | | 89,306 | \$2,338,046 | | 72,023 | \$533,656 |
| AVERAGE | 17,064 | \$148,096 | | 14,887 | \$127,113 | | 8,619 | \$46,603 | | 7,442 | \$194,837 | | 9,003 | \$66,707 |



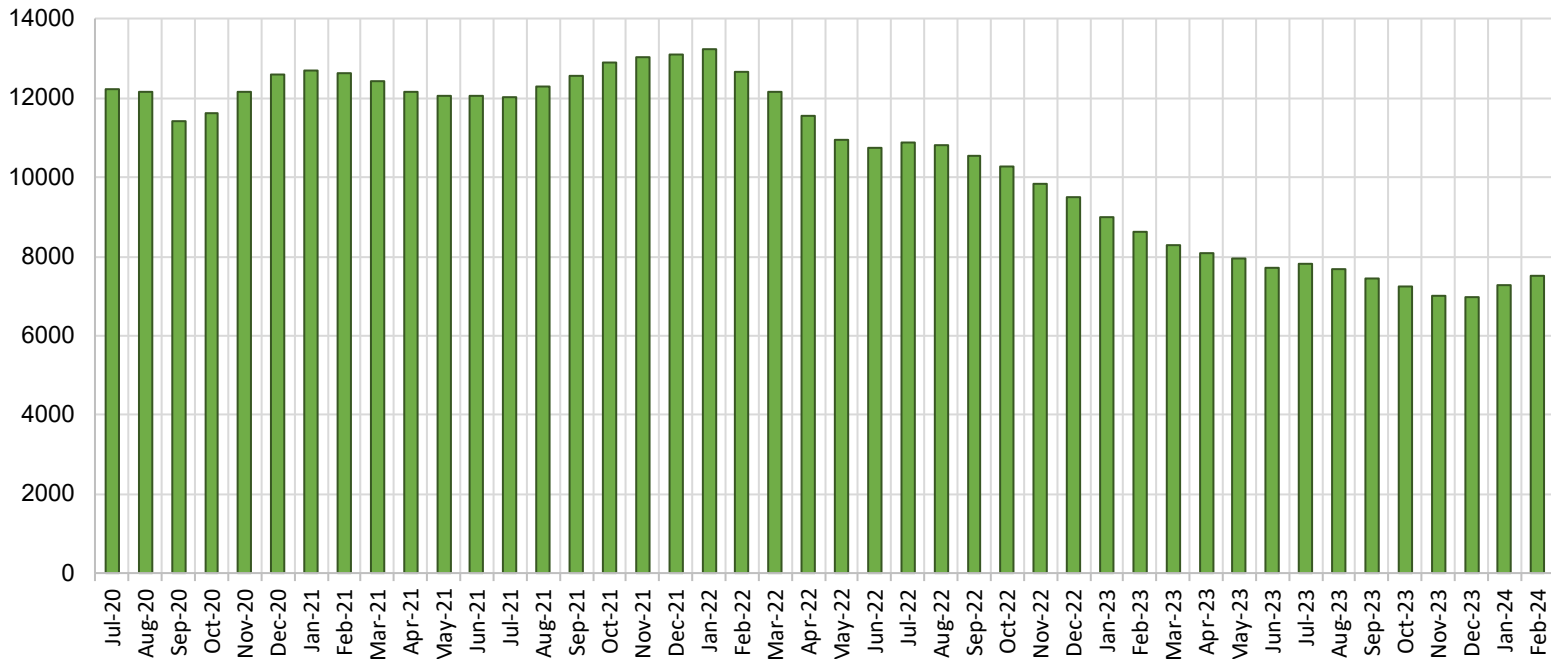
TANF Cases by Field Office⁶

| Office | | | | Percent Change | |
|---------------------------------|--------|--------|--------|----------------|---------------|
| | Feb-23 | Jan-24 | Feb-24 | Feb-23-Feb-24 | Jan-24-Feb-24 |
| Chaves County ISD | 364 | 268 | 279 | -23.35% | 4.10% |
| Cibola County ISD | 109 | 82 | 88 | -19.27% | 7.32% |
| Colfax County ISD | 76 | 58 | 62 | -18.42% | 6.90% |
| Curry County ISD | 512 | 398 | 408 | -20.31% | 2.51% |
| East Dona Ana County ISD | 324 | 273 | 279 | -13.89% | 2.20% |
| Eddy Artesia County ISD | 63 | 72 | 84 | 33.33% | 16.67% |
| Eddy Carlsbad County ISD | 158 | 122 | 122 | -22.78% | 0.00% |
| Grant County ISD | 161 | 135 | 137 | -14.91% | 1.48% |
| Guadalupe County ISD | 0 | 12 | 13 | NA | 8.33% |
| Hidalgo County ISD | 0 | 1 | 0 | NA | -100.00% |
| Lea County ISD | 302 | 259 | 267 | -11.59% | 3.09% |
| Lincoln County ISD | 67 | 56 | 58 | -13.43% | 3.57% |
| Luna County ISD | 183 | 182 | 188 | 2.73% | 3.30% |
| McKinley County ISD | 80 | 84 | 90 | 12.50% | 7.14% |
| Northeast Bernalillo County ISD | 918 | 714 | 734 | -20.04% | 2.80% |
| Northwest Bernalillo County ISD | 649 | 553 | 628 | -3.24% | 13.56% |
| Otero County ISD | 252 | 245 | 249 | -1.19% | 1.63% |
| Quay County ISD | 110 | 68 | 67 | -39.09% | -1.47% |
| Rio Arriba County ISD | 278 | 221 | 227 | -18.35% | 2.71% |
| Roosevelt County ISD | 0 | 0 | 0 | NA | N/A |
| San Juan County ISD | 276 | 231 | 236 | -14.49% | 2.16% |
| San Miguel County ISD | 166 | 156 | 152 | -8.43% | -2.56% |
| Sandoval County ISD | 322 | 314 | 320 | -0.62% | 1.91% |
| Santa Fe County ISD | 310 | 254 | 263 | -15.16% | 3.54% |
| Sierra County ISD | 67 | 63 | 69 | 2.99% | 9.52% |
| Socorro County ISD | 78 | 75 | 77 | -1.28% | 2.67% |
| South Dona Ana ISD | 420 | 416 | 416 | -0.95% | 0.00% |
| Southeast Bernalillo County ISD | 147 | 287 | 295 | 100.68% | 2.79% |
| Southwest Bernalillo County ISD | 1,286 | 803 | 818 | -36.39% | 1.87% |
| Taos County ISD | 97 | 91 | 94 | -3.09% | 3.30% |
| Torrance County ISD | 18 | 78 | 88 | 388.89% | 12.82% |
| Valencia North County ISD | 341 | 223 | 231 | -32.26% | 3.59% |
| Valencia South County ISD | 1 | 49 | 50 | 4900.00% | 2.0% |
| West Dona Ana County ISD | 476 | 421 | 415 | -12.82% | -1.43% |
| Centralized Units | 4 | 0 | 0 | -100.00% | N/A |
| Statewide Total | 8,615 | 7,264 | 7,504 | -12.90% | 3.30% |

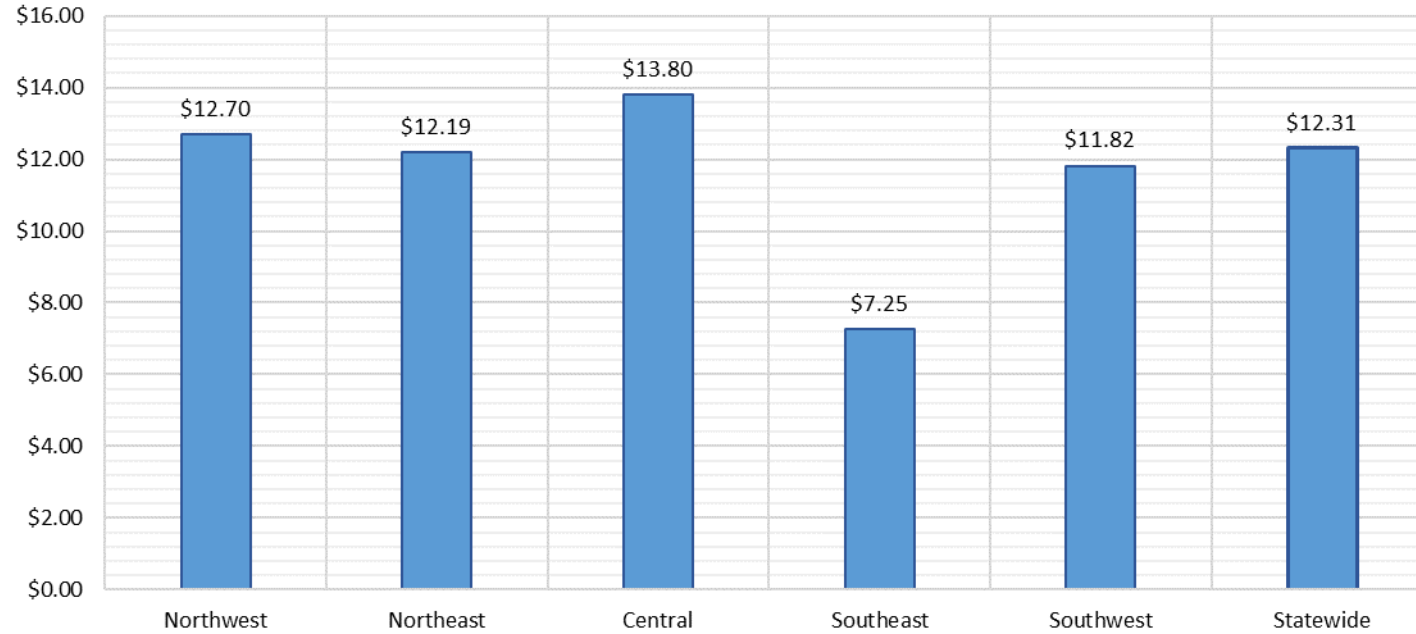
TANF Cases by Region⁶

| Region | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|-------------------|--------|--------|--------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Region 1- NW | 952 | 807 | 841 | -11.66% | 4.21% |
| Region 2- NE | 1,359 | 1,174 | 1,198 | -11.85% | 2.04% |
| Region 3- Central | 3,018 | 2,435 | 2,563 | -15.08% | 5.26% |
| Region 4- SE | 1,466 | 1,175 | 1,218 | -16.92% | 3.66% |
| Region 5- SW | 1,816 | 1,673 | 1,684 | -7.27% | 0.66% |
| Centralized Units | 4 | 0 | 0 | -100.0% | N/A |
| Statewide Total | 8,615 | 7,264 | 7,504 | -12.90% | 3.30% |

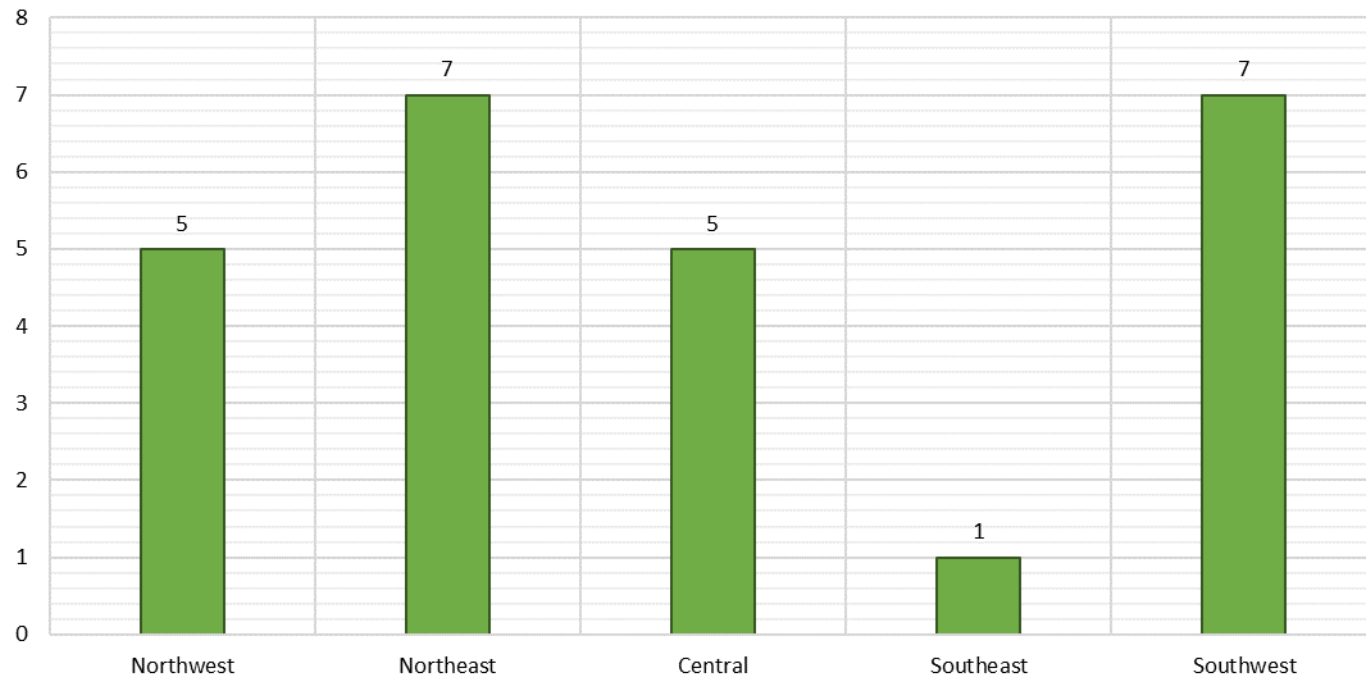
TANF Caseload: SFY-21 to Current



Average Starting Hourly Wage of February 2024 TANF Employments
as reported by DWS¹⁵



Number of New Employments in February 2024 by Region
as reported by DWS¹⁵
Statewide Total: 25



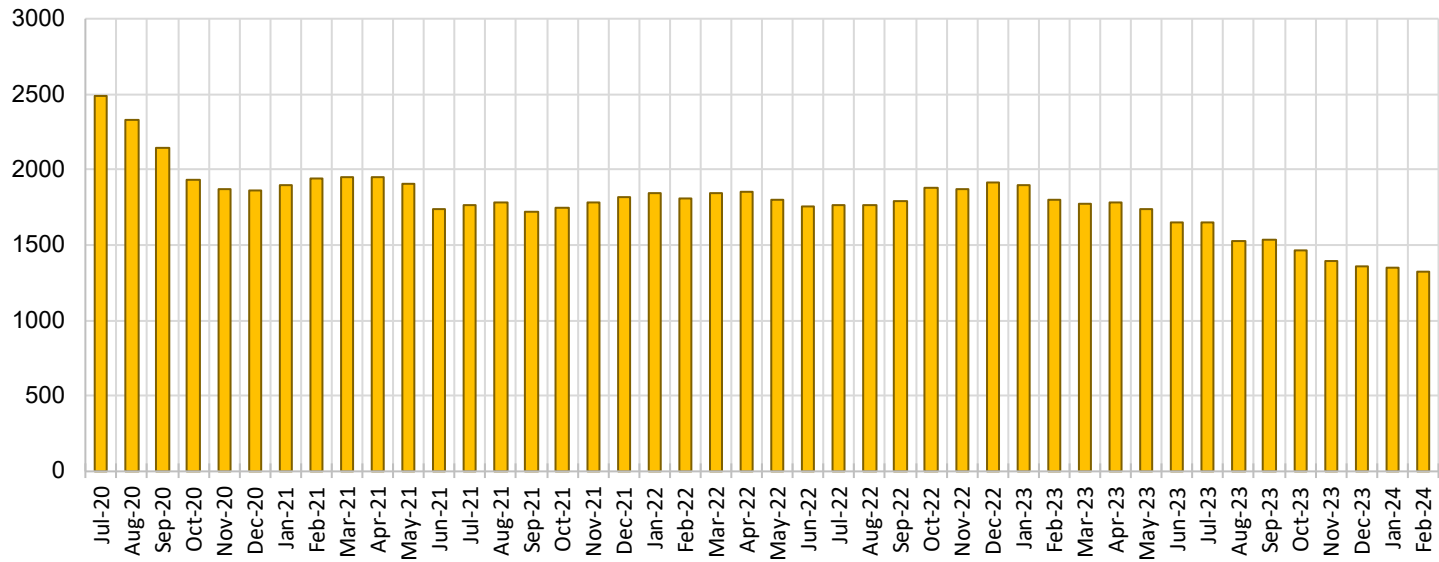
General Assistance Cases by Field Office⁶

| Office | | | | Percent Change | |
|---------------------------------|--------|--------|--------|----------------|---------------|
| | Feb-23 | Jan-24 | Feb-24 | Feb-23-Feb-24 | Jan-24-Feb-24 |
| Chaves County ISD | 91 | 61 | 55 | -39.56% | -9.84% |
| Cibola County ISD | 32 | 33 | 32 | 0.00% | -3.03% |
| Colfax County ISD | 24 | 15 | 15 | -37.50% | 0.00% |
| Curry County ISD | 75 | 57 | 57 | -24.00% | 0.00% |
| East Dona Ana County ISD | 60 | 52 | 53 | -11.67% | 1.92% |
| Eddy Artesia County ISD | 16 | 14 | 16 | 0.00% | 14.29% |
| Eddy Carlsbad County ISD | 36 | 23 | 27 | -25.00% | 17.39% |
| Grant County ISD | 52 | 39 | 45 | -13.46% | 15.38% |
| Guadalupe County ISD | 0 | 3 | 2 | N/A | -33.33% |
| Hidalgo County ISD | 0 | 0 | 0 | N/A | N/A |
| Lea County ISD | 59 | 43 | 42 | -28.81% | -2.33% |
| Lincoln County ISD | 26 | 21 | 21 | -19.23% | 0.00% |
| Luna County ISD | 29 | 30 | 30 | 3.45% | 0.00% |
| McKinley County ISD | 48 | 36 | 33 | -31.25% | -8.33% |
| Northeast Bernalillo County ISD | 182 | 122 | 122 | -32.97% | 0.00% |
| Northwest Bernalillo County ISD | 139 | 103 | 110 | -20.86% | 6.80% |
| Otero County ISD | 57 | 45 | 41 | -28.07% | -8.89% |
| Quay County ISD | 22 | 19 | 17 | -22.73% | -10.53% |
| Rio Arriba County ISD | 42 | 31 | 27 | -35.71% | -12.90% |
| Roosevelt County ISD | 0 | 0 | 0 | N/A | N/A |
| San Juan County ISD | 88 | 73 | 70 | -20.45% | -4.11% |
| San Miguel County ISD | 35 | 34 | 35 | 0.00% | 2.94% |
| Sandoval County ISD | 53 | 48 | 46 | -13.21% | -4.17% |
| Santa Fe County ISD | 82 | 62 | 62 | -24.39% | 0.00% |
| Sierra County ISD | 18 | 12 | 10 | -44.44% | -16.67% |
| Socorro County ISD | 23 | 20 | 18 | -21.74% | -10.00% |
| South Dona Ana ISD | 51 | 45 | 45 | -11.76% | 0.00% |
| Southeast Bernalillo County ISD | 30 | 41 | 35 | 16.67% | -14.63% |
| Southwest Bernalillo County ISD | 204 | 91 | 89 | -56.37% | -2.20% |
| Taos County ISD | 37 | 24 | 22 | -40.54% | -8.33% |
| Torrance County ISD | 9 | 22 | 23 | 155.56% | 4.55% |
| Valencia North County ISD | 81 | 46 | 42 | -48.15% | -8.70% |
| Valencia South County ISD | 0 | 8 | 8 | N/A | 0.00% |
| West Dona Ana County ISD | 96 | 77 | 76 | -20.83% | -1.30% |
| Centralized Units | 0 | 0 | 0 | N/A | N/A |
| Statewide Total | 1,797 | 1,350 | 1,326 | -26.21% | -1.78% |

General Assistance Cases by Region⁶

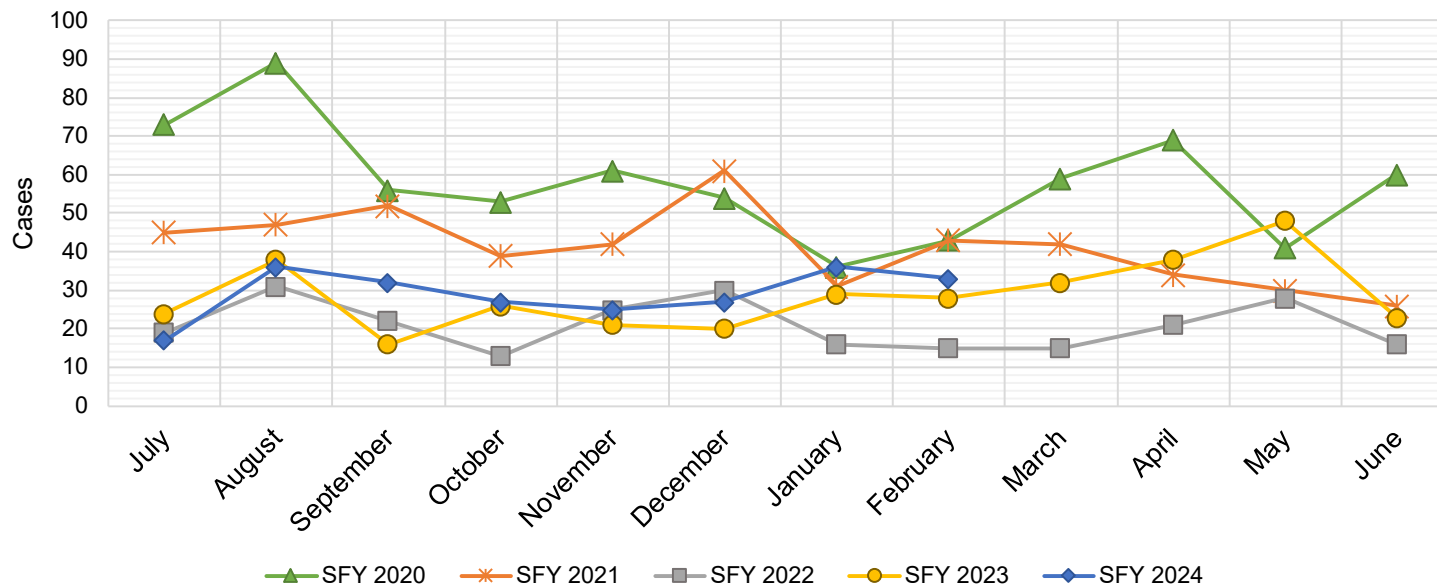
| Region | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|--------------------|--------|--------|--------|----------------|---------------|
| | | | | Feb-23-Feb-24 | Jan-24-Feb 24 |
| Region 1 - NW | 290 | 228 | 213 | -26.55% | -6.58% |
| Region 2 - NE | 295 | 236 | 226 | -23.39% | -4.24% |
| Region 3 - Central | 564 | 379 | 379 | -32.80% | 0.00% |
| Region 4 - SE | 303 | 219 | 218 | -28.05% | -0.46% |
| Region 5 - SW | 345 | 288 | 290 | -15.94% | 0.69% |
| Centralized Units | 0 | 0 | 0 | N/A | N/A |
| Statewide Total | 1,797 | 1,350 | 1,326 | -26.21% | -1.78% |

General Assistance Caseload: SFY-21 to Current



General Assistance Interim Assistance Reimbursements¹⁶

| SFY 2020 | | | SFY 2021 | | | SFY 2022 | | | SFY 2023 | | | SFY 2024 | | |
|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|
| | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures |
| Jul-19 | 73 | \$303,584 | Jul-20 | 45 | \$135,037 | Jul-21 | 19 | \$68,940 | Jul-22 | 24 | \$81,197 | Jul-23 | 17 | \$60,883 |
| Aug-19 | 89 | \$310,047 | Aug-20 | 47 | \$154,783 | Aug-21 | 31 | \$102,513 | Aug-22 | 38 | \$155,752 | Aug-23 | 36 | \$139,184 |
| Sep-19 | 56 | \$172,016 | Sep-20 | 52 | \$168,200 | Sep-21 | 22 | \$87,451 | Sep-22 | 16 | \$52,527 | Sep-23 | 32 | \$101,138 |
| Oct-19 | 53 | \$168,461 | Oct-20 | 39 | \$124,285 | Oct-21 | 13 | \$38,203 | Oct-22 | 26 | \$65,497 | Oct-23 | 27 | \$95,853 |
| Nov-19 | 61 | \$171,883 | Nov-20 | 42 | \$116,498 | Nov-21 | 25 | \$97,952 | Nov-22 | 21 | \$95,469 | Nov-23 | 25 | \$93,528 |
| Dec-19 | 54 | \$164,045 | Dec-20 | 61 | \$196,035 | Dec-21 | 30 | \$95,516 | Dec-22 | 20 | \$64,145 | Dec-23 | 27 | \$106,476 |
| Jan-20 | 36 | \$96,668 | Jan-21 | 31 | \$110,379 | Jan-22 | 16 | \$60,687 | Jan-23 | 29 | \$110,160 | Jan-24 | 36 | \$143,965 |
| Feb-20 | 43 | \$126,743 | Feb-21 | 43 | \$169,132 | Feb-22 | 15 | \$71,409 | Feb-23 | 28 | \$103,839 | Feb-24 | 33 | \$111,852 |
| Mar-20 | 59 | \$169,363 | Mar-21 | 42 | \$126,219 | Mar-22 | 15 | \$61,916 | Mar-23 | 32 | \$101,086 | Mar-24 | | |
| Apr-20 | 69 | \$199,975 | Apr-21 | 34 | \$110,375 | Apr-22 | 21 | \$63,227 | Apr-23 | 38 | \$126,415 | Apr-24 | | |
| May-20 | 41 | \$129,317 | May-21 | 30 | \$112,483 | May-22 | 28 | \$107,111 | May-23 | 48 | \$169,913 | May-24 | | |
| Jun-20 | 60 | \$184,603 | Jun-21 | 26 | \$82,444 | Jun-22 | 16 | \$47,032 | Jun-23 | 23 | \$94,258 | Jun-24 | | |
| TOTAL | 694 | \$2,196,707 | | 492 | \$1,605,871 | | 251 | \$901,957 | | 343 | \$1,220,258 | | 233 | \$852,879 |
| AVERAGE | 58 | \$183,059 | | 41 | \$133,823 | | 21 | \$75,163 | | 29 | \$101,688 | | 29 | \$106,610 |



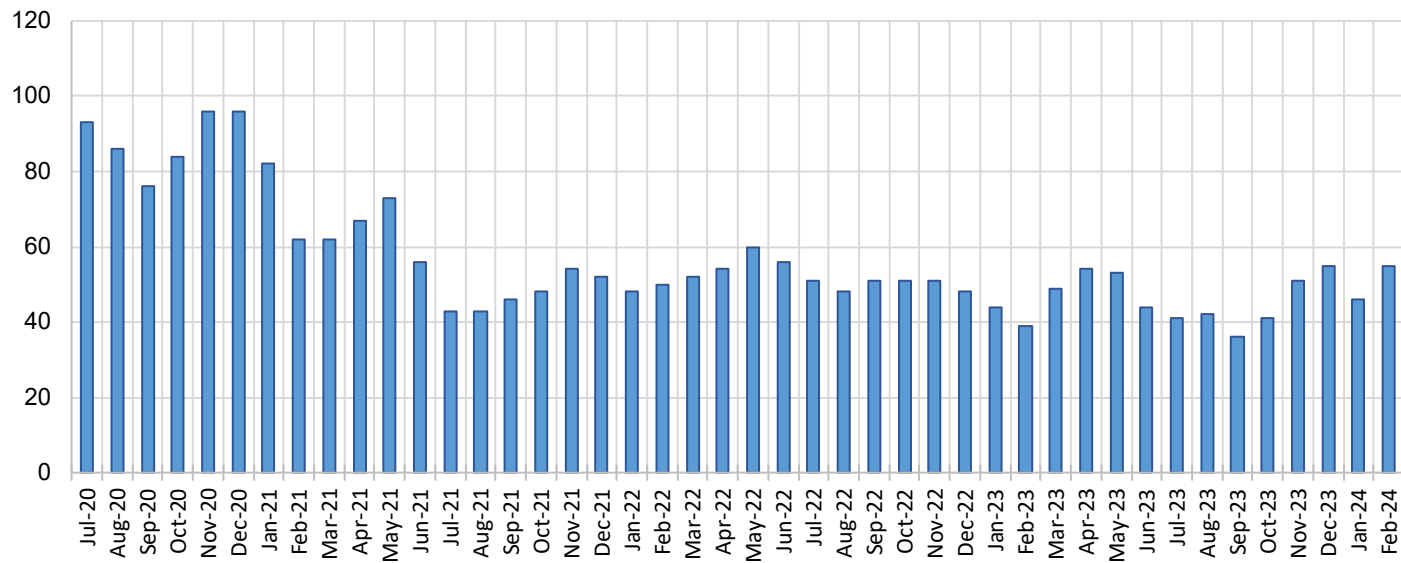
Education Works Cases by Field Office⁶

| Office | | | | Percent Change | |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
| | Feb-23 | Jan-24 | Feb-24 | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Chaves County ISD | 1 | 6 | 4 | 300.0% | -33.3% |
| Cibola County ISD | 0 | 1 | 1 | N/A | 0.0% |
| Colfax County ISD | 0 | 0 | 0 | N/A | N/A |
| Curry County ISD | 1 | 2 | 2 | 100.0% | 0.0% |
| East Dona Ana County ISD | 4 | 4 | 5 | 25.0% | 25.0% |
| Eddy Artesia County ISD | 1 | 1 | 1 | 0.0% | 0.0% |
| Eddy Carlsbad County ISD | 1 | 0 | 1 | 0.0% | N/A |
| Grant County ISD | 0 | 2 | 2 | N/A | 0.0% |
| Guadalupe County ISD | 0 | 0 | 0 | N/A | N/A |
| Hidalgo County ISD | 0 | 0 | 0 | N/A | N/A |
| Lea County ISD | 1 | 1 | 1 | 0.0% | 0.0% |
| Lincoln County ISD | 0 | 0 | 0 | N/A | N/A |
| Luna County ISD | 0 | 0 | 0 | N/A | N/A |
| McKinley County ISD | 1 | 0 | 0 | -100.0% | N/A |
| Northeast Bernalillo County ISD | 7 | 5 | 8 | 14.3% | 60.0% |
| Northwest Bernalillo County ISD | 4 | 4 | 4 | 0.0% | 0.0% |
| Otero County ISD | 0 | 2 | 3 | N/A | 50.0% |
| Quay County ISD | 0 | 1 | 1 | N/A | 0.0% |
| Rio Arriba County ISD | 1 | 1 | 1 | 0.0% | 0.0% |
| Roosevelt County ISD | 0 | 0 | 0 | N/A | N/A |
| San Juan County ISD | 3 | 1 | 2 | -33.3% | 100.0% |
| San Miguel County ISD | 0 | 0 | 1 | N/A | N/A |
| Sandoval County ISD | 5 | 4 | 2 | -60.0% | -50.0% |
| Santa Fe County ISD | 1 | 2 | 2 | 100.0% | 0.0% |
| Sierra County ISD | 0 | 0 | 0 | N/A | N/A |
| Socorro County ISD | 0 | 0 | 0 | N/A | N/A |
| South Dona Ana ISD | 1 | 1 | 3 | 200.0% | 200.0% |
| Southeast Bernalillo County ISD | 1 | 0 | 0 | -100.0% | N/A |
| Southwest Bernalillo County ISD | 0 | 0 | 2 | N/A | N/A |
| Taos County ISD | 0 | 0 | 0 | N/A | N/A |
| Torrance County ISD | 0 | 0 | 0 | N/A | N/A |
| Valencia North County ISD | 3 | 3 | 3 | 0.0% | 0.0% |
| Valencia South County ISD | 0 | 1 | 1 | N/A | 0.0% |
| West Dona Ana County ISD | 3 | 4 | 5 | 66.7% | 25.0% |
| Centralized Units | 0 | 0 | 0 | N/A | N/A |
| Statewide Total | 39 | 46 | 55 | 41.0% | 19.6% |

Education Works Cases by Region⁶

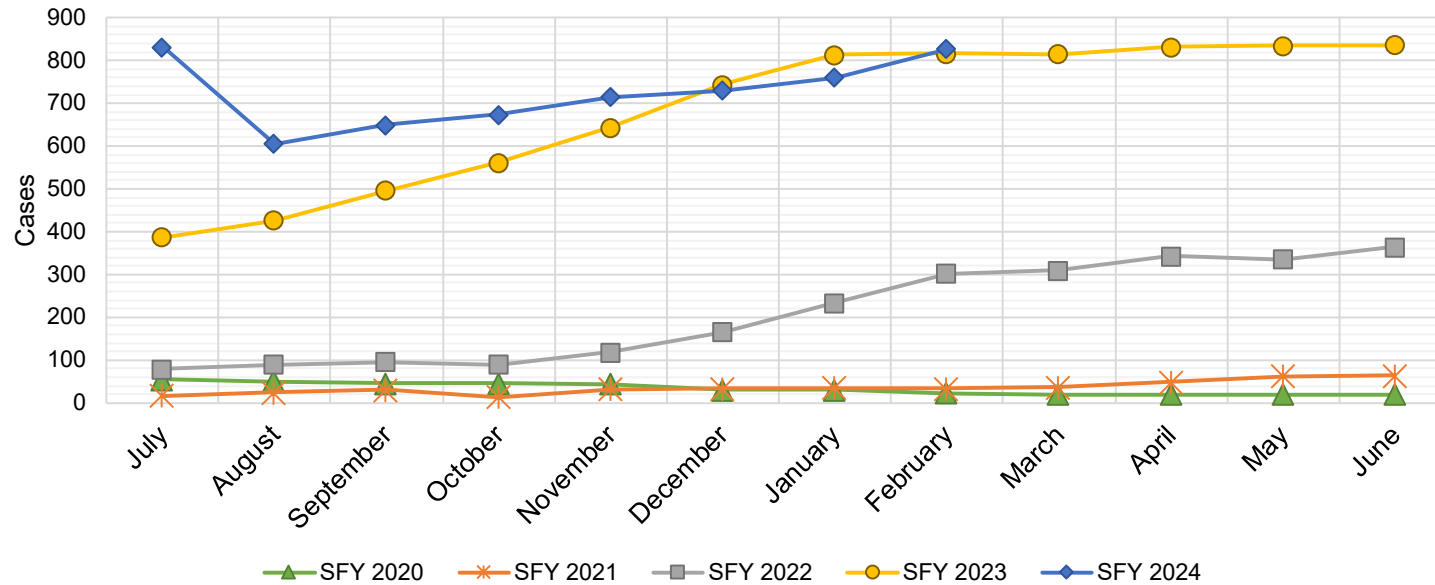
| Region | Feb-23 | Jan-24 | Feb-24 | Percent Change | |
|--------------------|--------|--------|--------|-------------------|-------------------|
| | | | | Feb-23- Feb-24 | Jan-24- Feb-24 |
| Region 1 - NW | 7 | 6 | 7 | 0.00% | 16.67% |
| Region 2 - NE | 7 | 8 | 7 | 0.00% | -12.50% |
| Region 3 - Central | 12 | 9 | 14 | 16.67% | 55.56% |
| Region 4 - SE | 5 | 10 | 9 | 80.00% | -10.00% |
| Region 5 - SW | 8 | 13 | 18 | 125.00% | 38.46% |
| Centralized Units | 0 | 0 | 0 | N/A | N/A |
| Statewide Total | 39 | 46 | 55 | 41.03% | 19.57% |

Education Works Caseload: SFY-21 to Current



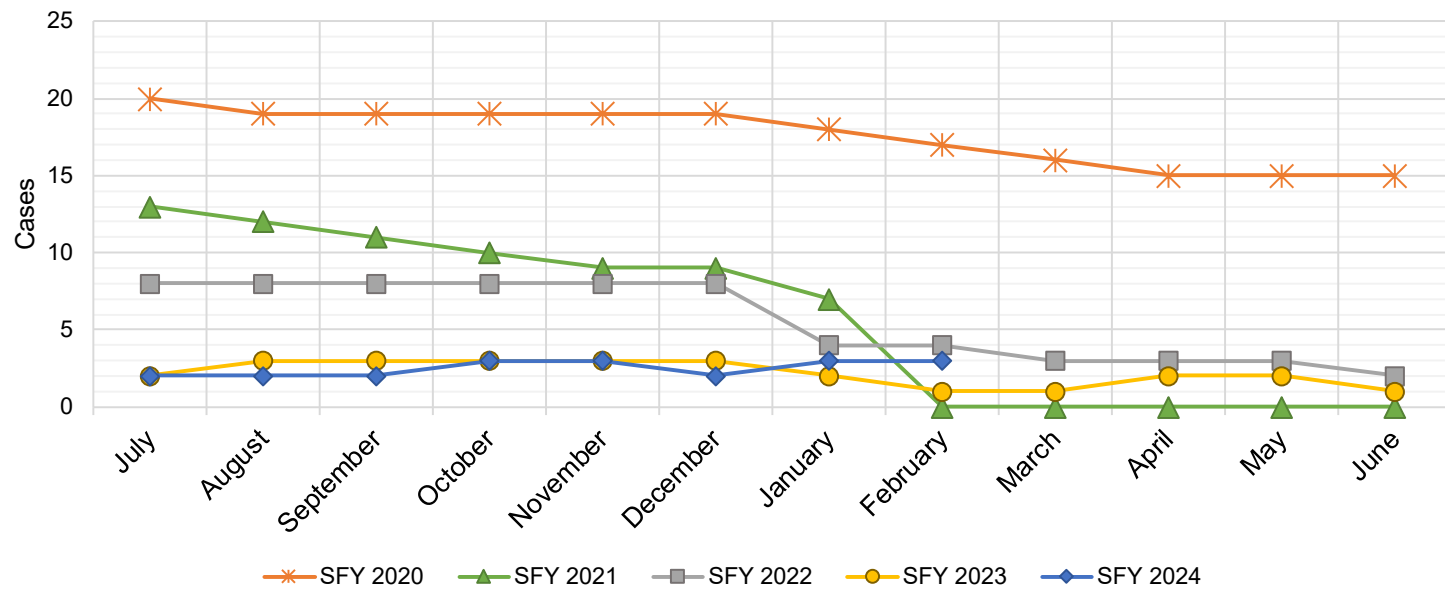
Refugee Cash Assistance

| SFY 2020 ^{8,9} | | | SFY 2021 ^{8,9} | | | SFY 2022 ⁹ | | | SFY 2023 ^{8,9} | | | SFY 2024 ^{8,9} | | |
|-------------------------|--------------|-----------|-------------------------|--------------|-----------|-----------------------|--------------|-----------|-------------------------|--------------|-------------|-------------------------|--------------|-------------|
| Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | |
| Jul-19 | 55 | \$13,851 | Jul-20 | 17 | \$9,650 | Jul-21 | 79 | \$19,803 | Jul-22 | 387 | \$93,213 | Jul-23 | 832 | \$174,687 |
| Aug-19 | 50 | \$12,497 | Aug-20 | 24 | \$12,930 | Aug-21 | 89 | \$23,941 | Aug-22 | 427 | \$103,587 | Aug-23 | 606 | \$138,052 |
| Sep-19 | 46 | \$11,473 | Sep-20 | 30 | \$16,276 | Sep-21 | 96 | \$24,873 | Sep-22 | 496 | \$116,863 | Sep-23 | 649 | \$158,630 |
| Oct-19 | 46 | \$11,341 | Oct-20 | 13 | \$4,103 | Oct-21 | 90 | \$21,844 | Oct-22 | 561 | \$136,504 | Oct-23 | 674 | \$161,635 |
| Nov-19 | 44 | \$11,296 | Nov-20 | 31 | \$11,886 | Nov-21 | 119 | \$21,958 | Nov-22 | 643 | \$157,898 | Nov-23 | 715 | \$179,476 |
| Dec-19 | 30 | \$7,679 | Dec-20 | 33 | \$11,464 | Dec-21 | 165 | \$37,303 | Dec-22 | 744 | \$181,100 | Dec-23 | 730 | \$181,882 |
| Jan-20 | 30 | \$7,407 | Jan-21 | 35 | \$9,678 | Jan-22 | 233 | \$51,967 | Jan-23 | 813 | \$205,629 | Jan-24 | 761 | \$190,251 |
| Feb-20 | 23 | \$7,577 | Feb-21 | 34 | \$5,768 | Feb-22 | 302 | \$72,436 | Feb-23 | 816 | \$202,032 | Feb-24 | 827 | \$219,048 |
| Mar-20 | 19 | \$6,500 | Mar-21 | 36 | \$9,478 | Mar-22 | 309 | \$74,900 | Mar-23 | 815 | \$199,742 | Mar-24 | | |
| Apr-20 | 19 | \$4,847 | Apr-21 | 48 | \$10,830 | Apr-22 | 343 | \$81,497 | Apr-23 | 832 | \$208,547 | Apr-24 | | |
| May-20 | 19 | \$4,908 | May-21 | 62 | \$15,522 | May-22 | 336 | \$75,683 | May-23 | 834 | \$198,920 | May-24 | | |
| Jun-20 | 19 | \$5,386 | Jun-21 | 64 | \$15,351 | Jun-22 | 364 | \$84,794 | Jun-23 | 836 | \$181,086 | Jun-24 | | |
| TOTAL | 400 | \$104,762 | | 427 | \$132,936 | | 2,525 | \$590,999 | | 8,204 | \$1,985,121 | | 5,794 | \$1,403,661 |
| AVERAGE | 33 | \$8,730 | | 36 | \$11,078 | | 210 | \$49,250 | | 684 | \$165,427 | | 724 | \$175,458 |



State Supplement for Residential Care

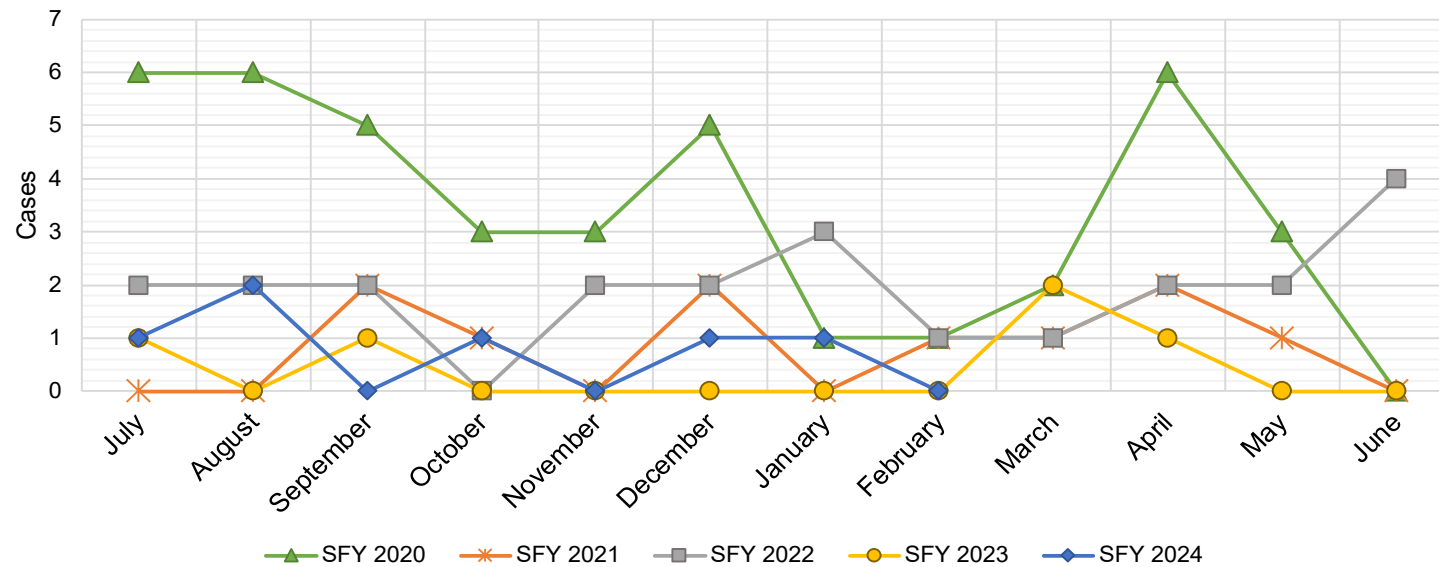
| SFY 2020 ⁹ | | | SFY 2021 ⁹ | | | SFY 2022 ⁹ | | | SFY 2023 ⁹ | | | SFY 2024 ⁹ | | |
|-----------------------|--------------|----------|-----------------------|--------------|---------|-----------------------|--------------|---------|-----------------------|--------------|---------|-----------------------|--------------|---------|
| Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | |
| Jul-19 | 20 | \$1,900 | Jul-20 | 13 | \$1,300 | Jul-21 | 8 | \$0 | Jul-22 | 2 | \$200 | Jul-23 | 2 | \$200 |
| Aug-19 | 19 | \$1,900 | Aug-20 | 12 | \$1,200 | Aug-21 | 8 | \$0 | Aug-22 | 3 | \$300 | Aug-23 | 2 | \$200 |
| Sep-19 | 19 | \$1,900 | Sep-20 | 11 | \$1,200 | Sep-21 | 8 | \$0 | Sep-22 | 3 | \$300 | Sep-23 | 2 | \$200 |
| Oct-19 | 19 | \$1,900 | Oct-20 | 10 | \$1,000 | Oct-21 | 8 | \$0 | Oct-22 | 3 | \$300 | Oct-23 | 3 | \$200 |
| Nov-19 | 19 | \$1,900 | Nov-20 | 9 | \$900 | Nov-21 | 8 | \$0 | Nov-22 | 3 | \$300 | Nov-23 | 3 | \$600 |
| Dec-19 | 19 | \$1,900 | Dec-20 | 9 | \$900 | Dec-21 | 8 | \$0 | Dec-22 | 3 | \$300 | Dec-23 | 2 | \$300 |
| Jan-20 | 18 | \$1,800 | Jan-21 | 7 | \$700 | Jan-22 | 4 | \$0 | Jan-23 | 2 | \$300 | Jan-24 | 3 | \$300 |
| Feb-20 | 17 | \$1,600 | Feb-21 | 0 | \$0 | Feb-22 | 4 | \$400 | Feb-23 | 1 | \$100 | Feb-24 | 3 | \$300 |
| Mar-20 | 16 | \$1,500 | Mar-21 | 0 | \$0 | Mar-22 | 3 | \$400 | Mar-23 | 1 | \$200 | Mar-24 | | |
| Apr-20 | 15 | \$1,500 | Apr-21 | 0 | \$0 | Apr-22 | 3 | \$300 | Apr-23 | 2 | \$200 | Apr-24 | | |
| May-20 | 15 | \$1,500 | May-21 | 0 | \$0 | May-22 | 3 | \$300 | May-23 | 2 | \$300 | May-24 | | |
| Jun-20 | 15 | \$1,500 | Jun-21 | 0 | \$0 | Jun-22 | 2 | \$300 | Jun-23 | 1 | \$100 | Jun-24 | | |
| TOTAL | 211 | \$20,800 | | 71 | \$7,200 | | 67 | \$1,700 | | 26 | \$2,900 | | 20 | \$2,300 |
| AVERAGE | 18 | \$1,733 | | 6 | \$600 | | 6 | \$142 | | 2 | \$242 | | 3 | \$288 |



TANF Diversion Payments

| SFY 2020 ⁹ | | | SFY 2021 ⁹ | | | SFY 2022 ⁹ | | | SFY 2023 ⁹ | | | SFY 2024 ⁹ | | |
|-----------------------|--------------|------------------|-----------------------|--------------|-----------------|-----------------------|--------------|-----------------|-----------------------|--------------|-----------------|-----------------------|--------------|-----------------|
| Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | | Cases | Expenditures | |
| Jul-19 | 6 | \$18,500 | Jul-20 | 0 | \$0 | Jul-21 | 2 | \$5,500 | Jul-22 | 1 | \$1,500 | Jul-23 | 1 | \$3,000 |
| Aug-19 | 6 | \$16,500 | Aug-20 | 0 | \$1,500 | Aug-21 | 2 | \$5,000 | Aug-22 | 0 | \$1,500 | Aug-23 | 2 | \$2,500 |
| Sep-19 | 5 | \$11,000 | Sep-20 | 2 | \$1,500 | Sep-21 | 2 | \$1,500 | Sep-22 | 1 | \$0 | Sep-23 | 0 | \$1,500 |
| Oct-19 | 3 | \$3,000 | Oct-20 | 1 | \$1,500 | Oct-21 | 0 | \$4,000 | Oct-22 | 0 | \$4,500 | Oct-23 | 1 | \$7,000 |
| Nov-19 | 3 | \$16,180 | Nov-20 | 0 | \$1,500 | Nov-21 | 2 | \$5,000 | Nov-22 | 0 | \$2,500 | Nov-23 | 0 | \$5,000 |
| Dec-19 | 5 | \$14,000 | Dec-20 | 2 | \$4,000 | Dec-21 | 2 | \$0 | Dec-22 | 0 | \$0 | Dec-23 | 1 | \$4,000 |
| Jan-20 | 1 | \$1,500 | Jan-21 | 0 | \$0 | Jan-22 | 3 | \$4,000 | Jan-23 | 0 | \$89 | Jan-24 | 1 | \$5,500 |
| Feb-20 | 1 | \$1,857 | Feb-21 | 1 | \$2,500 | Feb-22 | 1 | \$6,500 | Feb-23 | 0 | \$4,000 | Feb-24 | 0 | \$2,500 |
| Mar-20 | 2 | \$5,920 | Mar-21 | 1 | \$1,500 | Mar-22 | 1 | \$1,500 | Mar-23 | 2 | \$3,000 | Mar-24 | | |
| Apr-20 | 6 | \$14,905 | Apr-21 | 2 | \$1,500 | Apr-22 | 2 | \$3,000 | Apr-23 | 1 | \$3,000 | Apr-24 | | |
| May-20 | 3 | \$8,000 | May-21 | 1 | \$4,000 | May-22 | 2 | \$1,500 | May-23 | 0 | \$2,500 | May-24 | | |
| Jun-20 | 0 | \$0 | Jun-21 | 0 | \$0 | Jun-22 | 4 | \$10,000 | Jun-23 | 0 | \$4,000 | Jun-24 | | |
| TOTAL | 41 | \$111,362 | | 10 | \$19,500 | | 23 | \$47,500 | | 5 | \$26,589 | | 6 | \$31,000 |
| AVERAGE | 3 | \$9,280 | | 1 | \$1,625 | | 2 | \$3,958 | | 0 | \$2,216 | | 1 | \$3,875 |

Diversion case approval and the associated expenditures are not always in sync to the same month.



Cash Assistance Applications by Field Office^{4,11}
February 2024

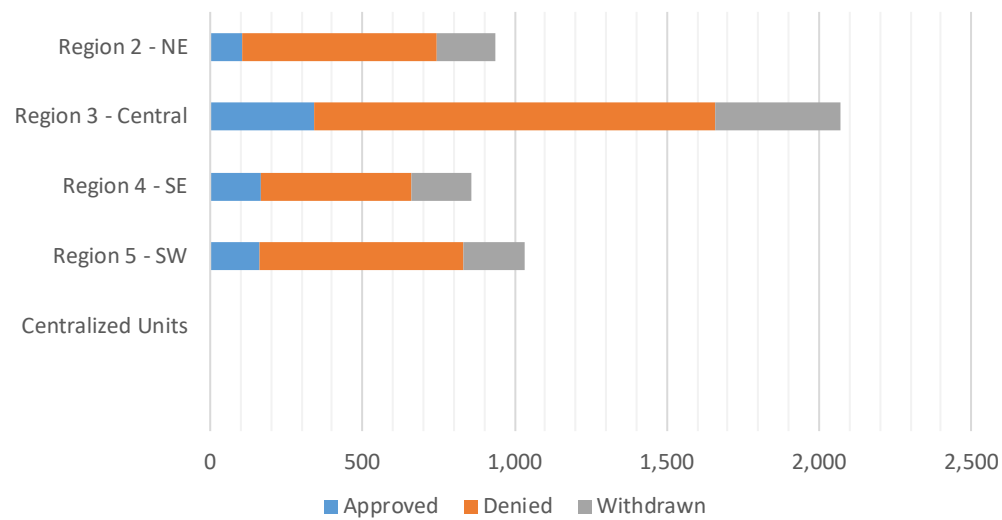
| Office | Approved | Denied | Withdrawn | Total Cases Processed |
|---------------------------------|----------|--------|-----------|-----------------------|
| Chaves County ISD | 20 | 107 | 56 | 183 |
| Cibola County ISD | 10 | 28 | 17 | 55 |
| Colfax County ISD | 10 | 19 | 11 | 40 |
| Curry County ISD | 37 | 137 | 38 | 212 |
| East Dona Ana County ISD | 28 | 128 | 55 | 211 |
| Eddy Artesia County ISD | 14 | 27 | 9 | 50 |
| Eddy Carlsbad County ISD | 29 | 84 | 31 | 144 |
| Grant County ISD | 21 | 75 | 22 | 118 |
| Guadalupe County ISD | 2 | 11 | 2 | 15 |
| Hidalgo County ISD | 0 | 0 | 0 | 0 |
| Lea County ISD | 58 | 116 | 46 | 220 |
| Lincoln County ISD | 6 | 26 | 14 | 46 |
| Luna County ISD | 19 | 72 | 13 | 104 |
| McKinley County ISD | 13 | 120 | 28 | 161 |
| Northeast Bernalillo County ISD | 96 | 424 | 132 | 652 |
| Northwest Bernalillo County ISD | 61 | 330 | 108 | 499 |
| Otero County ISD | 28 | 92 | 31 | 151 |
| Quay County ISD | 4 | 15 | 8 | 27 |
| Rio Arriba County ISD | 14 | 90 | 27 | 131 |
| Roosevelt County ISD | 0 | 1 | 0 | 1 |
| San Juan County ISD | 32 | 160 | 95 | 287 |
| San Miguel County ISD | 13 | 88 | 18 | 119 |
| Sandoval County ISD | 26 | 183 | 52 | 261 |
| Santa Fe County ISD | 26 | 173 | 50 | 249 |
| Sierra County ISD | 6 | 18 | 10 | 34 |
| Socorro County ISD | 6 | 54 | 27 | 87 |
| South Dona Ana ISD | 33 | 100 | 41 | 174 |
| Southeast Bernalillo County ISD | 101 | 282 | 53 | 436 |
| Southwest Bernalillo County ISD | 65 | 230 | 101 | 396 |
| Taos County ISD | 9 | 61 | 23 | 93 |
| Torrance County ISD | 18 | 52 | 19 | 89 |
| Valencia North County ISD | 23 | 86 | 28 | 137 |
| Valencia South County ISD | 7 | 47 | 12 | 66 |
| West Dona Ana County ISD | 32 | 202 | 41 | 275 |
| Centralized Units | | | | |
| Statewide Total | 867 | 3,638 | 1,218 | 5,723 |

Cash Assistance Applications by Region^{4,11}

February 2024

| Region | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region 1 - NW | 97 | 513 | 217 | 827 |
| Region 2 - NE | 104 | 640 | 191 | 935 |
| Region 3 - Central | 341 | 1,318 | 413 | 2,072 |
| Region 4 - SE | 164 | 498 | 194 | 856 |
| Region 5 - SW | 161 | 669 | 203 | 1,033 |
| Centralized Units | | | | |

| | | | | |
|-----------------|-----|-------|-------|-------|
| Statewide Total | 867 | 3,638 | 1,218 | 5,723 |
|-----------------|-----|-------|-------|-------|



Early Childhood Education and Care Department
Children Receiving Child Care Assistance Subsidies By County

| County | Feb 2023 | Mar 2023 | Apr 2023 | May 2023 | June 2023 | July 2023 | Aug 2023 | Sep 2023 | Oct 2023 | Nov 2023 | Dec 2023 | Jan 2024 | Feb 2024 | Change Fr. Cases | Last Year Percent |
|--------------|----------|----------|----------|----------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|------------------|-------------------|
| Bernalillo | 10,626 | 10,839 | 11,102 | 11,258 | 11,557 | 10,978 | 10,883 | 11,340 | 11,070 | 11,147 | 11,138 | 11,441 | 11,790 | 1,164 | 11.0% |
| Catron | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Chaves | 1,285 | 1,310 | 1,310 | 1,311 | 1,304 | 1,254 | 1,259 | 1,264 | 1,217 | 1,267 | 1,281 | 1,286 | 1,299 | 14 | 1.1% |
| Cibola | 234 | 236 | 240 | 238 | 238 | 230 | 215 | 221 | 217 | 219 | 223 | 216 | 218 | -16 | -6.8% |
| Colfax | 30 | 29 | 30 | 28 | 29 | 28 | 27 | 23 | 22 | 19 | 19 | 20 | 20 | -10 | -33.3% |
| Curry | 861 | 851 | 859 | 875 | 893 | 857 | 839 | 855 | 831 | 839 | 864 | 888 | 931 | 70 | 8.1% |
| De Baca | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Dona Ana | 5,298 | 5,326 | 5,319 | 5,359 | 5,423 | 5,473 | 5,436 | 5,317 | 5,331 | 5,403 | 5,440 | 5,453 | 5,552 | 254 | 4.8% |
| Eddy | 332 | 347 | 356 | 368 | 376 | 372 | 367 | 374 | 363 | 376 | 381 | 382 | 377 | 45 | 13.6% |
| Grant | 199 | 199 | 195 | 193 | 207 | 198 | 197 | 159 | 163 | 171 | 181 | 188 | 195 | -4 | -2.0% |
| Guadalupe | 7 | 7 | 17 | 19 | 22 | 24 | 28 | 28 | 25 | 41 | 49 | 47 | 54 | 47 | 671.4% |
| Harding | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Hidalgo | 18 | 21 | 21 | 20 | 20 | 19 | 20 | 20 | 21 | 15 | 2 | 1 | 9 | -9 | -50.0% |
| Lea | 936 | 963 | 971 | 964 | 974 | 966 | 946 | 964 | 963 | 979 | 989 | 998 | 1018 | 82 | 8.8% |
| Lincoln | 112 | 131 | 135 | 138 | 144 | 135 | 138 | 149 | 130 | 128 | 136 | 131 | 134 | 22 | 19.6% |
| Los Alamos | 33 | 35 | 33 | 30 | 31 | 35 | 39 | 39 | 36 | 40 | 41 | 40 | 41 | 8 | 24.2% |
| Luna | 215 | 211 | 202 | 199 | 211 | 210 | 202 | 197 | 191 | 199 | 204 | 212 | 216 | 1 | 0.5% |
| McKinley | 130 | 128 | 133 | 129 | 129 | 136 | 142 | 159 | 146 | 142 | 142 | 140 | 146 | 16 | 12.3% |
| Mora | 14 | 14 | 16 | 10 | 10 | 6 | 4 | 6 | 2 | 5 | 5 | 5 | 5 | -9 | -64.3% |
| Otero | 603 | 627 | 637 | 645 | 655 | 673 | 663 | 654 | 663 | 664 | 670 | 686 | 707 | 104 | 17.2% |
| Out of State | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Quay | 41 | 37 | 34 | 37 | 39 | 37 | 37 | 29 | 40 | 36 | 37 | 40 | 38 | -3 | -7.3% |
| Rio Arriba | 189 | 194 | 194 | 198 | 197 | 221 | 221 | 205 | 224 | 221 | 225 | 232 | 229 | 40 | 21.2% |
| Roosevelt | 200 | 204 | 206 | 210 | 217 | 193 | 192 | 203 | 224 | 225 | 225 | 229 | 234 | 34 | 17.0% |
| San Juan | 1,497 | 1,542 | 1,556 | 1,589 | 1,597 | 1,587 | 1,542 | 1,537 | 1,496 | 1,513 | 1,506 | 1,515 | 1,559 | 62 | 4.1% |
| San Miguel | 481 | 484 | 475 | 460 | 480 | 491 | 507 | 491 | 470 | 473 | 488 | 477 | 462 | -19 | -4.0% |
| Sandoval | 1,055 | 1,067 | 1,102 | 1,130 | 1,168 | 1,165 | 1,156 | 1,181 | 1,121 | 1,134 | 1,144 | 1,167 | 1,208 | 153 | 14.5% |
| Santa Fe | 675 | 680 | 697 | 715 | 746 | 702 | 712 | 715 | 664 | 673 | 681 | 701 | 712 | 37 | 5.5% |
| Sierra | 65 | 68 | 71 | 71 | 71 | 68 | 65 | 64 | 74 | 70 | 76 | 77 | 79 | 14 | 21.5% |
| Socorro | 61 | 61 | 62 | 58 | 66 | 57 | 59 | 71 | 79 | 78 | 75 | 74 | 80 | 19 | 31.1% |
| Taos | 160 | 161 | 161 | 165 | 157 | 160 | 160 | 117 | 121 | 117 | 124 | 125 | 126 | -34 | -21.3% |
| Torrance | 99 | 102 | 112 | 112 | 119 | 115 | 107 | 109 | 104 | 107 | 110 | 109 | 116 | 17 | 17.2% |
| Union | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Valencia | 981 | 999 | 1016 | 1049 | 1072 | 963 | 960 | 963 | 847 | 1016 | 1008 | 1031 | 1056 | 75 | 7.6% |
| Totals | 26,437 | 26,873 | 27,263 | 27,578 | 28,154 | 27,355 | 27,125 | 27,456 | 26,855 | 27,317 | 27,464 | 27,911 | 28,611 | 2,174 | 8.2% |

EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT

CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

| MONTH | Mar'23 | Apr'23 | May'23 | Jun'23 | Jul'23 | Aug'23 | Sep'23 | Oct'23 | Nov'23 | Dec'23 | Jan'24 | Feb'24 |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| TANF (Child Care Priority 1 Clients) | | | | | | | | | | | | |
| CLIENTS | 1,355 | 1,319 | 1,301 | 1,299 | 1,239 | 1,177 | 1,106 | 1,069 | 1,046 | 1,049 | 1,059 | 1,068 |
| COST | \$940,373 | \$928,641 | \$911,800 | \$890,563 | \$905,273 | \$872,237 | \$867,285 | \$889,792 | \$884,088 | \$896,566 | \$922,455 | \$886,390 |
| TANF AVERAGE COST | \$694 | \$704 | \$701 | \$686 | \$731 | \$741 | \$784 | \$832 | \$845 | \$855 | \$871 | \$830 |
| TRANSITION OFF TANF (Child Care Priority 2 Clients) | | | | | | | | | | | | |
| CLIENTS | 125 | 130 | 130 | 137 | 124 | 128 | 122 | 120 | 114 | 114 | 112 | 111 |
| COST | \$84,870 | \$90,486 | \$90,734 | \$98,050 | \$92,210 | \$96,520 | \$101,792 | \$107,150 | \$98,321 | \$98,775 | \$104,854 | \$99,657 |
| TRAN OFF TANF AVG COST | \$679 | \$696 | \$698 | \$716 | \$744 | \$754 | \$834 | \$893 | \$862 | \$866 | \$936 | \$898 |
| TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level) | | | | | | | | | | | | |
| CLIENTS | 7,184 | 7,164 | 7,265 | 7,475 | 7,381 | 7,352 | 7,495 | 7,387 | 7,501 | 7,550 | 7,523 | 7,623 |
| COST | \$5,104,337 | \$5,129,173 | \$5,136,649 | \$5,210,050 | \$5,439,710 | \$5,509,640 | \$6,065,131 | \$6,283,356 | \$6,382,033 | \$6,516,984 | \$6,597,415 | \$6,506,104 |
| TANF ELIGIBLE AVG COST | \$711 | \$716 | \$707 | \$697 | \$737 | \$749 | \$809 | \$851 | \$851 | \$863 | \$877 | \$853 |
| INCOME ELIGIBLE (Child Care Priority 3, Priority 4, and Priority 4+ Clients) | | | | | | | | | | | | |
| CLIENTS | 16,432 | 16,825 | 17,093 | 17,459 | 16,910 | 16,854 | 17,217 | 16,895 | 17,311 | 17,479 | 17,964 | 18,543 |
| COST | \$12,296,215 | \$12,567,430 | \$12,789,155 | \$12,888,553 | \$13,264,595 | \$13,468,758 | \$14,776,389 | \$15,406,912 | \$15,546,735 | \$15,794,866 | \$16,342,424 | \$16,554,180 |
| INCOME ELIG AVG COST | \$748 | \$747 | \$748 | \$738 | \$784 | \$799 | \$858 | \$912 | \$898 | \$904 | \$910 | \$893 |
| AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients) | | | | | | | | | | | | |
| CLIENTS | 1298 | 1320 | 1303 | 1282 | 1149 | 1067 | 951 | 835 | 808 | 734 | 724 | 715 |
| COST | \$1,002,172 | \$995,411 | \$970,794 | \$954,858 | \$892,154 | \$864,869 | \$841,084 | \$777,331 | \$743,278 | \$670,695 | \$665,866 | \$654,699 |
| CPS AVG COST | \$772 | \$754 | \$745 | \$745 | \$776 | \$811 | \$884 | \$931 | \$920 | \$914 | \$920 | \$916 |
| CHILD PROTECTIVE SERVICES (Child Care CPS Clients) | | | | | | | | | | | | |
| CLIENTS | 479 | 505 | 486 | 502 | 552 | 547 | 565 | 549 | 537 | 538 | 529 | 551 |
| COST | \$427,814 | \$407,341 | \$405,691 | \$443,995 | \$465,061 | \$501,170 | \$477,404 | \$470,360 | \$463,723 | \$461,337 | \$482,652 | \$546,051 |
| CPS AVG COST | \$893 | \$807 | \$835 | \$884 | \$843 | \$916 | \$845 | \$857 | \$864 | \$858 | \$912 | \$991 |
| GRAND TOTAL - ALL CHILD CARE PROGRAMS | | | | | | | | | | | | |
| CLIENTS | 26,873 | 27,263 | 27,578 | 28,154 | 27,355 | 27,125 | 27,456 | 26,855 | 27,317 | 27,464 | 27,911 | 28,611 |
| COST | \$19,450,956 | \$20,118,482 | \$20,304,823 | \$20,486,068 | \$21,059,002 | \$21,313,194 | \$23,129,085 | \$23,934,901 | \$24,118,178 | \$24,439,223 | \$25,115,664 | \$25,247,081 |
| ALL PROGRAMS AVG COST | \$724 | \$738 | \$736 | \$728 | \$770 | \$786 | \$842 | \$891 | \$883 | \$890 | \$900 | \$882 |

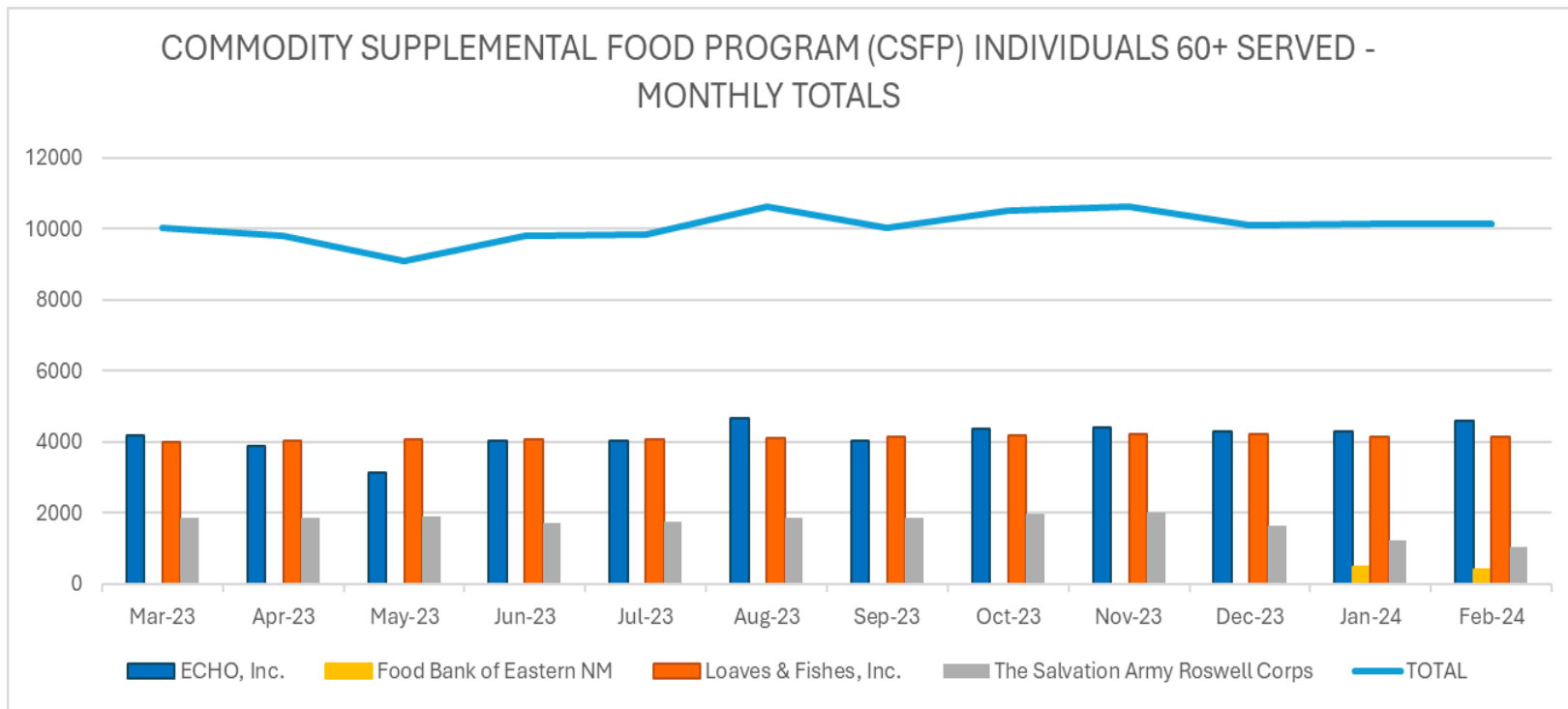
SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

Note: Pandemic EBT will start to be issued in May 2020

| | Expenditures | | Cases Processed | | Recipients Served | | Average Expenditures Per Case Processed | | Average Expenditures Per Recipient Served | |
|--------|--------------|---------------------|-----------------|---------------------|-------------------|---------------------|---|---------------------|---|---------------------|
| Date | Pandemic EBT | Emergency Allotment | Pandemic EBT | Emergency Allotment | Pandemic EBT | Emergency Allotment | Pandemic EBT | Emergency Allotment | Pandemic EBT | Emergency Allotment |
| Apr-20 | — | \$50,272,891 | — | 61,322 | — | 279,550 | — | \$819.82 | — | \$179.84 |
| May-20 | \$27,456,957 | \$24,418,982 | 1,370 | 137,522 | 2,633 | 302,929 | \$20,041.57 | \$177.56 | \$10,428.01 | \$80.61 |
| Jun-20 | \$74,596,869 | \$24,454,645 | 96,197 | 137,149 | 186,959 | 301,380 | \$775.46 | \$178.31 | \$399.00 | \$81.14 |
| Jul-20 | \$2,172,555 | \$24,479,798 | 3,967 | 136,395 | 5,445 | 299,330 | \$547.66 | \$179.48 | \$399.00 | \$81.78 |
| Aug-20 | \$356,706 | \$25,673,366 | 689 | 140,373 | 894 | 308,584 | \$517.72 | \$182.89 | \$399.00 | \$83.20 |
| Sep-20 | \$46,820,023 | \$26,136,483 | 189,057 | 142,231 | 251,491 | 311,997 | \$247.65 | \$183.76 | \$186.17 | \$83.77 |
| Oct-20 | \$0.00 | \$26,765,845 | 0 | 142,832 | 0 | 311,646 | \$0.00 | \$187.39 | \$0.00 | \$85.89 |
| Nov-20 | \$0.00 | \$27,710,048 | 0 | 139,390 | 0 | 306,779 | \$0.00 | \$198.80 | \$0.00 | \$90.33 |
| Dec-20 | \$408,460 | \$28,589,001 | 1,671 | 152,320 | 2,147 | 331,489 | \$244.44 | \$187.69 | \$190.25 | \$86.24 |
| Jan-21 | \$0.00 | \$29,218,473 | 0 | 152,818 | 0 | 331,489 | \$0.00 | \$191.20 | \$0.00 | \$88.14 |
| Feb-21 | \$63,673,668 | \$28,070,702 | 183,081 | 150,798 | 243,678 | 329,072 | \$347.79 | \$186.15 | \$261.30 | \$85.30 |
| Mar-21 | \$54,825,503 | \$37,285,584 | 243,533 | 174,548 | 487,186 | 377,242 | \$225.13 | \$213.61 | \$112.54 | \$98.84 |
| Apr-21 | \$7,733,685 | \$41,761,461 | 253,600 | 268,458 | 507,013 | 527,406 | \$30.50 | \$155.56 | \$15.25 | \$79.18 |
| May-21 | \$51,988,645 | \$41,961,800 | 238,826 | 268,874 | 478,567 | 527,221 | \$217.68 | \$156.06 | \$108.63 | \$79.59 |
| Jun-21 | \$7,775 | \$42,547,740 | 23 | 270,866 | 66 | 530,169 | \$338.03 | \$157.08 | \$117.80 | \$80.25 |
| Jul-21 | \$8,232 | \$43,209,620 | 17 | 273,474 | 17 | 534,901 | \$484.22 | \$158.00 | \$484.22 | \$80.78 |
| Aug-21 | \$90,071,659 | \$43,741,598 | 240,188 | 276,399 | 240,198 | 539,955 | \$375.00 | \$158.26 | \$374.99 | \$81.01 |
| Sep-21 | \$3,935 | \$44,079,571 | 8 | 279,149 | 23 | 543,972 | \$491.83 | \$157.91 | \$171.07 | \$81.03 |
| Oct-21 | \$72,893,797 | \$44,082,527 | 79,396 | 282,582 | 79,396 | 549,976 | \$918.10 | \$156.00 | \$918.10 | \$80.15 |
| Nov-21 | \$750 | \$44,114,300 | 2 | 285,730 | 2 | 554,987 | \$375.00 | \$154.39 | \$375.00 | \$79.49 |
| Dec-21 | \$3,750 | \$44,530,655 | 10 | 288,668 | 10 | 560,295 | \$375.00 | \$154.26 | \$375.00 | \$79.48 |
| Jan-22 | \$44,584,421 | \$44,933,847 | 147,268 | 289,616 | 220,080 | 562,313 | \$302.74 | \$155.15 | \$202.58 | \$79.91 |
| Feb-22 | \$14,683 | \$43,919,245 | 13 | 279,730 | 100 | 540,838 | \$1,129.50 | \$157.01 | \$146.83 | \$81.21 |
| Mar-22 | \$1,083,552 | \$42,793,399 | 14,222 | 270,324 | 16,864 | 522,781 | \$76.19 | \$158.30 | \$64.25 | \$81.86 |
| Apr-22 | \$1,483,973 | \$40,782,353 | 21,393 | 256,781 | 25,162 | 497,274 | \$69.37 | \$158.82 | \$58.98 | \$82.01 |
| May-22 | \$2,387,788 | \$38,805,862 | 39,548 | 239,391 | 46,145 | 465,609 | \$60.38 | \$162.10 | \$51.75 | \$83.34 |
| Jun-22 | \$3,887 | \$38,822,480 | 60 | 236,967 | 69 | 463,450 | \$64.78 | \$163.83 | \$56.33 | \$83.77 |
| Jul-22 | \$493,336.40 | \$40,075,108 | 8,081 | 246,645 | 6,014 | 482,657 | \$61.05 | \$162.48 | \$82.03 | \$83.03 |
| Aug-22 | \$305,449 | \$41,308,494 | 2,709 | 254,692 | 4,386 | 497,616 | \$112.75 | \$162.19 | \$69.64 | \$83.01 |

| | | | | | | | | | | |
|----------------------|----------------------|------------------------|------------------|------------------|------------------|-------------------|-----------------|-----------------|-----------------|----------------|
| Sep-22 | \$89,044,838 | \$41,917,552 | 227,736 | 259,867 | 227,761 | 506,111 | \$391.00 | \$161.30 | \$390.96 | \$82.82 |
| Oct-22 | \$2,373,188 | \$41,933,856 | 69,169 | 263,123 | 69,169 | 511,879 | \$34.31 | \$159.37 | \$34.31 | \$81.92 |
| Nov-22 | \$50,519,386 | \$41,967,964 | 90,939 | 263,385 | 725,174 | 511,903 | \$555.53 | \$159.34 | \$69.67 | \$81.98 |
| Dec-22 | \$2,226,951 | \$42,411,853 | 5,700 | 264,670 | 5,700 | 512,241 | \$390.69 | \$160.24 | \$390.69 | \$82.80 |
| Jan-23 | \$3,128 | \$42,420,937 | 8 | 255,406 | 8 | 496,169 | \$391.00 | \$166.09 | \$391.00 | \$85.50 |
| Feb-23 | \$0 | \$41,465,241 | 0 | 247,916 | 0 | 479,302 | | \$167.26 | | \$86.51 |
| Mar-23 | \$0 | \$0 | | | | | | | | |
| Apr-23 | \$3,196,970 | \$943,987 | 66,578 | 2,863 | 6,252 | 130,011 | \$48.02 | \$329.72 | \$511.35 | \$7.26 |
| May-23 | \$3,331,970 | \$344,269 | 69,387 | 1,032 | 135,504 | 2,516 | \$48.02 | \$333.59 | \$24.59 | \$136.83 |
| Jun-23 | \$1,691,497 | \$152,915 | 68,788 | 515 | 68,788 | 1,480 | \$24.59 | \$296.92 | \$24.59 | \$103.32 |
| Jul-23 | \$3,711,159 | \$128,579 | 72,476 | 428 | 204,882 | 1,285 | \$51.21 | \$300.42 | \$18.11 | \$100.06 |
| Aug-23 | \$1,894,504 | \$112,372 | 71,665 | 358 | 139,803 | 1,042 | \$26.44 | \$313.89 | \$13.55 | \$107.84 |
| Sep-23 | \$30,244,800 | \$64,664 | 252,040 | 267 | 252,040 | 774 | \$120.00 | \$242.19 | \$120.00 | \$83.55 |
| Oct-23 | \$37,699 | \$52,377 | 577 | 218 | 577 | 652 | \$65.34 | \$240.26 | \$65.34 | \$80.33 |
| Nov-23 | \$0 | \$0 | 0 | 0 | | | | | | |
| Total to Date | \$731,656,147 | \$1,328,462,444 | 2,759,992 | 7,796,092 | 4,640,203 | 15,848,272 | \$265.09 | \$170.40 | \$157.68 | \$83.82 |

SNAP Pandemic EBT and Emergency Allotments benefit issuance ceased in October 2023.

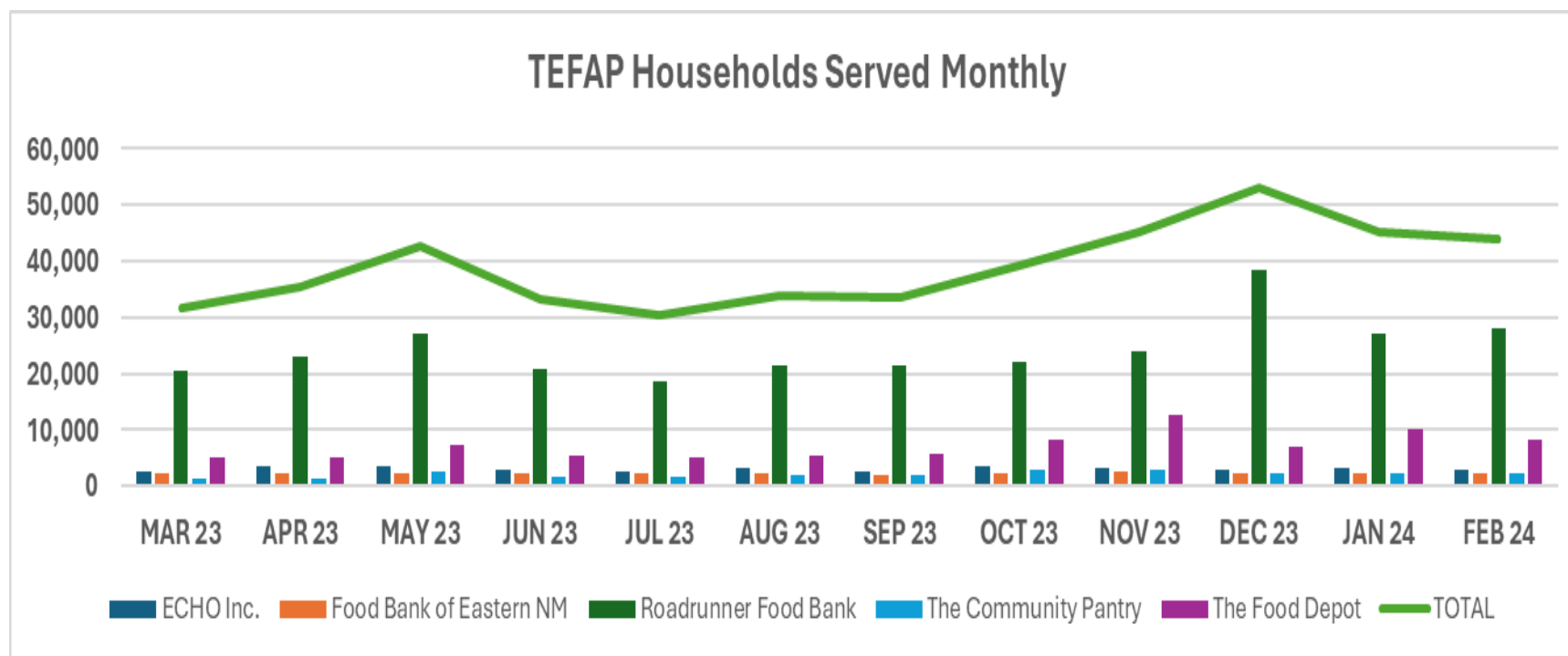


The Commodity Supplemental Food Program (CSFP) works to improve the health of low-income persons at least 60 years of age by supplementing their diets with monthly nutritious USDA food packages.

Additional information: <https://www.fns.usda.gov/csfp/commodity-supplemental-food-program>

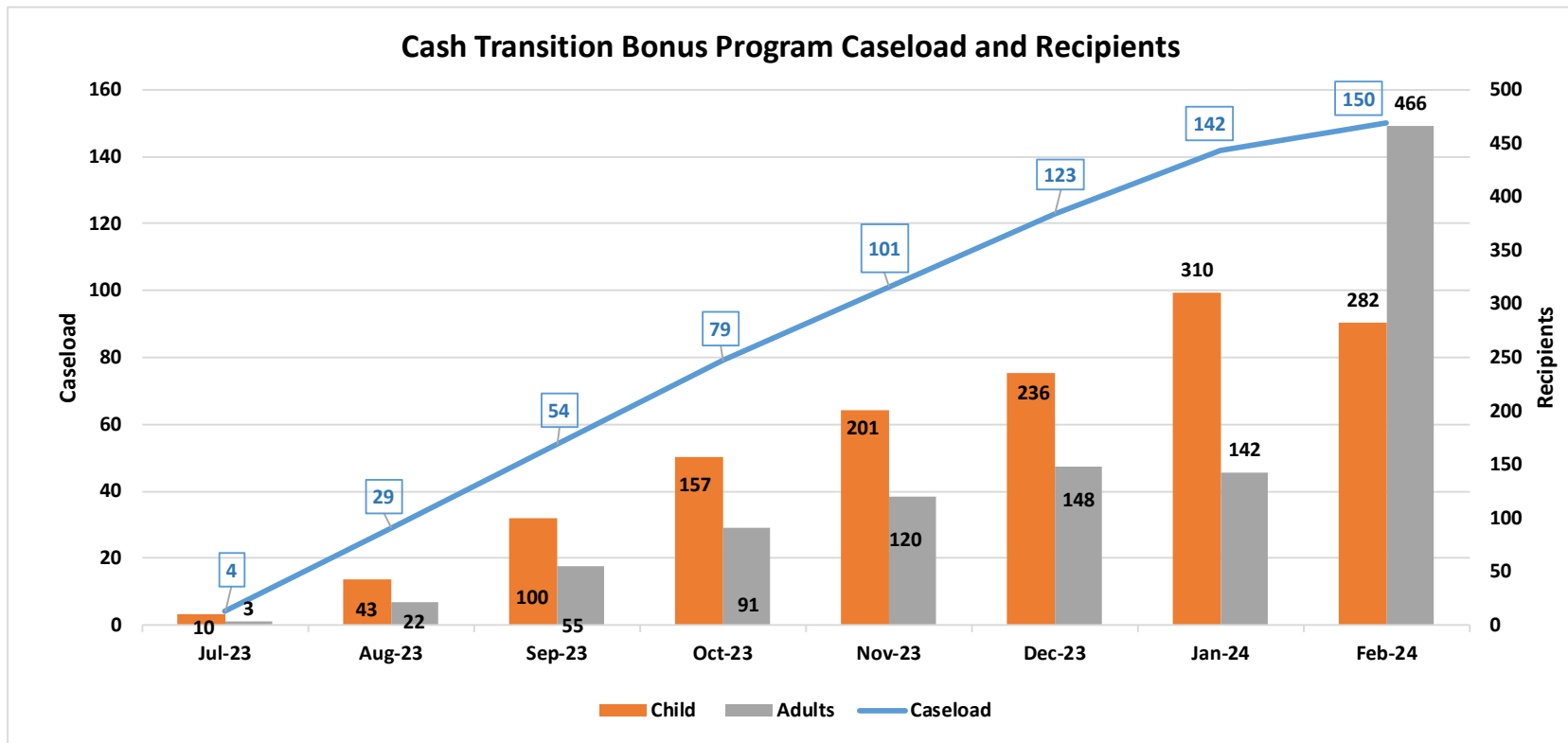
Food Bank of Eastern New Mexico was added as a contractor in January 2024. They are serving counties previously served by The Salvation Army Roswell Corps

***Source: Data reported by ECHO, Inc., Food Bank of Eastern New Mexico, Loaves & Fishes, Inc., and The Salvation Army Roswell Corps.**

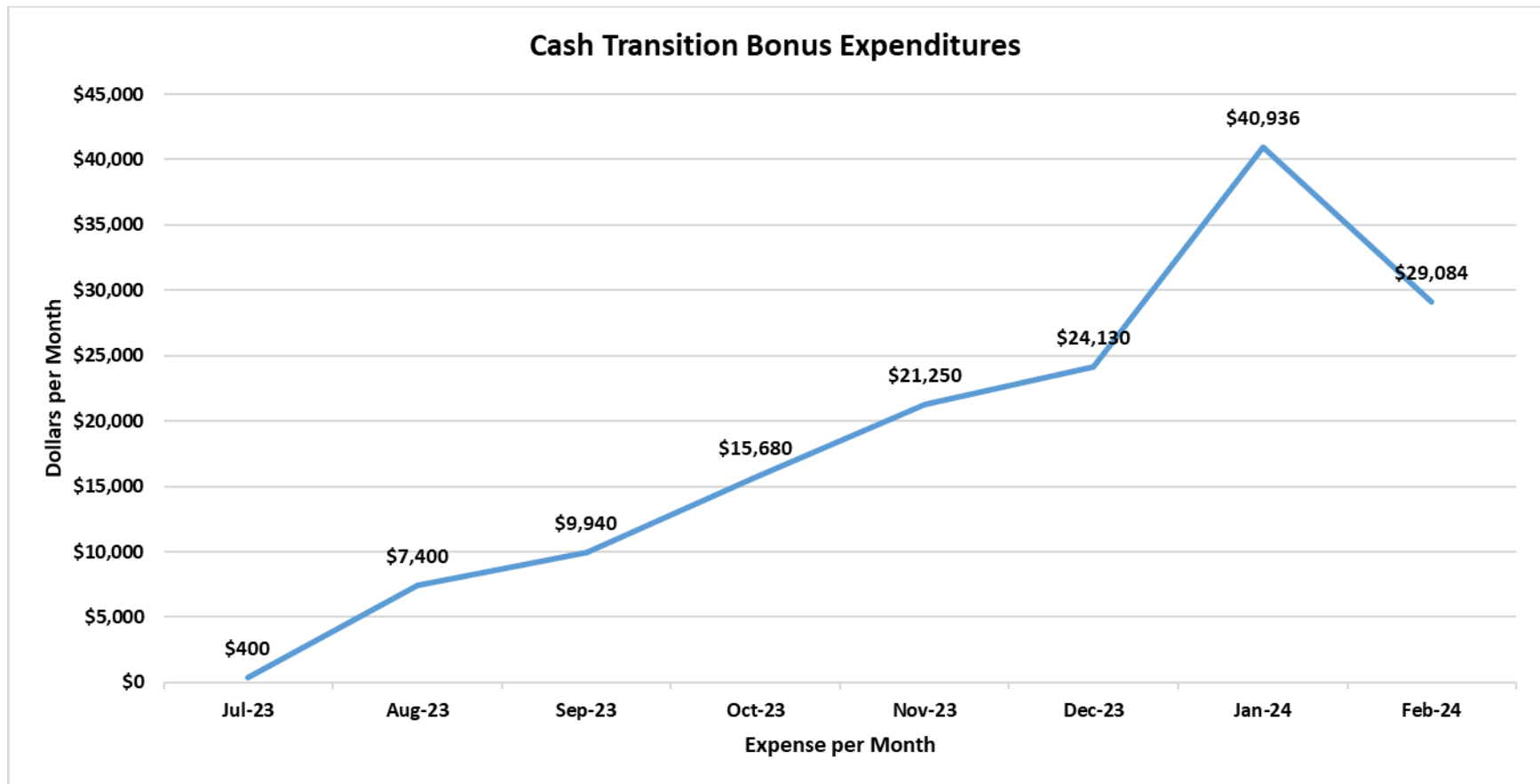


The Emergency Food Assistance Program (TEFAP) supplements the diets of low-income needy persons, including elderly people, by providing emergency food and nutrition assistance. Additional information: fns.usda.gov/TEFAP/emergency-food-assistance-program

*Source: ECHO, Inc., Food Bank of Eastern, NM, Roadrunner Food Bank, The Community Pantry, and The Food Depot



The number of cases for Jan 2024 has been updated.



Income Eligibility Guidelines for SNAP & Financial Assistance

Supplemental Nutrition Assistance Program - SNAP October 1, 2023– September 30, 2024

| House-Hold Size | Federal Poverty Guidelines (FPG) Monthly Income Standards | | | Maximum SNAP Monthly Allotment | LIHEAP 150%FPG |
|--|--|-----------------------------|---|---|-------------------|
| | 100% FPG Net income | 130% FPG Gross Income | 165% FPG Gross Income for Categorical Eligibility | | |
| 1 | \$1,215 | \$1,580 | \$2,005 | \$291 | \$1,823 |
| 2 | \$1,644 | \$2,137 | \$2,712 | \$535 | \$2,466 |
| 3 | \$2,072 | \$2,694 | \$3,419 | \$766 | \$3,108 |
| 4 | \$2,500 | \$3,250 | \$4,125 | \$973 | \$3,750 |
| 5 | \$2,929 | \$3,807 | \$4,832 | \$1,155 | \$4,394 |
| 6 | \$3,357 | \$4,364 | \$5,539 | \$1,386 | \$5,036 |
| 7 | \$3,785 | \$4,921 | \$6,246 | \$1,532 | \$5,678 |
| 8 | \$4,214 | \$5,478 | \$6,952 | \$1,751 | \$6,321 |
| + Each Person | +\$429 | +\$557 | +\$707 | +\$219 | +\$643 |
| Minimum Allotment \$23 effective from October 1, 2023 through September 30, 2024 | | | | | |
| DEDUCTIONS: | | | Asset Limits: | | |
| <ul style="list-style-type: none"> ◆ Standard Deduction: For HH size 1-3 = \$198; 4 = \$208; 5 = \$244; 6 or more = \$279 ◆ Excess Shelter Deduction Limit: \$672 ◆ Heating and Cooling Standard Utility Allowance: \$417 (HCSUA) Limited Utility Allowance: \$ 215 (LUA) ◆ Telephone Standard: \$46 ◆ Dependent Care: Actual Amount (No Limit) ◆ Earned Income Deduction: 20% ◆ Homeless Shelter Standard: \$179.66 ◆ LIHEAP (only) Energy Standard Allowance (ESA): \$283 | | | <ul style="list-style-type: none"> ◆ Asset Limit for HH with at least one member who is age 60 or older or is disabled : \$4,250 ◆ Asset Limit for all other HH : \$4,250 | | |

| Cash Assistance & Support Services October 1, 2023 – September 30, 2024 | | | | | |
|---|--|-------------------|--|-----------------------------|---|
| House-hold size | Federal Poverty Guidelines (FPG) Monthly Income Standards | | | Maximum Monthly Benefit | |
| | 85% FPG Limit | 100% FPG Limit | 150% FPG Limit Transition Bonus Program* | NM Works Cash Net Income | General Assistance |
| 1 | \$1,033 | \$1,215 | \$1,823 | \$327 | \$301 |
| 2 | \$1,397 | \$1,644 | \$2,466 | \$439 | \$405 |
| 3 | \$1,761 | \$2,072 | \$3,108 | \$550 | \$507 |
| 4 | \$2,125 | \$2,500 | \$3,750 | \$663 | \$610 |
| 5 | \$2,490 | \$2,929 | \$4,394 | \$775 | \$713 |
| 6 | \$2,853 | \$3,357 | \$5,036 | \$887 | \$817 |
| 7 | \$3,217 | \$3,785 | \$5,678 | \$999 | \$920 |
| 8 | \$3,582 | \$4,214 | \$6,321 | \$1,134 | \$1,044 |
| +1 | \$365 | +\$429 | +\$643 | +\$112 | +\$103 |
| Deduction | | | Resource limits | | WORK INCENTIVES |
| Dependent Care: For a child under age 2 = \$200 For a child age 2 and over = \$175 * Transition Bonus Program Benefit Amount is \$200. | | | Liquid Asset limit : \$1,500 Non-Liquid Resource limit: \$2,000 | | Earned Income Disregard: Single parent = \$125 & 1/2 remainder Two-parent = \$225 & 1/2 remainder |

ISD Revision Date 9-19-2023

| Medical Assistance Division | | | | | |
|---|--------------------|---------|----------|----------|----------|
| Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2023 thru March 31, 2024 Monthly Guidelines | | | | | |
| HH SIZE | PERCENT OF POVERTY | | | | |
| | 138% | 190% | 240% | 250% | 300% |
| 1 | \$1,677 | \$2,309 | \$2,916 | \$3,038 | \$3,645 |
| 2 | \$2,268 | \$3,123 | \$3,944 | \$4,109 | \$4,930 |
| 3 | \$2,859 | \$3,937 | \$4,972 | \$5,180 | \$6,215 |
| 4 | \$3,450 | \$4,750 | \$6,000 | \$6,250 | \$7,500 |
| 5 | \$4,042 | \$5,564 | \$7,028 | \$7,321 | \$8,785 |
| 6 | \$4,633 | \$6,378 | \$8,056 | \$8,392 | \$10,070 |
| 7 | \$5,224 | \$7,192 | \$9,084 | \$9,463 | \$11,355 |
| 8 | \$5,815 | \$8,006 | \$10,112 | \$10,534 | \$12,640 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) | | | | | |

| Medical Assistance Division | | | | | |
|---|--------------------|----------|-----------|-----------|-----------|
| Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2023 thru March 31, 2024 Annual Guidelines | | | | | |
| HH SIZE | PERCENT OF POVERTY | | | | |
| | 138% | 190% | 240% | 250% | 300% |
| 1 | \$20,124 | \$27,708 | \$34,992 | \$36,456 | \$43,740 |
| 2 | \$27,216 | \$37,476 | \$47,328 | \$49,308 | \$59,160 |
| 3 | \$34,308 | \$47,244 | \$59,664 | \$62,160 | \$74,580 |
| 4 | \$41,400 | \$57,000 | \$72,000 | \$75,000 | \$90,000 |
| 5 | \$48,504 | \$66,768 | \$84,336 | \$87,852 | \$105,420 |
| 6 | \$55,596 | \$76,536 | \$96,672 | \$100,704 | \$120,840 |
| 7 | \$62,688 | \$86,304 | \$109,008 | \$113,556 | \$136,260 |
| 8 | \$69,780 | \$96,072 | \$121,344 | \$151,680 | \$151,680 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) | | | | | |

References

¹ *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

² *ASPEN Business Intelligence Tool: Eligibility*

³ New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from <http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx> (for reporting month)

⁴ *ASPEN Business Intelligence Tool: Application Tracking*

⁵ Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

⁶ *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

⁷ *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

⁸ *ASPEN Business Intelligence Tool: Benefit Issuance*

⁹ Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

¹⁰ *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

¹¹ SQL Queries from ASPEN

¹² JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

¹³ *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

¹⁴ *New Mexico Works Program Activity Placements*, New Mexico Department of Workforce Solutions

¹⁵ *New Mexico Works Program Number of New Employments and Average Starting Hourly Wage of TANF Employments*, New Mexico Department of Workforce Solutions

¹⁶ *SSIAR Payments*

¹⁷ Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

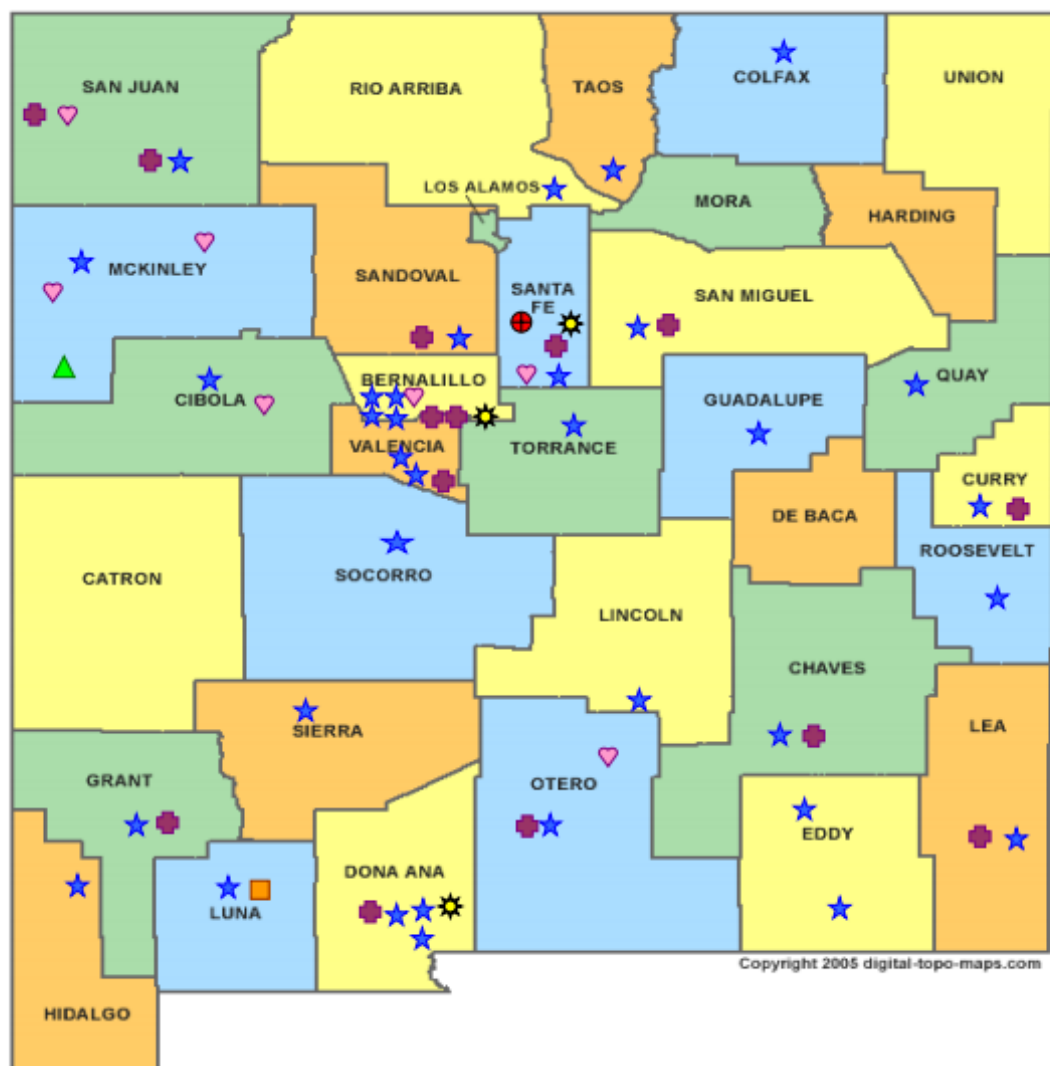
¹⁶SSIAR Payments

¹⁷ Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

¹⁸ Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*








¹⁹ EDG is defined as an Eligibility Determination Group

²⁰SQL Query from ASPEN



HUMAN SERVICES DEPARTMENT

New Mexico Human Services Department Field Offices

-  Central Office (1)
-  Income Support Division County Office (35)
-  Income Support Division Satellite Office (2)
-  Child Support Enforcement Regional Office (16)
-  Child Support Enforcement Satellite Office (1)
-  Indian Health Services (7)
-  Hospital Site (3)

For a complete listing of field offices and other government and community resources:
http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx