



## **DDSD Advisory Council on Quality (ACQ) Meeting Notes**

**August 10, 2023**

**APPROVED**

### **MEMBERS PRESENT**

Lisa Blue (Co-chair), Stevie Bass, Dan De Paula, Tracy Perry, Angelique Tafoya, April Spaulding, Jessica Gutierrez, Laura Matthews, Siri Guru Nam Khalsa, Gabriela Ramos, Peggy O'Neill, Vashad Frink, Valerie Dewbre, Tim Gardner, Jacqueline Mares, Crystal Garcia, and Ann Marie Parmenter

### **MEMBERS ABSENT**

Christine Bragg, Cynthia Chavez, Elisheva Levin, Judy Sena, Roel Adamson, Daniel Ekman and Jim Copeland

### **STATE AGENCY NON-VOTING PARTNERS PRESENT**

Amira Rasheed

### **STATE AGENCIES PRESENT**

Scott Doan, Nicole Hernandez, Evangeline Yanez, Elaine Hill, Jennifer Rodriguez, Victoria Herrera, Renee Valerio, Daniel Lucero, Michael Driskell, Teresa Larson, Christina Hill, Chris Futey, Deanne DeHerrera, Alecio Pulo

### **GUESTS**

Shannon, Kate Nash, Robert Kegal, Cassandra DeCamp, Chris Leroi, Selma Dodson, Steve Wrigley, Chinda Lucoski, Janelle Groover, Selina Leyba, Bob, Maria, Joe, Dan and Barbara Taggart, Connie Reeb, Clara Hardgrave, Michelle Harmon, Roxanne Burgos, Patsy Romero, Cathy Salazar, Janene Gray, Evonne Romero, Loriessa Randle

### **ACQ ADMINISTRATOR**

Wendy Corry

### **WELCOME/ ANNOUNCEMENTS**

- Many thanks to Sandy Skaar for her many years of service to ACQ and the entire disability community! We wish you the best in your next endeavors.
- Conflict of Interest Forms have been distributed to all ACQ members to sign and return to Wendy Corry.
- The ACQ Exec. Comm. has created a Survey Planet form to obtain feedback on the ACQ meetings. Please provide feedback at <https://s.surveyplanet.com/jmes7mjb> Results will be shared at the next ACQ meeting.
- The request to record the entire ACQ meeting is pending.

- The ACQ Exec. Comm. explored the possibility of returning to a hybrid model for ACQ meetings with CDD. However, their big conference room is under construction with no timeline for completion.

### **REVIEW OF MINUTES FROM JUNE 2023**

- Crystal Garcia moved to approve the minutes with amendments. Angelique Tafoya seconded; the motion passed unanimously.

### **PUBLIC COMMENT**

- Public Comments are recorded through ZOOM and are available through the ACQ website at <https://www.nmhealth.org/about/ddsd/coco/acq/>.

### **DOH/DDSD DIRECTOR'S REPORT: SCOTT DOAN (reporting for Dr. Acosta, DDSD Dir.)**

- The Director's PowerPoint presentation is attached with the minutes.
- Discussion on the report on the investigations by ACCENTURE. People who want to make comments to ACCENTURE may send these comments to SCOTT Doan who will forward them to ACCENTURE.
- DOH will include the ACQ in discussions on the recommendations made in the report.
- DDSD is considering all the recommendations made by ACCENTURE including a move to state-level case managers. However, there is no movement towards state case managers right now.
- DDSD requests that everyone take responsibility to share all information DDSD sends.
- A request was made for a more detailed report on the results of the investigations. DDSD responded this is changing due to HIPPA concerns but will be investigated.
- Beginning in July 2023, DDSD is now visiting all new waiver allocation recipients, using only DDSD staff and scheduling appointments for the visits. They also share information on Abuse, neglect, and exploitation.
- The transition to Health Care Authority Dept. (HCAD) is now focusing on the budget.
- The Mi Via Cap was discussed. If the Mi Via Waiver rates are increased with no increase to the CAP, this could result in a decrease in services for individuals. ACQ members are involved in ongoing conversations with legislators about this issue.
- Rate increases, including Supported Living increases, must be approved by CMS.
- A majority of providers did not participate in the recent rate study, which is a requirement of their contracts. Penalties were assessed and some agencies are negotiating the penalties.
- A rate study will be conducted every two years.
- Telehealth update- DDSD leadership supports exploring a hybrid model for Occupational Therapy, Physical Therapy, Behavioral Therapy, Speech Language Therapy, and a Registered Dietician. DDSD is working on recommendations to revise the standards to include telehealth.
- A request was made for DDSD to provide a written response to the ACQ request to record the entire ACQ meeting, not just the public comments.

### **STATUS OF ACQ LETTER ON THE HEALTHCARE AUTHORITY AND TELEHEALTH- LISA BLUE**

- A draft letter to DOH and DDS/D leadership will be distributed and voted on at the next ACQ meeting.

**VOTE ON NEW ACQ BOD MEMBERS-WENDY CORRY**

- All candidate Letters of Interest and Resumes were distributed to ACQ BOD members prior to the ACQ meeting. There was an exceptional response from people interested in being BOD members.
- BOD candidates introduced themselves and spoke about why they would like to join the BOD.
- A vote on new BOD members was conducted with the following people selected:
  1. 7 Self-Advocates and Family Members (added 6 new positions per the recent By-Laws revision)
    - Mary Allen- Family member from Shiprock
    - Shannon Eckert- Family member from ABQ
    - Michelle Eckles- Self advocate from Rio Rancho
    - Clare Hargrave/Holguin-Family member from ABQ
    - Allison Lemons- Family member from Santa Fe
    - Elizabeth Montoya- Family member from Las Vegas
    - Vanessa Saucedo- Self advocate from Santa Teresa
  2. 1 Direct Service Professional
    - Tyler Hutchens from Alamogordo
  3. 2 Providers, including one provider from an Intermediate Care facility/IDD:
    - Michelle Harmon-ARCA, provider that includes ICF/IDD from ABQ
    - Angelique Tafoya- Alta Mira from ABQ
  4. 1 Advocacy Org.:
    - Chris LeRoi- The Arc of NM from ABQ
  5. MVAC Member appointed by MVAC- Denise Balderas family member.

**STANDING COMMITTEE UPDATES- LISA BLUE**

Supports Waiver presentation- Christina Hill

- The PowerPoint is attached to the August ACQ meeting minutes.
- Very few people are utilizing the Supports Waiver, due partly to the Super Allocation.

Mi Via Advisory Committee Update- Stevie Bass (MVAC Rep) and Elaine Hill (DDSD Rep).

- Elaine Hill: The DDSD report is attached to the August ACQ minutes. The Mi Via Vendor group meetings are ongoing. Please contact Elaine for details.
- Stevie Bass: Denise Balderas will be the new MVAC representative.
- Mi Via oversight is a focus right now for DDSD. The training unit is looking at Mi Via training requirements, a process to ensure compliance, updated rights, and responsibilities, etc.
- There are currently issues with Omnicaid for people on the Mi Via waiver that HSD and DDSD are working on. Please contact Elaine if you are having difficulties with Omnicaid.
- The next MVAC meeting is October 26 from 12:30-3:30.
- A suggestion was made that Mi Via employees and vendors be paid for the time taken to complete training that is required.

Status of the ACQ Rate Study/Provider Capacity Comm.-Evangeline Yanez

- PCG has completed their assessments and will present its provider capacity assessment report by September 30, 2023.

The DD Waiver Steering Comm. has been paused temporarily. A suggestion was made to bring this committee back.

**PALCO/ELECTRONIC VISIT VERIFICATION (EVV) UPDATE- VICTORIA HERRERA**

- HSD will not be moving forward with the PALCO contract, they will be moving forward with FoCos. A request was made that this standing agenda item be removed.

**PUBLIC COMMENT-LISA BLUE**

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**CLOSING-LISA BLUE**