

PARTICIPANT CORNER

Color by number by Lucia



Your Talent is in Demand!

Are you a poet, storyteller, artist or just want to share a picture of yourself doing a favorite activity or maybe some great news? Please submit pictures of your original artwork, short stories, or poems. Submissions to be featured in an upcoming Mi Via Newsletter. Submissions can be sent to: rachel.gonzales@hdsd.nm.gov

Shining Star Employees of the Month

Do you have a Direct Support Professional (DSP) that you would like to spotlight and allow to shine? DDSD would like to recognize our DSPs who provide above and beyond support to Mi Via Participants. DDSD Mi Via Unit will feature Shining Stars in the Mi Via Newsletter monthly. Submit a brief note of why you would like to recognize your staff. Submissions can be sent to: rachel.gonzales@hdsd.nm.gov

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FMA-Conduent Contact Information:

Phone: 1-800-283-4465

Toll-free Fax: 1-866-302-6787

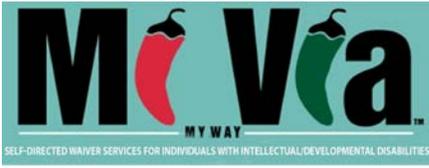
E-mail for Form Submission:

docprocessing@conduent.com

Physical Address:

1720-A Randolph Rd SE

Albuquerque, NM 87106



December 2023

DOH/DDSD Advisory Council on Quality (ACQ)

The Advisory Council on Quality Supports for People with Intellectual/Developmental Disabilities (ACQ) guides the New Mexico Department of Health (DOH) on the systems guiding the running of services and supports that help people with IDD of all ages and their families to be fully included in New Mexico communities.

The duties and responsibilities of the ACQ includes, but is not limited to the following:

- Conduct meetings every other month.
- Advise and assist the Department in reviewing outcomes regarding the quality assurance system for people with I/DD and their support networks.
- Provide information and feedback about service availability and current needs with regard to people with I/DD and their support networks.
- Participate in any statewide needs assessment processes.
- Recommend priorities for the development, modification, and expansion of services to meet the needs of people with I/DD.
- Advise and assist the Division in planning for services to people with I/DD.
- Promote collaboration efforts among state agencies and community-based programs serving people with I/DD.
- Advocate for system change to improve on the quality of services addressing the specialized and individual needs of people with I/DD; and
- Advise the Division on policy changes and policy development.

The next public ACQ meeting will be held 12/14/23 at 9am-1pm via Zoom.

<https://us06web.zoom.us/j/85141551256?pwd=cGFyaDM4S1IBWWho2MFZpU1dzdVNVdz09>

Meeting ID: 851 4155 1256

Passcode: 072406

For additional information please visit this link:

<https://www.nmhealth.org/about/ddsd/coco/acq/>

Contact Wendy Corry, DDSD ACQ Admin. at wendy@corryconsulting.com

Volunteers needed!

If you have an upcoming In-Home Assessment (IHA) and would graciously allow workers from the Department of Health and the Human Services Department to observe Comagine or Goodwill complete your IHA.

- DOH and HSD workers will get a better understanding of the process.
- Helps state workers be able to help you more effectively.
- State workers get the honor of meeting those we serve.

Please let your consultant know if you are interested in volunteering. You can also email Rachel Gonzales at: MVWaiverHSD@hsd.nm.gov with subject line "IHA Volunteer"

**Happy Holidays
From Mi Via Staff to
you & yours!**



December 2023

Important Electronic Visit Verification (EVV) Information

EVV requirement start date has been changed from November 1, 2023, to January 22, 2024.

In January 2021 the State of New Mexico implemented EVV. This is a requirement from the Centers for Medicaid and Medicare Services (CMS). EVV is a system used to verify that services were provided and create a timesheet. EVV is required for employees hired under an Employer of Record (EOR) or providers under a vendor agency.

- EVV is easy to use.
- Employees or providers use a mobile app or a land line to clock in and clock out.
- This information is captured and transferred to FOCOnline where a timesheet is created.
- The EOR approves the timesheet in FOCOnline, and payment is issued to the employee.

EVV is required for the following Mi Via services:

- Homemaker (99509 & 99509 E)
- Respite Standard (T1005 SD & T1005 SD E)

EVV Exception codes are currently being worked on to be accepted into the EVV system, date to be determined, more information forthcoming.

All employees and vendor agencies providing the above listed services **MUST use EVV by January 22, 2024**, with the exceptions of the E codes. Payments to employees and vendor agencies not using EVV will be impacted after January 22, 2024.

Training on how to use the EVV system will be available on January 8th and January 15th. Both trainings will be online. More information will be

released closer to the date of the training including times and log in/call in information.

You can sign up and start using EVV now. Information and training materials are found at: <https://palcofirst.com/new-mexico/> EVV System required for Personal Care Services and Home Health Care Services under Medicaid Section 12006: [21st Century Cures Act-EVV Policy](#)

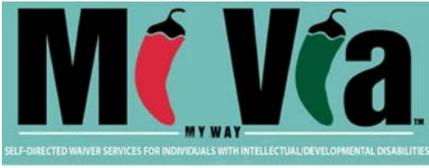
Attend an Upcoming Mi Via Advisory Committee Meeting

The next Mi Via Advisory Committee (MVAC) is January 25, 2024, at 12:30pm. Meetings are held quarterly and are 3 hours in length. You do not need to be a member to attend. If you are interested in getting an invite, please email elaine.hill@doh.nm.gov

2024 MVAC Schedule

January 25, 2024
April 25, 2024
July 25, 2024
October 24, 2024

**Coming in the January 2024 Mi Via Newsletter:
Information on In-Home Assessments (IHA)**



December 2023

Service Highlights

Individual Directed Goods and Services

Individual Directed Goods and Services is a service that lets a Mi Via participant purchase a good or service that they need.

These are:

- Equipment
- Supplies or
- Services

The goods or service requested must be:

- Related to the participant's disability
- Promote personal safety and health
- Helps the participant gain greater independence and/or help them with activities of daily living.

Please read the Service Standards for more details of what type of services you can ask for. There is also a list of services and goods that will not be covered by the Mi Via Waiver program in the NMAC. Goods and services that will not be covered are items that a person living without a disability would have to pay for themselves such as feminine hygiene products (maxi pads or period panties), gaming computer, cell phone for another person. Work with your consultant when developing this goal on choosing the services and goods allowed through Mi Via.

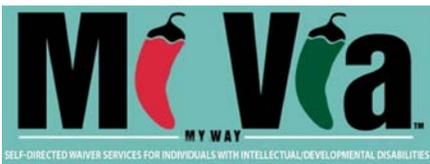
Resources:

[Mi Via Service Standards](#)

[Mi Via NMAC Policy 8.314.6](#)

ACTIVITIES IN YOUR COMMUNITY

- A Christmas Carol 12/10@1pm, Spencer Theater for the Performing Arts, 108 Spencer Rd, Alto
- T or C's Old-Fashioned Christmas 12/8@6pm 301 S. Foch St, Truth or Consequences
- Albuquerque Concert Band Free Holiday Concert at the Kimo Theater! 12/3@3pm 423 Central Ave NW, Albuquerque
- SPiFFy SQUIRREL stand-up comedy show, 12/14@7pm, Hotel Don Fernando de Taos, 1005 Paseo Del Pueblo Sur, Taos
- Motown Soul Music Show 12/9@3pm, African American Performing Arts Center, 310 San Pedro Dr NE, Albuquerque
- Elephant Butte Luminaria Beachwalk 12/9@10am, Elephant Butte Lake State Park, 101 NM-195, Elephant Butte
- Museum Holiday Open House. 12/16@11am, New Mexico History Museum, 113 Lincoln Ave, Santa Fe
- LCC Winter Festival Fundraiser 12/9@11am, Luna Community College, 366 Lund Dr, Las Vegas
- Las Cruces Farmers and Crafts Market, 12/23@8:30am, 22 N. Main St Studio E, Las Cruces
- Holiday Electric Light Parade 12/9@6pm, Socorro
- Christmas Fair 12/2@9am, The Light at Mission Viejo, 4601 Mission Bend Suite A, Santa Fe



December 2023

JUST FOR LAUGHS

What did the snowman have for breakfast?

Frosted snowflakes.

What do you get when you cross a snowman with a vampire?

Frostbite.

What is it called when a snowman has a temper tantrum?

A meltdown.

POSITIVE THOUGHTS

Kindness is free! Sprinkle that stuff everywhere.

Love weighs more than gold.

“It seems like everything sleeps in winter but it’s really a time of renewal and reflection” Elizabeth Camden

COMMUNITY RESOURCES

Legal Services

DNA-Peoples Legal Services

<https://dnalegalservices.org/>

Free civil legal assistance for low-income residents.

928-871-4151

Law Help New Mexico

<https://www.lawhelpnewmexico.org/>

Provides legal information through law helpline.

(877) 974-3400

New Mexico Legal Aid

<https://www.newmexicolegalaid.org/>

Aids in a wide variety of civil legal matters.

(866) 416-1922

Senior Citizens Law Office of New Mexico

<http://sclonm.org/>

SCLO offers free legal services to seniors aged 60 and over: Healthcare, public benefits, housing, advance directives, financial well-being, guardianships, consumer support, long term care, and estate planning.

(505) 265-2300

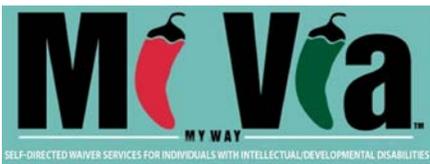
The Lawyer Referral for the Elderly Program

<http://www.nmbar.org/>

Provides free legal advice and limited legal representation for New Mexicans aged 55 and older.

Bernalillo County: (505) 265-2300

Outside Bernalillo Co.: (800) 876-6657

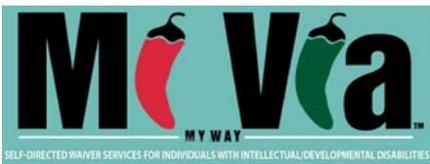


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Mi Via Circle of Support

MI VIA DOH Website: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Consultant Agency Name	Contact Name	Phone	E-mail	Regions(s)
Active Advocates of New Mexico	Alicia Sisneros	505-353-1778	AliciaS@ActiveAdvocatesNM.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE & SW
Consumer Direct Personal Care (CDPC)	Jacqueline Mares	505-553-5695	jacquelinem@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Jennifer Pennington	505-324-8660 ext 102	jPennington@excelcasemanagement.com	NW & SE Regions
Innovative Self Direction	Frank Aquila	505-850-7662	faquila@innovativeselfdirection.com	All of New Mexico
Los Amigos, LLC	Michelle Rutt	505-920-4511	Michelle@losamigosnm.com	All of New Mexico
Me Town Enterprises, LLC	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	Metro & NE
Merit Consulting, LLC	Melinda Broussard	505-288-2889	mbroussard.merit@gmail.com	Metro
Peak Developmental Services	Sarah Martinez	505-281-9962	smartinez@nmddwcm.com	All of New Mexico
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Carrie Roberts Janelle Groover	505-280-6442 505-401-9328	CnRoberts@salud.unm.edu jtorresgroover@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 888-588-9152	Charles@visionsnm.com	All of New Mexico



December 2023

NEW MI VIA WAIVER EMAIL ADDRESS:
 Mi Via Waiver: MVWaiverHSD@hsd.nm.gov
 For: Mi Via Questions, Conduent, Billing and Payment Issues

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau
 PO Box 2348, Santa Fe, NM 87504-2348
 Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

HSD manages the FMA/Conduent contract and the TPA/Comagine contract

Deanna DeHerrera	Mi Via & Medically Fragile Waivers Staff Manager Functions: Mi via & Medically Fragile Waiver Oversight	505-629-7260	Deanna.DeHerrera@hsd.nm.gov
Rachel Gonzales	Mi Via Social & Community Coordinator Functions: Conduent, Billing, Payment issues	505-490-3721	MVWaiverHSD@hsd.nm.gov
Jennifer Romero	Mi Via Social & Community Coordinator Functions: Participant Eligibility Issues Issues and Technical Assistance	505-469-8522	MVWaiverHSD@hsd.nm.gov

Department of Health / Developmental Disabilities Supports Division
 5301 Central NE, Suite 203, Albuquerque, NM 87108
 Phone: 1-800-283-5548

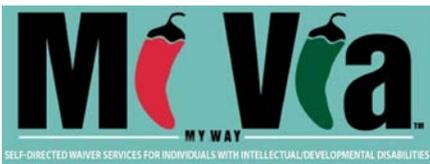
DOH operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations
 Oversees consultant agency contracts

Elaine Hill	Mi Via Waiver Program Manager Functions: Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-506-6103	elaine.hill@doh.nm.gov Fax: 505-841-6523
Rudy Aguilera	Mi Via Waiver Project Coordination Functions: Participant/Consultant Issues and Technical Assistance	505-239-7826	rudy.aguilera@doh.nm.gov Fax: 505-841-6523

Comagine Health
 PO Box 20910, Albuquerque, NM 87154-0190
 Phone: 1-866-962-2180

Comagine Health is the Third-Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Blue Cross Blue Shield	877-232-5518 Option 3	www.bcbsnm.com/community-centennial
Presbyterian	888-689-1523	http://www.phs.org/centennialcare
Western Sky	844-543-8996	http://www.westernskycommunitycare.com/



December 2023

December Dates to Remember						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 Paychecks & vendor checks received or deposited, end of the pay period	2 Deadline for faxed timesheets & mileage for 12/15 payment & PRFs for 12/15 vendor payments
3 National Roof Over Your Head Day	4 Santa's List Day	5	6	7 Chanukah Begins	8 Vendor checks received or deposited	9 Deadline to submit PRFs for 12/22 vendor payment
10	11 National Noodle Ring Day	12	13 Ice Cream Day	14 International Monkey Day	15 Paychecks & vendor checks received or deposited, end of the pay period	16 Deadline for faxed timesheets & mileage for 12/29 payment & PRFs for 12/29 vendor payments
17	18 Bake Cookies Day	19 Oatmeal Muffin Day	20	21 Humbug Day	22 Vendor checks received or deposited	23 Deadline to submit PRFs for 1/5 vendor payment
24	25 Christmas Day State Offices Closed	26 Kwanza Begins	27 Make Cut Out Snowflakes Day	28 Card Playing Day	29 Paychecks & vendor checks received or deposited, end of the pay period	30 Deadline for faxed timesheets & mileage for 1/12 payment & PRFs for 1/12 vendor payments