

**Mi Via Advisory Committee (MVAC) Quarterly Meeting Agenda  
April 24, 2025, 12:30-3:30 PM  
Meeting Location: Teleconference**

**1-Attendance and Introductions, Trish Gull 12:30 -12:35**

- ◆ Members are asked to state their name and role in Mi Via. Keep in mind each person will only have approximately 20 seconds to do this.

**2-Review Agenda & Previous Meeting Minutes, Trish 12:35-12:40**

- ◆ Members will amend or approve agenda as needed and vote
- ◆ Members will amend meeting minutes as previously submitted prior to meeting as needed and vote on changes

**3-Housekeeping, Trish 12:40-12:45**

- ◆ Public comment sign-up

**4-Membership Committee Updates, Trish 12:45-1:00**

- ◆ Vote on new members
  - MVAC Membership Applications

**5- EVV Presentation by Conduent and DDSD, Guadalupe Monge and Jenni McNab 1:00-1:25**

**Member Response to Updates from HCA/DDSD, Trish 1:25- 1:45**

- ◆ Members will have a chance to provide their feedback on prepared summaries sent by HCA/DDSD

**6-Current/Upcoming Issues facing Mi Via, Trish 1:45-1:55**

- ◆ Members will have a chance to ask questions and provide feedback
  - Participant “inactive” status glitch
  - PALCO forms, checks, paystubs, and status update on communications between PALCO, Conduent and New Mexico Workforce Solutions
  - “Mystery Shopper”
  - Medicaid Waiver cuts

#### **7-Member Recommendations for Mi Via, Trish 1:55-2:05**

- ◆ Members will have the opportunity to share ways they have identified that Mi Via might be improved and/or simplified. Members are asked to make sure their suggestions are framed in a positive way, and to include potential solutions. Members are asked to make sure their improvements address issues affected by multiple participants, and not just one individual.

#### **8-ACQ Liaison Update, Tim Gardner 2:05-2:15**

- ◆ Members will hear about topics at recent ACQ meetings that are of interest to Mi Via participants
- ◆ Members will have the opportunity to propose topics that the ACQ liaison will share on behalf of the MVAC at the next meeting of the ACQ

#### **9-Public Comment, Elaine Hill 2:15-2:25**

- ◆ Nonmembers who have signed up for comment at the beginning of the meeting will have an opportunity to speak

#### **10- NM Caregivers Coalition Presentation, Adrienne Smith 2:25-2:50**

#### **11-Proposed New Business, Trish 2:50-3:10**

- ◆ Members will have an opportunity to suggest topics of interest for future MVAC meetings to include special guests, trainings, areas of concern or celebration, etc.

#### **12-Final Comments and meeting adjourned, Trish 3:10-3:30**

- ◆ Members will have an opportunity to say any last comments not already addressed in the meeting
- ◆ Members will vote to adjourn meeting