

Area: Compliance with Quality Standards (Revised January 22, 2026)

Region: Southwest

Providers: DDW Providers of Residential Supports, Community Supports and Employment Supports

Provider Name	Current Region	Support Types			Previous Survey		Most Recent Survey		Enforcement	
		Residential(R), Community(C) and Employment(E)	Residential	Community	Employment	Date	Determination of Compliance	Date	Determination of Compliance	Did the Agency have an Open Case before the Internal Review Committee between 10/1/2024 and 1/21/2026?
A First Step, LLC	Metro, NE, SE, SW	RC	R	C		4/12/2021	Partial Compliance	12/4/2023	Partial Compliance	No
Active Solutions Inc (SW)	SW	RC	R	C		4/24/2023	Partial Compliance	4/17/2025	Partial Compliance	No
An Open Door LLC	SW	RCE	R	C	E	7/6/2020	Partial Compliance	7/26/2023	Non-Compliance	No
Angel Care Of New Mexico Inc	SW	RC	R	C		1/17/2023	Partial Compliance	3/21/2025	Partial Compliance	No
Campo Behavioral Health L.L.C.	SW	RC	R	C		6/5/2023	Partial Compliance	8/4/2025	Partial Compliance	No
Carlacare Inc.	SW	R	R			11/28/2022	Partial Compliance	2/13/2025	Partial Compliance	No
Casa De Esperanza Inc	SE, SW	RC	R	C		2/13/2023	Partial Compliance	11/15/2024	Partial Compliance	No
Community Options Inc. (SW)	SW	CE		C	E	7/24/2023	Partial Compliance	7/8/2025	Partial Compliance	No
Direct Therapy Services LLP	SW	RC	R	C		2/28/2022	Partial Compliance	4/8/2024	Partial Compliance	No
Expressions Of Life Inc	Metro, NE, SW	R	R			5/2/2022	Non-Compliance	6/3/2024	Partial Compliance	No
Grace Requires Understanding Inc	SW	RC	R	C		1/14/2022	Non-Compliance	1/22/2024	Partial Compliance	No
Hearts of Hope, LLC	SW	RC	R	C		4/22/2024	Non-Compliance	5/2/2025	Partial Compliance	No
La Vida Felicidad Inc	Metro, SW, NW	RC	R	C		9/25/2023	Non-Compliance	1/16/2025	Partial Compliance	No
Lessons Of Life LLC	SW, SE	RCE	R	C	E	8/21/2023	Partial Compliance	10/20/2025	Partial Compliance	No
Links of Life	SW	RC	R	C		5/8/2023	Partial Compliance	3/24/2025	Partial Compliance	No
Milagro De Vida Community Services LLC	SW	RCE	R	C	E	2/5/2024	Non-Compliance	2/24/2025	Partial Compliance	No
Nezzy Care Of Las Cruces	SE, SW	RCE	R	C	E	5/30/2023	Non-Compliance	10/21/2024	Non-Compliance	Yes
Progressive Residential Services Of New Mexico	SW	RC	R	C		10/11/2022	Non-Compliance	8/24/2024	Compliance	No
Quality Life Services, LLC	SW, SE	RC	R	C		10/23/2023	Non-Compliance	5/19/2025	Partial Compliance	Yes
Safe Harbor Inc	SW	RC	R	C		8/7/2023	Non-Compliance	12/2/2024	Partial Compliance	No
The New Beginnings LLC (Metro,NE,NW, SW)	Metro, NE, NW, SW	RC	R	C		9/23/2024	Non-Compliance	12/1/2025	Partial Compliance	No
Zia Therapy Center Inc.	SW	RCE	R	C	E	10/19/2023	Non-Compliance	2/28/2025	Partial Compliance	No

<sup>1</sup>Health Care Authority, DDSD, Provider Enrollment Unit

<sup>2</sup>Health Care Authority, Division of Health Improvement, Quality Management Bureau (QMB)

(<https://www.hca.nm.gov/ddw-living-care-arrangements-community-inclusion-customized-community-supports-employment-services/>). Initial (i) and Routine Surveys Only.

Data is for distributed reports through 1/21/2026

<sup>3</sup>Health Care Authority Internal Review Committee.

IRC cases affect individual provider agencies regardless of region(s) served, though actions (e.g. moratorium) may be for specific regions.

**Note:** The regions and services offered by a particular provider may change at any time. The services listed for each provider may vary by region.

To see a current list of services and providers, please visit our Secondary Freedom of Choice (SFOC) website at: <https://sfoc.hca.nm.gov>

To see the breakdown of regions please visit the DDSD regional office webpage: <https://www.hca.nm.gov/provider-selection/>