

**Mi Via Advisory Committee (MVAC) Quarterly Meeting Minutes
July 25th, 2024 from 12:30-3:30
Meeting Location: Teleconference**

1-Attendance and Introductions, Chair 12:30 -12:35

- ◆ Members are asked to state their name and role in Mi Via. Keep in mind each person will only have approximately 20 seconds to do this.

Technical issues resulted in MVAC members not being able to access the meeting link.
 MVAC members Charles C. and Denise B. motioned to approve the 7.25.24 agenda as written.
 Denise B. reported she is currently awaiting membership renewal.
 Committee Chair Althea M. was not present at the start of the meeting. 7 out of 13 members were in attendance.
 Stevie B. requesting meeting link be resent to MVAC members prior to meeting. Charles C. seconded and requested the meeting link 48 hours prior every quarter.
 Charles C. motioned to continue with the meeting even though the MVAC would not be able to vote on agenda items.
 Meeting link resent to MVAC members. Meeting officially brought to attention by Chair Althea M. at 12:49 PM.

Member	State Staff	Absent
Judy Sena	Vangie Yanez, DDSD Community Programs Bureau Chief	Patricia Gull
Tim Gardner	Elaine Hill, DDSD Mi Via Waiver Program Manager	Margaret Keane
Shannon Eckert	Krystal Armijo, DDSD Mi Via Coordinator	Brad Hill
Chinda Lucoski	Anthony Bonarrigo, DDSD Mi Via Program Coordinator	
Allison Salazar	Alicia Otololo, DDSD Mi Via Coordinator	
Stevie Bass	Deanna DeHerrera, MAD Mi Via Coordinator	

Althea McLuckie	Claudia Rice, DDSD Research & Policy Analyst	
Yvette Griego	Cara Latil, DDSD Waiver Project Coordinator	
Charles Clayton		
Denise Balderas		

2-Review Agenda & Previous Meeting Minutes, Chair 12:35-12:40

- ◆ Members will amend or approve agenda as needed and vote.

Charles C. motioned to amend the 7.25.24 agenda as written. Charles C. requested to include DDSD updates. Althea M. stated updates would be addressed in agenda item #6. Althea M. motioned to approve the 7.25.24 agenda as written. Trish G. seconded.

- ◆ Members will amend meeting minutes as previously submitted prior to meeting as needed and vote on changes.

The Committee recommended the following amendments to the minutes of 7/25/24:

- Addition of 1-888 number for money network card. Althea M. made a formal request for the number to be available to Mi Via participants and families. Deanna D. with HCA/MAD reported an “ongoing blurb” will be included in the Mi Via newsletter.
- Review of membership term limits. MVAC identified Denise B., Donna B., Joyce M., Laura M., and Sandy S. with SDC as not current members.

Charles C. motioned to approve the minutes with the changes above. Tim G. seconded.
No discussion or opposition.
Motion passed.

3-Housekeeping, Chair 12:40-12:45

- ◆ Public comment sign up

- Cassandra DeCamp
- Alicia Sisneros
- Lisa Sisneros-Brow

4-Membership/Bylaws Committees Updates, Chair 12:45-1:00

◆ Vote on new members

- Althea M. announced Trish G. as new MVAC Chair.
- Trish G. reported the MVAC agreed to accept two new membership applications, but the MVAC did not have applicant names because the applications were redacted. Althea M. requested applicant names from Jen R. with HCA/DDSD upon return from leave.
- Trish G. called for MVAC vote for the memberships of Denise B. and Donna B. to be reinstated because both applicants are “very involved” with Mi Via.
- All MVAC members voted in favor.
- Trish G. called for new members and encouraged those at the meeting to apply.

Althea M. motioned.
 Charles C. seconded.
 No discussion or opposition.
 Motion passed.

5-Member Response to Updates from MAD/DDSD, Chair 1:00-1:20

◆ Members will have a chance to provide their feedback on prepared summaries sent by MAD and DDSD

- Charles C. addressed DDSD memo with incorrect Individual Budget Allotment (IBA) amounts and additional funding for year 7. Deanna D. reported as of 7/1/2024 all additional funding will be required to be renewed annually.
- Charles C. requested a new memo be issued by MAD because current verbiage is confusing. Vangie Y. with DDSD reported a new memo is being vetted by MAD.
- Charles C. inquired if IBA increases will be prorated. Deanna D. reported revisions will not be accepted to access the new IBA amounts. Deanna D. stated as of 7/1/2024 only annual plans will be able to access the IBA increase.

- Althea M. requested the new memo from MAD be sent to the MVAC. Deanna D. stated an e-blast will be sent by Conduent.
- Claudia R. with DDS provided an update to the MVAC from the meeting she had the MVAC workgroup on SSP recommendations.
- Stevie B. addressed item #5 (CCSC) of last meeting minutes. Stevie B. mentioned the call wait times have not improved. Deanna D. informed MVAC members that Melanie B. is no longer with MAD.
- Stevie B. inquired if the LRI has been implemented. Elaine H. with DDS confirmed the new LRI process was implemented 5/17/2024. Althea M. inquired if this information was provided to Mi Via participants and families. Charles C. and Yvette G. reported this process has not been received by Mi Via participants and families.
- Charles C. informed MVAC members of LRI issues with Conduent. Elaine H. elaborated on LRI requirements and reported a letter of direction will be sent to Conduent and Consultant agencies with further guidance (letter of direction was sent 7/29/2024).

6-Current/Upcoming Issues facing Mi Via, Chair 1:20-1:35

- ◆ **Members will have a chance to ask questions and provide feedback**
 - **Upcoming Waiver Renewal**
 - Tim G. inquired about the public hearing for Mi Via Waiver renewal to CMS and asked about the status of the waiver submission to CMS. Deanna D. stated the link for the public hearing on 8/30/2024 will be sent via e-blast by Conduent.
 - Stevie B. expressed frustrations regarding Palco pay stubs and stated they are “not well done.” Deanna informed the MVAC that she will schedule a meeting with Stevie B. and the Conduent Bureau Chief to discuss things further.
 - Stevie B. reported communications from Workforce Solutions to EORs via Palco and Conduent is not timely.

7-Member Recommendations for Mi Via, Chair 1:35-1:45

- ◆ **Members will have the opportunity to share ways they have identified that Mi Via might be improved and/or simplified.**

Members are asked to make sure their suggestions are framed in a positive way, and to include potential solutions. Members are asked to make sure their improvements address issues affected by multiple participants, and not just one individual.

- Chinda L. expressed concerns about COVID rising and asked if there is a way to send a “warning or precautions” to Mi Via participants and families.

8-ACQ Liaison Update, Denise 1:45-2:00

- ◆ Members will hear about topics at recent ACQ meetings that are of interest to Mi Via participants
- ◆ Members will have the opportunity to propose topics that the ACQ liaison will share on behalf of the MVAC at the next meeting of the ACQ
 - Denise B. shared Jen R.’s updates on Access Rule at the ACQ meeting.
 - Denise B. informed MVAC members CMS will be visiting New Mexico in September. The MVAC inquired how the MVAC can meet with CMS. Elaine H. advised them she will let DDS Leadership know of their request. Althea M. requested follow from Jen R. by the end of August.

9-Public Comment, Elaine 2:00-2:10

- Non-members who have signed up for comment at the beginning of the meeting will have an opportunity to speak
- Alicia Sisneros had to dismiss herself to attend another meeting. Cassandra DeCamp read Alicia’s comment on her behalf expressing the frustrations Conduent call wait times, and turnaround times for annual SSP review.
- Cassandra DeCamp addressed concerns about budgets not being approved due to the most recent cost-of-living adjustments (COLA) and requested clarification on what the adjustments mean. Cassandra also requested guidance on IBA and discussed the issue of fairness with no revisions. It was requested by Cassandra that consultant agencies be included in the roll out of the gross receipt tax (GRT).

- Lisa Sisneros Brow expressed frustrations with vendors not being able to view their billing in FOCoS. She stated last when she spoke to Melanie B. with MAD that the state was looking at a program that would allow vendors to look at billing within the FOCoS system. Where is the state with this process? She also addressed the low reimbursement rates for vendors and the time it takes to get paid.

10-Presentation by DVR (Department of Vocational Rehabilitation) as requested during 10/23 MVAC meeting- 2:10-2:40

- Mario Lucero provided a step-by-step review of the DVR website and spoke to the different job opportunities and programs available to individuals with IDD.

11-Proposed New Business, Chair 2:40-3:00

- Members will have an opportunity to suggest topics of interest for future MVAC meetings to include special guests, training, areas of concern or celebration, etc.
- Charles C. requested a presentation from Conduent and Comagine to understand their role in Mi Via and DDSD's oversight.
- Althea M. requested the attendance of the FMA and TPA at the next MVAC meeting. Deanna D. reported she will request the FMA and TPA's attendance during the last hour of the MVAC meeting.

12-Final Comments and meeting adjourned, Chair 3:00-3:30

- Members will have an opportunity to say any last comments not already addressed in the meeting
- Stevie B. gave many thanks to Althea M. for her time as the MVAC Chair. Chinda L. seconded.
- Members will vote to adjourn meeting

Charles C. motioned to adjourn the meeting.
Judy S. seconded the motion.
No discussion or opposition.
Meeting adjourned at 3:28 pm