

Call for Providers

NON-MEDICAL TRANSPORTATION

The Non-Medical Transportation (NMT) Service enables people to gain access to waiver and non-medical community services, events, activities, and resources including but not limited to: work and volunteer sites; homes of family or friends; civic organizations and social clubs; and public meetings and cultural or spiritual events.

RESPONSIBILITIES

- Offer direct transportation services or funding for purchase of public transportation passes on behalf of waiver participants.
- Compile and maintain documentation supporting the use of transportation and/or passes.

CONTACT US

PROVIDER APPLICATION QUESTIONS

- +1.505.469.8490
- Tammy.Barth@hca.nm.gov

NMT SERVICE-RELATED QUESTIONS

- Steven.Fernandez@hca.nm.gov
- Developmental Disabilities and Supports Service Standards
<https://www.hca.nm.gov/ddw-services-and-supports/>

AGENCY PROVIDER QUALIFICATIONS AND REQUIREMENTS

Drivers must:

- Possess a valid New Mexico driver's license and be free of physical and mental impairment that would adversely affect driving performance
- Be free of any Driving Under the Influence (DUI) convictions or any chargeable accidents within the previous two (2) years
- Complete training by provider agency including participant-specific techniques to ensure safe transportation; how to report incidents or accidents.

Vehicles used must:

- Comply with state automobile insurance requirements
- Be accessible with special lifts and other equipment in safe working order
- Have a basic First Aid Kit



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