



ACQ Executive Committee Meeting Notes
July 2nd, 2026
2:00PM to 2:45PM

Participants

- Scott Doan, *Deputy Director, Developmental Disabilities Supports Division (DDSD)*
- Tracy Perry, *Co-Chair, ACQ Executive Committee and CEO, Direct Therapy Services*
- Daniel Ekman, *Advocate, Developmental Disabilities Council, Program Manager, Center for Self Advocacy*
- Valerie Dewbre, *ACQ Executive Committee, Director of Adult Service Coordination, ENMRSH*
- Kelley Harvey, *ACQ Administrator*

1. DD Waiver – Turquoise Care Claims Update

The Executive Committee discussed the implementation of the DD Waiver rate increases and the transition of claims through Turquoise Care. While the implementation has generally occurred as expected, members acknowledged there are ongoing challenges that require resolution and could create additional issues if left unaddressed.

Feedback was shared that Conduent has been responsive and helpful in addressing some concerns; however, additional feedback indicated there have also been challenges with communication and obtaining timely assistance.

Tracy reported that a substantial amount in claims had reached the 90-day mark and was informed that payments would be processed as soon as possible. Scott confirmed he would share this information with the group and noted that Jen is actively tracking the issue. Tracy also shared that multiple provider agencies continue to experience similar challenges. While providers recognize many of the issues are related to the system transition, the delays continue to significantly impact operations.

The Executive Committee discussed inviting a representative to provide an update on Turquoise Care claims and implementation challenges during the August 13, 2026 ACQ meeting.

2. ACQ Membership Updates

The Executive Committee reviewed current and upcoming ACQ membership vacancies.

- Angelique Tafoya's term will expired July 1, 2026..
- Jim Copeland has retired, creating a vacancy for the remainder of his term.
- Current vacancies include:
 - Two (2) Provider Representative positions
 - One (1) Advocacy Organization Representative position
 - One (1) Self-Advocate position

The Committee also discussed two individuals who have expressed interest in serving on the

ACQ. If appointed, these individuals would fill the Self-Advocate and Advocacy Organization representative vacancies.

Action Item:

- Kelley will contact the interested individuals to confirm their interest in serving on the ACQ and distribute material for them to complete. She will also distribute a notification to the ACQ distribution list announcing the current membership openings.

3. Self-Advocate Panel – August 13, 2026 ACQ Meeting

The Executive Committee discussed hosting a 30-minute Self-Advocate Panel during the August 13, 2026 ACQ meeting.

The panel will include three self-advocates, with Executive Committee members facilitating the discussion through prepared questions.

Action Items:

- Scott Doan will provide Kelley with a list of potential panel participants for invitation and coordination.
- The Executive Committee will develop and finalize panel questions during the July 30, 2026 Executive Committee meeting.

4. ACQ Annual Orientation

Kelley introduced discussion regarding the annual ACQ Orientation training.

After discussion, the Executive Committee agreed to postpone the orientation until later in the year due to the number of current and anticipated membership vacancies.