



Michelle Lujan Grisham, Governor
Kari Armijo, Secretary
Alex Castillo Smith, Deputy Secretary
Kathy Slater Huff, Deputy Secretary
Niki Kozlowski, Acting Deputy Secretary
Alanna Dancis, Acting Medicaid Director

MEMORANDUM

Date: April 17, 2026

DDSD-DDW Numbered Memo 2026-07

To: All DD Wavier Agencies and Providers

From: Melissa McBride, MBA, MSN, RN Clinical Services Bureau (CSB) Chief 

Subject: New Statewide RPST Provider- **Electronic Caregiver, Inc. (ECG)**

We are pleased to inform you that a new statewide Remote Personal Support Technology (RPST) provider has been approved.

ECG specializes in non-clinical, technology-based solutions designed to enhance patient safety, promote independence, and support remote monitoring efforts.

The services offered by this provider include:

- Mobile Personal Emergency Response Systems (PERS) with automatic fall detection
- Vital signs monitoring devices
- The Addison virtual caregiver platform-Supports daily life in the moments when no one else can be there. By maintaining a continuous presence. Notice subtle changes in routine early, support daily habits without nagging or pressure, reinforce care plans gently and consistently provide reassurance that someone is paying attention.

Please familiarize yourself with these offerings, as they may not be appropriate for all RPST services. **ECG only provides the services listed above.**

If you have any questions, please contact Moses Martinez, Therapy Coordinator-Supervisor, at (505) 527-3611 or via email at Moses.Martinez@hca.nm.gov; or Melissa McBride, Clinical Services Bureau Chief, at (505) 231-2304 or via email at Melissa.McBride@hca.nm.gov.

Sincerely,



Melissa McBride, MBA, MSN
Bureau Chief
DDSD/Health Care Authority