

PARTICIPANT CORNER

Lindsey having fun bowling!



Your Talent is in Demand!

Are you a poet, storyteller, artist or just want to share a picture of yourself doing a favorite activity or maybe some great news? Please submit pictures of your original artwork, short stories, or poems. Submissions to be featured in an upcoming Mi Via Newsletter. Submissions can be sent to: rachel.gonzales@hsd.nm.gov

Shining Star Employees of the Month

Do you have a Direct Support Professional (DSP) that you would like to spotlight and allow to shine? DDSD would like to recognize our DSPs who provide above and beyond support to Mi Via Participants. DDSD Mi Via Unit will feature Shining Stars in the Mi Via Newsletter monthly. Submit a brief note of why you would like to recognize your staff. Submissions can be sent to: rachel.gonzales@hsd.nm.gov

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FMA-Conduent Contact Information:

Phone: 1-800-283-4465

Toll-free Fax: 1-866-302-6787

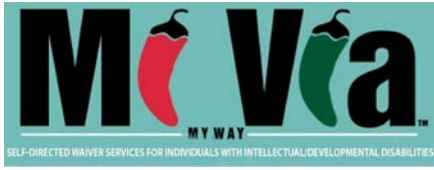
E-mail for Form Submission:

docprocessing@conduent.com

Physical Address:

1720-A Randolph Rd SE

Albuquerque, NM 87106



January 2024

Comagine Health and the Importance of In-Home Assessments

Comagine Health, formerly known as Qualis, is the Third-Party Assessor (TPA) for the Mi Via waiver. They are responsible for reviewing the following:

- Initial and annual level of care (LOC)
- SSP
- Budgets
- Waiver Change Form sent from Department of Health (DOH)
- Completed Primary Freedom of Choice (PFOC) sent from DOH

Comagine completes along with the assistance of Goodwill In-Home Assessments (IHA) which are very important in the process of receiving a LOC. Please ensure that you keep your scheduled IHA. If you need to reschedule contact Comagine as soon as possible.

IHA facts:

- You will receive a call from Comagine Health or Good Will Industries to schedule an IHA that is expiring soon or for new Mi Via participants.
- IHA's will take approximately 2 hours to complete.
- IHA's are available Monday-Friday and weekends.
- IHA's can be scheduled after 5pm Monday-Friday.
- Comagine and Goodwill employees will have ID to verify their identity and purpose.

If your LOC is expiring in the next ninety (90) days and you have not received a phone call from Comagine or Goodwill, please contact **Comagine at 1-866-962-2180 or 505-217-7680**. Please have a couple of dates and times that you are available. If Comagine does not answer, please leave a message, and include the dates and time you prefer. Comagine will call you back within twenty-four (24) hours.

IHA's must be complete at the home. If you would like to request the IHA to be done outside of the home, please contact your consultant. Your consultant will contact the DOH and ask for permission.

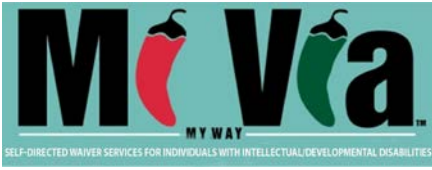
- The exception will be done by the EOR.
- EOR will give it to the consultant.
- Consultant will send it to DOH to review.
- Once the review is completed and DOH agrees, they will send it to HSD.
- HSD will review the exception and make the final decision to approve or deny the exception.

Volunteers needed!

If you have an upcoming In-Home Assessment (IHA) and would graciously allow workers from the Department of Health and the Human Services Department to observe Comagine or Goodwill complete your IHA.

- DOH and HSD workers will get a better understanding of the process.
- Helps state workers be able to help you more effectively.
- State workers get the honor of meeting those we serve.

Please let your consultant know if you are interested in volunteering. You can also email Rachel Gonzales at: MVWaiverHSD@hsd.nm.gov with subject line "IHA Volunteer"



January 2024

Money Network Cards and Your Address

Money Network Card (MNC) cannot be sent to a PO Box. If you have requested a MNC and did not receive it or plan to request one in the future it is important that you have a physical address for it to be sent to. Contact your consultant if you are not sure what address you have on file in FOCoS or you may complete a “Change of Information form” to update your address before requesting an MNC.

[Change of Information form](#)

Timely-Filing Requirements

In New Mexico, there is a ninety (90) calendar day limit for filing:

- Timesheets
- Vendor Payment Request forms (VPR)
- Invoices

If timesheets, VPR or invoices are submitted more than ninety (90) days after the service has been provided the following will happen:

- Payment will not be processed.
- Timesheets, VPR's and/or invoices will be returned to the authorized party or EOR through the Return to Participant (RTP) process.
- The first date of service of a claim is when the ninety (90) day clock will start.

New Year, New You

If you are interested in help to stop smoking or vaping:

Call: 800-QUIT-NOW

On the web:

<https://www.quitnownm.com/>

<https://quitnow.net/mve/qflCheckAvailableInterventions?clientId=11500159&client=NMQL&prefLangId=en>

Attend an Upcoming Mi Via Advisory Committee Meeting

The next Mi Via Advisory Committee (MVAC) is January 25, 2024, at 12:30pm. Meetings are held quarterly and are 3 hours in length. You do not need to be a member to attend. If you are interested in getting an invite, please email elaine.hill@doh.nm.gov

2024 MVAC Schedule

January 25, 2024

April 25, 2024

July 25, 2024

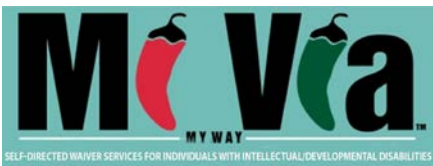
October 24, 2024

POSITIVE THOUGHTS

“The greatest glory in living lies not in never falling, but in rising every time we fail.”

Nelson Mandela

A beautiful day begins with a beautiful mindset.



January 2024

Service Highlights

Employment Supports

- Employment Support services provide support to participants who want to find and maintain jobs of their choice in their community.
- Employment services are made to meet the individual needs of the participant.
- Participants get help from employment support professionals with job development and job coaching.
- Coaching services will include training on specific work tasks on the job, vocational skills, co-worker training, and job site study to name a few.

JUST FOR LAUGHS

What does a nosey pepper do?

It gets jalapeno business.

Why did the bullet end up losing his job?

He got fired.

Why are toilets so good at poker?

They always get a flush.

ACTIVITIES IN YOUR COMMUNITY

- Shulte House Restoration Fundraiser 1/20-1/21 @ 10am, 4920 Rio Grande Blvd NW, Los Ranchos de Albuquerque
- Albuquerque Comic Con 1/19-1/21, Albuquerque Convention Center, 401 2nd St NW, Albuquerque
- World's Largest Matanza 1/27@7am-2pm, Eagle Park, 305 Eagle Ln, Belen
- SPiFFY SQUIRREL Stand Up Comedy Show 1/22@12pm, Soldados, 1351 Paseo Del Dur C, Taos
- Free Mid-Week Movie-Five Nights at Freddy's 1/24@6pm, UNM Student Union Building Room 1003, Albuquerque
- Arts & Crafts Social 1/20@2pm, 423 Atlantic Ave Sw, Albuquerque
Must register in advance:
www.artsconnection.org
- Tesuque Casino Presents an Elvis Tribute 1/26-1/28, Tesuque Casino, 7 Tesuque Rd, Santa Fe
- Music Bingo!!! 1/21@4pm 575 Brewing Company, 234 W, Alamogordo



January 2024

Mi Via Circle of Support

MI VIA DOH Website: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Consultant Agency Name	Contact Name	Phone	E-mail	Regions(s)
Active Advocates of New Mexico	Alicia Sisneros	505-353-1778	AliciaS@ActiveAdvocatesNM.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE & SW
Consumer Direct Personal Care (CDPC)	Jacqueline Mares	505-553-5695	jacquelinem@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Jennifer Pennington	505-324-8660 ext 102	jPennington@excelcasemanagement.com	NW & SE Regions
Innovative Self Direction	Frank Aquila	505-850-7662	faquila@innovativeselfdirection.com	All of New Mexico
Los Amigos, LLC	Michelle Rutt	505-920-4511	Michelle@losamigosnm.com	All of New Mexico
Me Town Enterprises, LLC	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	Metro & NE
Merit Consulting, LLC	Melinda Broussard	505-288-2889	mbroussard.merit@gmail.com	Metro
Peak Developmental Services	Sarah Martinez	505-281-9962	smartinez@nmddwcm.com	All of New Mexico
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Carrie Roberts Janelle Groover	505-280-6442 505-401-9328	CnRoberts@salud.unm.edu itorresgroover@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 888-588-9152	Charles@visionsnm.com	All of New Mexico



January 2024

NEW MI VIA WAIVER EMAIL ADDRESS:
 Mi Via Waiver: MVWaiverHSD@hsd.nm.gov
 For: Mi Via Questions, Conduent, Billing and Payment Issues

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau
 PO Box 2348, Santa Fe, NM 87504-2348
 Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

HSD manages the FMA/Conduent contract and the TPA/Comagine contract

Deanna DeHerrera	Mi Via & Medically Fragile Waivers Staff Manager Functions: Mi via & Medically Fragile Waiver Oversight	505-629-7260	Deanna.DeHerrera@hsd.nm.gov
Rachel Gonzales	Mi Via Social & Community Coordinator Functions: Conduent, Billing, Payment issues	505-490-3721	MVWaiverHSD@hsd.nm.gov
Jennifer Romero	Mi Via Social & Community Coordinator Functions: Participant Eligibility Issues Issues and Technical Assistance	505-469-8522	MVWaiverHSD@hsd.nm.gov

Department of Health / Developmental Disabilities Supports Division
 5301 Central NE, Suite 203, Albuquerque, NM 87108
 Phone: 1-800-283-5548

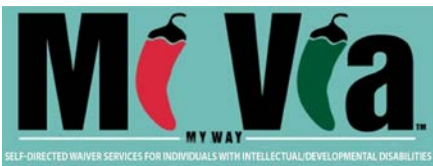
DOH operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations
 Oversees consultant agency contracts

Elaine Hill	Mi Via Waiver Program Manager Functions: Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-506-6103	elaine.hill@doh.nm.gov Fax: 505-841-6523
Rudy Aguilera	Mi Via Waiver Project Coordination Functions: Participant/Consultant Issues and Technical Assistance	505-239-7826	rudy.aguilera@doh.nm.gov Fax: 505-841-6523

Comagine Health
 PO Box 20910, Albuquerque, NM 87154-0190
 Phone: 1-866-962-2180

Comagine Health is the Third-Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Blue Cross Blue Shield	877-232-5518 Option 3	www.bcbsnm.com/community-centennial
Presbyterian	888-689-1523	http://www.phs.org/centennialcare
Western Sky	844-543-8996	http://www.westernskycommunitycare.com/



January 2024

December Dates to Remember						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Happy New Year!!	2	3 Festival of Sleep Day	4	5 Vendor checks received or deposited	6 Deadline to submit PRFs for 1/19 vendor payment
7 National Bobblehead Day	8	9	10 National Take the Stairs Day	11	12 Paychecks & vendor checks received or deposited, end of the pay period	13 Deadline for faxed timesheets & mileage for 1/26 payment & PRFs for 1/26 vendor payments
14	15 Martin Luther King Jr. Day	16	17 Popeye Day	18	19 Vendor checks received or deposited	20 Deadline to submit PRFs for 2/2 vendor payment
21 National Hug Your Puppy Day	22	23 National Pie Day	24	25	26 Paychecks & vendor checks received or deposited, end of the pay period	27 Deadline for faxed timesheets & mileage for 2/9 payment & PRFs for 2/9 vendor payments
28 National Lego Day	29 National Bubble Wrap Appreciation Day	30	31	Feb 1	Feb 2 Vendor checks received or deposited	Feb 3 Deadline to submit PRFs for 2/16 vendor payment