

MVAC Discussion on SSP – Meeting Notes

5/16/2024 @ 5:00 PM

- There were eight meeting attendees in total, Althea Mcluckie, Donna Brookes, Shannon Eckert, Allison Salazar, Judy Sena, Charles Clayton, Yvette Griego, and Denise Balderas.
- Claudia, DDS's Research and Policy Analyst, met with MVAC members on Thursday, May 16th to obtain feedback on four open-ended questions related to the Mi Via SSP.
- The meeting lasted for approximately an hour and a half.
- **Question 1: What works well?**
 - One MVAC meeting attendee states that the use of FOCOS "is a strength."
 - MVAC members stated they like the "narrative" questions as these questions provide information on who the individuals are, and these questions "maximize person-centered practice and direction."
- **Question 2: What does not work?**
 - MVAC members expressed that the document does not necessarily translate to how services need to be carried out for the individual. One MVAC member stated, "there is a lot of good prompts to get you to the right place, but then when you go to translate it to Mi Via services it doesn't quite work."
 - Overall, the document needs to be more accessible and user-friendly for individuals and families; one member stated, "there is a lot of questions that could be reworded or made more participant/family friendly" others stated the document is "wordy" and could be "reworded" in places.
- **Question 3: What can be improved?**
 - MVAC members stated that the document was "redundant", "repetitive", and "can be confusing at times."
 - Almost all attendees agreed that the document could be simplified and modified to obtain more meaningful information about the individual themselves.
 - In contrast, one attendee stated that they liked the redundancy of some questions because it can prompt them to think about things in a different way or help them remember something they forgot to mention.
- **Question 4: And any other comments you would like to share on the document.**
 - The only comment that attendees had for this last question was that the document also be available in Spanish, and potentially be translated into other languages spoken in New Mexico.
 - In a meeting Claudia attended with Elaine, Elaine stated that the Mi Via SSP is available in Spanish for Spanish-speaking individuals and families to review. While the document can be reviewed in Spanish by individuals/families, it is entered into FOCOS in English; families are still able to review the document and questions in Spanish when creating the SSP, the Consultant then translates the information to English when entering it in FOCOS; Claudia did not mention this to the MVAC as she was notified that the document is available in Spanish after this meeting, however it may be important to notify Consultants of this.