Area: Compliance with Quality Standards (Revised October 16, 2025)

Region: Metro

Providers: DDW Providers of Residential Supports, Community Supports and Employment Supports

Providers: DDW Providers of Residential Supports, Community Sup		Support Types				Previous Survey		Most Recent Survey		Enforcement
Provider Name	Current Region	Residential(R), Community(C) and Employment(E)	Residential	Community	Employment	Date	Determination of Compliance	Date	Determination of Compliance	Did the Agency have an Open Case before the Internal Review Commitee between 4/1/2024 and 10/16/2025?
A Better Way Of Living Inc	Metro	RCE	R	С	E	8/20/2021	Partial Compliance	8/14/2023	Partial Compliance	No
A Center For Function And Creativity Inc.	Metro	CE		С	E	8/3/2020	Partial Compliance	8/7/2023	Partial Compliance	No
A First Step, LLC	Metro, NE, SE, SW	RC	R	С		4/12/2021	Partial Compliance	12/4/2023	Partial Compliance	No
Ability First LLC	Metro	RCE	R	С	E	1/22/2024	Non-Compliance	6/27/2025	Partial Compliance	Yes
Abrazos Family Support Services	Metro	R	R			7/10/2023	Partial Compliance	8/8/2025	Partial Compliance	No
Above & Beyond Inc	Metro	RC	R	С		5/24/2021	Partial Compliance	3/11/2024	Partial Compliance	No
Active Solutions Inc (Metro, NE)	Metro, NE	RCE	R	С	E	6/17/2022	Partial Compliance	4/18/2025	Partial Compliance	No
Adelante Development Center Inc	Metro	RCE	R	С	E	1/31/2023	Partial Compliance	12/13/2024	Partial Compliance	No
ADID Care INC (Metro, NE)	Metro, NE	RC	R	С		10/16/2023	Non-Compliance	3/24/2025	Non-Compliance	Yes
Advantage Communications System Inc.	Metro	RCE	R	С	E	7/17/2023	Non-Compliance	10/15/2024	Non-Compliance	Yes
Advocacy Partners LLC	Metro, NE, SE	RC	R	С		7/1/2022	Partial Compliance	5/13/2024	Partial Compliance	No
Alianza Family Services LLC	Metro	RC	R	С		10/16/2023	Non-Compliance	4/18/2025	Partial Compliance	No
All About Us, LLC	Metro,NE, NW	RC	R	С		5/30/2023	Non-Compliance	1/24/2025	Partial Compliance	No
Alta Mira Specialized Family Services Inc.	Metro,	RC	R	С		9/14/2020	Partial Compliance	9/22/2023	Partial Compliance	No
ARCA	Metro	RCE	R	С	E	3/8/2021	Partial Compliance	2/26/2024	Partial Compliance	No
Best Buddies International Inc.	Metro	E			E	6/17/2022	Compliance	4/25/2025	Partial Compliance	No
Better Life Adult Living, Inc	Metro	RC	R	С		in	itial survey	9/12/2025	Partial Compliance (i)	No
Bright Horizons Inc.	Metro	RCE	R	С	E	8/21/2023	Non-Compliance	2/14/2025	Partial Compliance	No
Bright Light Homes LLC	Metro	RC	R	С		in	itial survey	9/11/2025	Partial Compliance (i)	No
Community Options Inc. (Metro)	Metro	RCE	R	С	E	7/12/2021	Non-Compliance	11/28/2022	Partial Compliance	Yes
Cornucopia Adult Day Services Inc.	Metro	RC	R	С		1/10/2020	Partial Compliance	10/21/2022	Non-Compliance	Yes
Creative Employment Solutions	Metro	CE		С	E	2/18/2020	Partial Compliance	2/14/2022	Partial Compliance	No
Dungarvin New Mexico LLC Metro	Metro	RC	R	С		7/24/2023	Partial Compliance	8/22/2025	Partial Compliance	Yes
Expressions Of Life Inc	Metro, NE, SW	R	R			5/2/2022	Non-Compliance	6/3/2024	Partial Compliance	No
Expressions Unlimited Co	Metro	RC	R	С		5/22/2023	Non-Compliance	1/29/2025	Partial Compliance	No
Great Livin LLC	Metro	RC	R	С		6/20/2023	Non-Compliance	1/31/2025	Partial Compliance	No
Heartwell Services, LLC	Metro	R	R			1/3/2023	Non-Compliance	8/19/2024	Partial Compliance	No
La Vida Felicidad Inc	Metro, SW, NW	RC	R	С		9/25/2023	Non-Compliance	1/16/2025	Partial Compliance	No
Life Mission Family Services Corp	Metro	RC	R	С		1/2/2024	Non-Compliance	5/22/2025	Partial Compliance	Yes
Liferoots Inc	Metro	CE		С	E	4/5/2021	Partial Compliance	11/25/2024	Partial Compliance	No
Los Lunas Community Program (NMDOH)	Metro	RCE	R	С	E	1/30/2023	Partial Compliance	3/14/2025	Partial Compliance	No
LSG and Associates Inc	Metro	E			E	in	itial survey	2/5/2024	Partial Compliance (i)	No
Mandy'S Special Farm Dba Mandy'S	Metro	RCE	R	С	E	4/15/2024	Non-Compliance	5/30/2025	Compliance	No
Maxcare Inc	Metro	RC	R	С		4/4/2022	Partial Compliance	5/20/2024	Partial Compliance	No
Onyx Supportive Living LLC	Metro	RC	R	С		11/10/2022	Non-Compliance	6/3/2024	Partial Compliance	Yes
Open Arms LLC	Metro	RC	R	С		6/10/2024	Non-Compliance (i)	5/30/2025	Non-Compliance	Yes
Providence Support Services Inc.	Metro	RC	R	С		2/16/2021	Partial Compliance	1/5/2024	Compliance	No
Share Your Care Inc	Metro	С		С		10/25/2021	Compliance	8/5/2024	Compliance	No
Su Vida Services Inc (Metro NW)	Metro, NW	RCE	R	С	E	12/23/2022	Non-Compliance	11/4/2024	Non-Compliance	Yes
Tender Loving Care (TLC) Homes, LLC	Metro	R	R			2/8/2021	Partial Compliance	1/2/2024	Partial Compliance	No
The New Beginnings LLC (Metro,NE,NW, SW)	Metro, NE, NW, SW	RC	R	С		2/27/2023	Non-Compliance	9/23/2024	Non-Compliance	Yes

The Tungland Corporation	Metro, NW	RCE	R	С	E	7/22/2024 Non-Compliance	7/18/2025	Non-Compliance	Yes
Total Healthcare Pillars, LLC	Metro	RC		С		initial survey	7/24/2025	Non-Compliance (i)	No
Transitional Lifestyles Community Inc	Metro	R	R			6/5/2023 Non-Compliance	1/24/2025	Partial Compliance	No
Trinity Asset Management, LLC	Metro	RC		С		initial survey	8/21/2025	Partial Compliance (i)	No

<sup>1</sup>Health Care Authority, DDSD, Provider Enrollment Unit

<sup>2</sup>Health Care Authority, Division of Health Improvement, Quality Management Bureau (QMB)

(https://www.hca.nm.gov/ddw-living-care-arrangements-community-inclusion-customized-community-supports-employment-services/). Initial (i) and Routine Surveys Only.

Data is for distributed reports through 10/16/2025

<sup>3</sup>Health Care Authority Internal Review Committee.

IRC cases affect individual provider agencies regardless of region(s) served, though actions (e.g. moratorium) may be for specific regions.

Note: The regions and services offered by a particular provider may change at any time. The services listed for each provider may vary by region.

To see a current list of services and providers, please visit our Secondary Freedom of Choice (SFOC) website at: https://sfoc.hca.nm.gov

To see the breakdown of regions please visit the DDSD regional office webpage: https://www.hca.nm.gov/provider-selection/