

THE CLINICAL SERVICES BUREAU (CSB) is part of New Mexico's Developmental Disabilities Supports Division (DDSD). The CSB was established in May of 2005 to enhance health, safety and functioning for New Mexicans with developmental disabilities via the provision quality therapy services.

The CSB team works statewide to provide: supports and services for DDSD participants and providers:

- *Collaboration* with teams and Regional Nurses to provide clinical consultation and current health-related information.
- *Coordination* of therapy services: OT, PT, SLP
- *Quality Assurance and Quality Improvement* related to health, safety and therapy needs. CSB has oversight of the DDSD Mortality Review process.
- *Training and Educational Resources* via direct training and partnering with UNM- Continuum of Care; CDD and TEASC.
- *Expertise* for statewide initiatives including:
 - **Aspiration Risk Management**
 - **Assistive Technology**
 - **Health Promotion Initiatives**

Assistive Technology (AT)
DDSD supports the use of AT through various funding sources. We also provide consultation related to AT for therapists and teams. The General AT Fund allows up to \$250.00 to be accessed annually and the Budget Based AT fund allows up to \$500 to be accessed annually for the purchase of AT devices and materials that support an individual in participating and interacting using communication and physical means. Please visit our website for more information or contact our Therapy Services Coordinator **Kyle Cottrell, COTA** at **505-527-3611**

Wheelchair and Specialty Seating Clinic CSB provides statewide access to specialized wheelchairs including evaluations and fabrication of custom molded Seating Systems.
Call 505-232-5726

ASPIRATION RISK MANAGEMENT (ARM) is a long standing area of focus for the New Mexico DD Waiver. We support efforts to reduce preventable aspiration events and illness for persons with I/DD through identification of risk factors, recognition of symptoms and implementation of Comprehensive Aspiration Risk Management Plan.

CSB provides professional training and consultation to teams and families regarding the ARM initiative.

CLINICAL SERVICES BUREAU (CSB)

DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION

WORKING WITH
PARTICIPANTS & PROVIDERS
OF DDSD PROGRAMS



HEALTH CARE
AUTHORITY

**5300 Homestead NE,
Suite 226, Albuquerque,
NM 87110**

Ph. 800-283-8415

Fax. 505-841-2987

<https://www.hca.nm.gov/clinical-services/>

Melissa McBride, MSN, RN
CSB Bureau Chief

(505) 231-2304

Melissa.McBride@hca.nm.gov

Adamaris Iguado
Administrative Assistant
(505) 328-6081

Adamaris.Iguado@hca.nm.gov

Kyle Cottrell, COTA
AT & Therapy Services Unit Coordinator
(505) 527-3611

Kyle.Cottrell@hca.nm.gov

Jason Lavy
Manager
Specialty Seating Clinic
(505) 222-4614

Jason.Lavy@hca.nm.gov

Josh Parkins, BSN, RN
Medically Fragile Waiver Manager
(505) 670-8954

Josh.Parkins@hca.nm.gov

Yolanda Herrera, BSN, RN
Nurse Consultant Mortality Review
(505) 537-9694

Yolanda.herrera@state.nm.us

Mary Beth Schubauer, PT, PhD, ATP
(505) 232-5727

MaryBeth.Schubauer@hca.nm.gov

Mary A. "Nettie" DeBerry, RN
Nurse Generalist
(505) 250-6433

mary.deberry@hca.nm.gov

Scott Hubbard, MPT
(505) 232-5726

Scott.Hubbard@hca.nm.gov

Robin Leinwand, MOT, OTR/L
(505) 239-1768

Robin.Leinwand@hca.nm.gov

Demarre Sanchez, MS, CCC-SLP
(505) 417-5264

Demarre.Sanchez@hca.nm.gov

Whashin Lee, MSN, RN
Nurse Consultant Mortality Review
(505) 388-8992

Whashin.Lee2@hca.nm.gov

Other Resources

Developmental Disabilities Supports
Division (DDSD)
800-283-4465

Continuum of Care Project (COC)
505-925-2350 or 877-684-5259

Trans disciplinary Evaluation & Support
Clinic (TEASC) 505-414-2420

Pediatric Support and Assessment for
Feeding and Eating (SAFE) 505-272-3000

Center for Development and Disability
(CDD) 505-272-3000 or 800-552-8195
Pediatric SAFE Clinic and Medically
Fragile Waiver Nurse Case Management

Cerebral Palsy (CP) Clinic
505-925-2378

**CSB Toll for all assistance &
information
800-283-8415**

Rev. 3/19/25

Adult SAFE Clinic provides interdisciplinary assessment regarding Safe Assessment for Feeding and Eating for adults ages 18 and over. Call our Therapy Services Coordinator **Kyle Cottrell, COTA at 505-527-3611**. A team of physician, nurses, PT, SLP, BSC and nutritionists works with families, individuals and providers to assess the needs of the person and recommends a unique plan for the safest method of eating orally or via feeding tube. **Call 505-527-3611** for appointment information.

Mortality Review Process

DDSD maintains an internal Mortality Review Committee (MRC) for all persons who receive services from the Division. This confidential process provides feedback related to the delivery of quality of services to providers. For information regarding document delivery call **Yolanda Herrera, BSN, RN at 505-537-9694**.

Medically Fragile Waiver Program CSB manages the Medically Fragile Waiver program for persons at risk for or with known I/DD and complex medical conditions. Recipients of this services live at home with their biological or adoptive family and receive supports to meet their medical needs. For information about this program call **Josh Parkins, BSN, RN at 505-670-8954**.