



# DO YOU HAVE A COMPLAINT?

Employees—Visitors—Residents - Patients

## **Report any suspected cases of:**

Abuse, neglect, exploitation, and injuries of unknown origin. Complaints are investigated under applicable federal and/or state regulations.

*Please report the information that you have to:*

**New Mexico Health Care Authority**

Division of Health Improvement

**Intake Hotline: 1-800-752-8649**

**Reporting Fax: 1-888-576-0012**

Reports can also be submitted online at:

**<https://www.hca.nm.gov/nm-consumer-complaint-form/>**

In addition to these sources, you may report your information to:

New Mexico Long-Term Care Ombudsman

866-451-2901

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